Rural Health Care Committee

Briefing Book

Monday, July 27, 2026

1:00 pm. –1:50 p.m. Eastern Time

Available for Public Use

Universal Service Administrative Company Offices

700 12th Street, N.W., Suite 900

Washington, D.C. 20005

Universal Service Administrative Company
Rural Health Care Committee
Quarterly Meeting Agenda

Monday, July 27, 2026
1:00 p.m. – 1:50 p.m. Eastern Time
USAC Offices
700 12th Street, N.W., Suite 900
Washington, D.C. 20005

	OPEN SESSION Available for Public Use	*Estimated Duration in Minutes*
Chair	**a1.** Consent Items (each available for discussion upon request): **A.** Approval of Rural Health Care Committee Meeting Minutes of April 27, 2026 **B.** Approval of moving all ***Executive Session*** items into ***Executive Session***	5
Mark	**a2.** Approval of Rural Health Care Support Mechanism 4th Quarter 2026 Programmatic Budget and Demand Projection for the July 31, 2026, FCC Filing	5
Mark	**i1.** Rural Health Care Business Update • Q2 2026 Accomplishments • Q2 2026 Program Plans • Denials and Appeals Review • Stakeholder Engagement – System Focus	20

	INFORMATION ONLY Available for Public Use	*Estimated Duration in Minutes*
Mark	**i2.** Rural Health Care Business Update *(Continued)* • Roadmap • Appendix A: Program Metrics	–
Teleshia	**i3.** Information on Four USAC Internal Audit Division Rural Health Care Support Mechanism Beneficiary Audit Reports	–

	EXECUTIVE SESSION ***Executive Session Recommended*** Confidential-Not for Public Disclosure	*Estimated Duration in Minutes*
Mark	**i4.** Rural Health Care Business Update *(Continued)* • Overview of Trends for Funding Year 2026	15

Next Scheduled USAC Rural Health Care Committee Meeting

Monday, October 26, 2026
USAC Offices, Washington, D.C.

Universal Service Administrative Company
Rural Health Care Committee Meeting

ACTION ITEM

Consent Items

Action Requested

The Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) is requested to approve the consent items listed below.

Discussion

The Committee is requested to approve the following items using the consent resolution below:

A. Committee meeting minutes of April 27, 2026 (*see* **Attachment A**).

B. Approval of moving the ***Executive Session*** item into ***Executive Session***:

(1) **i4.** Rural Health Care Business Update *(Continued).* USAC management recommends that this item be discussed in ***Executive Session*** because it may involve discussion of ***specific internal controls and/or confidential company data*** that would constitute a discussion of ***internal rules and procedures.***

Upon request of a Committee member, any one or more of the above items are available for discussion by the Committee.

Recommended USAC Rural Health Care Committee Action

APPROVAL OF THE FOLLOWING RESOLUTIONS:

RESOLVED, that the Rural Health Care Committee of the USAC Board of Directors hereby approves: (1) the Committee meeting minutes of April 27, 2026; and (2) discussion in ***Executive Session*** of the item noted above.

UNIVERSAL SERVICE ADMINISTRATIVE COMPANY
700 12th Street, N.W., Suite 900
Washington, D.C. 20005

RURAL HEALTH CARE COMMITTEE MEETING
Monday, April 27, 2026

(DRAFT) MINUTES[1]

The quarterly meeting of the Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) was held at USAC's offices in Washington, D.C on Monday, April 27, 2026. Dr. Kathy Wibberly, Committee Chair, called the meeting to order at 1:03 p.m. Eastern Time, with a quorum of seven of the eight committee members present.

Garber, Michelle – Chief Executive Officer (Interim), and Assistant Treasurer
Green, Anisa
Kettwich, Dan – Vice Chair
Sanborn, Heather
Schram, Tim
Thompson, Mona
Wibberly, Dr. Kathy – Chair

Member of the Committee not present:

Semmler, Kara

Other Board members and officers of the corporation present:

Beyerhelm, Chris – Vice President and Chief Administrative Officer
Butler, Stephen – Vice President of Shared Services
Dalhover, Brian – Member of the Board – *by telephone*
Davis, Craig – Vice President of Schools and Libraries
Delmar, Teleshia – Vice President of Audit and Assurance
Francisco, Dale – Chief Financial Officer (Interim)
Gaither, Victor – Vice President of High Cost
Gregory, Amber – Member of the Board
Hutchinson, Kyle – Vice President and Chief Information Office
Mason, Ken – Member of the Board
O'Brien, Tim – Vice President of Lifeline
Sweeney, Mark – Vice President of Rural Health Care

[1] Draft resolutions were presented to the Committee prior to the Committee meeting. Where appropriate, non-substantive changes have been made to the resolutions set forth herein to clarify language, or to correct grammatical or spelling errors.

