

**Request for Quotes (RFQ) IT-26-107
AI-Based Coding Assistant Solution**

SOLICITATION INFORMATION

Method of Solicitation:	Request for Quotes (“RFQ”)
Solicitation Number:	IT-26-107
Period of Performance:	TBD
RFQ Issue Date:	July 31, 2026
RFQ Questions Date:	August 10, 2026, by 11:00 AM ET
RFQ Due Date:	August 31, 2026, by 11:00 AM ET

CONTRACT TO BE ISSUED BY

Universal Service Administrative Co.
700 12th Street, NW, Suite 900
Washington, D.C. 20005

CONTACT INFORMATION

USAC CONTACT INFORMATION	OFFEROR CONTACT INFORMATION
Dania Powers Procurement Specialist P: 202-414-2743 Email: Procurement@usac.org and Dania.Powers@usac.org	(complete) Name: _____ POC: _____ POC Title: _____ POC Phone: _____ POC Email: _____ Address: _____

1. REQUIREMENTS

The purpose of this procurement is to acquire an **AI-Based Coding Assistant Solution**. A full description of the products/services required by this RFQ is set forth below.

Any party that provides a quote to this RFQ is considered an “Offeror”. Any Offeror that is awarded and enters into a contract with USAC pursuant to this RFQ is considered a “Contractor”.

Offeror shall provide the **required** products/services at the fixed prices set forth in **Attachment 1 – Bid Sheet**.

Offeror must be an authorized **seller/partner/reseller** capable of ordering and providing the required products/services, as outlined below at the time of award selection. Offeror shall provide USAC with the complete (not partial) version specifications and quantities of the required products and services. Most recent commercially available versions and releases must be supplied. Contractor shall provide new items only; USAC will not accept refurbished, or previously used items. USAC will also not accept any “gray market” item. “Gray market” is defined as trade of a commodity through distribution channels which are legal but are unofficial, unauthorized, or unintended by the original manufacturer.

2. CONFIDENTIALITY

This RFQ is subject to the terms of the Confidentiality Agreement (attached hereto as **Attachment 2**) which must be executed by Offeror and submitted along with any quote for this RFQ. Any contract for awarded work under this RFQ will also be subject to the terms of such Confidentiality Agreement.

3. SCOPE OF WORK AND DELIVERABLES

The Contractor shall provide the AI-based coding assistant solution and related Services described in this Section. Requirements identified as mandatory are minimum requirements; capabilities identified as desired, strongly desired, or as differentiators will be evaluated in accordance with Section 15. The requirements below supplement, and shall be read consistently with, the [USAC's General Terms and Conditions](#).

A. Core Product Requirements

The Contractor shall provide a commercially available, cloud-delivered AI-based coding assistant solution meeting the following mandatory requirements:

1. AI Coding Assistance Capabilities

- AI-powered inline code completion and suggestion across all relevant programming languages used at USAC, including but not limited to Java, Python, JavaScript/TypeScript, SQL, YAML, Bash/Shell, and Groovy.
- Natural-language-to-code generation: ability to generate functions, classes, tests, and boilerplate from developer prompts within the IDE.

- Code explanation and documentation generation: ability to explain existing code blocks and auto-generate inline comments, docstrings, and README content.
- Unit test generation from existing code or specifications.
- Code refactoring and optimization suggestions.
- Vulnerability and security issue identification with remediation guidance integrated into the developer workflow.
- Support for multi-file and repository-level context awareness (not limited to single-file completions).

2. IDE, SCM, and Toolchain Integration

- Native plugin or extension support for Visual Studio Code (VS Code).
- Native plugin or extension support for IntelliJ IDEA and/or other JetBrains IDEs (e.g., WebStorm, PyCharm).
- Compatibility with USAC's current SCM platform, Bitbucket (primary). Offerors shall specify the level of integration supported for each platform (e.g., inline suggestions only, pull-request-level AI review, repository context awareness).
- Support for AI-assisted code review integrated into pull request workflows is strongly desired. Offerors shall describe any pull-request-level review capabilities.
- CI/CD pipeline integration (Bamboo, Bitbucket, or equivalent) is desirable; this is not a mandatory requirement. Offerors shall describe available CI/CD integrations.
- No requirement for developer code to be transmitted to external endpoints outside USAC-approved data-handling boundaries.

3. SaaS / COTS Delivery and Deployment Options

- The solution shall be delivered as a Software-as-a-Service (SaaS) or commercially available off-the-shelf (COTS) product.
- The Contractor shall provide the most current commercially available versions and releases. USAC will not accept end-of-life, deprecated, or unsupported releases.
- The solution shall not require USAC to deploy or maintain any on-premises inference infrastructure as the primary delivery mode.
- Offerors shall disclose whether a private cloud, on-premises, or self-hosted deployment option is available. Alternative deployment options shall be described and priced separately.

