



# 2023 USAC Customer Service Centers' Holiday Hours and Closures

In observance of federal holidays, the USAC Customer Service Centers will be closed as follows:

## Lifeline & Affordable Connectivity Program Customer Service Centers:

- Sunday, January 1, 2023      New Year's Day      Closed
- Thursday, November 23, 2023      Thanksgiving Day      Closed
- Monday, December 25, 2023      Christmas Day      Closed

## E-Rate, Emergency Connectivity Fund, High Cost, Rural Health Care, Contributors & Service Providers Customer Service Centers:

- Monday, January 02, 2023      New Year's Day Observed      Closed
- Monday, January 16, 2023      Martin Luther King, Jr. Day      **Closed\***
- Monday, February 20, 2023      President's Day      Closed
- Monday, May 29, 2023      Memorial Day      Closed
- Monday, June 19, 2023      Juneteenth      Closed
- Tuesday, July 4, 2023      Independence Day      Closed
- Monday, September 4, 2023      Labor Day      Closed
- Monday, October 09, 2023      Indigenous Peoples' Day      Closed
- Friday, November 10, 2023      Veterans Day      Closed
- Thursday, November 23, 2023      Thanksgiving Day      Closed
- Friday, November 24, 2023      Day After Thanksgiving      Closed
- Monday, December 25, 2023      Christmas Day      Closed

**\*Note:** The E-Rate Customer Service Center will be open on January 16 due to the EPC Administrative Window deadline.