Wade, Dr. Joan – Member of the Board
Wein, Olivia – Member of the Board
Williams, Erin – Vice President, General Counsel, and Assistant Secretary

Others present:

NAME	COMPANY
Babin, Hunter	TCI
Evirgen, Danielle	Frontier Communications
Blythe, Albert	USAC
Braxton, Carolyn	USAC
Claxton, Naomi	USAC
Feldman, Michael	Espy Services, Inc
Frazier, Trisha	State Library of Iowa
Goode, Vernell	USAC
Hung, Jennifer	USAC
James, Christine	USAC
Kriete, Debra	South Dakota DOE and State E-Rate Coordinators' Alliance
Morgan, Meredith	USAC
Nuzzo, Patsy	USAC
Robinson, Debbi	Channelford Associates, Inc.
Schrader, Theresa	Broadband Legal Strategies, LLC
Shannon, Allysa	Channelford Associates, Inc.
Sharp, Stephen	Channelford Associates, Inc.
Singh, Gurjeet	E-Rate Profit Works
Smith, Chris	USAC
Spade, Gina	Broadband Legal Strategies, LLC
Staurulakis, Chresanthe	USAC
Traverso, Tania	Channelford Associates, Inc.
Turner, Trey	Espy Services
Walsh, Jeff	USAC
Whalen, Taylor	HealthConnect Networks

OPEN SESSION

All materials from ***Open Session*** can be found on the USAC website.

a1. **Consent Items.** Dr. Wibberly presented this item to the Committee.

A. Approval of the Rural Health Care Committee meeting minutes of January 26, 2026.

B. Approval of moving one ***Executive Session*** item into ***Executive Session***:

(1) **i3.** Rural Health Care Business Update *(Continued)*. USAC management recommends that this item be discussed in ***Executive Session*** because it may involve discussion of ***specific internal controls or confidential company data*** or ***internal rules and procedures*** concerning the administration of the universal service support mechanisms, where discussion of the matter in open session would result in ***disclosure of confidential techniques and procedures*** that would compromise program integrity

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolutions:

RESOLVED, that the Rural Health Care Committee of the USAC Board of Directors hereby approves: (1) the Committee meeting minutes of January 26, 2026; and (2) discussion in *Executive Session* of the item noted above.

a2. Approval of Rural Health Care Support Mechanism 3rd Quarter 2026 Programmatic Budget and Demand Projection for May 1, 2026, FCC Filing. Mr. Sweeney presented this item for consideration. The presentation included a written report on USAC management's recommendations for the Rural Health Care Mechanism 3rd Quarter 2026 programmatic budget and demand projection for the May 1, 2026 quarterly FCC Filing.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolutions:

RESOLVED, that the USAC Rural Health Care Committee approves a 3rd Quarter 2026 Rural Health Care Support Mechanism direct program budget of $3.50 million; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee directs USAC staff to submit a collection requirement of $3.50 million for Rural Health Care Support Mechanism administrative costs in the required May 1, 2026, filing to the Federal Communications Commission on behalf of the Committee; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee, having reviewed at its meeting on April 27, 2026, the 3rd Quarter 2026 Rural Health Care Support Mechanism demand estimate of $183.04 million, hereby directs USAC staff to proceed with the required May 1, 2026 filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Rural Health Care Support Mechanism is equal to or less than $1 million or may seek approval from the Committee Chair to make adjustments if the total variance is greater than $1

million, but not more than $2 million.

i1. **Rural Health Care Business Update.** Mr. Sweeney presented PowerPoint slides to the Committee providing an update on the following:

- Q1 2026 Accomplishments
- RHC Stakeholder Engagement Updates
- Q2 2026 Program Plans

i2. **Rural Health Care Business Update** *(Continued).* This item was provided for *information purposes only*. No discussion was held. Dr. Wibberly noted that the Rural Health Care materials listed below would be made public and posted to the USAC website.

