



2023 USAC Customer Service Centers' Holiday Hours and Closures

In observance of federal holidays, the USAC Customer Service Centers will be closed as follows:

Lifeline & Affordable Connectivity Program Customer Service Centers:

- Sunday, January 1, 2023 New Year's Day Closed
- Thursday, November 23, 2023 Thanksgiving Day Closed
- Monday, December 25, 2023 Christmas Day Closed

E-Rate, Emergency Connectivity Fund, High Cost, Rural Health Care, Contributors & Service Providers Customer Service Centers:

- Monday, January 02, 2023 New Year's Day Observed Closed
- Monday, January 16, 2023 Martin Luther King, Jr. Day **Closed***
- Monday, February 20, 2023 President's Day Closed
- Monday, May 29, 2023 Memorial Day Closed
- Monday, June 19, 2023 Juneteenth Closed
- Tuesday, July 4, 2023 Independence Day Closed
- Monday, September 4, 2023 Labor Day Closed
- Monday, October 09, 2023 Indigenous Peoples' Day Closed
- Friday, November 10, 2023 Veterans Day Closed
- Thursday, November 23, 2023 Thanksgiving Day Closed
- Friday, November 24, 2023 Day After Thanksgiving Closed
- Monday, December 25, 2023 Christmas Day Closed

***Note:** The E-Rate Customer Service Center will be open on January 16 due to the EPC Administrative Window deadline.