



Rural Health Care Committee

Briefing Book

Thursday, April 20, 2023

3:00 p.m. – 4:00 p.m. Eastern Time

Available for Public Use

USAC Offices

700 12th Street NW, Suite 900

Washington, D.C. 20005

**Universal Service Administrative Company
Rural Health Care Committee
Quarterly Meeting
Agenda**

<p>Thursday, April 20, 2023 3:00 p.m. – 4:00 p.m. Eastern Time USAC Offices 700 12th Street, N.W., Suite 900 Washington, D.C. 20005</p>
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<u>OPEN SESSION</u>		<i>Estimated Duration in Minutes</i>
Chair	<p>a1. Consent Items (each available for discussion upon request):</p> <p style="padding-left: 20px;">A. Approval of Rural Health Care Committee Meeting Minutes of January 30 and January 31, 2023</p> <p style="padding-left: 20px;">B. Approval of moving all <i>Executive Session</i> items into <i>Executive Session</i></p>	5
Mark	<p>a2. Approval of Rural Health Care Support Mechanism 3rd Quarter 2023 Programmatic Budget and Demand Projection for the May 2, 2023 FCC Filing</p>	5
Teleshia	<p>i1. Information on One USAC Internal Audit Division Rural Health Care Support Mechanism Beneficiary Audit Report <i>(For Information Only)</i></p>	–
Mark	<p>i2. Rural Health Care Business Update</p> <ul style="list-style-type: none"> • 1Q2023 Accomplishments • Plans for 2Q2023 • Roadmap • Appendix: Metrics 	20

<u>EXECUTIVE SESSION</u> Confidential – Executive Session Recommended		<i>Estimated Duration in Minutes</i>
Kyle Mark	<p>i3. Rural Health Care Business Update <i>(Continued)</i></p> <ul style="list-style-type: none"> • Automation Update • Appeals Update 	20

Next Scheduled USAC Rural Health Care Committee Meeting

<p>Monday, July 24, 2023 USAC Offices, Washington, D.C.</p>
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**Universal Service Administrative Company
Rural Health Care Committee Meeting**

ACTION ITEM

Consent Items

Action Requested

The Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) is requested to approve the consent items listed below.

Discussion

The Committee is requested to approve the following items using the consent resolution below:

- A. Committee meeting minutes of January 30 and January 31, 2023 (*see Attachments A-1 and A-2*).

- B. Approval of moving all *Executive Session* items into *Executive Session*:
 - (1) **i3** – Rural Health Care Business Update (*Continued*). USAC management recommends that this item be discussed in *Executive Session* because it may involve discussion of *specific internal controls or confidential company data* or *internal rules and procedures* concerning the administration of the universal service support mechanisms, where discussion of the matter in open session would result in *disclosure of confidential techniques and procedures* that would compromise program integrity.

Upon request of a Committee member, any one or more of the above items are available for discussion by the Committee.

Recommended USAC Rural Health Care Committee Action

APPROVAL OF THE FOLLOWING RESOLUTION:

RESOLVED, that the Rural Health Care Committee of the USAC Board of Directors hereby approves: (1) the Committee meeting minutes of January 30 and January 31, 2023; and (2) discussion in *Executive Session* of the items noted above.

UNIVERSAL SERVICE ADMINISTRATIVE COMPANY
700 12th Street, N.W., Suite 900
Washington, D.C. 20005

RURAL HEALTH CARE COMMITTEE MEETING
Monday, January 30, 2023

(DRAFT) MINUTES¹

The quarterly meeting of the Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) was held at USAC's offices in Washington, D.C. on Monday, January 30, 2023. Dr. Kathy Wibberly, Committee Chair, called the meeting to order at 1:29 p.m. Eastern Time, with a quorum of all eight Committee members present:

Feiss, Geoff	Wade, Dr. Joan
Fontana, Brent – Vice Chair – <i>by telephone</i>	Waller, Jeff – <i>by telephone</i>
Freeman, Sarah – <i>by telephone</i>	Wein, Olivia
Sekar, Radha – Chief Executive Officer	Wibberly, Dr. Kathy – Chair