- Roadmap
- Appendix A: Program Metrics

At 1:35 p.m. Eastern Time, on a motion duly made and seconded, the Committee moved into ***Executive Session*** for the purpose of discussing confidential items.

EXECUTIVE SESSION

i3. **Rural Health Care Business Update** *(Continued).* Mr. Sweeney presented PowerPoint slides to the Committee providing an update on the following:

- Fund Year (FY) 2026 Demand
- My Portal Decommissioning Update

OPEN SESSION

At 1:51 p.m. Eastern Time, the Committee moved out of ***Executive Session*** and immediately reconvened in ***Open Session***, at which time Dr. Wibberly reported that, in ***Executive Session***, the Committee discussed item i3.

On a motion duly made and seconded, the Committee adjourned at 1:51 p.m. Eastern Time.

/s/ Erin Williams
Assistant Secretary

Universal Service Administrative Company
Rural Health Care Committee Meeting

ACTION ITEM

Approval of Rural Health Care Support Mechanism 4th Quarter 2026 Programmatic Budget and Demand Projection for the July 31, 2026 FCC Filing

Action Requested

The Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) is requested to approve a 4th Quarter 2026 (Q4 2026) programmatic budget and demand projection for the Rural Health Care Support Mechanism for submission to the Federal Communications Commission (FCC) in USAC's July 31, 2026, quarterly filing.

Discussion

On a quarterly basis, USAC is required to submit to the FCC each program's budget[1] and projected demand for the upcoming quarter.[2]

Funding Requirement

USAC estimates the Q4 2026 funding requirement for the Rural Health Care Support Mechanism as follows:

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[1] 47 C.F.R. § 54.715(c).
[2] 47 C.F.R. § 54.709(a)(3).

Table A. Program Funding Requirement

(in millions)	**Q3 2026**	**Increase/ (Decrease)**	**Q4 2026**	**Notes**
Steady State:				
Program Funding Requirement	$178.83	($0.11)	$178.72	See Note 1 and Table B
Adjustments	0.00	0.00	0.00	
New Requirements:				
N/A	0.00	0.00	0.00	
Total Program Funding Requirement	**$178.83**	**($0.11)**	**$178.72**	
Prior Period Adjustments (difference between projections and actuals):				
Billings	($0.40)	$3.61	$3.21	
Interest Income	(0.04)	0.00	(0.04)	
Bad Debt Expense	(2.56)	2.13	(0.43)	
Total Prior Period Adjustments	**($3.00)**	**$5.74**	**$2.74**	
USAC Administrative Expenses[3]	$7.21	$0.11	$7.32	See Table D
Total Funding Requirement	**$183.04**	**$5.74**	**$188.78**	

Note 1: On March 25, 2026, the FCC announced a funding cap for Funding Year 2026 of $744.16 million.[4] The Program Funding Requirement represents one quarter of the Funding Year 2026 cap, less USAC administrative costs. See Table B below for additional details.

Table B. Funding Year 2026 Program Funding Requirement

(in millions)	**Fund Year 2026**	**Notes**
Funding Year 2026 Cap	$744.16	See Note 1
Quarterly Funding Requirement for Funding Year 2026	186.04	
Less USAC Administrative Costs, which are covered within the Funding Cap	(7.32)	
Q4 2026 Program Funding Requirement	**$178.72**	

Note 2: The Funding Year 2026 filing window closed on April 1, 2026. Based on applications received within the filing window, demand for Funding Year 2026 of $879.96 million exceeds the funding cap. Funds available to carry forward to meet demand above the cap for Funding Year 2026 as of April 30, 2026 are set forth in the table below.

Note 3: Table C is an annual schedule typically updated once a year for the April Board meeting. The table below has been revised to reflect the available funding as of

[3] Administrative costs are covered within the funding cap.
[4] *See Wireline Competition Bureau Announces E-Rate and RHC Programs' Inflation-Based Caps for Funding Year 2026,* CC Docket No. 02-06, WC Docket No. 02-60, Public Notice, DA 26-291 (Mar. 25, 2026).

