

#	Proposal Reference	Subsection	Question	Answer
1	Section 7.A and Section E.6.d		There are several references to Attachment 1/Section B.9 for a list of labor categories and where we need to propose IDIQ rates; please provide the location of the Attachment, as we cannot find anything with that name in the solicitation materials.	Bid sheets are provided as Attachments 16: Bid Sheet - MOCK TORPs and Attachment 17 - Bid Sheet TORPs. The RFP has been updated to reflect this language. Section B.9 describes how USAC would like Key Personnel presented in your responses.
2	Section E.6.c		Confirm that vendor is to provide one volume for Past Performance, divided into sections by Service Category.	Please refer to the RFP Updates Document 03.05.20 for further information.
3	Section E.6.c		Confirm that vendor is to provide one volume for Price, divided into sections by Service Category.	Please refer to the RFP Updates Document 03.05.20 for further information.
4	Section E.7.a		Confirm that Mock and Actual TORP responses are in separate volumes, and separate from the IDIQ response.	Please refer to the RFP Updates Document 03.05.20 for further information.
5	The language under B. Business & Professional Services Consulting 4. Audit Services states, "Audits must be performed by licensed accounting/audit firms that comply with American Institute of Certified Public Accountants ("AICPA") professional standards. Audits must be conducted in accordance with Generally Accepted Government Auditing Standards ("GAGAS") issued by the Comptroller General of the United States (December 2011)."		Can a non-CPA firm be awarded the IDIQ and non-Audit Tasks (such as those listed in 4. Audit Services)? As an alternative, can a non-CPA firm be an IDIQ holder and not bid the 4.Audit services?	Yes and yes.
6	Mock Task Order 8 - Forensic Audit and Litigation Experience		Is litigation support expected to include preparation and participation throughout the litigation process, including expert witness services and / or other analyses that may be required as a particular litigation matter proceeds?	All referenced services may be a part of a possible future Task Order.
			Is a fixed fee bid expected for supporting litigation when it is not yet known the nature or magnitude of the underlying issues that may be identified?	All referenced services may be a part of a possible future Task Order.
			How broadly is the request to assess compliance with "every" program rule?	Please refer to the RFP Updates Document 03.05.20 for further information.
			Is it expected that documents prepared by the consultant and then provided to DOJ and others in support of litigation would be attributed to the consultant?	Please refer to the RFP Updates Document 03.05.20 for further information.
7	Mock Task Order 1 – Continuous Monitoring		Is USAC seeking information on vendors' qualification and ability to conduct control-based assessments or is USAC seeking a multi-year plan describing which systems and testing methods would be used to perform the services described in the RFP?	Please refer to the RFP Updates Document 03.05.20 for further information.
8	Mock Task Order 1 – Continuous Monitoring, page 7		Per page 7, the RFP requests "a comprehensive assessment of the management, operational, and technical security controls employed within USAC." Is there information on the specific scope or type of the systems that will be assessed?	Please refer to the RFP Updates Document 03.05.20 for further information.

9	Task Order 1 – Shared Services		Would USAC consider relaxing some of the minimum requirements for the Scrum Masters and Business Analysts from the current suggested 10-12 years of experience? Scrum is a relatively	Please refer to the RFP Updates Document 03.05.20 for further information.
10	Mock Task Order 4 – Workflow Process Assessment	Section IV/Section VII	Section IV. of the RFP states a twelve week duration for the task order. In contrast, Section VII. states that “the project will be structured into two phases: Phase 1 - Initial assessment (estimated time of completion – 6 weeks), Phase 2 – Approach and planning (estimated time of completion –12/31/2020, approximately four months after completion of Phase 1). This contract will also include an option to add a third phase. Phase 3 – Ongoing Support of Implementation, would have a term of one-year ending on December 31, 2021. Is it correct to assume Phase One (Base Period) is 6 weeks, Phase Two (Optional) is 4 months, and Phase Three (Optional) is 1 year?	Please refer to the RFP Updates Document 03.05.20 for further information.
		Section VII	Section VII. of the RFP states “Each phase is described in detail below; however, services and requirements generally include the following high level objectives...”. The referenced phase detail descriptions seem to be omitted from the RFP. Will USAC please provide or clarify?	Please refer to the RFP Updates Document 03.05.20 for further information.
		Section II	The purpose of the RFP stated in Section II. references a Service Desk and best practice assessment . However, the scope stated in Section VII. references four objectives, which are not tied to the Service Desk. Will USAC provide additional details on the scope of work, amending Section VII, that align with the Purpose of the RFP?	Please refer to the RFP Updates Document 03.05.20 for further information.
