

**Universal Service Administrative Company
Board of Directors
Quarterly Meeting
Agenda**

**Tuesday, April 26, 2022
10:00 a.m. –1:30 p.m. Eastern Time
USAC Offices
700 12th Street, N.W., Suite 900
Washington, D.C. 20005**

<u>OPEN SESSION</u>		<i>Estimated Duration in Minutes</i>
Chair	a1. Consent Items (each available for discussion upon request): A. Approval of Board of Directors Meeting Minutes of January 25 and February 22, 2022 B. Approval of moving all <i>Executive Session</i> Items into <i>Executive Session</i>	5
Chair	i1. Reports from the Committee Chairs: Audit Committee, High Cost & Low Income Committee, Rural Health Care Committee, and Schools & Libraries Committee	10
Michelle	a2. Approval of Connected Care Pilot Program 3rd Quarter 2022 Budget and Demand Projection for the May 2, 2022 Federal Communications Commission Filing	5
Mark	i2. Connected Care Pilot Program Update (<i>For Information Only</i>)	-
Michelle	a3. Approval of USAC Common and Consolidated 3rd Quarter 2022 Budgets for the May 2, 2022 FCC Filing	10
Radha	i3. Enterprise Business Updates A. CEO Update <ul style="list-style-type: none"> • Return to office status update • High-level appropriated programs update 	10
Craig/ Pam	B. Appropriated Programs <ul style="list-style-type: none"> • Emergency Connectivity Fund (ECF) Update • Emergency Broadband Benefit (EBB) Program and Affordable Connectivity Program (ACP) Update 	5 5
Stephen	C. Shared Services Update <ul style="list-style-type: none"> • Stakeholder Satisfaction: Call Center Survey • Customer Relationship Management (CRM) Overview 	10

<u>EXECUTIVE SESSION</u> Confidential – Executive Session Recommended		<i>Estimated Duration in Minutes</i>
Radha Kyle	i4. Enterprise Business Updates <i>(Continued)</i> A1. CEO Update <ul style="list-style-type: none"> • Program Management Approach for Program Systems Development • Annual Report Feedback A2. Information Security Update <ul style="list-style-type: none"> • Log4J Update • Cybersecurity Executive Order Goals • FISMA Compliance Update 	30
Chris	B. Enterprise Risk Management: <ol style="list-style-type: none"> 1. 1Q 2022 Risk Management Update 2. Risk Management Council Minutes <i>(For Information Only)</i> 	–
Chris	C. Procurement Business Update <i>(For Information Only)</i>	–
Michelle	D. Information on Contribution Factor	5
Chris	a4. Consideration of a Task Order Award for High Cost Payment Quality Assurance (PQA) Assessments	5
Chris	a5. Consideration of a Contract Award for Information Security Program Compliance Support Services	5
Chris	a6. Consideration of a Contract Award for EnterpriseDB Postgres Licenses	5
Chris	a7. Consideration of a Multi-Award Task Order for Web Application Support Services	5
Chris	a8. Consideration of a Contract Award for IT Development and Technical Services to Support Appian-Based Platform	5
Chris	a9. Consideration to Exercise Option Year for Chief Information Security Officer (CISO) Advisory Services	5
Chris	a10. Consideration of a Contract Award for a Governance, Risk and Compliance (GRC) Tool and Professional Services	5
Chris	a11. Consideration of a Contract Award for Benefits Broker Services	5
Chris	a12. Consideration of a Contract Modification for Affordable Connectivity Program (ACP) Call Center Services	5
Teleshia	i5. Information on Two USAC Audit and Assurance Audit Division Universal Service Contributor Revenue Audit Report <i>(For Information Only)</i>	–
Sabina	i6. <i>Personnel Matter:</i> Employee Engagement Survey	10
Chair	i7. Confidential Executive Session: Board of Directors Only	15

Next Scheduled USAC Board of Directors Meeting

Tuesday, July 26, 2022

USAC Offices, Washington, D.C.