April 30, 2026. Per FCC guidance, USAC will carry forward up to $226.42 million in unused funds from prior funding years to the extent necessary to satisfy funding year 2026 RHC Program demand.

Table C. Funding Year 2026 Available Roll Forward

(in millions)	**Net Change**
Unused Funds	
Remaining Available Funds from Prior Fund Year	$227.47
Reserved Funds	
a. Pending Applications to Process	(34.99)
b. Unliquidated Obligations (ULOs)	(47.59)
c. Appeals Reserve - USAC Appeals	1.28
d. Appeals Reserve - FCC Appeals	30.25
Total Unused Funds	**$226.42**

Based on the projected burn rate, USAC estimates the following Q4 2026 programmatic budget:

Table D. Quarterly Programmatic Budget

(in millions)	**Q3 2026 Budget**	**Increase/ (Decrease)**	**Q4 2026 Budget**	**Notes**
Direct Program Costs				
Employee Expenses	$2.09	$0.09	$2.18	
Professional Services	0.03	0.00	0.03	
General & Administrative	0.00	0.00	0.00	See Note 4
Total Direct Program Costs	**$2.12**	**$0.09**	**$2.21**	
Direct Assigned Costs				
Employee Expenses	$0.42	$0.01	$0.43	
Professional Services	0.70	(0.29)	0.41	
General & Administrative	0.26	(0.08)	0.18	See Note 4
Total Direct Assigned Costs	**$1.38**	**($0.36)**	**$1.02**	
Total Direct Program & Direct Assigned Costs	**$3.50**	**($0.27)**	**$3.23**	
Common Allocated Costs	**$3.71**	**$0.38**	**$4.09**	
Total Programmatic Budget	**$7.21**	**$0.11**	**$7.32**	

Note 4: General & Administrative expenses include meetings and conferences and software licenses.

A comparison of actual expenditures to the budget for the six months ending June 30, 2026 is provided in **Attachment 1.**

Recommendation

USAC management recommends that the Committee approve the Q4 2026 budget and projection of demand as proposed.

Recommended Rural Health Care Committee Actions

APPROVAL OF THE FOLLOWING RESOLUTIONS:

RESOLVED, that the USAC Rural Health Care Committee approves a 4th Quarter 2026 Rural Health Care Support Mechanism direct program budget of $3.23 million; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee directs USAC staff to submit a collection requirement of $3.23 million for Rural Health Care Support Mechanism administrative costs in the required July 31, 2026, filing to the Federal Communications Commission on behalf of the Committee; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee, having reviewed at its meeting on July 27, 2026, the 4th Quarter 2026 Rural Health Care Support Mechanism demand estimate of $188.78 million, hereby directs USAC staff to proceed with the required July 31, 2026, filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Rural Health Care Support Mechanism is equal to or less than $1 million or may seek approval from the Committee Chair to make adjustments if the total variance is greater than $1 million, but not more than $2 million.

ATTACHMENT 1

Rural Health Care Administrative Costs and Headcount
Comparison of Actual Expenditures and Headcount to the Budget for the
Six Months Ending June 30, 2026

($ in millions)	FTE Actual	FTE Budget	FTE Variance	YTD Actual	YTD Budget	Variance
Direct Program Costs						
Employee Expenses	57	58	1	$3.81	$4.11	$0.30
Professional Services (Note 5)				0.05	0.06	0.01
General & Administrative (Note 6)				0.00	0.01	0.01
Total Direct Program Costs				**$3.86**	**$4.18**	**$0.32**
Direct Assigned Costs						
Employee Expenses	9	8	(1)	$0.91	$0.82	($0.09)
Professional Services (Note 5)				1.81	2.27	0.46
General & Administrative (Note 6)				0.63	0.63	0.00
Total Direct Assigned Costs				**$3.35**	**$3.72**	**$0.37**
Total Direct Program & Direct Assigned Costs	**66**	**66**	**0**	**$7.21**	**$7.90**	**$0.69**
Common Allocated Costs (Note 7)				**$8.01**	**$7.19**	**($0.82)**
Total Programmatic Budget				**$15.22**	**$15.09**	**($0.13)**

Note 5: Direct Program Professional Services include contract labor. Direct Assigned Professional Services include contract labor, call center, program audits, and program development support.