Other Board members and officers of the corporation present:

Beyerhelm, Chris – Chief Administrative Officer – *by telephone*
Butler, Stephen – Vice President of Shared Services
Chalk, Indra – Member of the Board
Delmar, Teleshia – Vice President of Audit and Assurance
Gaither, Victor – Vice President of High Cost
Garber, Michelle – Vice President and Chief Financial Officer – *by telephone*
Gillan, Joe – Member of the Board
Gregory, Amber – Member of the Board
Hutchinson, Kyle – Vice President of IT and Chief Information Officer
Mason, Ken – Member of the Board
O'Brien, Tim – Vice President of Lifeline
Polk, Stephanie – Member of the Board
Schell, Julie Tritt – Member of the Board
Skriwan, Michael – Member of the Board
Sweeney, Mark – Vice President of Rural Health Care
Williams, Erin – Vice President, General Counsel, and Assistant Secretary

¹ Draft resolutions were presented to the Committee prior to the Committee meeting. Where appropriate, non-substantive changes have been made to the resolutions set forth herein to clarify language, where necessary, or to correct grammatical or spelling errors.

Others present:

<u>NAME</u>	<u>COMPANY</u>
Braxton, Carolyn	USAC
Case, Kevin – <i>by telephone</i>	USAC
Glisson, Connor – <i>by telephone</i>	USAC
Goode, Vernell	USAC
Little, Chris	USAC
Morgan, Meredith – <i>by telephone</i>	USAC
Parsons, Laura – <i>by telephone</i>	Maximus
Roach, Daulton – <i>by telephone</i>	Deloitte
Phillippi, Megan	USAC
Rones, Julie – <i>by telephone</i>	USAC
Schrader, Theresa – <i>by telephone</i>	Broadband Legal Strategies, LLC
Suggs-Moore, Vickie	USAC
Tiwari, Tanya	Morgan Lewis

OPEN SESSION

All materials from *Open Session* can be found on the [USAC website](#).

- a1. Consent Items.** Dr. Wibberly presented this item to the Committee.
- A.** Approval of Rural Health Care Committee Meeting Minutes of October 24, 2022.
- B.** Approval of moving all *Executive Session* items into *Executive Session*:
- (1) **i3** – Rural Health Care Business Update (*Continued, if needed*). USAC management recommended that this item be discussed in *Executive Session* because it may involve discussion of *specific internal controls or confidential company data or internal rules and procedures* concerning the administration of the universal service support mechanisms; discussion of the matter in open session would result in *disclosure of confidential techniques and procedures* that would compromise program integrity.
 - (2) **a4** – Approval of Rural Health Care Support Mechanism 2023 Annual Programmatic Budget. USAC management recommended that this item be discussed in *Executive Session* because this matter relates to USAC's *procurement strategy and contract administration*.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolution:

RESOLVED, that the Rural Health Care Committee of the USAC Board of Directors hereby approves: (1) the Committee meeting minutes of October 24, 2022; and (2) discussion in *Executive Session* of the items noted above.

- a2. Recommendation for Election of Committee Chair and Vice Chair.** Dr. Wibberly introduced Dr. Wade. As Chair of the Nominating Committee, Dr. Wade reported on the election recommendations for the Rural Health Care Committee.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolution:

RESOLVED, that the USAC Rural Health Care Committee recommends that the USAC Board of Directors elect **Dr. Kathy Wibberly** as Chair and **Brent Fontana** as Vice Chair of the Committee. The term for each position begins immediately upon the election to such position by the Board and ends at such time as the Chair or Vice Chair (as the case may be): (i) is replaced by a successor selected by the Board, (ii) resigns from the Committee or the Board, (iii) is removed by resolution of the Board, or (iv) is no longer a member of the Board (whichever comes first).

