



## Rural Health Care Committee

### Briefing Book

Monday, October 27, 2025

4:00 p.m. - 4:45 p.m. Eastern Time

Available For Public Use

Universal Service Administrative Company

700 12th Street, N.W., Suite 900

Washington, D.C. 20005

**Universal Service Administrative Company  
Rural Health Care Committee  
Quarterly Meeting Agenda**

**Monday, October 27, 2025  
4:00 p.m. – 4:45 p.m. Eastern Time  
USAC Offices  
700 12th Street, N.W., Suite 900  
Washington, D.C. 20005**

| <b><u>OPEN SESSION</u></b><br>Available for Public Use |                                                                                                                                                                                                                                                               | <i>Estimated<br/>Duration in<br/>Minutes</i> |
|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|
| Chair                                                  | <b>a1.</b> Consent Items (each available for discussion upon request):<br><b>A.</b> Approval of Rural Health Care Committee Meeting Minutes of July 28, 2025<br><b>B.</b> Approval of moving all <i>Executive Session</i> items into <i>Executive Session</i> | 5                                            |
| Mark                                                   | <b>a2.</b> Approval of Rural Health Care Support Mechanism 1st Quarter 2026 Programmatic Budget and Demand Projection for the October 31, 2025, FCC Filing                                                                                                    | 5                                            |
| Mark                                                   | <b>i1.</b> Rural Health Care Business Update<br>• Q3 2025 Accomplishments<br>• Q4 2025 Plans                                                                                                                                                                  | 20                                           |

| <b><u>INFORMATION ONLY</u></b><br>Available for Public Use |                                                                                                                            | <i>Estimated<br/>Duration in<br/>Minutes</i> |
|------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|
| Mark                                                       | <b>i2.</b> Rural Health Care Business Update ( <i>Continued</i> )<br>• Roadmap<br>• Appendix A: Rural Health Care Metrics  | —                                            |
| Teleshia                                                   | <b>i3.</b> Information on Three USAC Internal Audit Division Rural Health Care Support Mechanism Beneficiary Audit Reports | —                                            |

| <b><u>EXECUTIVE SESSION</u></b><br><b>Confidential – Executive Session Recommended</b> |                                                                          | <i>Estimated<br/>Duration in<br/>Minutes</i> |
|----------------------------------------------------------------------------------------|--------------------------------------------------------------------------|----------------------------------------------|
| Mark                                                                                   | <b>i4.</b> Rural Health Care Business Update Verbal ( <i>Continued</i> ) | 10                                           |

**Next Scheduled USAC Rural Health Care Committee Meeting**

**Monday, January 26, 2025  
USAC Offices, Washington, D.C.**

**Universal Service Administrative Company  
Rural Health Care Committee Meeting**

|                    |
|--------------------|
| <b>ACTION ITEM</b> |
|--------------------|

**Consent Items**

**Action Requested**

The Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) is requested to approve the consent items listed below.

**Discussion**

The Committee is requested to approve the following items using the consent resolution below:

- A. Committee meeting minutes of July 28, 2025 (*see Attachment A*)
- B. Approval of moving the *Executive Session* items into *Executive Session*:
  - (1) **i4.** Rural Health Care Business Update (*Continued*). USAC management recommends that this item be discussed in *Executive Session* because it may involve discussion of *specific internal controls or confidential company data or internal rules and procedures* concerning the administration of the universal service support mechanisms, where discussion of the matter in open session would result in *disclosure of confidential techniques and procedures* that would compromise program integrity.

Upon request of a Committee member, the above items are available for discussion by the Committee.

**Recommended USAC Rural Health Care Committee Action**

APPROVAL OF THE FOLLOWING RESOLUTIONS:

**RESOLVED**, that the Rural Health Care Committee of the USAC Board of Directors hereby approves: (1) the Committee meeting minutes of July 28, 2025; and (2) discussion in *Executive Session* of the item noted above.

