FCC Releases Public Notice for February 8, 2024 ACP Enrollment Freeze

February 7, 2024

On February 6, the FCC issued a public notice reminding the public of the Affordable Connectivity Program (ACP) enrollment freeze that will be effective February 8, 2024. The enrollment freeze is a part of the steps for ACP Wind-Down outlined in the FCC Order released on January 11. The Order announced the procedures for the wind-down of ACP due to a lack of additional funding from Congress. Funding for the program is anticipated to run through April 2024 (this date is an estimate and may change). For more information on the Order’s requirements for service providers, please refer to the bulletins USAC released on January 11 and February 5.

Providers are encouraged to review the above bulletins and the FCC’s Order carefully for detailed information on notice requirements to households, updates on claims deadlines, and other wind-down procedures and requirements. If the program receives additional funding, USAC and the FCC will provide further information later.

Resources
For more information on the ACP Wind-Down, please review any of the following resources:

- USAC’s ACP Wind-Down Webinar
- USAC’s ACP Wind-Down Office Hours on January 18
- USAC’s ACP Wind-Down Office Hours on January 30
- USAC’s Bulletin Announcing the ACP Wind Down
- The FCC’s ACP Wind-Down Fact Sheet
- The FCC’s ACP Wind-Down FAQs

Need Help? Contact Us!
For questions about the Affordable Connectivity Program, service providers can visit USAC.org, and consumers should visit AffordableConnectivity.gov. Consumers can apply for the ACP at GetInternet.gov, and Spanish-speaking consumers can apply at AccedeaInternet.gov. For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.

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