- a3. Approval of Rural Health Care Support Mechanism 2nd Quarter 2023 Programmatic Budget and Demand Projection for the January 31, 2023 Federal Communications Commission (FCC) Filing.** Mr. Sweeny presented this item for consideration. The presentation included a written report on USAC management's recommendations for the Rural Health Care Mechanism 2nd Quarter 2023 programmatic budget and demand projection for the January 31, 2023 FCC Filing.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolutions:

RESOLVED, that the USAC Rural Health Care Committee approves a 2nd Quarter 2023 Rural Health Care Support Mechanism direct program budget of \$4.49 million; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee directs USAC staff to submit a collection requirement of \$4.49 million for Rural Health Care Support Mechanism administrative costs in the required January 31, 2023 filing to the Federal Communications Commission on

behalf of the Committee; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee, having reviewed at its meeting on January 30, 2023 the 2nd Quarter 2023 Rural Health Care Support Mechanism demand estimate of \$99.23 million, hereby directs USAC staff to proceed with the required January 31, 2023 filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Rural Health Care Support Mechanism is equal to or less than \$1 million, or may seek approval from the Committee Chair to make adjustments if the total variance is greater than \$1 million, but not more than \$2 million.

- i1. **Information on Six USAC Internal Audit Division Rural Health Care Support Mechanism Beneficiary Audit Reports.** This item was provided for *information purposes only*. Dr. Wibberly noted that the Rural Health Care Audit Briefing Book would be made public and posted to the USAC website.
- i2. **Rural Health Care Business Update.** Mr. Sweeney presented PowerPoint slides to the Committee covering the following items:
 - 2022 Year In Review
 - Update on FY2022 Application Processing
 - 1Q2023 Plans
 - Roadmap

At 1:56 p.m. Eastern Time, on a motion duly made and seconded, the Committee moved into ***Executive Session*** for the purpose of discussing confidential items. Only members of the Board and USAC staff were present.

EXECUTIVE SESSION

- i3. **Rural Health Care Business Update (*Continued*).** Mr. Hutchinson presented PowerPoint slides to the Committee for discussion covering the following topic:
 - Rural Health Care Automation Status Update
- a4. **Approval of Rural Health Care Support Mechanism 2023 Annual Programmatic Budget.** Mr. Sweeny presented this item to the Committee for consideration. The presentation included a written report on the Rural Health Care support mechanism annual budget.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolution:

RESOLVED, that the Rural Health Care Committee approves a 2023 annual programmatic budget for the Rural Health Care Support Mechanism of \$18.00 million.

Available For Public Use

OPEN SESSION

At 2:32 p.m. Eastern Time, the Committee moved out of *Executive Session* and immediately reconvened in *Open Session*, at which time Dr. Wibberly reported that, in *Executive Session*, the Committee discussed item i3 and took action on item a4.

On a motion duly made and seconded, the Committee adjourned at 2:33 a.m. Eastern Time.

/s/ Erin Williams
Assistant Secretary

UNIVERSAL SERVICE ADMINISTRATIVE COMPANY
700 12th Street, N.W., Suite 900
Washington, D.C. 20005

RURAL HEALTH CARE COMMITTEE MEETING
Tuesday, January 31, 2023

(DRAFT) MINUTES¹

The quarterly meeting of the Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) was reconvened at USAC's offices in Washington, D.C. on Tuesday, January 31, 2023 to vote on an updated 2nd Quarter 2023 Programmatic Budget and Demand Projection for the January 31, 2023 FCC filing. The 2nd Quarter 2023 Programmatic Budget and Demand Projection was updated to reflect guidance USAC received from the Federal Communications Commission on January 31, 2023. Dr. Kathy Wibberly, Committee Chair, called the meeting to order at 10:47 a.m. Eastern Time, with a quorum of eight of the eight Committee members present:

Feiss, Geoff	Wade, Dr. Joan
Fontana, Brent – Vice Chair – <i>by telephone</i>	Waller, Jeff – <i>by telephone</i>
Freeman, Sarah – <i>by telephone</i>	Wein, Olivia
Sekar, Radha – Chief Executive Officer	Wibberly, Dr. Kathy – Chair

Other Board members and officers of the corporation present:

Beyerhelm, Chris – Chief Administrative Officer
Butler, Stephen – Vice President of Shared Services
Buzacott, Alan – Member of the Board
Chalk, Indra – Member of the Board – *by telephone*
Davis, Craig – Vice President of Schools and Libraries
Delmar, Teleshia – Vice President of Audit and Assurance
Gaither, Victor – Vice President of High Cost
Garber, Michelle – Vice President and Chief Financial Officer
Gillan, Joe – Member of the Board
Gregory, Amber – Member of the Board
Hutchinson, Kyle – Vice President of IT and Chief Information Officer
Jacobs, Ellis – Member of the Board – *by telephone*
Mason, Ken – Member of the Board
O'Brien, Tim – Vice President of Lifeline
Sanquist, Christine – Member of the Board
Schell, Julie Tritt – Member of the Board

¹ Draft resolutions were presented to the Committee prior to the Committee meeting. Where appropriate, non-substantive changes have been made to the resolutions set forth herein to clarify language, where necessary, or to correct grammatical or spelling errors.

Skrivan, Michael – Member of the Board
Sweeney, Mark – Vice President of Rural Health Care
Williams, Erin – Vice President, General Counsel, and Assistant Secretary

Others present:

<u>NAME</u>	<u>COMPANY</u>
Behnam, Cathy – <i>by telephone</i>	CSM
Bolling, Christopher – <i>by telephone</i>	USAC
Carlin, Tyler – <i>by telephone</i>	KPMG
Case, Kevin – <i>by telephone</i>	USAC
Claxton, Naomi – <i>by telephone</i>	USAC
Glisson, Connor – <i>by telephone</i>	USAC
Goode, Vernell	USAC
Hamm, Aaron	USAC
Havivi, Daniel – <i>by telephone</i>	USAC
Kriete, Debra – <i>by telephone</i>	South Dakota Department of Education
Little, Chris – <i>by telephone</i>	USAC
Phillippi, Megan	USAC
Robinson, Crystal	USAC
Sadirkhanova, Sabina	USAC
Schultz, Kent – <i>by telephone</i>	Deloitte
Shrader, Theresa – <i>by telephone</i>	Broadband Legal Strategies, LLC
Tiwari, Tanya – <i>by telephone</i>	Morgan Lewis
Tyler, Gerrod	USAC
Wilson, Carl – <i>by telephone</i>	USAC

OPEN SESSION

All materials from *Open Session* can be found on the [USAC website](#).

- a1. **Approval of Updated Rural Health Care Support Mechanism 2nd Quarter 2023 Programmatic Budget and Demand Projection for the January 31, 2023 FCC Filing.** Dr. Wibberly presented this item for consideration. The presentation included an updated written report on USAC management’s recommendations for the Rural Health Care Mechanism 2nd Quarter 2023 programmatic budget and demand projection for the January 31, 2023 FCC Filing.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolutions:

RESOLVED, that the USAC Rural Health Care Committee approves a 2nd Quarter 2023 Rural Health Care Support Mechanism direct program budget of \$4.49 million; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee directs USAC staff to submit a collection requirement of \$4.49 million for Rural Health Care Support Mechanism administrative costs in the required January 31, 2023 filing to the Federal Communications Commission on behalf of the Committee; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee, having reviewed at its meeting on January 31, 2023 the 2nd Quarter 2023 Rural Health Care Support Mechanism demand estimate of \$159.36 million, hereby directs USAC staff to proceed with the required January 31, 2023 filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Rural Health Care Support Mechanism is equal to or less than \$1 million, or may seek approval from the Committee Chair to make adjustments if the total variance is greater than \$1 million, but not more than \$2 million.

On a motion duly made and seconded, the Committee adjourned at 10:50 a.m. Eastern Time.

/s/ Erin Williams
Assistant Secretary

**Universal Service Administrative Company
Rural Health Care Committee Meeting**

ACTION ITEM

**Approval of Rural Health Care Support Mechanism
3rd Quarter 2023 Programmatic Budget and
Demand Projection for the May 2, 2023 FCC Filing**

Action Requested

The Rural Health Care Committee (Committee) of the USAC Board of Directors (Board) is requested to approve the 3rd Quarter 2023 (3Q2023) programmatic budget and demand projection for the Rural Health Care Support Mechanism for submission to the Federal Communications Commission (FCC) in USAC's May 2, 2023 quarterly filing.