**UNIVERSAL SERVICE ADMINISTRATIVE COMPANY**  
**700 12th Street, N.W., Suite 900**  
**Washington, D.C. 20005**

**RURAL HEALTH CARE COMMITTEE MEETING**  
**Monday, July 28, 2025**

**(DRAFT) MINUTES<sup>1</sup>**

The quarterly meeting of the Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) was held at USAC's offices in Washington, D.C., on Monday, July 28, 2025. Mr. Dan Kettwich, Vice Chair, called the meeting to order at 12:16 p.m. Eastern Time, with a quorum of five of the eight committee members present.

|                                        |                                    |
|----------------------------------------|------------------------------------|
| Green, Anisa                           | Semmler, Kara                      |
| Kettwich, Dan                          | Waller, Jeff – <i>by telephone</i> |
| Sekar, Radha – Chief Executive Officer |                                    |

Members of the Committee not present:

Freeman, Sarah  
Thompson, Mona  
Wibberly, Dr. Kathy –Chair

Other Board members and officers of the corporation present:

Beyerhelm, Chris – Vice President and Chief Administrative Officer  
Butler, Stephen – Vice President of Shared Services  
Chalk, Indra – Member of the Board  
Davis, Craig – Vice President of Schools and Libraries  
Delmar, Teleshia – Vice President of Audit and Assurance  
Gaither, Victor – Vice President of High Cost  
Garber, Michelle – Vice President of Finance, Chief Financial Officer, and Assistant Treasurer  
Gregory, Amber – Member of the Board  
Hutchinson, Kyle – Vice President of IT and Chief Information Officer  
Mason, Ken – Member of the Board  
O'Brien, Tim – Vice President of Lifeline  
Schell, Julie Tritt – Member of the Board  
Sweeney, Mark – Vice President of Rural Health Care

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<sup>1</sup> Draft resolutions were presented to the Committee prior to the Committee meeting. Where appropriate, non-substantive changes have been made to the resolutions set forth herein to clarify language, or to correct grammatical or spelling errors.

Action Item #aRHC01 10/27/2025

Attachment A

Minutes of July 28, 2025

Page 2 of 5

Wade, Dr. Joan – Member of the Board

Wein, Olivia – Member of the Board

Williams, Erin – Vice President, General Counsel, and Assistant Secretary

Others present:

**NAME****COMPANY**

|                                            |                                                            |
|--------------------------------------------|------------------------------------------------------------|
| Allison, Sarah                             | USAC                                                       |
| Ayer, Catriona                             | USAC                                                       |
| Babin, Hunter – <i>by telephone</i>        | TCI                                                        |
| Batemon, Lanelle – <i>by telephone</i>     | Institute for Digital Health & Innovation –<br>UAMS-e-Link |
| Bauman, Sarah – <i>by telephone</i>        | Utah Education and Telehealth Network                      |
| Borg, Jeanenne                             | USAC                                                       |
| Braxton, Carolyn                           | USAC                                                       |
| Brown, Caroline – <i>by telephone</i>      | SmartWave Technologies                                     |
| Calhoun, Mitch                             | USAC                                                       |
| Carroll, Kathy – <i>by telephone</i>       | Federal Funding Advisor, LLC                               |
| Claxton, Naomi                             | USAC                                                       |
| Cleveland, John – <i>by telephone</i>      | Federal Funding Advisor, LLC                               |
| Corra, Kristen – <i>by telephone</i>       | Schools, Health & Libraries Broadband<br>Coalition         |
| Corriher, Kim – <i>by telephone</i>        | Southern Ohio Health Care Network                          |
| Faunce, Donna                              | USAC                                                       |
| Goode, Vernell                             | USAC                                                       |
| James, Sonam                               | FCC                                                        |
| King, Ryan                                 | USAC                                                       |
| McCornac, Carolyn                          | USAC                                                       |
| Morgan, Meredith                           | USAC                                                       |
| Nuzzo, Patsy                               | USAC                                                       |
| Portillo, Jennifer                         | USAC                                                       |
| Rivera, Daniel                             | HPE Aruba Networking                                       |
| Sadirkhanova, Sabina – <i>by telephone</i> | USAC                                                       |
| Schrader, Theresa – <i>by telephone</i>    | Broadband Legal Strategies, LLC                            |
| Smith, Chris                               | USAC                                                       |
| Starker, Ian – <i>by telephone</i>         | GCI                                                        |
| Staurulakis, Chresanthe                    | USAC                                                       |
| Turner, Trey – <i>by telephone</i>         | Espy Services                                              |
| Walsh, Jeff                                | USAC                                                       |
| Whalen, Taylor – <i>by telephone</i>       | ProInfoNet                                                 |
| Yarman, Don – <i>by telephone</i>          | Ohio Public Library Information Network                    |