4. AI Model Quality Standards and Benchmark Evidence

- Offerors shall provide evidence of AI model quality using publicly available code-generation benchmarks (e.g., HumanEval, SWE-bench Lite, MBPP, or equivalent). Benchmark methodology, dataset version, and date of evaluation shall be disclosed.
- Offerors shall provide representative code acceptance rate statistics from comparable enterprise deployments (minimum two references), including organization type, seat count, and measurement period.
- Shortlisted Offerors shall participate in a Technical Demonstration (see Section E) using USAC-provided sample code scenarios. USAC will evaluate task completion quality, response accuracy, and latency.

- Offerors shall describe how the solution handles edge cases, including ambiguous requirements, security-sensitive code patterns, and requests to generate code in languages not natively supported.

5. API and Programmatic Access

- Offerors shall describe any available API or programmatic access to the AI coding capabilities, including authentication methods, rate limits, and whether API access is included in the seat license or priced separately.
- API access enabling custom integrations, CI/CD pipeline AI gates, automated code review, or future agentic workflow automation is considered a significant technical differentiator and will be evaluated under Section E.

B. Security and Compliance Requirements

USAC conducts procurements under the oversight of the FCC and requires the AI tool vendor to meet the following security standards. These requirements are in addition to the requirements of Section C, including the Privacy and Security Addendum.

1. FedRAMP Authorization (Tiered Framework)

- Tier 1 (Full Compliance – Preferred): the proposed cloud service offering holds a current FedRAMP Moderate or High Authorization to Operate (ATO). Offerors shall provide the FedRAMP Marketplace listing URL and ATO date.
- Tier 2 (Compensating Controls with Commitment): the proposed solution does not hold a current FedRAMP Moderate/High ATO but (a) provides a written compensating-controls plan mapped to the NIST SP 800-53 Rev. 5 Moderate baseline; and (b) provides a signed commitment letter with a target FedRAMP authorization date not to exceed 18 months from contract award. USAC reserves the right to require Tier 2 vendors to submit compensating-controls documentation for independent review prior to award.
- Solutions that cannot meet either Tier 1 or Tier 2 requirements will be deemed technically unacceptable.
- All data at rest and data in transit shall be encrypted using FIPS 140-2 or 140-3 validated cryptographic modules, regardless of FedRAMP tier.

2. Source Code and Data Non-Retention

- USAC source code, prompts, code snippets, and outputs submitted to the AI service shall not be used to train, fine-tune, or improve the vendor's underlying AI model(s) without explicit written consent from USAC.
- The Offeror shall clearly document its data-retention policies for code submitted by end users, including maximum retention periods and right-to-deletion provisions.
- The solution shall support tenant or organizational isolation to ensure USAC data is not commingled with data from other customers.
- Offerors shall provide a complete list of subprocessors and any third-party AI model providers whose APIs or underlying models are used in delivering the

proposed solution. For each, the Offeror shall identify: (a) name and geographic location; (b) data category processed; (c) applicable data processing agreement; and (d) FedRAMP authorization status of the subprocessor's service.

- Data shall be processed within the continental United States unless otherwise approved in writing by USAC. Offerors shall disclose all data processing locations, including any used for model inference, telemetry, or logging.

3. Endpoint and Identity Management

- Single sign-on (SSO) via SAML 2.0 or OIDC, compatible with USAC's Azure Active Directory / Entra ID identity provider.
- Multi-factor authentication (MFA) enforcement.
- Endpoint deployment and license management compatible with USAC's endpoint management tooling (currently Microsoft Intune). Offerors using equivalent MDM/UEM platforms shall describe the integration path.
- Role-based access control (e.g., admin, developer user, read-only auditor) configurable by USAC administrators.

4. Audit Logging and Monitoring

- Administrator-accessible audit logs of user activity, including at minimum the metadata: user, timestamp, query type, and response length.
- Audit logs exportable in a machine-readable format (JSON, CSV, or SIEM-compatible) and retained for a minimum of 12 months.
- Integration with enterprise SIEM tooling. Offerors shall describe compatibility with Microsoft Sentinel, Splunk, CrowdStrike, or equivalent platforms.

5. Enterprise Policy and Content Controls

- Organizational-level content and usage policies configurable by USAC administrators, including: (i) enabling or disabling specific feature categories (e.g., inline completion, chat, PR review, agentic actions); (ii) restricting code suggestions to approved dependency libraries or approved software registries; and (iii) public code duplication detection and citation controls.
- Policy enforcement shall apply uniformly across all licensed users within USAC's tenant.
- Offerors shall describe the scope of organizational policy controls available and the administration interface through which USAC would configure them.