Discussion

On a quarterly basis, USAC is required to submit to the FCC each program's budget¹ and projected demand for the upcoming quarter.²

Funding Requirement

USAC estimates the 3Q2023 funding requirement for the Rural Health Care Support Mechanism as follows:

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¹ See 47 C.F.R. § 54.715(c).

² See 47 C.F.R. § 54.709(a)(3).

Table A. Program Funding Requirement

<i>(in millions)</i>	2Q2023	Increase/ (Decrease)	3Q2023	Notes
Steady State:				
Program Funding Requirement	\$152.66	\$11.23	\$163.89	See Note 1 and Table B
Adjustments	\$0.00	0.00	0.00	See Note 2
New Requirements:				
N/A	0.00	0.00	0.00	
Total Program Funding Requirement	\$152.66	\$11.23	\$163.89	
Prior Period Adjustments (difference between projections and actuals):				
Billings	(\$0.07)	\$0.67	\$0.60	
Interest Income	0.00	0.00	0.00	
Bad Debt Expense	0.00	(0.62)	(0.62)	
Total Prior Period Adjustments	(\$0.07)	\$0.05	(\$0.02)	
USAC Administrative Expenses ³	\$6.77	(\$0.07)	\$6.70	See Table D
Total Funding Requirement	\$159.36	\$11.21	\$170.57	

Note 1: On March 9, 2023, the Commission announced a funding cap for Funding Year 2023 of \$682.36 million.⁴ The Program Funding Requirement represents one quarter of the Funding Year 2023 cap, less USAC administrative costs. See Table B below for additional detail.

Note 2: The FCC has extended the filing window for Funding Year 2023 until May 1, 2023. USAC will rely on guidance from the FCC concerning the funds to be used to offset demand or reduce collections after demand for the funding year is known.

Table B. Funding Year 2023 Program Funding Requirement

<i>(in millions)</i>	Fund Year 2023	Notes
Funding Year 2023 Cap	\$682.36	See Note 1
Quarterly Funding Requirement for Funding Year 2023	\$170.59	
Less USAC Administrative Costs, which are covered within the Funding Cap	(6.70)	
3Q2023 Program Funding Requirement	\$163.89	

Note 3: Table C is an annual schedule updated once a year for the April Board meeting. The Funding Year 2023 filing window will close on May 1, 2023. USAC anticipates the Commission will provide guidance after the window close regarding the amount to carry-forward in Table C to cover Funding Year 2023

³ Administrative costs are covered within the funding cap.

⁴ See *Wireline Competition Bureau Announces E-Rate and RHC Programs' Inflation-Based Caps for Funding Year 2023*, CC Docket No. 02-6, WC Docket No. 02-60, Public Notice, 178 (2023).

Rural Health Care Program demand (to the extent necessary).

Table C. Funding Year 2023 Available Roll Forward

<i>(in millions)</i>	Net Change
Unused Funds	
Available Funds	\$747.85
Disbursements	(367.46)
Reserved Funds	
a. Pending Applications to Process	(51.98)
b. Unliquidated Obligations (ULOs)	(112.37)
c. Appeals Reserve - USAC Appeals	(4.71)
d. Appeals Reserve - FCC Appeals	(6.16)
Total Unused Funds	\$205.17

Based on the projected burn rate, USAC estimates the following 3Q2023 programmatic budget:

Table D. Quarterly Programmatic Budget

<i>(in millions)</i>	2Q2023 Budget	Increase/ (Decrease)	3Q2023 Budget	Notes
Direct Program Costs				
Employee Expenses	\$1.65	\$0.00	\$1.65	
Professional Services	0.88	0.00	0.88	
General & Administrative	0.00	0.00	0.00	See Note 4
Total Direct Program Costs	\$2.53	\$0.00	\$2.53	
Direct Assigned Costs				
Employee Expenses	\$0.34	\$0.00	\$0.34	
Professional Services	1.34	(0.01)	1.33	
General & Administrative	0.28	0.00	0.28	See Note 4
Total Direct Assigned Costs	\$1.96	(\$0.01)	\$1.95	
Total Direct Program & Direct Assigned Costs	\$4.49	(\$0.01)	\$4.48	
Common Allocated Costs	\$2.28	(\$0.07)	\$2.22	
Total Programmatic Budget	\$6.77	(\$0.07)	\$6.70	

Note 4: General & Administrative expenses include reference materials and software licenses.