## **OPEN SESSION**

All materials from *Open Session* can be found on the [USAC website](#).

**a1. Consent Items.** Mr. Kettwich presented this item to the Committee.

**A.** Approval of the Rural Health Care Committee meeting minutes of April 28, 2025.

**B.** Approval of moving one *Executive Session* item into *Executive Session*:

- (1) **i4.** Rural Health Care Business Update (*Continued*). USAC management recommends that this item be discussed in *Executive Session* because it may involve discussion of *specific internal controls and/or confidential company data* that would constitute a discussion of *internal rules and procedures*.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolutions:

**RESOLVED**, that the Rural Health Care Committee of the USAC Board of Directors hereby approves: (1) the Committee meeting minutes of April 28, 2025; and (2) discussion in *Executive Session* of the item noted above.

**a2. Approval of Rural Health Care Support Mechanism 4th Quarter 2025 Programmatic Budget and Demand Projection for the August 1, 2025, FCC Filing.** Mr. Sweeney presented this item for consideration. The presentation included a written report on USAC management's recommendations for the Rural Health Care Mechanism 4th Quarter 2025 programmatic budget and demand projection for the August 1, 2025 quarterly FCC Filing.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolutions:

**RESOLVED**, that the USAC Rural Health Care Committee approves a 4th Quarter 2025 Rural Health Care Support Mechanism direct program budget of \$4.68 million; and

**RESOLVED FURTHER**, that the USAC Rural Health Care Committee directs USAC staff to submit a collection requirement of \$4.68 million for Rural Health Care Support Mechanism administrative costs in the required August 1, 2025, filing to the Federal Communications Commission on

behalf of the Committee; and

**RESOLVED FURTHER**, that the USAC Rural Health Care Committee, having reviewed at its meeting on July 28, 2025, the 4th Quarter 2025 Rural Health Care Support Mechanism demand estimate of \$181.09 million, hereby directs USAC staff to proceed with the required August 1, 2025 filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Rural Health Care Support Mechanism is equal to or less than \$1 million or may seek approval from the Committee Chair to make adjustments if the total variance is greater than \$1 million, but not more than \$2 million.

- i1. **Rural Health Care Business Update.** Mr. Sweeney presented PowerPoint slides to the Committee providing and update on the following:
- Q2 2025 Accomplishments
  - Q3 2025 Program Plans
- i2. **Rural Health Care Business Update (Continued).** This item was provided for *information purposes only*. No discussion was held. Mr. Kettwich noted that the Rural Health Care materials listed below would be made public and posted to the USAC website.
- Roadmap
  - Appendix A: Rural Health Care Metrics
- i3. **Information on Four USAC Internal Audit Division Rural Health Care Support Mechanism Beneficiary Audit Reports.** This item was provided for *information purposes only*. No discussion was held. Mr. Kettwich noted that the Rural Health Care Audit Briefing Book would be made public and posted to the USAC website.

At 12:37 p.m. Eastern Time, on a motion duly made and seconded, the Committee moved into ***Executive Session*** for the purpose of discussing confidential items. Only members of the Board and FCC and USAC staff were present.

