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USAC

## NLAD Transactions Using Application ID

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July 20, 2021

On June 23, 2021, USAC released a [National Lifeline Accountability Database \(NLAD\) enhancement](#) that allows Emergency Broadband Benefit Program (EBB Program) service providers to perform enroll, verify, and transfer functions using a consumer's National Verifier Application ID, full name, and date of birth.

Service providers can access this functionality by uploading the updated [NLAD batch upload template](#) through the [NLAD batch upload process](#). Service providers who connect to NLAD using an API can access updated API specs in the NLAD resources section.

Service providers who choose not to enroll, verify, or transfer consumers using the Application ID functionality can use the original batch upload template or the new template.

When enrolling, verifying, or transferring consumers in NLAD using the Application ID, providers should complete the following fields:

- applicationID
- transactionType
- transactionEffectiveDate
- sac
- lastName
- firstName
- phoneNumber OR consumerEmail
- dob
- serviceType
- mailing address (if applicable)
- serviceInitializationDate
- ebbpTribalBenefitFlag
- deviceReimbursementDate (if applicable)
- deviceType (if applicable)
- devicemake (if applicable)
- certind
- repid OR repNotAssisted

Only consumers who have an active, qualified Emergency Broadband Benefit or Lifeline application in the National Verifier can be enrolled, verified or transferred in EBB using the Application ID function.

### Office Hours

USAC will host EBB Program office hours on Thursday, July 22 at 3 p.m. ET to answer questions related to EBB Program NLAD transactions using the Application ID.

[Register](#) to attend the office hours.

### Need Help? Contact Us!

For questions about the Emergency Broadband Benefit Program, service providers can visit [USAC.org](#) and consumers should visit [GetEmergencyBroadband.org](#). For general program support, service providers should email [EBBElection@usac.org](mailto:EBBElection@usac.org) and consumers should email [EBBHelp@usac.org](mailto:EBBHelp@usac.org). Both providers and consumers may also call the Emergency Broadband Support Center at 833-511-0311 for assistance.

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