



Universal Service
Administrative Co.

ACP

Update ACP Content on Service Provider Websites and Outreach Material

November 25, 2024

Due to lack of funding from Congress, the Affordable Connectivity Program (ACP) ended, for now, on June 1, 2024, and ACP consumers can no longer receive this benefit. In response, USAC has immediately updated [GetInternet.gov](https://www.getinternet.gov), [AffordableConnectivity.gov](https://www.affordableconnectivity.gov), and [USAC.org](https://www.usac.org) to reflect these program changes.

Service providers must update all applicable websites and consumer facing material now that the program has ended. Any consumer-facing material related to the ACP should be updated to inform consumers that they can no longer receive the benefit. This includes but is not limited to websites, applications, worksheets, handouts, flyers, advertising, and toolkits. Failure to accurately update websites and materials to reflect that consumers can no longer receive this benefit may implicate a provider engaging in false or misleading advertising of the ACP in violation of the Commission's ACP [Rules \(47 CFR § 54.1810\(i\)\(2\)\(ii\)\)](https://www.fcc.gov/rules/47-cfr-54.1810(i)(2)(ii))

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](https://www.usac.org) or should email ACProgram@usac.org for general program support.

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