### **EXECUTIVE SESSION**

- i4. **Rural Health Care Business Update (Continued).** Mr. Hutchinson provided an updated on the My Portal decommissioning and Mr. Sweeney provided an analysis on funding year 2025 preliminary demand.

**OPEN SESSION**

At 12:45 p.m. Eastern Time, the Committee moved out of *Executive Session* and immediately reconvened in *Open Session*, at which time Mr. Kettwich reported that, in *Executive Session*, the Committee discussed item i4.

On a motion duly made and seconded, the Committee adjourned at 12:45 p.m. Eastern Time.

/s/ Erin Williams

Assistant Secretary

**Universal Service Administrative Company  
Rural Health Care Committee Meeting**

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|--------------------|
| <b>ACTION ITEM</b> |
|--------------------|

**Approval of Rural Health Care Support Mechanism  
1st Quarter 2026 Programmatic Budget and Demand Projection for the  
October 31, 2025 FCC Filing**

**Action Requested**

The Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) is requested to approve a 1st Quarter 2026 (Q1 2026) programmatic budget and demand projection for the Rural Health Care Support Mechanism for submission to the Federal Communications Commission (FCC) in USAC's October 31, 2025, quarterly filing.

**Discussion**

On a quarterly basis, USAC is required to submit to the FCC each program's budget<sup>1</sup> and projected demand for the upcoming quarter.<sup>2</sup>

**Funding Requirement**

USAC estimates the Q1 2026 funding requirement for the Rural Health Care Support Mechanism as follows:

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<sup>1</sup> 47 C.F.R. § 54.715(c).

<sup>2</sup> 47 C.F.R. § 54.709(a)(3).

Table A. Program Funding Requirement

| <i>(in millions)</i>                                                   | <b>Q4 2025</b>  | <b>Increase/<br/>(Decrease)</b> | <b>Q1 2026</b>  | <b>Notes</b>           |
|------------------------------------------------------------------------|-----------------|---------------------------------|-----------------|------------------------|
| Steady State:                                                          |                 |                                 |                 |                        |
| Program Funding Requirement                                            | \$171.64        | \$1.92                          | \$173.56        | See Note 1 and Table B |
| Adjustments                                                            | 0.00            | 0.00                            | 0.00            |                        |
| New Requirements:                                                      |                 |                                 |                 |                        |
| N/A                                                                    | 0.00            | 0.00                            | 0.00            |                        |
| <b>Total Program Funding Requirement</b>                               | <b>\$171.64</b> | <b>\$1.92</b>                   | <b>\$173.56</b> |                        |
| Prior Period Adjustments (difference between projections and actuals): |                 |                                 |                 |                        |
| Billings                                                               | \$0.86          | \$1.01                          | \$1.87          |                        |
| Interest Income                                                        | (0.03)          | (0.01)                          | (0.04)          |                        |
| Bad Debt Expense                                                       | (0.71)          | (0.98)                          | (1.69)          |                        |
| <b>Total Prior Period Adjustments</b>                                  | <b>\$0.12</b>   | <b>\$0.02</b>                   | <b>\$0.14</b>   |                        |
| USAC Administrative Expenses <sup>3</sup>                              | \$9.33          | (\$1.92)                        | \$7.41          | See Table D            |
| <b>Total Funding Requirement</b>                                       | <b>\$181.09</b> | <b>\$0.02</b>                   | <b>\$181.11</b> |                        |

**Note 1:** On March 7, 2025, the FCC announced a funding cap for Funding Year 2025 of \$723.89 million.<sup>4</sup> The Program Funding Requirement represents one quarter of the Funding Year 2025 cap, less USAC administrative costs. See Table B below for additional details.

