Documentation for Auditors Checklist

HCP Eligibility

Documentation to support eligibility, such as:

- IRS not-for-profit determination letter
- Business License
- IRS Form 990
- Audited Financial Statement (including OMB A-133 audits on compliance with Federal programs)
- Documentation demonstrating any site substitutions were approved by USAC
- For non-rural hospitals receiving RHCP support of more than $30,000 per year for recurring charges or more than $70,000 for non-recurring charges over a five-year period, documentation demonstrating the non-rural hospital has less than 400 licensed patient beds

Competitive Bidding

Documentation to support competitive bidding, such as:

- RFPs issued
- Copies of all bids received (winning and losing)
- Copies of all correspondence with potential service providers up to one year preceding selection of the service provider
- Bid evaluation documentation supporting selection of a cost-effective service provider, including support that price was a primary factor
- Contracts, including leases, for supported services
- Copies of all state and local procurement regulations and/or policies
- Documentation supporting the HCP met exemptions claimed on the FCC Form 462

Payment of Non-Discounted Portion / Reimbursement

Documentation to support payment of non-discounted portion was made, such as:

- Copies of all service provider bills for supported services
- Documentation supporting the HCP paid its share of the service provider bills, such as:
- Copies of all cancelled checks
- Accounts payable register showing payment was made and bank statement showing payment cleared
- Documentation that shows the service provider issued credits or other form of reimbursement to the HCP for the RHCP support
- Reconciliation, by FRN, of service provider bills to the amounts invoiced to USAC seeking reimbursement
Delivery or installation of eligible products and services

Documentation to support eligible products and services, such as:

- Description, by FRN, of the supported service(s) and their use by the HCP
- Documentation to support installation/termination (if applicable) date(s) of the supported service(s)
- Documentation supporting when requested dark fiber was lit
- Documentation to support the allocation of costs
- Support for the portion of time RHCP supported services are used by part-time facilities
- Network diagrams delineating connection of lines to eligible and non-eligible locations, including connections to and from data centers, hubs, and huts
- Documentation demonstrating any service substitutions were approved by USAC
- If receiving RHCP support from both the Telecommunications Program and the Healthcare Connect Fund, documentation demonstrating the specific services supported from each program

Consortia

Letters of agency from members authorizing the consortium lead to act on their behalf

- Annual reports submitted to USAC
- Sustainability plans submitted to USAC
- Network plans submitted to USAC

Excess Capacity and Fair Share

Description of the use of excess capacity installed

- Documentation supporting ownership of the excess capacity (i.e. HCP or service provider)
- Documentation of how fair share was determined for connections to ineligible locations, lines owned by the service provider, lines owned by the HCP and leased or sold to other entities, etc.

Other

- Reports of any other audits conducted that relate to the Rural Health Care Program
- Copy of the records retention policy
- List of individuals including staff, service providers, and consultants that work on USF-funding request, as well as their roles and responsibilities
- Any correspondence to/from USAC, the FCC, potential service providers, or any individuals listed above

Additionally, you should have the following people available to answer questions:

- Person who managed the bidding and award process
- Person who reviews and approves service provider bills
- Person who writes checks, makes deposits, and reconciles the bank account
- Person knowledgeable about the location and use of supported services