FCC Releases Public Drafts of ACP Federal Housing Assistance Pilot and Outreach Grant Program Orders

July 25, 2022

On July 15, the FCC released public drafts of the ACP Outreach Grant Program Order and ACP Federal Housing Assistance Pilot Order. These items are tentatively on the agenda for the August Open Commission Meeting scheduled for Friday, August 5, 2022. Those wishing to submit comments or feedback on the items should review the instructions included on the public drafts.

- The ACP Outreach Grant Program Order (Outreach Grant Program) intends to provide eligible governmental and non-governmental entities funding to conduct outreach to increase awareness of and encourage participation in the Affordable Connectivity Program (ACP). The Outreach Grant Program has three main objectives:
  1. Expand and support diverse and impactful outreach efforts nationwide to reach eligible ACP households
  2. Strengthen outreach partners nationwide by empowering them to mobilize people and organizations to help raise awareness about the ACP; and
  3. Increase enrollment in the ACP, particularly in areas served by the outreach grants, by underrepresented, underserved, and low-income households.
- The ACP Federal Housing Assistance Pilot Order would establish a one-year “Your Home, Your Internet” Pilot Program with the goal of increasing awareness of the ACP among recipients of federal housing assistance and facilitating enrollment in the ACP by providing targeted assistance with the ACP application. Federal housing assistance includes the housing choice voucher program, project-based rental assistance, and public housing. The pilot aims to combine targeted outreach with hands-on application assistance. It will test the best methods to increase ACP participation by recipients of federal housing assistance, who may not be aware of or enrolled in the program.

Outreach & Trainings
USAC will continue to distribute bulletins and conduct trainings to help service providers and other program participants understand the ACP Order and its effect on current and new program processes. USAC will also continue to update its ACP service provider web content to reflect updated ACP rules and processes. Find upcoming trainings and other resources on the ACP Learn page on USAC’s website.

Need Help? Contact Us!
For questions about the Affordable Connectivity Program, service providers can visit USAC.org and consumers should visit AffordableConnectivity.gov. For general program support, service providers should email ACPProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call ACP Support Center at (877) 384-2575 for assistance.

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