11	Mock Task Order 3 – Enterprise IT Services – ServiceNow Implementation		What version of ServiceNow is USAC running?	USAC is currently running the New York instance of ServiceNow.
12	Mock Task Order 3 – Enterprise IT Services – ServiceNow Implementation		Can USAC provide an estimate on how quickly would they like the implementation completed. That will give us the basis for pricing and enable us to assess how many sprint teams are needed.	Please refer to the RFP Updates Document 03.05.20 for further information.
13	Mock Task Order 2 – Penetration Testing		Under Application Threat Modeling and Design Review, can you provide more context into what this is requesting? We assume this is in relation to the Software Source Code Review, but please confirm.	Please refer to the RFP Updates Document 03.05.20 for further information.
14	RFP Section E, I General	C. Proposal Schedule	As there are several service categories in order to submit a proposal along with TORPs, Mock-TORPS and pricing, would USAC consider extended the deadline for responses by two (2) weeks in order for Offerors to provide a comprehensive response with pricing?	The new due date is Monday, March 23, 2020 at 3:00 pm ET.
15	Attachment 16 and 17		Can USAC provide a list of all the Labor Categories for each Service Category?	USAC is seeking a solution from vendors and will not provide a guided list of labor categories. Vendors to be asked to completely develop and present the solution to USAC in their responses.
16	General		Are Offerors to provide a single T&M rate or a full rate card for all required resources?	Please refer to the RFP Updates Document 03.05.20 for further information.

17	General		Will USAC provide laptops and software for the resources?	Please refer to Section B.10.B. "Contractor shall be required to apply the resources that are necessary to meet USAC's needs. In particular, Contractor shall ensure that it will provide all necessary personnel, administrative, financial, and managerial resources necessary for the support of the Contract. Contractor shall provide laptops of suitable technical performance to handle the requisite tasks and activities under pursuant to the Contract, to integrate with the USAC environment, and include MS Office suite of office automation."
18	Section C	XXXVII. Temporary Extension of Services	Would USAC please further explain what is considered a "material exception"?	Please refer to the RFP Updates Document 03.05.20 for further information.
19	Section B	Subsection 7, Point F	Will USAC consider an extension period of a year rather than 6 months?	No.
20	Section C	Section IX	What will be the parameters of acceptance for the completion of a TO?	Please submit assumptions and/or exceptions with any proposal response.
21	Section C	Section XI	Would USAC be willing to limit joint liability to subcontractors?	Please submit assumptions and/or exceptions with any proposal response.
22	Section C	Section XII	Will USAC be willing to give a Termination for Convenience notice period of 30 days?	Please submit assumptions and/or exceptions with any proposal response.
23	Section C	Section XII	Will USAC be willing to give a Termination for Cause notice period of 30 days?	Please submit assumptions and/or exceptions with any proposal response.
24	Section C	Section XIII	In the event of partial termination, will USAC be willing to amend the contract to only the remaining services?	Please submit assumptions and/or exceptions with any proposal response.
25	Section C	Section XIII	Would USAC be willing to stop Stop Work Orders to 30 days?	Please submit assumptions and/or exceptions with any proposal response.
26	Section C	Section XIV	How long before a Stop Work Order be considered a Termination for Convenience?	Please submit assumptions and/or exceptions with any proposal response.
27	Section C	Section XXII	Would USAC be willing to cap Vendor's liability to two times TCV?	Please submit assumptions and/or exceptions with any proposal response.
28	Throughout	Throughout	Will USAC please clarify that Vendor will not be selling, creating or licensing any Software for this project?	Confirmed.
29	Section B:	XIV. (LIMITATION OF DAMAGES)	Will USAC please confirm there will be contract negotiations during which the parties will have the opportunity to negotiate and agree upon final contract terms?	Confirmed.
30	Section B:	XI (Termination for Convenience)	Will USAC make the Limitation of Damages mutual?	Please submit assumptions and/or exceptions with any proposal response.

31	Requirements and Scope of Work	XIII (Stop Order)	<p>According to the RFP Terms and Conditions: reasonable value of any nonrecurring costs incurred but not amortized in the price of the Contract, the Contract price(s) for completed deliverables delivered to and accepted by USAC, a price commensurate with the actual cost of performance for partially completed deliverables, the recovery of allowable costs incurred or obligated but unbilled as of the date of termination, unamortized costs, costs incurred in the performance of the work terminated, including, but not limited to start-up costs and preparatory expense allocable thereto, the cost of settling and paying termination settlements under terminated subcontracts and leases, accounting, legal, clerical, and other expenses reasonably necessary for the preparation and negotiation of termination settlement proposals and the termination claim; and a fair and reasonable profit on the foregoing costs or reimburse.</p> <p>Will USAC please confirm that Contractor will be paid just and equitable compensation for the stop order duration and if stop order is greater than thirty days (30), Contractor can terminate the contract?</p>	Please submit assumptions and/or exceptions with any proposal response.
