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USAC

## Emergency Broadband Benefit Program: Training & Resources for Participating Providers

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July 23, 2021

USAC has training and resources available to help service providers prepare to participate in the Federal Communications Commission's (FCC's) Emergency Broadband Benefit Program (EBB Program).

### **Trainings**

USAC hosts weekly webinars to help service providers familiarize themselves with the USAC systems and processes that will be used for the EBB Program. Use the links below to register for upcoming webinars or to access recordings of past training sessions or visit our [Webinars and Trainings](#) page.

### ***Upcoming Webinars***

National Verifier for EBB Program Webinar – April 13 @ 4 p.m. ET: [Register](#)

Learn how to check consumer eligibility through the National Verifier

Lifeline Claims System for the EBB Program Webinar – April 20 @ 4 p.m. ET: [Register](#)

Learn how to submit claims using the Lifeline Claims System

### ***Past Webinars***

NLAD for EBB Program Webinar: [View Recording](#)

Learn how to manage subscribers using the NLAD batch upload process and the EBB Program NLAD API

### **NLAD Batch Template Now Available**

Service providers can access the [EBBP NLAD Batch Template](#) via the [Enroll Consumers Using the Batch Upload](#) page in NLAD as USAC finalizes development of EBB Program workflows. The EBBP NLAD Batch Template is a CSV file that allows providers to manage subscriber enrollments for the EBB Program when launches later this month.

### **Website Updates and FAQs**

USAC updates the [EBB Program website](#) weekly with program information. Service providers can find answers

to [frequently asked questions](#) as well as EBB Program system resources.

Visit [GetEmergencyBroadband.org](#) for consumer information about the EBB Program.

### **SAM.gov Registration**

EBB Program service providers who have not completed the [SAM.gov](#) registration process should do so now – the process can take at least 10 days to complete. For information about the SAM.gov registration process and ways to streamline your registration, please view the [guide to using SAM.gov](#).

### **More Information**

For more information about the Emergency Broadband Benefit Program, visit the [FCC's website](#) or [USAC's website](#) and [sign up for the EBB Program email list](#).

### **Need Help? Contact Us!**

Email us at [EBBHelp@usac.org](mailto:EBBHelp@usac.org).

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