6. Incident Response and Breach Notification

- The Contractor shall notify USAC within 24 hours of any suspected security incident involving USAC data or the Contractor's service infrastructure that may affect USAC.
- The Contractor shall provide written confirmation and a detailed incident report within 72 hours of a confirmed security breach involving USAC data.
- The Contractor shall maintain a documented Incident Response Plan and make it available to USAC upon request within 5 business days.

- USAC shall be identified as a named contact in the Contractor's incident-notification chain for all incidents affecting USAC's tenant.
- These provisions supplement the Cybersecurity Incident and Privacy Incident notification requirements of the Privacy and Security Addendum in Section C; where notification timelines differ, the more stringent (shorter) timeline shall apply.

7. Section 508 / Accessibility Compliance

- The solution's user interface (IDE extensions, web-based administration console, and any end-user-facing dashboards) shall conform to Section 508 of the Rehabilitation Act and WCAG 2.1 Level AA accessibility standards.
- Offerors shall provide a current Voluntary Product Accessibility Template (VPAT) or equivalent accessibility conformance report as part of the technical Quote.

C. Intellectual Property and Licensing Protections

- The Offeror shall clearly describe any IP indemnification provisions covering USAC against claims that AI-generated code output infringes third-party intellectual property rights.
- The Offeror shall disclose whether generated code outputs may include open-source licensed code and, if so, what filter or notification mechanisms exist (e.g., code citation features, license conflict detection).
- USAC retains full ownership of all code, documentation, and outputs generated using the solution in connection with USAC's work, consistent with the Proprietary Rights provisions of Section C.

D. Adoption, Training, and Upskilling

The Contractor shall provide a comprehensive adoption and change-management program to maximize effective use of the solution across USAC's development teams.

1. Onboarding and Deployment Support

- A dedicated onboarding engagement, including environment setup, IDE plugin deployment, SSO/identity integration, and administrator configuration assistance.
- A written Onboarding and Adoption Plan delivered within 10 business days of contract award, identifying key milestones, dependencies, and success metrics.
- Technical office hours or support contacts during the initial 90-day deployment period.

2. Training Delivery

- Self-paced, on-demand training modules accessible to all licensed users, covering getting started, core feature usage, prompt-engineering best practices, and advanced workflows.
- Live or virtual instructor-led training sessions (minimum two sessions in Year 1) for USAC development teams.
- Administrator training for USAC IT staff responsible for license management, security configuration, audit reporting, and policy management.

- In-IDE contextual guidance or tooltip overlays to support just-in-time learning at the point of use.

3. Upskilling and Best Practices Resources

- A curated library of use-case-specific guides and prompt templates for common USAC developer workflows (e.g., Java enterprise development, Python scripting, SQL query optimization, YAML/infrastructure-as-code authoring).
- A defined feedback mechanism (e.g., in-product thumbs-up/down, periodic surveys, or telemetry-based reporting) enabling USAC to measure adoption quality and code acceptance rates over time.
- Access to a dedicated Customer Success Manager (CSM) or Technical Account Manager (TAM) for Year 1, with a minimum of quarterly check-in meetings.

4. Adoption Metrics, License Management, and Reporting

- The Contractor's administrative dashboard shall cover active user count, feature utilization rates, code acceptance rates, aggregate productivity indicators, and license utilization (active vs. assigned seats by user).
- License utilization reporting shall identify users who have been inactive for 30 or more consecutive days, enabling USAC to reclaim and reassign unused seats.
- Monthly usage reports shall be available to USAC IT and management stakeholders in a downloadable or accessible format.

5. Key Performance Indicator (KPI) Framework

[TBD – USAC to define the KPI framework for quarterly contract performance monitoring referenced in Section E. Placeholder pending USAC input.]

E. Service Level Agreements (SLAs)

[TBD – Service Level Agreement requirements (e.g., service availability/uptime targets, support response and resolution times, planned-maintenance notice, and remedies or service credits for missed SLAs) to be defined by USAC. Placeholder pending USAC input.]

F. AI Governance and Responsible Use

Given USAC's regulatory oversight obligations and the incorporation of AI-generated code into systems administering Universal Service Fund programs, the following governance requirements apply. These requirements supplement Section 3.3 (Artificial Intelligence) of the Privacy and Security Addendum in Section C.

1. Capability Tiers and Agentic Action Scope

- Tier A (Permitted – Standard Deployment): inline code suggestions; chat-based code explanation and generation; test generation; documentation generation; and vulnerability identification and remediation guidance.
- Tier B (Permitted with Human Review Gate): automated pull request creation or multi-file edits initiated by AI, and AI-generated code committed to feature branches. All Tier B actions require explicit developer review and approval before merge.