32	Section B:	XXII. (PROPRIETARY RIGHTS)	Will USAC please change the cure period from ten (10) days to thirty (30) days?	Please submit assumptions and/or exceptions with any proposal response.
33	Section B:		Will USAC please confirm that all deliverables created specifically for, unique to, and paid for entirely by USAC for the first time are understood to be USAC's property, but any pre-existing works and deliverables not made or conceived specifically for the express purpose of this RFP, proposal, or any resulting contract, even if actually or constructively reduced to practice during the course of the contract, remain the property of the Contractor or third party?	Please submit assumptions and/or exceptions with any proposal response.
34	Section B:	A3	Can USAC please confirm where this document is to be placed within the response? Also, both Attachment 4 and 20 are titled Confidentiality Agreement. Are we to submit both? Is this document included within page limit?	Please complete all documents as requested by the RFP.
35	Section B:		Can you please share the test automation tools used?	USAC declines to answer this question.
36	Confidentiality Agreement		Please confirm that a wholly-owned affiliated legal entity may use the D&B report/DUNS number of its parent company to ensure an accurate assessment of the financial stability of the organization.	The DUNs must be directly associated with the vendor providing the response and performing any resulting awarded work.
37	Task-Order-Request-for-Proposal_2_-EPC-Testing	V. OBJECTIVES AND GOALS	Please provide under which technologies the EPC systems and applications to be tested are developed?	USAC declines to answer this question.
38			Is there an automation framework already created to be used to automate scripts or is this an activity (automation framework creation) expected from Contractor?	Please refer to the bidders conference recording posted on usac.org/about/procurement for any technical infrastructure questions.
39	Task-Order-Request-for-Proposal_2_-EPC-Testing		Are there any specific tools to prepare test data and test environment already installed/configured and ready to be used or is it expected that the Contractor to provide these tools?	Please refer to the bidders conference recording posted on usac.org/about/procurement for any technical infrastructure questions.
40	Task-Order-Request-for-Proposal_2_-EPC-Testing		We assume the license software required for deliverables will be provided by USAC. Please confirm	Please refer to the bidders conference recording posted on usac.org/about/procurement for any technical infrastructure questions.

41	Task-Order-Request-for-Proposal_2_-EPC-Testing		Few technologies such as AWS API gateway, Amazon S3 (will require a cloud architect) this is not covered in the roles mentioned, can you please confirm that all the roles are listed?	Please refer to the bidders conference recording posted on usac.org/about/procurement for any technical infrastructure questions.
42			Can the Agency please clarify how the D&B report/DUNS number will be used in the evaluation of Bidders' responses?	The SAM record will validate vendors against reported exclusion records as well as validating company size, location and POC information.
43	RFP Post Q&A Updates & Revisions - RFP Edits:		The government stated, "PLEASE NOTE: VENDORS WISHING TO PROPOSE AN ALTERNATE PRICING AND / OR STAFFING PLAN, IN ADDITION TO THE PLAN REQUESTED BY USAC, FOR THE MOCK TORPS AND / OR TORPS, ARE ENCOURAGED TO DO SO AND SUBMIT AS ATTACHMENT B TO THE VOLUME IV OF EACH PROPOSAL RESPONSE". Would the government allow the vendor to only provide the "alternative pricing and staffing plan", and to NOT provide pricing for the "plan requested by USAC"? In these cases, the vendor may have a staffing plan that provide additional benefits to the government or may find the original plan provided by USAC to be either not staffable or not the ideal approach for TORP delivery.	USAC requires the requested plan to be submitted with any response. If it is not provided, the responses will be deemed non-responsive.
44	TORP # 5 references IT Professional Services as a Service Category		In a review of TORP #5, Enterprise Data Solutions, the government specifies that this work is under the "IT Professional Services" Service Category. Within the request for proposal, the IT Professional Services" Service Category was not identified, within the tables in Section B. If the offeror wanted to respond to this TORP, which Service Category should the offeror respond to?	Please refer to the RFP Updates Document 03.05.20 for further information.