Note 6: General & Administrative expenses include meetings & conferences and computer support & maintenance.

Note 7: Common costs include costs not directly attributable to a program and are allocated based on the Cost Allocation Methodology, which allocates costs based 50% on direct program costs in the prior year and 50% on program demand in the prior year.

Rural Health Care (RHC) Committee

RHC Business Update

Open Session

July 27, 2026

Universal Service Administrative Co.

Agenda

- Q2 2026 Accomplishments
- Q3 2026 Program Plans
- Denials and Appeals Review
- Stakeholder Engagement – System Focus

Q2 2026 Accomplishments

- Operations
  - All workable commitments for Funding Year (FY) 2025 are complete.
  - FY2026 window closed successfully on April 1, 2026.
  - Received 810 post-close submissions for FY2026 compared to 101 in FY2025. The FCC approved 550 waivers for FY2026 by July 1.
  - Overall demand for FY2026 was $911.2M.
  - The FCC was notified of the demand on June 1 and confirmed demand is covered by funds available on June 8.
  - The first batch of applications ran on June 18 and included 1,742 Health Care Connect Fund (HCF) and 548 Telecom commitments for a value of $14.46M and $159.06M respectively.
  - As of July 1, 37.02 percent of HCF applications and 52.43 percent of Telecom applications were processed.

Q2 2026 Accomplishments (Continued)

- Outreach
  - Completed eight webinars in Q2 with 392 attendees, including Service Provider sessions which alone had 115 attendees.
  - Of the 381 satisfaction surveys received, responses were overwhelmingly positive with no neutral or negative responses.
  - In May, presented at the Virginia Broadband Telehealth Conference in a panel format.
  - Post-window activities included email reminders, webpage updates, and maintenance advisories.
- Appeals
  - Current appeals backlog decreased in Q2 2026 due to an increase in appeal resolutions (55 received; 63 resolved).
  - Current appeals backlog is 115 with 73 over 90 days old. The oldest appeal in hand is from March 2025.

Q2 2026 Accomplishments (Continued)

- Modernization
  - The new Rurality Search Tool launched in RHC Connect on May 29 with significant improvement over the My Portal version.
  - RHC Connect now includes the ability to cut and paste from previous year applications for the Telecom program as was previously deployed for HCF.
- Program Integrity
  - Continued work on remaining corrective action plans (CAP's) with 11 CAP's having completion dates in the next 3 months.

Q3 2026 Program Plans

- Operations
  - Continue review and commitment of FY2026 applications with a goal of 95 percent workable complete by year-end.
- Connected Care Program Pilot
  - One waiver has been granted to extend the June 28 invoicing date to the end of the year, and it will be managed manually in RHC Connect.
- Modernization
  - Complete activities to support non-migrated My Portal business prior to its decommissioning on July 31.
  - Roadmap releases for both internal and external application enhancements in HCF and Telecom.

Denials and Appeals Review

FY2024 HCF and Telecom Denials and Appeals

- FY2024 total applications were respectively **13,475** for HCF and **1,789** for Telecom.
- Based on FY2024 applications, USAC issued:
  - **659** HCF denials (partial and full), representing 4.9 percent of the total applications.
  - Only **12** denials for Telecom, representing less than 1 percent of total applications.
  - Denials resulted in **188** (28 percent) appeal filings and decisions.

Categories of FY 2024 HCF Partial/Full Denials

Denial Reason	Count of FY2024	Appeal Submitted
100K Capping	3	
10K Capping	6	2
30K Capping	61	2
5K Capping	1	
Applicant did not respond in Information Request by the deadline	49	16
Applicant requested cardinal changes to application	2	
Competitive Bidding Violation	74	30
Consortium not meeting majority-rural requirement	21	18
Data Center/Admin Office connection not eligible	15	
Equipment does not support HCF Supported circuit	18	7
Equipment not eligible for individual applicants	4	1
HCP is no longer a member of the Consortium	3	1
Incorrectly submitted with bidding exemption	9	3
Ineligible Expenses	250	87
Ineligible service provider	11	
Ineligible Site	18	2
Insufficient documentation to verify information submitted on the FCC Form 462	32	7
Late filer - no waiver was granted by the FCC		
Most Recent Form 460 was Denied	21	1
Service not Rendered at HCP	29	9
Service Rendered Outside FY	22	2
Late filer - no waiver granted by the FCC	10	
Grand Total	**659**	**188**