- Tier C (Requires AI Core PMO Approval Before Enabling): autonomous commits to main/production branches without human review; automated deployment-pipeline execution triggered by AI; and execution of system-level commands in production environments.
- Offerors shall clearly identify which capability tiers their solution operates in by default and what administrative controls are available to enforce tier restrictions.

2. Human Oversight Requirements

- The solution shall support organizational policies requiring explicit human developer review and approval before any AI-generated code is committed to production branches.
- The solution shall not autonomously modify, delete, or overwrite USAC source code without explicit developer action.
- USAC retains full final authority over all code incorporated into USAC systems. The AI solution shall function solely as a productivity aid and shall not serve as an autonomous decision-making authority.

3. Safety Filters and Content Policy

- The Contractor shall describe built-in safeguards against generation of malicious, backdoored, or deliberately insecure code patterns.
- The Contractor shall describe its content policy for code generation, including what categories of code the solution will decline to generate and how these policies are enforced.
- The Contractor shall disclose its approach to preventing prompt-injection attacks targeting the AI coding assistant through malicious code comments or repository content.

G. Product Roadmap, Model Versioning, and Change Management

[TBD – Requirements for product-roadmap transparency, AI model version management and selection, deprecation and change notice, and backward-compatibility commitments to be defined by USAC. Placeholder pending USAC input.]

H. Transition, Exit, and Supply Chain Requirements

The following requirements supplement the return/destruction of USAC Data, assignment, and supply-chain provisions of Section C:

- The Contractor shall provide at least 90 calendar days' advance written notice of any unilateral decision to discontinue the proposed product or service.
- Within 30 days of contract end (by expiration, termination for convenience, or termination for cause), the Contractor shall deliver to USAC all USAC-specific configurations, policy settings, integration credentials, and any USAC data stored within the Contractor's environment in a portable, machine-readable format.
- Within 60 days of contract end, the Contractor shall provide USAC with a written certification of deletion of all USAC data from the Contractor's systems, including subprocessor systems.

- The Contractor shall provide up to 60 days of transition assistance at no additional cost to facilitate USAC's transition to an alternative solution, including export of usage analytics, audit logs, and configuration data.
- The Contractor shall complete Attachment 3 – Supply Chain Risk Management Questionnaire with its Quote and shall notify USAC within 30 days of any material change in supply chain, subcontractor relationships, AI model providers, or security posture of incorporated third-party components. Updates to the subprocessor list shall be provided within 30 days of any change.
- The Contractor shall provide software licenses, subscriptions, and services sourced only directly from the original software manufacturer or through officially authorized distribution channels and shall provide evidence of authorized seller or developer status upon USAC's request.

I. Deliverables

At a minimum, the Contractor shall provide the following Deliverables:

- Onboarding and Adoption Plan, delivered within 10 business days of contract award.
- A provisioned and configured SaaS/COTS environment, with SSO/identity, endpoint, and organizational policy configuration completed.
- Administrator and end-user training (self-paced, instructor-led, and administrator sessions) and supporting enablement materials.
- Monthly usage and license-utilization reports, and administrator analytics dashboard access.
- Security and compliance documentation, including FedRAMP tier evidence, FIPS validation, data retention/non-retention attestation, the subprocessor and third-party model provider list, the Incident Response Plan (upon request), and the VPAT/accessibility conformance report.
- Completed Attachment 1 – Bid Sheet and Attachment 3 – Supply Chain Risk Management Questionnaire.
- Transition and exit Deliverables at contract end, as described in Section 2.H above.

4. KEY PERSONNEL

Contractor's team must be staffed with the following Key Personnel throughout the duration of the Contract. Please provide detailed information about the following Key Personnel, who will be written into the Contract by name:

- Project Manager – will be responsible for implementation and oversight of the project. The Project Manager shall provide USAC with any support necessary for the performance of the contract requirements.

Contractor shall propose additional Key Personnel such as engineers, consultants and/or IT lead, who will be key to providing the Services/Deliverables described in the RFQ.

5. MEETINGS

During performance of the awarded Contract, Contractor Staff shall communicate on a regular basis with USAC staff, and as requested by USAC's PM, or CA, attend status meetings with USAC staff to discuss project status and progress, impediments, and audit findings. Status meetings will be held either by teleconference or in person. Status reports may be used as the basis of the status meeting discussions.