45	Task Order Request for Proposal #3: E-Rate Productivity Center (EPC) Development Professional Services RFP – Enterprise IT Services Consulting		Task Order #3 states that "USAC intends to award a single task order for the ENTERPRISE IT SERVICES service category, under the Contract. The pricing of the Task Order is based on time and materials (T&M)." Given that section 7B of the RFP states that "Pricing for the Task Orders shall be as set forth in Contractor's pricing schedule attached to the Contract or TORP, or agreed upon FFP", would a firm-fixed price proposal for Task Order #3 automatically be considered an unacceptable material exception to the Terms and Conditions and render Offeror ineligible for award?	Please refer to the RFP Updates Document 03.05.20 for further information.
46	RFP Section 7C - Ceiling Price		Should a Contractor wish to propose a "Shared Risk Fixed Price" model where the Ceiling Price is potentially lower than the total of the rates in the Time & Material multiplied by the hours and labor categories described in the Scope and Sequence of a Task Order, can the Contractor waive the RFC Section 7 C provision that "...the Contractor shall not be obligated to continue performance if to do so would exceed the Task Order Ceiling Price"?	Please refer to the RFP Updates Document 03.05.20 for further information.

47	Bidders Conference - TORP #3 EPC Development		During the bidders conference, it was mentioned that the vendor would support "requests from the EPO center". Within TORP #3, EPC Development, this is not a listed requirements. If this is part of the scope for TORP #3, would the government incorporate the type of support required within the TORP #3, EPC Development?	Please refer to the RFP Updates Document 03.05.20 for further information.
48	Overall		Would the government consider an extension past March 22, 2020, if the government is going to make updates to the request for proposal as a result of this question and answer period?	The due date is Monday, March 23, 2020 by 3:00 pm.
49	Task Order Request for Proposal #3: E-Rate Productivity Center (EPC) Development Professional Services RFP – Enterprise IT Services Consulting		The Task Order #3 Scope and Sequence delineates 15 resources and 6 key resources who are each expected to work 1,920 hours during the 12 month period. Can vendor, based on its experience providing similar IT services, propose providing E-rate Productivity Center (“EPC”) Development, Modernization, Enhancements and Operation & Maintenance with alternate staffing and NOT price plan requested by USAC and not propose the plan requested by USAC?	VENDORS WISHING TO PROPOSE AN ALTERNATE PRICING AND / OR STAFFING PLAN, IN ADDITION TO THE PLAN REQUESTED BY USAC, FOR THE MOCK TORPS AND / OR TORPS, ARE ENCOURAGED TO DO SO AND SUBMIT AS ATTACHMENT B TO THE VOLUME IV OF EACH PROPOSAL RESPONSE.
50	TORP # 3 - EPC Development		In TORP #3, EPC Development, the government provides Key Personnel requirements within Section IX. Scope of Services and Deliverables. Within this table, the government is requesting both Appian and Non-Appian years of experience, for example, Appian Developer IV with "with Ten years relevant IT experience", Appian Developer-III with "Eight years relevant IT experience" and "BPM/Appian Architect" with "Fifteen years relevant IT experience". Based on the current labor markets, and to encourage a more competitive environment, the government should consider reducing or eliminating these requirements. The government should not require additional relevant IT experience for both the Developer III and IV labor categories. The government should instead consider requiring 10 years of relevant experience for the BPM/Appian Architect positions.	Please refer to the RFP Updates Document 03.05.20 for further information.
51	TORP #2. TORP #4 SCOPE OF SERVICES AND DELIVERABLES		Q. Can USAC please clarify the apparent contradiction between TORP #2 Section IX stating both the Key Personnel Automation Engineer IV and QA/QC Engineer IV require twelve years of relevant IT experience, while TORP #4 Section VIII require the same two labor categories to have ten years of relevant IT experience.	The Task Order RFP #4 has been revised to reflect an update to this requirement.
52			What is USAC’s annual IT budget?	USAC declines to answer this question.
53			How well are the requirements documented at USAC?	USAC declines to answer this question.
54			Is there any sensitive data that needs to be masked during the delivery of the program?	USAC declines to answer this question.
55			What is USAC looking for in a preferred IT services partner?	See Section A.1-3 for information on the objectives of this RFP.
56			When can we expect a final decision for the RFP and the actual TORP’s?	USAC anticipates awarding within 60 days of proposal due date.
57			Will key personnel be accepted from a subcontracting partner by USAC?	There are no exclusions as it relates to using a subcontractor as key. They must be identified as such in the response.

58			What is USAC's desired percentage of contactors on-site vs remote?	USAC does not have a desired percentage of on-site vs. remote.