Table B. Funding Year 2025 Program Funding Requirement

| <i>(in millions)</i>                                                     | <b>Fund Year 2025</b> | <b>Notes</b> |
|--------------------------------------------------------------------------|-----------------------|--------------|
| Funding Year 2025 Cap                                                    | \$723.89              | See Note 1   |
| Quarterly Funding Requirement for Funding Year 2025                      | 180.97                |              |
| Less USAC Administrative Costs, which are covered within the Funding Cap | (7.41)                |              |
| <b>Q1 2026 Program Funding Requirement</b>                               | <b>\$173.56</b>       |              |

**Note 2:** The Funding Year 2025 filing window closed on June 2, 2025. Based on applications received within the filing window, demand for Funding Year 2025 of \$787.21 million exceeds the funding cap. Funds available to carry forward to Funding Year 2025 as of May 31, 2025 are set forth in the table below. Based on guidance provided by the FCC, USAC will carry forward up to \$129.30 million in unused funds from prior funding years to the extent necessary to satisfy

<sup>3</sup> Administrative costs are covered within the funding cap.

<sup>4</sup> See *Wireline Competition Bureau Announces E-Rate and RHC Programs' Inflation-Based Caps for Funding Year 2025*, CC Docket No. 02-6, WC Docket No. 02-60, Public Notice 25-199, (Mar. 7, 2025).

funding year 2025 RHC Program demand above the cap.

**Note 3:** Table C represents the change in available funding as of May 31, 2025.

Table C. Funding Year 2025 Available Roll Forward

| <i>(in millions)</i>                           | <b>Net Change</b> |
|------------------------------------------------|-------------------|
| <b>Unused Funds</b>                            |                   |
| Remaining Available Funds from Prior Fund Year | (\$188.77)        |
| Reserved Funds                                 |                   |
| a. Pending Applications to Process             | 136.33            |
| b. Unliquidated Obligations (ULOs)             | 201.30            |
| c. Appeals Reserve - USAC Appeals              | (14.58)           |
| d. Appeals Reserve - FCC Appeals               | (4.98)            |
| <b>Total Unused Funds</b>                      | <b>\$129.30</b>   |

Based on the projected burn rate, USAC estimates the following Q1 2026 programmatic budget:

Table D. Quarterly Programmatic Budget

| <i>(in millions)</i>                                    | <b>Q4 2025 Budget</b> | <b>Increase/ (Decrease)</b> | <b>Q1 2026 Budget</b> | <b>Notes</b> |
|---------------------------------------------------------|-----------------------|-----------------------------|-----------------------|--------------|
| <b>Direct Program Costs</b>                             |                       |                             |                       |              |
| Employee Expenses                                       | \$2.13                | (\$0.25)                    | \$1.88                |              |
| Professional Services                                   | 0.87                  | (0.81)                      | 0.06                  |              |
| General & Administrative                                | 0.01                  | (0.01)                      | 0.00                  | See Note 4   |
| <b>Total Direct Program Costs</b>                       | <b>\$3.01</b>         | <b>(\$1.07)</b>             | <b>\$1.94</b>         |              |
| <b>Direct Assigned Costs</b>                            |                       |                             |                       |              |
| Employee Expenses                                       | \$0.50                | (\$0.09)                    | \$0.41                |              |
| Professional Services                                   | 0.98                  | 0.03                        | 1.01                  |              |
| General & Administrative                                | 0.19                  | 0.14                        | 0.33                  | See Note 4   |
| <b>Total Direct Assigned Costs</b>                      | <b>\$1.67</b>         | <b>\$0.08</b>               | <b>\$1.75</b>         |              |
| <b>Total Direct Program &amp; Direct Assigned Costs</b> | <b>\$4.68</b>         | <b>(\$0.99)</b>             | <b>\$3.69</b>         |              |
| <b>Common Allocated Costs</b>                           | <b>\$4.65</b>         | <b>(\$0.93)</b>             | <b>\$3.72</b>         |              |
| <b>Total Programmatic Budget</b>                        | <b>\$9.33</b>         | <b>(\$1.92)</b>             | <b>\$7.41</b>         |              |

**Note 4:** General & Administrative expenses include meetings and conferences and software licenses.

A comparison of actual expenditures to the budget for the nine months ending September 30, 2025 is provided in **Attachment 1**.