Contractor shall schedule, coordinate, and hold a Contract "Kick-Off Meeting" (as described in this section and Section) no later than ten (10) workdays after any Contract award, at USAC Headquarters or virtually as approved by USAC. The Kick-Off Meeting will provide an introduction between Contractor Staff and USAC personnel who will be involved with the awarded Contract. The meeting will provide the opportunity to discuss technical, management, and security issues, and review Contractor's proposed project timeline and reporting procedures. At a minimum, the attendees shall include Key Personnel, Contractor Staff capable of obligating the Contractor, and USAC personnel.

A project kick-off meeting will be conducted with required personnel telephonically, via internet accessed platform or shall be held at USAC's Headquarters.

The project kick-off meeting is intended to serve as an introduction between Contractor personnel who will perform the Services under the Contract, and USAC personnel who will be involved with the Project. The meeting shall provide the forum to discuss technical or business questions, Project roles and responsibilities of the respective parties and any Project communications.

Meetings that involve or contain disclosure of: (a) program participants' PII, (b) confidential information, or (c) contribution data, cannot be recorded. If Contractor needs to record a meeting, such as project kick-off, status update, etc., Contractor must use the teleconferencing software's native recording functionality and obtain USAC's approval prior to any recording. If approved, Contractor must indicate the meeting will be recorded in the meeting invite and verbally mention in the meeting, as well as provide the recording to the appropriate USAC point of contact, within one week in compliance with USAC's Audio and Video Meeting Recording Policy.

6. TRAVEL

Travel expenses are not reimbursable under this Contract.

7. USAC PROGRAM MANAGER AND CONTRACT MANAGER

The Program Manager ("PM") for the Contract is TBD, the USAC point of contact for overseeing the performance of the Services. USAC's Contracts Administrator ("CA") for the Contract is TBD, the USAC point of contact for contractual matters (e.g., contract modifications and other contractual matters).

8. USAC TECHNOLOGY AND EMAIL USE

For Contracts requiring access to USAC networks and systems, all Contractor Staff must use their USAC-issued technology to share and store all USAC documents for work purposes. Contractor

Staff shall not use external technologies that are not approved by USAC to create, send or view USAC content, documents and/or material.

If USAC issues Contractor Staff an email address (usac.org), Contractor Staff must use this email address to send and receive all USAC communications and material. USAC documents should not be forwarded or shared with non-USAC email addresses.

If confidential USAC information is sent to unauthorized individuals, Contractor must immediately inform their USAC point of contact and immediately complete and submit a Privacy Intake Form (provided upon request).

USAC documents shall not be stored in an unauthorized location, personal email, personal cloud, or any portable storage device.

USAC-issued property, including laptops, must not be left unattended and may not be used by anyone aside from the personnel assigned to the USAC-issued property. As part of the offboarding process, Contractor must return all USAC property, whether tangible or intangible, including all USAC Confidential Information and Materials in their possession. Contractor must provide written confirmation to USAC that it and its subcontractors have fully complied with this requirement within ten (10) calendar days. In the event of any damage, loss, or theft of tangible or intangible property, Contractor will be held responsible.

9. FOLLOWING PM@USAC POLICY

When applicable, Contractors serving in any capacity as part of a project team must employ PM@USAC as the required project management framework to the processes, procedures, tools, templates, and artifacts contained within PM@USAC. Any deviations or changes must be approved by PM@USAC.com.

PM@USAC, which is a slightly tailored version of Project Management Institute's PMBOK methodology, is the required project management framework to ensure all projects are conducted in a disciplined, well-managed, and consistent manner that promotes the delivery of quality products and services to both internal and external stakeholders.

10. DOCUMENT LABELING AND MANAGEMENT

Contractors are responsible for the protection and proper disclosure of all information, data and documents in their possession or control. Every effort must be made to protect information, documents and all other property entrusted to the Contractor. Every document must have the appropriate marking, such as Confidential/For Internal USAC Use Only.

Contractor must retain all USAC data and documents generated in accordance with USAC's record retention policy and provide those data and documents to USAC upon request or per stated submission instructions in USAC's policies. All retained USAC data and documents must be reasonably accessible and migratable from the system throughout the duration of the contract or required retention period. Upon contract expiration, USAC may request for Contractor to migrate

any stored USAC data and documents to USAC in a format acceptable to USAC. Contractor shall not destroy documents without written approval from USAC.

11. CONTRACT TERM

The term of this Contract shall be for a base period of one (1) year (“Contract Term”), unless extended by USAC or terminated sooner in accordance with the Contract. The Contract Term shall commence on the first day of the awarded Contract period of performance (the “Effective Date”) as set forth in the awarded Contract.