59			The Bid Sheets in Attachment 16 and 17 have a single line item for price for each TORP. Are offerors meant to provide just the expected price for the base year or all option years as well? Is there an expectation that Bid Sheets will include rates and expected hours for individual Labor Categories? How should the offeror represent labor costs versus other direct costs?	For the IDIQ TORP volume 4, please use attachemnt 16 to present service categories and use 17 for the torps you will bid on. For the TORPS, USAC will post an editable excel worksheet that vendors are free to edit to illustrate their pricing.
60			Does USAC expect the offerors to submit one email with all IDIQ documents and then separate emails for each TORP that the offeror is submitting a proposal for?	Vendors are free to submit TORPS separate from the IDIQ response. Vendors are also free to submit a zipped file for easier send and USAC receipt.
61			USAC states that offerors must submit a proposal for a Mock TORP for Service Categories they want to be considered for; however, there do not appear to be any Mock TORPs for General Information System Services. Please advise on which TORPs an offeror needs to submit information on in order to be considered for this Service Category.	Please refer to the RFP Updates Document 03.05.20 for further information.
62			Standard practice for Government Wide Acquisition Contracts (GWACs) is to include the ability to substitute education for experience. Is there any ability to substitute a degree (bachelors or masters) for years of experience? We suggest a Bachelors Degree equate to three years of experience and a Masters Degree equate to five years of experience.	USAC is not subject to the FAR.
63			Is there an overarching master list of labor categories (i.e., IT 70) and requirements that will be utilized across Task Orders and Service Categories? If not, is it expected that the vendor will submit a list of proposed labor categories and rates?	There is not a master list of labor categories. Vendors are to submit pricing necessary to outline the solution described in their response.
64			How many awardees does USAC anticipate? Both at the IDIQ level and the Service Category level?	USAC declines to answer this question.
65			Is there a ceiling for Task Order awards? Have any future major initiatives been identified for the IDIQ that are not currently included in the RFP?	Please refer to the RFP Updates Document 03.05.20 for further information.
66			Please provide details on the incumbent vendors, contract numbers, contract values, and contract POPs for the Service Categories.	USAC declines to answer this question.
67			During the USAC Bidder's Conference on 2/28, it was noted that the Mock TORPs would be utilized for price evaluation purposes. 1) Can USAC provide additional information on how evaluations are to occur when a single FFP Mock TORP is available for a Service Category? 2) Can USAC provide information on how pricing evaluation will occur for General Information Systems Services, which does not currently have a Mock TORP associated to it?	Please refer to the RFP Updates Document 03.05.20 for further information.
68			Does USAC plan on awarding any TORPs (existing or future) to multiple vendors?	USAC anticipates single award task orders.

69			If we propose an alternate pricing structure/staffing plan, do we also have to submit a plan against USAC's staffing plan?	Confirmed. Please submit the plan as requested by USAC.
70			Please clarify the proposal due date and time. It is inconsistent on the USAC Procurement website, and was verbally communicated as different days on the 2/28/20 call. We suggest the deadline fall on a business day.	Due date: Monday, March 23, 2020 by 3:00 pm ET
71			Is the contract awarded at the IT Services and Business Services level or will it be awarded at the individual Service Category level?	Please refer to the RFP Updates Document 03.05.20 for further information.
72			The RFP and multiple TORPs state that Attachment 1 is a Bid sheet, however Attachment 1 is a Mock TORP. Is there an additional pricing file that vendors must submit?	Bid sheets are provided as Attachments 16: Bid Sheet - MOCK TORPs and Attachment 17 - Bid Sheet TORPs. The RFP has been updated to reflect this language.
73			Please clarify the requirement for "references" for Key Personnel.	Vendors are to submit a list of references that sufficiently support the efforts the selected KP is credited with in submitted resume/bio information.
74			The RFP states that key personnel must remain on the project for the length of the Task Order. Are there exceptions to this clause for circumstances beyond the control of the vendor (e.g., medical reasons, etc.)?	USAC will need immediate and formal communication from a vendor if there is to be an intended change to key personnel.
75			Can USAC provide additional insight or requirements on how it would like the offeror to provide earned value management information for T&M based, staff augmentation TORPs?	Please refer to the RFP Updates Document 03.05.20 for further information.
76			Are offerors allowed to cross reference information between volumes in their submission? For example, both the Corporate Information volume and the Past Performance volume request past performance information.	Vendors are free to present similar information throughout their total submission as long as it remains relevant to what is being requested.
77			The Technical Volume instructions requests identification and resumes of Key Personnel. Are these meant to be Key Personnel at the IDIQ level or at the Task Order level? If IDIQ level, is there a list of Key Personnel that USAC would like included, or is this up to the vendor?	Key Personnel are required to be presented on the Task Order/Mock Task Order Level.