**Recommendation**

USAC management recommends that the Committee approve the Q1 2026 budget and projection of demand as proposed.

**Recommended Rural Health Care Committee Actions****APPROVAL OF THE FOLLOWING RESOLUTIONS:**

**RESOLVED**, that the USAC Rural Health Care Committee approves a 1st Quarter 2026 Rural Health Care Support Mechanism direct program budget of \$3.69 million; and

**RESOLVED FURTHER**, that the USAC Rural Health Care Committee directs USAC staff to submit a collection requirement of \$3.69 million for Rural Health Care Support Mechanism administrative costs in the required October 31, 2025, filing to the Federal Communications Commission on behalf of the Committee; and

**RESOLVED FURTHER**, that the USAC Rural Health Care Committee, having reviewed at its meeting on October 27, 2025, the 1st Quarter 2026 Rural Health Care Support Mechanism demand estimate of \$181.11 million, hereby directs USAC staff to proceed with the required October 31, 2025 filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Rural Health Care Support Mechanism is equal to or less than \$1 million or may seek approval from the Committee Chair to make adjustments if the total variance is greater than \$1 million, but not more than \$2 million.

## ATTACHMENT 1

**Rural Health Care Administrative Costs and Headcount**  
Comparison of Actual Expenditures and Headcount to the Budget for the  
Nine Months Ending September 30, 2025

| <i>(\$ in millions)</i>                                 | <b>FTE<br/>Actual</b> | <b>FTE<br/>Budget</b> | <b>FTE<br/>Variance</b> | <b>YTD<br/>Actual</b> | <b>YTD<br/>Budget</b> | <b>Variance</b> |
|---------------------------------------------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|-----------------|
| <b>Direct Program Costs</b>                             |                       |                       |                         |                       |                       |                 |
| Employee Expenses                                       | 52                    | 51                    | (1)                     | \$5.49                | \$5.51                | \$0.02          |
| Professional Services (Note 5)                          |                       |                       |                         | 1.03                  | 1.99                  | 0.96            |
| General & Administrative (Note 6)                       |                       |                       |                         | 0.00                  | 0.00                  | 0.00            |
| <b>Total Direct Program Costs</b>                       |                       |                       |                         | <b>\$6.52</b>         | <b>\$7.50</b>         | <b>\$0.98</b>   |
| <b>Direct Assigned Costs</b>                            |                       |                       |                         |                       |                       |                 |
| Employee Expenses                                       | 8                     | 8                     | 0                       | \$1.22                | \$1.21                | (\$0.01)        |
| Professional Services (Note 5)                          |                       |                       |                         | 4.01                  | 3.45                  | (0.56)          |
| General & Administrative (Note 6)                       |                       |                       |                         | 0.98                  | 0.58                  | (0.40)          |
| <b>Total Direct Assigned Costs</b>                      |                       |                       |                         | <b>\$6.21</b>         | <b>\$5.24</b>         | <b>(\$0.97)</b> |
| <b>Total Direct Program &amp; Direct Assigned Costs</b> | <b>60</b>             | <b>59</b>             | <b>(1)</b>              | <b>\$12.73</b>        | <b>\$12.74</b>        | <b>\$0.01</b>   |
| <b>Common Allocated Costs (Note 7)</b>                  |                       |                       |                         | <b>\$12.51</b>        | <b>\$12.75</b>        | <b>\$0.24</b>   |
| <b>Total Programmatic Budget</b>                        |                       |                       |                         | <b>\$25.24</b>        | <b>\$25.49</b>        | <b>\$0.25</b>   |

**Note 5:** Direct Program Professional Services include business process outsourcing (BPO). Direct Assigned Professional Services include beneficiary & contribution audit program audits, and IT contract labor.