12. COMPANY PROFILE

USAC is a not-for-profit Delaware corporation operating under the oversight of the Federal Communications Commission (“FCC”). USAC is not a federal agency, a government corporation, a government-controlled corporation, or other establishment in the Executive Branch of the United States government. USAC is not a contractor to the federal government. The Contract awarded as a result of this RFQ will not be a subcontract under a federal prime contract. USAC does, however, conduct its procurements in accordance with the terms of a Memorandum of Understanding with the FCC, which requires USAC to adhere to the following provisions from the Code of Federal Regulations: 2 C.F.R. §§ 200.318-321; 200.324; 200.326-327 and App. II to C.F.R. Part 200 (collectively “Procurement Regulations”).

13. SUBMISSION FORMAT

Quotes shall be presented in two separate volumes:

1. Volume 1 – Corporate Information, Technical Capability, and Eperience & Past Performance
2. Volume 2 – Price

14. QUOTECOVER PAGE

Each volume must contain a cover page. On the cover page, please include:

- The name of Offeror’s organization,
- Offeror’s contact name,
- Offeror’s contact information (address, telephone number, email address, website address),
- Offeror’s Unique Entity ID number,
- The date of submittal,
- A statement verifying the Quote is valid for a period of 120 days, and
- The signature of a duly authorized Offeror representative.

15. QUOTE CONTENT

The Quote shall be comprised of the following two (2) volumes:

A. Corporate Information, Technical Capability, and Eperience & Past Performance – Volume
- 1

1. A cover page, as outlined above.
2. *Executive Summary.* This section shall summarize all key features of the quote, affiliated individuals, or firms that Offeror proposes to assist in this engagement. Pricing information shall not appear in the Executive Summary.
3. *Confidentiality and Information Security.* Offeror must explain in detail how they will establish and maintain safeguards to protect the confidentiality and integrity of USAC Confidential Information in their possession as required by the solicitation.
4. *Technical Approach:* An in-depth discussion of Offeror's technical approach to providing the Services outlined in this RFQ, along with a clear statement of whether or not Offeror's performance of the Contract will comply with all requirements stated in this RFQ, including the USAC Terms and Conditions.

Use of Artificial Intelligence: USAC will evaluate Offeror's proposed use of Artificial Intelligence ("AI") that complies with Section 3.3 of the Privacy and Security Addendum of USAC's Standard Terms and Conditions. Offeror must provide an in-depth overview of the proposed use of AI in Offeror's technical approach. Offeror must describe how and in what circumstances AI will be used to perform the Services specified in this RFQ. Offeror's Quote submission should include separate versions of Attachment 1 – Bid Sheet for scenarios with and without the use of AI. Offeror will not be permitted to use, implement, build, or deploy AI tools, services, or code of any type without prior written approval from USAC.

In addition to the technical approach above, this volume shall address each of the following, cross-referenced to the applicable RFQ requirement:

- Detailed description of the proposed AI coding assistant product(s), including current version, key capabilities, underlying AI model(s), and differentiation from alternative solutions.
- IDE integration support (supported IDEs, versions, deployment method) and SCM/CI/CD compatibility, specifying integration depth for Bitbucket.
- Evidence of AI model quality: benchmark results, representative acceptance-rate statistics from comparable deployments, and the methodology for measuring and improving model quality.
- Programming language support breadth.
- Security architecture, FedRAMP authorization tier (Tier 1 or Tier 2), data-handling practices, and source-code non-retention policy.
- Complete subprocessor and third-party model provider list
- SSO/identity integration capabilities and endpoint and role-based access management.
- IP indemnification provisions and open-source code citation/filtering capabilities.
- Enterprise policy and content controls.

- Voluntary Product Accessibility Template (VPAT) or equivalent accessibility conformance documentation.
 - 12–18-month product roadmap and AI model version-management policy.
 - Available API or programmatic access.
 - Availability of any private cloud, on-premises, or self-hosted deployment option.
 - Completed Attachment 3 – Supply Chain Risk Management Questionnaire.
1. **Adoption, Training, and Upskilling Plan:** A written Adoption and Change Management Plan addressing the requirements of this RFQ, including onboarding milestones, training delivery approach (self-paced, live/virtual, and in-IDE), developer enablement resources, the Customer Success/Technical Account Management model, usage analytics and license-management capabilities, and the proposed KPI framework for quarterly contract performance monitoring.
 2. **Technical Demonstration:** Shortlisted Offerors shall participate in a live technical demonstration using USAC-provided sample code scenarios. The demonstration will assess task completion quality, response accuracy, latency, enterprise policy-control functionality, and agentic capability scope. Failure to participate in a required demonstration will result in disqualification.
 3. **Capabilities:** Describe Offeror’s capabilities for performing the Services under the awarded Contract, including personnel resources and management capabilities. If applicable, describe how subcontractors or partners are used and how rates are determined when using subcontractors. Provide a list of firms, if any, that will be used.
 4. **Key Personnel:** Identify by name all Key Personnel. Describe the technical knowledge of and experience of proposed personnel in the requested Services with respect to, but not limited to, experience and qualifications including depth of knowledge, expertise and number of years. Indicate any other personnel that will be assigned to USAC and his/her role on the contract. Provide a brief summary of each of these professional staff members’ qualifications to include education and all relevant experience.
 - a. Submit resumes for all Key Personnel, as an attachment (**Attachment A**) to the technical volume, no longer than two (2) pages in length per resume.
 - b. If Offeror, at time of Quote and prior to the award of the contract, has information that any such Key Personnel anticipate terminating his or her employment or affiliation with Offeror, Offeror shall identify such personnel and include the expected termination date in the Quote.
 5. **Experience and Past Performance Information:**