Key Themes for Competitive Bidding Denials

- The underlying basis for competitive bidding denials:
  - Cardinal change requests which require a new funding request
  - Not qualifying for an exemption, but listing the request as qualifying for a Government Master Service Agreement or Evergreen Contract
  - Services, facilities, or equipment were not competitively bid or referenced on the associated FCC Form 461
  - Service was installed during the competitive bidding period
  - Service provider was selected prior to the completion of the 28-day waiting period

Key Themes for Ineligible Expense Denials

- The underlying basis for ineligible expense denials:
  - Ineligible expenses associated with the equipment and services that are not necessary to make an eligible service functional, or to manage, control, or maintain an eligible service or a dedicated health care broadband network (i.e., expense for voice traffic services; continuous power source different than a power cord, 4G LTE Wi-Fi, fax line, storage, etc.).
  - Inside wiring or internal connection which is a violation of the ineligible expense rules.
  - Ineligible costs such as expenses for freight fees, handling fees, senior server specialist – travel, wireless broadband LTE, E911, phone service, DDoS defense, network management, services, consulting services, fax and voice services, harmony SASE, and mileage fees.

FY2024 Appeal Volumes and Dispositions

Fund Yr 2024 Appeal Resolution by Denial Reason	Total resolved	Approved	Denied	Withdrawn
10K Capping	2	1	1	
30K Capping	2	2		
Applicant did not respond to Information Request by the deadline	14	3	11	
Competitive Bidding Violation	24	13	11	
Consortium not meeting majority-rural requirement	18		18	
Equipment does not support HCF supported circuit	5	1	4	
Equipment not eligible for individual applicants	1	1		
HCP is no longer a member of the Consortium	0			
Incorrectly submitted with bidding exemption	3		3	
Ineligible Expenses	64	9	54	1
Ineligible Site	1		1	
Insufficient documentation to verify information submitted on the FCC Form 462	6	1	5	
Most Recent Form 460 was Denied	1		1	
Service not Rendered at HCP	8	4	4	
Service Rendered Outside FY	2		1	1
Total	**151**	**35**	**114**	**2**

- 37 appeals are in progress.
- Overall, 35 (23 percent) were approved, 116 (77 percent) denied, including two denied appeals that were withdrawn.
- Approved appeals are overwhelmingly the result of new information supplied on appeal.

Stakeholder Engagement System Focus

Stakeholder Engagement – System Focus

Request Scorecard	
Current Stakeholder Requests	68
Completed	43
In Progress	9
Not Yet Scheduled	13

The recent RHC Connect system release on May 29 included:

- Filtering on the Info Request tab, changed to descending order, and sort by funding year
- Moving Active Substitution hold to line item from FRN
- Generating an FCC Form 462 warning message when consortium is below 50 percent Rural
- Improving visibility to all other entities on the account
- Allowing bulk attachments for FCC Form 463 and increasing file size
- Information Request extensions are now system granted
- Enhancing Rurality Search Tool
- Several anytime decommitment enhancements
- Allowing users to see who the account holders are by creating a visibility report
- Updating HCP consortia membership reports
- Adding a user survey to all forms
- Adding a potential dupe check with hyperlinks for external use.
- Fixing FCC Form 460 visibility within consortia
- Updating Annual Medically Underserved Area/Population

Universal Service
Administrative Co.

