

Reminder: Claims for March 2022 Data Month Due by October 3

USA

September 15, 2022

Providers must submit original claims or revisions for the March 2022 data month (snapshot taken on April 1, 2022) by **11:59 p.m. ET on October 3, 2022**. As a reminder, the 6-month filing period for claims began with the March 2022 data month.

Filing Period for Claims

Service providers have 6 months from the snapshot date to submit original claims or upward revisions. If the 1st of the month of the six-month deadline falls on a weekend or holiday, service providers can certify on the first business day following the 1st. For example, a provider is able to submit their claim for the March 2022 data month by October 3 (October 1 falls on a Saturday).

The administrative period for completing upward revisions (revisions that result in a higher payment) is the same for submitting original claims – 6 months. There is no time restriction for submitting downward revisions (revisions that result in a lower payment than previously claimed). Please note that revisions for the January and February 2022 data months are not accepted.

Original claims or upward revisions submitted after 11:59 p.m. ET on October 3, 2022 for the March 2022 data month will not be accepted.

Outreach & Trainings

USAC will continue to distribute bulletins and conduct trainings to help service providers and other program participants understand all ACP Orders and their effect on current and new program processes. USAC will also continue to update its <u>ACP service provider web content</u> to reflect updated ACP rules and processes. Find upcoming trainings and other resources on the <u>ACP Learn</u> page on USAC's website.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit <u>USAC.org</u> and consumers should visit <u>AffordableConnectivity.gov</u>. For general program support, service providers should email <u>ACProgram@usac.org</u> and consumers should email <u>ACPSupport@usac.org</u>. Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.

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