**Note 6:** General & Administrative expenses include reference materials and software licenses.

**Note 7:** Common costs include costs not directly attributable to a program and are allocated based on the Cost Allocation Methodology, which allocates costs based 50% on direct program costs in the prior year and 50% on program demand in the prior year. Actual common allocated costs reflect a reduction for costs allocated to the appropriated programs.



# **Rural Health Care (RHC) Committee**

RHC Business Update

*Open Session*

October 27, 2025

# Agenda

- Q3 2025 Accomplishments
- Q4 2025 Program Plans

# Q3 2025 Accomplishments

- Operations
  - Commitments for Funding Year (FY) 2025
    - 75 percent overall complete as of October 1, 2025
    - Healthcare Connect Fund (HCF) 72 percent volume and 48 percent dollars complete
    - Telecom 91 percent volume and 86 percent dollars complete
    - Telecom workable to be complete by October 31
    - Moving Telecom reviewers to Healthcare Connect Fund, retraining as necessary

## Q3 2025 Accomplishments (Continued)

- Appeals
  - Current appeal backlog increased in Q3 2025 due to increased appeal submissions (total received — 36, total completed — 28), current appeals backlog is 122 with 87 of that over 90 days old. The oldest appeal is from October 16, 2024.
- Outreach and Training
  - Conducted eight webinars for both applicants and service providers on topics including Requests for Services, Service Provider training, and Invoicing Best Practices.
- Modernization
  - Completed several releases of Telecom post-commitment activity in RHC Connect, including Service Provider Identification Number (SPIN) changes, service substitutions, and invoice filing deadline extensions.
  - Enacted enhancements to the Letter of Agency/Letter of Exemption processes in August and Entitlements in October 2025.

# Q4 2025 Program Plans

- Operations
  - Continue processing FY2025 applications towards goal of 95 percent workable complete by end of year
- Modernization
  - Complete remaining Telecom post-commitment activities and invoicing activities in RHC Connect
  - Moving to Appeals automation and enhancements in CY2026
- Connected Care Program Pilot
  - Final Applications to be submitted before December 31, 2025
  - Invoices to be submitted by June 29, 2026
- Program Integrity
  - Implementing corrective action plans based on the Fraud Risk Assessment





# **Rural Health Care (RHC) Committee**

RHC Business Update

*Open Session - Information Only*

October 27, 2025

# Agenda

- Roadmap
- Appendix: RHC Program Metrics

# Roadmap



# Appendix A: RHC Program Metrics

HCF Pre-Commitment (Data as of September 30, 2025)

| Funding Year |      |                       | Q1            | Q2            | Q3            | Q4            | Total         |
|--------------|------|-----------------------|---------------|---------------|---------------|---------------|---------------|
| Requested    | 2025 | Demand                | 6,649         | 6,264         | 33            | 0             | 12,956        |
|              |      | Requested Dollars     | \$134,420,533 | \$389,351,917 | \$867,670     |               | \$524,640,121 |
|              |      | Avg. Days Outstanding | 89            | 88            | 89            |               | 89            |
|              | 2024 | Demand                | 8,399         | 4,110         | 4             | 6             | 12,519        |
|              |      | Requested Dollars     | \$209,113,746 | \$285,845,486 | \$60,329      | \$3,619,877   | \$498,639,438 |
|              |      | Avg. Days Outstanding |               |               |               |               |               |
| Reviewed     | 2025 | Reviewed Apps.        | 3             | 10            | 9,614         |               | 9,627         |
|              |      | Reviewed Dollars      | \$24,657      |               | \$180,073,688 |               | \$180,098,345 |
|              | 2024 | Reviewed Apps.        |               | 3,159         | 7,200         | 2,002         | 12,361        |
|              |      | Reviewed Dollars      |               | \$30,099,770  | \$142,048,162 | \$113,278,181 | \$285,426,114 |

Dollar values displayed have been rounded. Totals are calculated based on the original (not rounded) figures.

