

1. Do you anticipate the project filling the entire year term of the contract?
Though the contract is for one year, but it's anticipated the project will be completed faster.
2. This is a phase two. What percentage of the design pattern library would you say is already complete?
Indigo is roughly 60% completed at the moment, though it should be noted that pattern libraries continuously evolve to be congruent with technology and company developments. As a result, pattern libraries are never 100% completed, a little room for enhancements always exists. Also, note that Phase II has allotted for more tutorials and targeted developer trainings
3. Is there an incumbent bidding on the project?
There is no contractor currently providing these services to USAC.

III. Contract Term

4. Since this is an annual contract, is the expectation that the spend and invoicing be evenly distributed throughout the year? Or is it acceptable for the firm to spend and invoice as work demands (eg, months 1, 2, and 3 may be higher cost than months 4, 5, and 6).
Although the contract is for one year, it is anticipated the project will be completed faster. The terms and conditions require contractors to invoice once every 30 days or when the work is complete.

IV.B Kick off Meeting

5. Is the contractor expected to absorb travel costs for the kick-off meeting at USAC Headquarters if individuals are traveling from outside of the Washington DC area to attend?
Refer to page 4, Section B.II. Travel cost should be included in the firm fixed price submitted in Attachment 1.

VII.2.a

6. The contractor is expected to design, develop, and document enhancements to *current* components and also *new* components. Is there an approximate number of existing and new components the contractor should assume for this scope of work?
No, there isn't an approximate number for new components or components that need revision. This will be determined by vendor and USAC; based on needs and also time needed for developers tutorials, trainings etc.
7. The contractor is to "*Design enhancements to current components and design new components using Figma*". Is the contractor expected to convert existing components and sticker sheets from Sketch format into Figma format? Or will only new components be added to Figma?
Only new components will be added to Figma. USAC's XD team has already transitioned the sticker sheets into Figma and vendor is welcome to use those.

VIII.A.2.a

8. Can weekly status meetings be held virtually or must key personnel travel to USAC headquarters each week?
Yes. Weekly status meetings can be held virtually.

RFP IT-19-061
Indigo Design Expansion
Questions and Answers

Other

9. **USAC Resources:** Will USAC be providing any contributing UX, Visual Design, or Front-End Development resources to the Indigo project team? If so, how many and at what level (eg, 1 Front-End Developer at 50% time). Or will USAC only be providing oversight of the program and guidance on design, development, and documentation?

50% - visual design (1 person)

80% - UX split between two UX designers

0% - front-end development

10. **Indigo Visual Style:** Will the Indigo visual style need to be updated or revised as part of this effort (eg, color, typography, icons, spacing).

Yes, some updates and revisions are necessary. E.g. Introduce more colors, small tweaks to typography, accessibility etc.