Question #	RFP Section	Page	Question	Answer
1	Page 7, "Available as an on-premises, hosted, or SaaS solution."	7	Does USAC want pricing for all three options: on-premises, hosted, and SaaS?	Yes
2	Page 7, "Available as an on-premises, hosted, or _**SaaS solution**_ ."	7	If USAC wants the tool as a SaaS solution, does USAC have its own SaaS environment that they would like the tool to be deployed to or would they prefer the contractor manage the SaaS environment?	Prefer the contractor to manage the SaaS
3	Page 17 of the RFP says, "Commercial off-the-shelf (COTS) or Software as a Service (SaaS) software deployed in the cloud or on USAC's **on-premise infrastructure** must satisfy the following requirements".	17	Does on-premise infrastructure include USAC-provided servers or is the contractor expected to provide servers for the application?	USAC will provide servers
4	Section A, Paragraph V. Performance Requirements	5	Does USAC have existing Level of Service metrics thresholds they expect the Compliance Tracking Tool solution to achieve, or are these details to be determined during contract execution?	These details are to be determined during contract execution
5	Section A, Paragraph VI. Scope of Services and Deliverables	6	Will USAC provide additional details on the size/scale of work the solution needs to support, to include: - the approximate number of systems (beyond those listed in the RFP) to be managed under the Compliance Tracking Tool - approximate number of Compliance Tracking Tool users; - estimated number of computing devices managed via Continuous Monitoring	There are approximately 10 systems to be managed under the tool at this time. There are approximately 20 Compliance Tracking Tool users. Approximately 2000 computing devices.
6	Section A, Paragraph V. Performance Requirements	6	Are there any automated systems in place that handle automated compliance monitoring today? If so, can USAC please identify the tools/technologies currently providing continuous monitoring of existing IT Systems?	JIRA is used for POAMs. There are no other automated tools.
7	Section A, Paragraph V. Performance Requirements	6	If there is automated compliance monitoring in place, how many workflows are currently in place to support the various functions listed in the RFP.	There are no workflows in place currently
8	Section A, Paragraph V. Performance Requirements	6	Does USAC currently perform analytics on their risk profile and findings?	Yes
9	N/A	N/A	How many finding/risks were identified this year along with those identified in 2018 and 2017?	This is sensitive information. This will be shared with selected vendor.

10	CLINs	N/A	A SaaS solution will likely require a recurring subscription fee. How would USAC like to see the recurring costs for the subscription? Would placing projected subscription costs in a table in the pricing volume be sufficient?	Yes
11	CLINs	N/A	Does USAC expect USAC staff will take care of all configuration and change management to the system once it is "accepted" by USAC?	USAC will require vendor support for configuration/change management
12	CLINs	N/A	It appears USAC would like to have the system delivered and then USAC staff will operate it. If this is the case, can please USAC provide an estimated number of staff who will need training in the following three categories: System Administration, Advanced System End User (e.g. POAM Approval or Monitoring/Workflow Management), and Basic System End User (e.g. data entry)?	Number of users will depend on the system. Estimated users at this time is 15.
13	III. Contract Term and CLINs Pricing Lines	RFP pg. 4 and Attachment 1 format	The cover page suggests this is a 12 month contract and RFP section III contract term says it is a 1 year base with 2, 1 year options. The Bid Sheet provides simply a FFP CLIN line for each of the 3 CLINS. Is it USAC's vision that the tool will be operational and USAC staff trained to operate the system in the base period? If so, what would USAC like to see as part of pricing for the option years and where should that pricing be presented?	Contract document has been modified to include 12 month with possibility for 6 month extension. The expectation is that the all tasks as written be completed by vendor in 12 months from date of award.