# Appendix A: RHC Program Metrics (Continued)

HCF Post-Commitment (Data as of September 30, 2025)

| Calendar Year |      |                 | Q1            | Q2           | Q3            | Q4           | Total         |
|---------------|------|-----------------|---------------|--------------|---------------|--------------|---------------|
| Submitted     | 2025 | Invoice Counts  | 4,303         | 2,560        | 9,012         |              | 15,875        |
|               |      | Invoice Dollars | \$101,109,638 | \$36,370,553 | \$148,530,965 |              | \$286,011,156 |
|               | 2024 | Invoice Counts  | 4,098         | 2,291        | 8,496         | 3,610        | 18,495        |
|               |      | Invoice Dollars | \$80,888,131  | \$43,557,794 | \$108,707,519 | \$60,035,735 | \$293,189,179 |
| Disbursed     | 2025 | Invoice Counts  | 4,213         | 2,519        | 8,016         |              | 14,748        |
|               |      | Invoice Dollars | \$87,184,830  | \$31,510,276 | \$100,180,258 |              | \$218,875,364 |
|               | 2024 | Invoice Counts  | 4,037         | 2,247        | 8,398         | 3,562        | 18,244        |
|               |      | Invoice Dollars | \$75,492,077  | \$40,162,405 | \$104,276,782 | \$59,245,780 | \$279,177,044 |

Dollar values displayed have been rounded. Totals are calculated based on the original (not rounded) figures.

# Appendix A: RHC Program Metrics (Continued)

Telecom Pre-Commitment (Data as of September 30, 2025)

| Fund Year |      |                       | Q1            | Q2            | Q3            | Q4           | Total         |
|-----------|------|-----------------------|---------------|---------------|---------------|--------------|---------------|
| Requested | 2025 | Demand                | 519           | 1,044         | 2             |              | 1,565         |
|           |      | Requested Dollars     | \$109,996,759 | \$169,998,892 | \$67,344      |              | \$280,062,995 |
|           | 2024 | Demand                | 662           | 1,118         |               |              | 1,780         |
|           |      | Requested Dollars     | \$135,038,131 | \$114,048,940 |               |              | \$249,087,070 |
| Reviewed  | 2025 | Reviewed Applications | 7             | 16            | 1,384         |              | 1,407         |
|           |      | Reviewed Dollars      | \$129,656     | \$13,095,658  | \$222,975,497 |              | \$236,200,811 |
|           | 2024 | Reviewed Applications | 2             | 105           | 603           | 594          | 1,304         |
|           |      | Reviewed Dollars      | \$0           | \$35,905,770  | \$146,420,244 | \$28,107,380 | \$210,433,394 |

Dollar values displayed have been rounded. Totals are calculated based on the original (not rounded) figures.

# Appendix A: RHC Program Metrics (Continued)

Telecom Post-Commitment (Data as of June 30, 2025)

| Calendar Year |      |                 | Q1           | Q2           | Q3           | Q4           | Total         |
|---------------|------|-----------------|--------------|--------------|--------------|--------------|---------------|
| Submitted     | 2025 | Invoice Counts  | 592          | 550          | 790          |              | 1,932         |
|               |      | Invoice Dollars | \$78,583,708 | \$67,413,886 | \$56,353,217 |              | \$202,350,810 |
|               | 2024 | Invoice Counts  | 217          | 202          | 311          | 433          | 1,163         |
|               |      | Invoice Dollars | \$74,689,070 | \$53,204,293 | \$59,214,593 | \$57,300,388 | \$244,408,344 |
| Disbursed     | 2025 | Invoice Counts  | 592          | 550          | 593          |              | 1,735         |
|               |      | Invoice Dollars | \$78,583,708 | \$67,413,886 | \$52,746,098 |              | \$198,743,691 |
|               | 2024 | Invoice Counts  | 217          | 201          | 311          | 431          | 1,160         |
|               |      | Invoice Dollars | \$74,689,070 | \$53,204,293 | \$59,214,593 | \$57,300,368 | \$244,408,324 |

Dollar values displayed have been rounded. Totals are calculated based on the original (not rounded) figures.

