



FCC Releases Public Notice for February 8, 2024 ACP Enrollment Freeze

February 7, 2024

On February 6, the FCC issued a <u>public notice</u> reminding the public of the Affordable Connectivity Program (ACP) enrollment freeze that will be effective February 8, 2024. The enrollment freeze is a part of the steps for ACP Wind-Down outlined in the FCC <u>Order</u> released on January 11. The Order announced the procedures for the wind-down of ACP due to a lack of additional funding from Congress. Funding for the program is anticipated to run through April 2024 (this date is an estimate and may change). For more information on the Order's requirements for service providers, please refer to the bulletins USAC released on <u>January 11</u> and <u>February 5</u>.

Providers are encouraged to review the above bulletins and the FCC's Order carefully for detailed information on notice requirements to households, updates on claims deadlines, and other wind-down procedures and requirements. If the program receives additional funding, USAC and the FCC will provide further information later.

Resources

For more information on the ACP Wind-Down, please review any of the following resources:

- USAC's <u>ACP Wind-Down Webinar</u>
- USAC's <u>ACP Wind-Down Office Hours on January 18</u>
- USAC's <u>ACP Wind-Down Office Hours on January 30</u>
- USAC's Bulletin Announcing the ACP Wind Down
- The FCC's <u>ACP Wind-Down Fact Sheet</u>
- The FCC's ACP Wind-Down FAQs

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit <u>USAC.org</u>, and consumers should visit <u>AffordableConnectivity.gov</u>. Consumers can apply for the ACP at <u>GetInternet.gov</u>, and Spanish-speaking consumers can apply at <u>AccedeaInternet.gov</u>. For general program support, service providers should email <u>ACProgram@usac.org</u> and consumers should email <u>ACPSupport@usac.org</u>. Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.

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