Emergency Broadband Benefit Program - National Verifier and NLAD Staging Environments Available This Week

April 19, 2021

Beginning on Monday April 19, 2021, service providers who have completed the Emergency Broadband Benefit Program (EBB Program) election process with USAC can access the EBB Program staging environment for the National Verifier. With this access, providers can begin performing sample transactions in the National Verifier staging environment to test how consumers can apply through the National Verifier to verify eligibility for the EBB Program.

On Wednesday April 21, 2021, the National Lifeline Accountability Database (NLAD) staging environment will also be available for service providers who have completed the USAC election process to test new EBB enrollment workflows. Providers will be able to test both the API and batch upload enrollment processes.

The National Verifier staging environment can be found at https://nationalverifiertraining.servicenowservices.com/lifeline. To access the staging environment for NLAD, please log into USAC’s OnePortal and select “NLAD.”

For information about using the staging environments - including test data providers can use - please visit the NLAD staging page and National Verifier staging page on USAC’s website.

Office Hours

The EBB Program Office Hours on Thursday, April 22, 2021 will provide an opportunity for service providers to ask questions about using the staging environments. To participate, register here.

Need Help? Contact Us!
Email us at EBBHelp@USAC.org

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