78			USAC states that the offeror should submit pricing info for each Service Category that the offeror intends to propose. Is this additional pricing information in addition to TORP and Mock TORP submissions? What is the expected format for Service Category pricing?	Bidders should present a staffing plan that matches the requirements. Mock task orders are being evaluated to establish a competitive range.
79			In the Staffing Plan, when the Quantity of resources is 2 and Key Personnel is Yes, are both resources in that role expected to be Key Personnel or will USAC require only 1 Key Personnel per role?	The expectation is that both are Key.
80	Mock-Task-Order-Request-for-Proposal_3_Enterprise-IT-Services_ServiceNow-Implementation.pdf	VIII. KEY PERSONNEL & LABOR CATEGORIES	Would USAC like bidders to propose labor categories or will USAC provide them?	Bidders should present a staffing plan that matches the requirements. Mock task orders are being evaluated to establish a competitive range.

81	IDIQ RFP	Page Limitation	Would USAC please confirm that: 1) The page limitations for each volume are separate? 2) The page limitations for Volume 3: Past Performance and Volume 4: Price increase incrementally for each Service Category bid by a respective offeror? 3) The Technical Volume page limit is 20 pages, as specified in the RFP.	Please refer to the RFP Updates Document 03.05.20 for further information.
82	Mock-Task-Order-Request-for-Proposal_5_PMO.pdf	IV. TASK ORDER PERIOD OF PERFORMANCE & VII. SCOPE OF SERVICES AND DELIVERABLES	Can USAC please clarify the duration of this task and it's constituent phases?	Please refer to the RFP Updates Document 03.05.20 for further information.
83	Mock-Task-Order-Request-for-Proposal_5_PMO.pdf	VIII. KEY PERSONNEL & LABOR CATEGORIES	Would USAC like bidders to propose labor categories or will USAC provide them?	Bidders should present a staffing plan that matches the requirements. Mock task orders are being evaluated to establish a competitive range.
84	Mock-Task-Order-Request-for-Proposal_9_-Business-Transformation.pdf	X. KEY PERSONNEL & LABOR CATEGORIES	Would USAC like bidders to propose labor categories or will USAC provide them?	Bidders should present a staffing plan that matches the requirements. Mock task orders are being evaluated to establish a competitive range.
85	Mock-Task-Order-Request-for-Proposal_2_-Penetration- Testing.pdf	VIII. KEY PERSONNEL & LABOR CATEGORIES	Would USAC like bidders to propose labor categories or will USAC provide them?	Bidders should present a staffing plan that matches the requirements. Mock task orders are being evaluated to establish a competitive range.
86	IDIQ RFP	VI. Proposal Content, C. Past Performance	Can USAC please confirm if bidders are allowed to submit the same past performance across multiple Service Categories if the scope of work performed was relevant to more than one service category?	Please refer to the RFP Updates Document 03.05.20 for further information.
87	Mock-Task-Order-Request-for-Proposal_7_-Risk Assessment.pdf	I. Task Order Type and VI. Task Order Process	We understand that the Mock Torp's are being leveraged for Price evaluation purposes only. Please confirm whether USAC is requesting a Rate Card or just a FFP price for the Mock TORPs in general including #7.	Bidders should present a staffing plan that matches the requirements. Mock task orders are being evaluated to establish a competitive range.
88	Mock-Task-Order-Request-for-Proposal_1-Security Controls Assessment.pdf	II. Purpose	Can USAC please provide a number of in-scope on-premise and third party hosted cloud systems?	Please refer to the bidders conference recording posted on usac.org/about/procurement for any technical infrastructure questions.
89	Mock-Task-Order-Request-for-Proposal_1-Security Controls Assessment.pdf	Table 3	Can USAC please confirm the controls as describe in Table 3 are the accurate number of systems?	Please refer to the bidders conference recording posted on usac.org/about/procurement for any technical infrastructure questions.
90	Mock-Task-Order-Request-for-Proposal_1-Security Controls Assessment.pdf	B. Deliverables	Can USAC please confirm if the contractor providing SCA services for the systems in scope of this Mock Task order is prevented from performing development or O&M services for those systems?	Please refer to the RFP Updates Document 03.05.20 for further information.
91	Mock-Task-Order-Request-for-Proposal_2-Security Controls Assessment.pdf	A - 1. Penetration and Vulnerability Testing	To better estimate the level of effort, can USAC provide a list of tools and technologies which USAC is currently leveraging to perform Penetration Testing	Please refer to the RFP Updates Document 03.05.20 for further information.
