

**USAC Solicitation for IT Development and Technical Services to Support Appian-Based Platforms
Questions & Answers**

#	RFQ Section, Page Number	Question/Comment/Recommendation	USAC Answers
1	Proposal Content: 58, 59	The page limitations for Past Performance are not consistent throughout the solicitation. Could USAC clarify if the limit is 1 page per reference plus cover sheet (4 pages) or 5 pages, inclusive of cover sheet but allowing more than 1 page for each reference?	The overall page limit for Volume 3 – Past Performance is five (5) pages, including the cover page. An overview of three (3) current or recently completed similar contracts must be included in this volume. Each of these overview (reference) shall not exceed one page.
2	Proposal Content	Please confirm Tables of Contents do not count against each volume's page count.	Page count, for each Volume includes the cover page, table of contents, etc.,
3	Proposal Content	The first page of the solicitation is a form for the offeror to complete. Please confirm in which volume the form is to be included and that it does not count against page limitations.	This can be included in volume 1 and does not count against page limit.
4	Proposal Content	Would USAC consider excluding the required cover page from each volume's page count to allow offerors to provide more detailed and thorough responses to requirements?	Cover page is not excluded from the page count
5	Evaluation Factors	There are no evaluation criteria provided for Vol 1 - Corporate Experience. Can USAC confirm that Vol 1 will be evaluated for compliance only, or provide its evaluation criteria?	USAC will evaluate all proposal volumes against the evaluation factors stated under Section E.6.A. There is not separate evaluation factor for volume 1.
6	Proposal Content	Will USAC permit offerors to include letters of commitment in Attachment A without counting against the two page resume limitation?	Yes
7	Section 8B "Required Resources"	Please confirm USAC will permit relevant certifications and years of education count 1-to-1 as required years of experience?	The required years of experience as stated in the RFP do not change. However, USAC will review the proposed substitution.
8		Who is the current incumbent executing this work?	USAC does not provide the incumbent information.
9		Will USAC extend the dates for questions till end of day July 12, 2022. The reason for this request is that this is a very complex RFP, and there are many technical clarifications that may be requested, which will assist in a clear understanding of the scope.	RFP has been revised to allow for submitting clarifying questions by July 6, 2022.

10		Will USAC extend the date and time of submission to August 9, 2022?	The RFP is revised to extend the proposal due to July 28, 2022.
11		Only high level understanding is provided for only one application but not for other 5 applications. What are all the external systems used for all the applications?	Integrations are mostly confined to systems internal to USAC. Outside of USAC, these systems currently have integration enabled with sam.gov (managed by GSA) and ECFS system managed by FCC. This is subject to change with evolving business requirements.
12		What is the proposed shift timing for the resources to provide support services?	Support will be limited to Normal business hours. Any change in schedule will be communicated to affected resources ahead of time as need arises.
13		Any preference to the project management tool?	There is no preference, however, USAC uses JIRA and Confluence primarily
14		Any High Level Diagram and design documents can be provided to understand about the applications in a better way?	USAC does not have such information available to share at this stage.
15		Ceiling price is not available in the given Bid sheet. Please provide the same.	USAC has provided the labor categories and number of hours needed in the RFP. The Offeror must propose the hourly rates and the ceiling price.