Emergency Broadband Benefit Program Requires Documentation to Demonstrate Enrollment in a Community Eligibility Provision School

November 22, 2021

Consumers applying for the Emergency Broadband Benefit Program (EBB Program) who seek to qualify using enrollment in a USDA Community Eligibility Provision (CEP) school must provide documentation that demonstrates that their child or dependent (referred to as a benefit qualifying person or BQP on the application) attends a CEP school. In the limited cases where the consumer applying is the student they must provide documentation demonstrating their enrollment in a CEP school. Consumers seeking to qualify based on their benefit qualifying person’s participation in a program, including that person’s enrollment at a CEP school, must select that they are qualifying through their child or dependent and provide that child or dependent’s information when prompted in the National Verifier.

When applying through the National Verifier, consumers can still indicate that they are enrolled at a CEP school when asked what program they want to use to qualify for the EBB Program. To qualify, a consumer should select “Free and Reduced Price School Lunch or Breakfast Program” on the “Confirm You Qualify” page. The consumer must then enter the name of the school and upload documentation that demonstrates that their benefit qualifying person is enrolled in the CEP school provided by the consumer on application.

Examples of acceptable documentation include a letter from the school or school district or a report card that provides the information listed below and indicates that the benefit qualifying person listed on the application is enrolled in the CEP school also provided by the consumer on the application. Consumers submitting paper applications must also include such documentation when seeking to qualify based on their child or dependent’s enrollment in a CEP school.

The documentation must include:

- The benefit qualifying person’s name
- Name of the school or of the school district
- A date that coincides with the 2019-2020, 2020-2021, or 2021-2022 school year

Need Help? Contact Us!

For questions about the Emergency Broadband Benefit Program, service providers can visit USAC.org and consumers should visit GetEmergencyBroadband.org. For general program support, service providers should email EBBElection@usac.org and consumers should email EBBHelp@usac.org. Both providers and consumers may also call the Emergency Broadband Support Center at 833-511-0311 for assistance.

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