92			What are the work authorization requirements for these positions?	All contractors must be authorized to work in the US.

93			What is the duration of each TORP? Does it vary? How long is the funding expected to carry them through? What year?	Please refer to the RFP Updates Document 03.05.20 for further information.
94			Is USAC allowing for escalation in year over year in pricing?	At this time, no TORPS have a POP longer than one year.
95			How many vendors will USAC be selecting?	USAC does not have a desired number of IDIQ awardees.
96			If we send pricing for all TORPS, will we get all of the requirements, or are they sent out on selective basis?	Those awarded under service categories will have the opportunity to bid under future TORP work.
97			Will all TORPS come through contracts representatives or will they be issued through hiring managers?	All TORPS will be issued by USAC Procurement.
98			Are they using a database or managed system to distribute the requirements once awarded?	No.
99			Do we have to accept the contract as-is?	Vendors are to refer to Section B.7.B.
100			Will modifications be accepted as part of the RFP process?	No.
101			Will a weekly timesheet approved by a USAC manager be accepted as approval for work/services performed to receive payment from USAC?	An invoice and approved timesheet are required in order for a vendor to receive payment.
102			Where is the expected travel?	USAC declines to answer this question.
103			When is the anticipated start date?	USAC declines to answer this question.
104			Does the "schedule", referenced in the RFP, have to be completed for Attachments 11-15?	Please refer to the RFP Updates Document 03.05.20 for further information.
105			For key personnel, are representative resumes ok?	This question requires more clarification.
106			Is USAC considering an MSP for this vendor list/award?	This question requires more clarification.
107			What is the anticipated and/or allocated budget for each TORP (i.e., #1, #2, #3, #4, #5)?	USAC declines to answer this question.
108			What are the currently contracted hourly rates for the labor categories/positions utilized by USAC that align with the services requested within the TORP currently sought?	USAC declines to answer this question.
109			When providing rates for each TORP, in instances where a resource is expected to work 1,920 hours over 12 months, are proposers/bidders being asked to present (1) a single hourly bill rate per labor category/position listed along with true proposed/submitted resumes of candidates who are currently available, or (2) is USAC seeking receipt of sample resumes and therefore a range of hourly bill rates per labor category/position?	A range of rates and resumes is acceptable.
110			In the Bid Sheet, is it correct that the Rate for each item listed in Attachment 17, cells A/B13 to A/B17 should be calculated as the sum of the total of each hourly rate times the number of resources requested times 1,920 hours? E.g., cell E13 in Attachment 17 will be 19 resources times their individual applicable hourly rate times 1,920, and this total will be the "rate" in cell E13, as well as the "Total" in cell F13?	Please refer to the RFP Updates Document 03.05.20 for further information.
111			In the Bid Sheet, how should travel costs be represented?	The Attachments 16 and 17 are editable documents and can be modified to fit vendors needs.

112			What are USAC's expectations for the calculation of a ceiling rate?	USAC declines to answer this question.
113			How do ceiling price limitations correspond to potential overtime hours worked by resources, which are within the scheduling control of USAC?	USAC declines to answer this question.
114			Are the 5 mock TORPS referenced in Section VII labeled as attachments 11-15 on the usac.org?	Confirmed.
115			Per the following clause, will USAC consider suppliers who deliver services through T&M only or are they only considering suppliers who can also provide a managed service (FFP).	Per the RFP, it is anticipated that the awards will be made through a mix of T&M and FFP. Vendors should have the ability to provide both, as requested.
116			In light of the IDIQ Task Order contract structure, can USAC please clarify if different awardees should expect to fulfill distinct portions of the same contract, or if USAC intends to engage with different awardees at different times throughout the contract period. For instance, may an awardee realistically expect to be asked to fulfill all 21 resources within TORP #5 at some point in 2021, while another bidder may also be awarded to support TORP #5 and fulfill 21 different resources in that TORP, for instance, in 2022? Or, might two-plus awardees for TORP #5 each fulfill a combined total of 21 resources required under TORP #5 in 2020?	Those awarded under service categories will have the opportunity to bid under future TORP work.
117			Is it during step 4, as detailed on RFP page 12 of 58, following RFP submission, Q&A/negotiation, award, issuance of Task Order, Work schedule, and Invoicing/Reporting Instructions, at the point of Task Order Proposals, that USAC expects that bidders are providing actual resource submissions/resumes/exact hourly rates and ceiling rates for the Task Order? In other words, is it correct that the response to the (Mock) TORPs is for representative resources, representative hourly rates, and representative total prices?	Confirmed.
