Update to ACP Claims Certifications

February 15, 2023

On February 14, USAC released updated certification language in the Affordable Connectivity Claims System (ACCS) related to reimbursement claims for connected devices.

The following certification has been updated to better align with the language in the rules (47 CFR 54.1808(e)(8)).

- If seeking reimbursement for a connected device, the connected device meets the Commission’s requirements, the representations regarding the devices made on the provider’s website and promotional materials are true and accurate, that the reimbursement claim amount does not exceed the market value of the connected device less the amount charged to and paid by the eligible household, and the connected device has been delivered to the household;

This change does not affect claims that providers have already certified.

Need Help? Contact Us!
For questions about the Affordable Connectivity Program, service providers can visit USAC.org and consumers should visit AffordableConnectivity.gov. For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.

The information contained in this electronic communication and any attachments and links to websites are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, or the person responsible for delivering this communication to the intended recipient, be advised you have received this communication in error and that any use, dissemination, forwarding, printing, or copying is strictly prohibited. Please notify the sender immediately and destroy all copies of this communication and any attachments.

USAC | 700 12th Street NW, Suite 900 | Washington, DC 20005
www.usac.org | © 1997- 2023 USAC | All Rights Reserved | USAC Privacy Policy