1. Description of Offeror's recent experience providing the related services as detailed in this RFQ. Provide examples of the projects and personnel to include types of positions and length of assignments.
2. A list of two (2) to three (3) current or recently completed contracts for services similar in scope to those required by this solicitation. Each entry on the list must contain: (i) the client's name, (ii) the project title, (iii) the period of performance, (iv) the contract number, (v) the contract value, (vi) a primary point of contact (including the telephone number and email address for each point of contact, if available), and (vii) a back-up point of contact. If a back-up point of contact is not available, please explain how USAC may contact the client in the event the primary point of contact fails to respond.
 - a. For each past performance, provide a description of the relevant performance for each project discussed. A past performance description will consist of: (i) an overview of the engagement, (ii) a description of the scope of work performed, (iii) its relevance to this effort, and (iv) the results achieved. This is the time to identify any unique characteristics of the project, problems encountered, and corrective actions taken. Each overview shall not exceed one (1) page.
 - b. USAC will attempt to contact past performance references identified in the Quote for confirmation of the information contained in the Quote and/or will transmit a past performance questionnaire to the contacts identified in Offeror's Quote. Although USAC will follow-up with the contacts, Offeror, not USAC, is responsible for ensuring that the questionnaire is completed and returned by the specified date in USAC's transmittal. If USAC is unable to reach or obtain a reference for the project, USAC may not consider the contract in an evaluation of past performance.

B. Price Quote (Volume 2)

This volume must include:

1. A cover page, as outlined above.
2. Completed pricing information in **Attachment 1 – Bid Sheet**.
 - a. The proposed price must be *fully loaded* and must include wages, overhead, general, and administrative expenses, taxes, and profit.

C. Presentation and Page Limitations

1. Quote Presentation
 - a. Quotes must be prepared using Times New Roman font. All text except for diagrams, tables, and charts must be presented in 12-point font. Diagrams, tables, and charts may be presented in a smaller font if needed to fit the page. The reduced font size may not be smaller than 9 points.

- b. The content of each diagram, table, Gantt chart, and chart must accurately depict the same information included in the text, serving as the visual representation of the written content in the Quote.
- c. Any diagram, table, Gantt chart or chart must be readable when printed. These documents may be included as attachments to the quote using landscape orientation to enhance presentation if needed.
- d. All diagrams, tables, Gantt charts, and charts must be incorporated into the Quote using the native program from which it was created to eliminate distortion of text by inserting images and pictures.
- e. The font color used to label column headings must be bolded and a contrasting color from the background color to clearly display headings.
- f. Each volume of the quote should be submitted in PDF format as a separate attachment to a single email to Procurement@usac.org. **Attachment 1 – Bid Sheet** may be submitted as a separate attachment in Excel format as an addition to Volume 4.
- g. The signed Confidentiality Agreement may be submitted in PDF format as a separate attachment and will not count towards the page limits for volumes 1–4 of the Offeror's Quote.

2. Page Limitation

Page count for each volume, excluding the cover page and table of contents, may not exceed the below:

- a. Volume 1 – may not exceed fifteen (15) pages.
- b. Volume 2 – Price; may not exceed four (4) pages.

Any Quotes received exceeding the page count will be considered technically unacceptable and may not receive further consideration.

16. EVALUATION

USAC will award a single contract resulting from this solicitation to the responsible Offeror whose offer conforming to the solicitation will be most advantageous to USAC, price and other factors considered. The following factors shall be used to evaluate offers and select the awardee – Technical, Experience and Past Performance, and Price.

1. **Technical:** The technical sub-factors listed below in descending order of importance:

- a. Technical Approach
- b. Capabilities
- c. Key Personnel
- d. AI Model Quality and Product Features: breadth of IDE, SCM, and programming-language support; AI model quality demonstrated via benchmark results and/or the Technical Demonstration; SaaS/COTS maturity; product roadmap; FedRAMP authorization tier; and enterprise policy controls.

