

Universal Service Administrative Company
RFP IT-21-096 – WordPress Hosting Services

Q&A

#	Question	Answer
1	Will you accept past performance with experience in similar hosting environments not just WordPress? Reasoning: We have similar sized projects in other hosting environments as opposed to our WordPress experience, where projects are smaller in size.	Yes, we will.
2	The RFP alludes to a bid sheet in Attachment 1 in 4 different places in the RFP. There is no attachment we can see or are we missing something?	Bid Sheet is included as separate attachment to the RFP. It is included in the posting link as an excel sheet: https://www.usac.org/about/procurement/rfp-it-21-096-wordpress-hosting-services-2/
3	For Biweekly, milestone meetings, etc. the RFP says we need to meet in person. While we are happy to meet in person for any meetings with the agency, it seems prudent to try and virtualize as many meetings as possible so as to keep costs down as well as travel times for resources. It is still unknown as we move into winter, the impact of Covid on meeting in person. Can you clarify this?	These meetings will be conducted virtually at this time and will continue until needed.
4	Whether companies from Outside Canada can apply for this? (like, from India or USA)	The offeror should be a US based company.
5	Whether we need to come over there for meetings?	See the answer to question #3
6	Can we perform the tasks (related to RFP) outside Canada? (like, from India or USA)	See the answer to question #4
7	Can we submit the proposals via email?	Yes, see Section E of the RFP for proposal submission instruction.