A comparison of actual expenditures to the budget for the three months ending March 31, 2023 is provided in **Attachment 1**.

Recommendation

USAC management recommends that the Committee approve the 3Q2023 budget and projection of demand as proposed.

Recommended Rural Health Care Committee Actions

APPROVAL OF THE FOLLOWING RESOLUTIONS:

RESOLVED, that the USAC Rural Health Care Committee approves a 3rd Quarter 2023 Rural Health Care Support Mechanism direct program budget of \$4.48 million; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee directs USAC staff to submit a collection requirement of \$4.48 million for Rural Health Care Support Mechanism administrative costs in the required May 2, 2023 filing to the Federal Communications Commission on behalf of the Committee; and

RESOLVED FURTHER, that the USAC Rural Health Care Committee, having reviewed at its meeting on April 20, 2023 the 3rd Quarter 2023 Rural Health Care Support Mechanism demand estimate of \$170.57 million, hereby directs USAC staff to proceed with the required May 2, 2023 filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Rural Health Care Support Mechanism is equal to or less than \$1 million or may seek approval from the Committee Chair to make adjustments if the total variance is greater than \$1 million, but not more than \$2 million.

ATTACHMENT 1

Rural Health Care Administrative Costs and Headcount
Comparison of Actual Expenditures and Headcount to the Budget for the
Three Months Ending March 31, 2023

<i>(\$ in millions)</i>	FTE Actual	FTE Budget	FTE Variance	YTD Actual	YTD Budget	Variance
Direct Program Costs						
Employee Expenses	50	52	2	\$1.66	\$1.65	(\$0.01)
Professional Services (Note 5)				0.47	0.88	0.41
General & Administrative (Note 6)				0.00	0.00	0.00
Total Direct Program Costs				\$2.13	\$2.53	\$0.40
Direct Assigned Costs						
Employee Expenses	7	8	1	\$0.43	\$0.34	(\$0.09)
Professional Services (Note 5)				1.28	1.33	0.05
General & Administrative (Note 6)				0.23	0.28	0.05
Total Direct Assigned Costs				\$1.94	\$1.95	\$0.01
Total Direct Program & Direct Assigned Costs	57	60	3	\$4.07	\$4.48	\$0.41
Common Allocated Costs (Note 7)				\$2.48	\$2.25	\$0.23
Total Programmatic Budget				\$6.55	\$6.73	\$0.18

Note 5: Direct Program Professional Services include business process outsourcing (BPO) and rates database support. Direct Assigned Professional Services include beneficiary & contribution audit program audits and IT contract labor.

Note 6: General & Administrative expenses include reference materials and software licenses.

Note 7: Common costs include costs not directly attributable to a program and are allocated based on the Cost Allocation Methodology, which allocates costs based 50% on direct program costs in the prior year and 50% on program demand in the prior year. Actual common allocated costs reflect a reduction for costs allocated to the appropriated programs.



Rural Health Care Committee

Rural Health Care Business Update

Open Session

April 20, 2023



Universal Service
Administrative Co.

Agenda

- 1Q2023 Accomplishments
- Plans for 2Q2023
- Roadmap
- Appendix: Program Metrics

1Q2023 Accomplishments

- FCC Order extended Funding Year (FY) 2023 Application Window to May 1, 2023.
 - Call center will be available on Sunday, April 30 and until midnight May 1.
 - RHC staff will be on call or in the office for window close support.
- RHC PIA procedure revisions pending approval by the FCC.
- Developed plans to move the Telecom Program to RHC Connect in 2023/2024.

Plans for 2Q2023

- Began FY2023 application processing in February.
- Deliver first wave of commitments within 30 days of May 1 window close.
- Deliver capabilities for HCF Post Commitment functionality for FY2022+ applications.
- Begin to move Telecom Program to RHC Connect in 2023/2024.