Rural Health Care (RHC) Committee

RHC Business Update

Open Session - Information Only

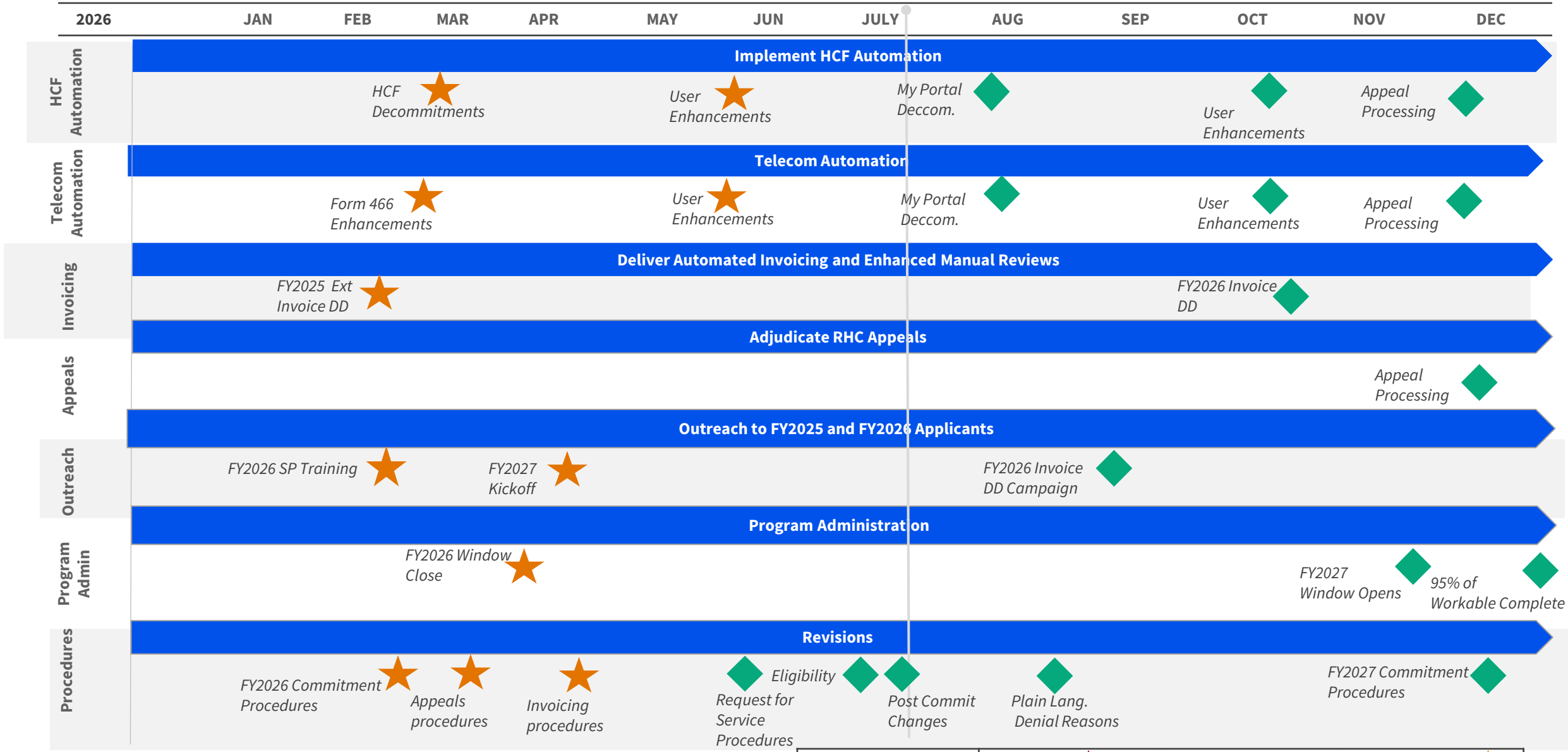
July 27, 2026

Universal Service Administrative Co.

Agenda

- Roadmap
- Appendix A: Program Metrics

Roadmap


2026
JAN
FEB
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JULY
AUG
SEP
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NOV
DEC
HCF Automation
Implement HCF Automation
HCF Decommitments
User Enhancements
My Portal Deccom.
User Enhancements
Appeal Processing
Telecom Automation
Telecom Automation
Form 466 Enhancements
User Enhancements
My Portal Deccom.
User Enhancements
Appeal Processing
Invoicing
Deliver Automated Invoicing and Enhanced Manual Reviews
FY2025 Ext Invoice DD
FY2026 Invoice DD
Appeals
Adjudicate RHC Appeals
Appeal Processing
Outreach
Outreach to FY2025 and FY2026 Applicants
FY2026 SP Training
FY2027 Kickoff
FY2026 Invoice DD Campaign
Program Admin
Program Administration
FY2026 Window Close
FY2027 Window Opens
95% of Workable Complete
Procedures
Revisions
FY2026 Commitment Procedures
Appeals procedures
Invoicing procedures
Request for Service Procedures
Eligibility
Post Commit Changes
Plain Lang. Denial Reasons
FY2027 Commitment Procedures
Milestone Legend
At Risk
On Track
Completed

