

**Universal Service Administrative Company
Board of Directors
Quarterly Meeting
Agenda**

**Tuesday, July 28, 2026
9:00 a.m. – 12:00 p.m. Eastern Time
USAC Offices
700 12th Street, N.W., Suite 900
Washington, D.C. 20005**

<u>OPEN SESSION</u> Available for Public Use		<i>Estimated Duration in Minutes</i>
Chair	a1. Consent Items (each available for discussion upon request): A. Approval of Board of Directors Meeting Minutes of April 28, 2026, July 8, 2026, and July 10, 2026 B. Approval of moving all <i>Executive Session</i> Items into <i>Executive Session</i> C. Consideration and Approval of Three Routine Procurement	5
Chair	i1. Reports from the Committee Chairs: Schools & Libraries Committee, Rural Health Care Committee, High Cost & Low Income Committee, and Audit Committee	10
Dale	a2. Approval of USAC Common and Consolidated 4th Quarter 2026 Budgets for the July 31, 2026 Federal Communications Commission Filing	5
Michelle Steve/Jaymie	i2. Enterprise Business Update A. 2026 Corporate Goals Status B. Two Way Communications Update	20

<u>EXECUTIVE SESSION</u> <i>Executive Session Recommended</i> Confidential – Not for Public Disclosure		<i>Estimated Duration in Minutes</i>
Michelle Kyle	i3. Enterprise Business Update (<i>Continued</i>) • CEO Updates: A. Q2 2026 Artificial Intelligence B. Zero Trust and FISMA Maturity	20
Dale	i4. Information on the Contribution Factor	5
Dale	i5. Acceptance of USAC's 2025 Financial Statement Audit and Agreed-Upon Procedures Review (<i>Same as aAC05cf</i>)	10
Chris S. Erin	i6. Office of General Counsel Update A. Q2 2026 Fraud Risk Group Update B. General Counsel Update (Verbal)	20
Chris	i7. Enterprise Risk Management Scorecard A. Risk Management Heatmap B. Risk Management Council Minutes	10

<u>EXECUTIVE SESSION</u> <i>Executive Session Recommended</i> Confidential – Not for Public Disclosure		<i>Estimated Duration in Minutes</i>
Chris/ Aaron	a3. Consideration of a Contract Award for Customer Service Center Support and Customer Relationship Management Operations and Maintenance Business Process Outsourcing Services.	3
Chris/ Aaron	a4. Consideration of a Contract Award for Financial Statement Audit and Agreed Upon Procedures Engagement Services	3
Chris/ Aaron	a5. Consideration of a Contract Award for Penetration Testing as a Service	3
Chris/ Aaron	a6. Consideration of Contract Award for Enterprise Cybersecurity and Monitoring Services	3
Chris/ Aaron	a7. Consideration of a Contract Award for Enterprise Firewall Replacement	3
Chris/ Aaron	a8. Consideration for Contract Award for Socrates Licenses and Support	3
Chris/ Aaron	a9. Consideration of a Contract Modification for Enterprise Architecture Assessment and Support Services	—
Chris/ Aaron	a10. Consideration to Exercise an Option Term for Information Security and Privacy Assessment Services	—
Chris/ Aaron	a11. Consideration of a Contract Modification for Okta Licensing and Support Services	—

<u>EXECUTIVE SESSION – INFORMATION ONLY</u> <i>Executive Session Recommended</i> Confidential – Not for Public Disclosure		<i>Estimated Duration in Minutes</i>
Teleshia	i8. Information on Two USAC Audit and Assurance Audit Division Universal Service Contributor Revenue Audit Reports	—
Chris/ Aaron	i9. Procurement Business Update	—

<u>CONFIDENTIAL EXECUTIVE SESSION</u> Confidential – Not for Public Disclosure		<i>Estimated Duration in Minutes</i>
Chair	i10. Confidential Executive Session: Board of Directors Only	30

Next Scheduled USAC Board of Directors Meeting

**Tuesday, October 27, 2026
USAC Offices, Washington, D.C.**