Roadmap



Milestone Legend

- At Risk
- On Track
- Completed

Appendix: RHC Program Metrics

RHC HCF Pre-Commitment (Data as of April 2, 2023)

Fund Year		Q1	Q2	Q3	Q4	Total	
Requested	2022	Demand	4,890	5,694	3	1	10,588
		Requested Dollars	\$100,055,822	\$292,715,374	\$595,569	\$94,800	\$393,461,564
		Avg. Days Outstanding	306	306	-	123	305
	2021	Demand	6,045	5,260	1	29	11,335
		Requested Dollars	\$80,656,809	\$278,875,850	\$2,422	\$699,360	\$360,234,441
		Avg. Days Outstanding	670	670	550	500	605
Reviewed	2022	Reviewed Apps.	3	15	8,435	2,852	11,304
		Reviewed Dollars	\$1,219,089	–	\$85,506,336	\$111,070,429	\$197,795,854
	2021	Reviewed Apps.	2	243	4,838	5,584	10,667
		Reviewed Dollars	\$16,159	\$74,942,476	\$75,081,522	\$137,301,406	\$287,341,563

Appendix A: RHC Program Metrics (Continued)

RHC HCF Post-Commitment (Data as of April 2, 2023)

Calendar Year		Q1	Q2	Q3	Q4	Total	
Submitted	2022	Invoice Counts	3,109	1,711	8,911	2,949	16,225
		Invoice Dollars	\$41,590,295	\$24,518,759	\$104,426,131	\$39,329,461	\$180,051,195
	2021	Invoice Counts	2,059	2,141	8,777	2,490	15,467
		Invoice Dollars	\$20,016,633	\$21,765,676	\$106,951,845	\$33,261,384	\$165,908,395
Disbursed	2022	Invoice Counts	2,825	2,096	7,486	3,852	16,259
		Invoice Dollars	\$85,884,350	\$96,093,757	\$142,888,566	\$100,026,292	\$278,365,792
	2021	Invoice Counts	2,420	1,718	7,738	3,612	15,488
		Invoice Dollars	\$56,317,450	\$50,469,36	\$148,018,520	\$94,121,609	\$256,484,356

Appendix A: RHC Program Metrics (Continued)

RHC Telecom Pre-Commitment (Data as of April 9, 2023)

Fund Year		Q1	Q2	Q3	Q4	Total	
Requested	2022	Demand	767	1,462	–	–	2,229
		Requested Dollars	\$22,512,771	\$239,814,507	–	–	\$262,327,278
		Avg. Days Outstanding	–	312	–	–	312
	2021	Demand	373	2,130	–	–	2,053
		Requested Dollars	\$10,061,559	\$217,172,776	–	–	\$227,234,334
		Avg. Days Outstanding	–	677	–	–	677
Reviewed	2022	Reviewed Apps.	–	4	1,812	377	2,193
		Reviewed Dollars	–	\$1,200	\$240,313,981	\$18,565,481	\$258,880,662
	2021	Reviewed Apps.	–	1	1,057	979	2,037
		Reviewed Dollars	–	\$21,766	\$17,684,468	\$108,130,05	\$125,836,289

Appendix A: RHC Program Metrics (Continued)

RHC Telecom Post-Commitment (Data as of April 9, 2023)

Calendar Year		Q1	Q2	Q3	Q4	Total	
Submitted	2022	Invoice Counts	314	139	402	251	1,106
		Invoice Dollars	\$171,918,366	\$172,517,563	\$188,919,962	\$119,633,184	\$321,820,088
	2021	Invoice Counts	146	205	334	196	881
		Invoice Dollars	\$190,003,414	\$39,135,257	\$105,174,206	\$74,432,024	\$364,665,406
Disbursed	2022	Invoice Counts	330	139	359	302	1,130
		Invoice Dollars	\$168,756,779	\$172,090,074	\$185,466,470	\$116,017,883	\$317,703,470
	2021	Invoice Counts	162	180	313	214	869
		Invoice Dollars	\$193,196,879	\$38,390,872	\$92,026,088	\$67,288,856	\$354,186,008



**Universal Service
Administrative Co.**