Appendix A: RHC Program Metrics

HCF Pre-Commitment (Data as of July 1, 2026)

Funding Year			Q1	Q2	Q3	Q4	Total
Requested	2026	Demand	11,452	961			12,413
		Requested Dollars	$457,211,248	$87,730,216			$544,941,464
		Avg. Days Outstanding	60	60			60
	2025	Demand	6,646	6,274	32		12,952
		Requested Dollars	$134,395,877	$391,398,311	$825,258		$526,619,446
		Avg. Days Outstanding	363	363	363		363
Reviewed	2026	Reviewed Apps.	58	3,254			3,312
		Reviewed Dollars	$2,107,772	$33,541,630			$35,649,402
	2025	Reviewed Apps.		10	9,659	1,784	11,453
		Reviewed Dollars		$2,120,924	$193,706,523	$111,344,905	$307,172,352

Dollar values displayed have been rounded. Totals are calculated based on the original (not rounded) figures.

Appendix A: RHC Program Metrics (Continued)

HCF Post-Commitment (Data as of July 1, 2026)

Calendar Year			Q1	Q2	Q3	Q4	Total
Submitted	2026	Invoice Counts	3,506	2,825			6,331
		Invoice Dollars	$60,158,963	$34,735,767			$94,894,730
	2025	Invoice Counts	4,326	2,569	9,072	3,501	19,468
		Invoice Dollars	$104,075,383	$36,690,351	$150,117,424	$76,417,496	$367,300,654
Disbursed	2026	Invoice Counts	3,443	2,606			6,049
		Invoice Dollars	$54,972,147	$29,758,142			$84,730,288
	2025	Invoice Counts	4,150	2,453	8,913	3,390	18,906
		Invoice Dollars	$87,781,254	$27,757,396	$144,590,758	$67,975,087	$328,104,495

Dollar values displayed have been rounded. Totals are calculated based on the original (not rounded) figures.

Appendix A: RHC Program Metrics (Continued)

Telecom Pre-Commitment (Data as of July 1, 2026)

Fund Year			Q1	Q2	Q3	Q4	Total
Requested	2026	Demand	950	607			1,557
		Requested Dollars	$340,968,964	$17,686,132			$358,655,096
	2025	Demand	519	1,044	2		1,565
		Requested Dollars	$109,933,395	$169,984,830	$67,344		$279,985,569
Reviewed	2026	Reviewed Applications	5	647			652
		Reviewed Dollars	$389,361	$208,629,195			$209,018,556
	2025	Reviewed Applications	7	16	1,398	160	1,581
		Reviewed Dollars	$129,656	$13,095,658	$222,935,951	$40,270,323	$276,431,589

Dollar values displayed have been rounded. Totals are calculated based on the original (not rounded) figures.

Appendix A: RHC Program Metrics (Continued)

Telecom Post-Commitment (Data as of July 1, 2026)

Calendar Year			Q1	Q2	Q3	Q4	Total
Submitted	2026	Invoice Counts	502	756			1,258
		Invoice Dollars	$63,260,857	$67,243,201			$130,504,058
	2025	Invoice Counts	593	512	879	940	2,924
		Invoice Dollars	$77,003,783	$69,854,924	$62,831,182	$57,460,495	$267,150,384
Disbursed	2026	Invoice Counts	738	491			1,229
		Invoice Dollars	$66,746,299	$62,744,302			$129,490,601
	2025	Invoice Counts	512	558	919	866	2,855
		Invoice Dollars	$69,824,204	$74,208,804	$57,067,716	$61,263,210	$262,363,934

Dollar values displayed have been rounded. Totals are calculated based on the original (not rounded) figures.

Universal Service
Administrative Co.