- e. **Technical Demonstration:** quality of the hands-on demonstration of core capabilities using USAC-provided sample code scenarios, including task completion accuracy, response quality, latency, enterprise policy-control functionality, and agentic capability scope.
 - f. **Data Security, Privacy, and Compliance:** FedRAMP authorization tier; data handling and geographic residency; source-code non-retention; sub processor disclosure completeness; IP indemnification; supply-chain risk posture per Attachment 2; and incident-response capability.
 - g. **Adoption, Training, and Onboarding:** onboarding plan quality; training delivery options (live, self-paced, and in-IDE); change-management resources; the Customer Success/Technical Account Management model; and the KPI framework and quarterly reporting capability.
- 2. Experience and Past Performance:** Experience and past performance information will be evaluated to assess the risks associated with Offeror's performance of this effort, considering the relevance, how recent the project is (no older than three (3) years from the date of the solicitation), and quality of Offeror's past performance on past or current contracts for the same or similar services. Offeror's past performance will be evaluated based on Offeror's discussion of its past performance for similar efforts, information obtained from past performance references (including detailed references for Offeror's proposed teaming partner(s) and/or subcontractor(s), as applicable), and information that may be obtained from any other sources (including government databases and contracts listed in Offeror's quote that are not identified as references).
- 3. Price Evaluation:** USAC will evaluate price based on the firm fixed price listed in **Attachment 1 – Bid Sheet**. In addition to considering the total prices of Offerors when making the award, USAC will also evaluate whether the proposed prices are realistic (i.e., reasonably sufficient to perform the requirements) and reasonable. Quotes containing prices that are determined to be unrealistic or unreasonable will not be considered for

17. INSTRUCTIONS FOR QUOTE SUBMISSION

Offeror's quote shall include the following:

1. RFQ number.
2. Name, address and telephone number of Offeror.
3. Offeror's Unique Entity Identifier number.
4. A quote that includes the description of goods and/or services being offered in sufficient detail to evaluate compliance with the requirements in this RFQ.
5. If applicable, the official letter of authorization from the manufacturer confirming that Offeror is, and will be, an authorized seller, partner or reseller of **the required** products and services as of the date(s) of award and time of delivery.

Any awarded contract will be a firm-fixed-price contract and, ultimately, the total firm-fixed-price amount will be considered when reviewing the quotes. Offeror's quoted price must include the following:

1. All applicable federal, state, and local sales, use, and excise taxes.
2. All costs for configuration of equipment, if applicable.
3. All other costs (i.e. labeling, packaging, packing, loading, storage, insurance, etc.).

RFQ SCHEDULE

Key activities and target completion dates are set forth below. USAC may change these dates at its sole discretion and convenience, without liability.

DATE	EVENT
July 31, 2026	RFQ Released
August 10, 2026	Questions due to USAC by 11:00 AM ET at Procurement@usac.org
August 14, 2026	Q&A Released to Potential Offerors
August 31, 2026	Quote Due to USAC by 11:00 AM ET at Procurement@usac.org
September	Technical Demonstrations (Shortlisted Offerors)
October	Anticipated Award Date

USAC will only accept written questions regarding the RFQ. All questions must be emailed to Procurement@usac.org no later than **August 10, 2026**. USAC plans to post all questions and responses under this procurement on our website by **August 14, 2026, 5:00 PM ET**.

Please email quotes to Procurement@usac.org and copy Dania.Powers@usac.org. Quotes must be received by USAC no later than August 31, 2026 at 11:00 AM ET. USAC reserves the right to amend, revise or cancel this RFQ at any time at the sole discretion of USAC and no legal or other obligations are assumed by USAC by virtue of the issuance of this RFQ, including any commitment to procure the products or services sought herein.

USAC will evaluate all quotes that are submitted in compliance with the requirements of this RFQ. If USAC awards a contract pursuant to this RFQ, USAC will issue a purchase order to the responsible Offeror(s) submitting the lowest priced technically acceptable quote.

In order to be deemed responsible, an Offeror must have adequate resources to perform the contract and a satisfactory record of integrity and business ethics. A responsible Offeror will be deemed technically acceptable if: (1) it is an authorized seller, partner or reseller at the time of submission of its quote and at time of award; (2) it proposes to provide, and has the apparent capability to provide, all the items identified in **Attachment 1 – Bid Sheet** in accordance with the terms of this RFQ, including the [USAC's General Terms and Conditions](#) and all attachments hereto; and (3) has an active registration in <https://www.sam.gov>, at the time of submission of its quote and contract award. By submitting a quote in response to this RFQ, Offeror certifies that it agrees to the USAC's General Terms and Conditions and that the [USAC's General Terms and Conditions](#) take precedence over any terms and conditions submitted in response to this RFQ.