**Attachment 12**

**Milestones**

Contractor shall propose survey questions for USAC’s consideration to determine appropriate milestones (Milestones). Survey questions for the first Milestone of the first Release will be provided within five days of the Effective Date of the Contract. Survey questions for later Milestones of the first Release and future Releases will be provided three weeks prior to the start of the Milestone.

USAC expects Contractor to use its best efforts at all times to mitigate any risks to the Milestone deadlines.

The final three Milestones for the First Release Phase are identified below. The TBD dates and descriptions of any earlier Milestones should be proposed by Contractor as part of its RFP response and agreed to by USAC and Contractor as part of the Contract. Examples of potential Milestones include design, development, or interim releases. However, Milestones and details of the Deliverables at each Milestone should be tailored to Contractor’s planned approach to solution development. Contractor should outline specific Milestones and detailed Deliverables for each Milestone (including training for external partners) in the technical approach of the RFP response.

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| --- | --- | --- |
| **Milestone** | **Date** | **Percentage of total Award Fee applicable to Milestone** |
| 2-4 interim milestones proposed by Contractor | TBD | 40% spread across milestones |
| User Acceptance Testing | TBD | 25% |
| Go Live Date | September 30, 2021 | 20% |
| Trial Period (107 days after Go Live) | January 15, 2022 | 15% |