118			What is the anticipated start date of the TORPs? If we are correctly interpreting section VI, sub-section B, item 5 on RFP page 41 of 58, the Key Personnel assigned to the contract should be reflecting the actual consultants that we would recommend for each position listed in a TORP. However, typically we would submit 1-3 candidates for consideration, <i>per position</i> so that USAC may decide which candidate(s) to interview and select. In today's tight talent market and extremely low unemployment rate, candidates do not remain available for any great length of time. As such, Key Personnel resumes would be of representative candidates available at the time of the RFP.	USAC declines to answer this question.

119	RFP USAC-20-015 Bidders' Conference Final		<p>Can USAC clarify if we are allowed to submit max 20 pages for each volume?</p> <p>Volume 1 - Corporate Information - max 20 pages Volume 2 - Technical - max 20 pages Volume 3 - Past Performance Evaluation - 20 pages Volume 4 - Price - max 20 pages.</p>	Please refer to Section E.E.2 of the RFP.
120	Professional Consulting Services RFP	Section B.1.A.2.3	<p>As per Task Order Request for Proposal #1: IT Shared Services Professional Services RFP – is mapped to "General IT Services". However, in "Professional-Services-RFP-Final-Draft.pdf" page 7, IT Professional Consulting Services does not have "General IT Services". How is the IT shared services in the TORFP mapped to the service categories listed in IT Professional Consulting Services table in "Professional-Services-RFP-Final-Draft.pdf"?</p> <p>In Task-Order-Request-for-Proposal_1_-SharedServices-1.pdf, section IV., the shared services –IT includes PMO, BSA and Database Services teams. Which other IT services or service categories are included?</p>	Please refer to the RFP Updates Document 03.05.20 for further information.
121	Professional Consulting Services RFP	Mock TORFP	Please clarify, that for Mock TORFPs, the bidders are not required to submit an approach, instead, a detailed activity schedule, Level of Effort and associated Cost proposal would suffice? Is our understanding correct?	Please refer to Section VI: Task Order Process of each TORP and Mock TORP for further instructions on unique submission requirements.
122	Professional Consulting Services RFP	Mock TORFP	Please clarify that Key Personnel resumes are not required to be submitted for the Mock TORFPs. Please confirm that, the bidders can identify Key Personnel designations on the proposed LCATS.	Confirmed.
123	Professional Consulting Services RFP	Mock TORFP	The Scope of Services and Deliverables of the Mock TORFP 4 and 5 are same other than the completion date. Is that correct? Please clarify.	Mock TORP #4 will be posted as revised removing deliverable #4 on usac.org/about/procurement .
124	Task-Order-Request-for-Proposal_5_-Enterprise-Data-Solutions & Professional-Services-RFP-Final-Draft	TORFP and IDIQ RFP	<p>The Enterprise Data Solutions TORFP is mapped to "IT Professional Services" service category. However, the Professional-Services-RFP-Final-Draft.pdf document does not have a specific service category for Data Warehouse or Data Processing under section 2. (page 5, table with IT Professional Consulting Services - list of categories).</p> <p>Since the instructions (for Technical Volume II response, page 40 of Professional-Services-Final-Draft.pdf) ask us to provide experience for each TORP service category, which service category (FISMA Compliance, IT Security Services, Enterprise IT Services, General Information Systems Services). It is not clear as to which service category is mapped to TORFP-5 EDS.</p> <p>Could you please clarify how we should map our experience to a specific service category for EDW/EDS support?</p>	Please refer to the RFP Updates Document 03.05.20 for further information.

125	Task-Order-Request-for-Proposal_1_- SharedServices-1		The TORFP-1, does not include "Purpose of the TORFP". Though the "Objectives and Goals" lists example potential services for different labor categories, it appears to be a job description for those labor categories. Can USAC please provide detailed services in the "Purpose of the TORFP" or clarify?	Please refer to the RFP Updates Document 03.05.20 for further information.
126	Task-Order-Request-for-Proposal_4_-Web- Application-Support		The TORFP-1, does not include "Purpose of the TORFP". Though the "Objectives and Goals" lists example potential services for different labor categories, it appears to be a job description for those labor categories. Can USAC please provide detailed services in the "Purpose of the TORFP" or clarify?	Please refer to the RFP Updates Document 03.05.20 for further information.
127	General		Since the RFP and TORFPs are still being reviewed/revised, can USAC consider extending the due date to April 6, 2020 - 3:00pm?	Due date: Monday, March 23, 2020 by 3:00 pm ET
128		Mock Task Order Request for Proposal 2 Penetration- Testing.pdf	Will the penetration tester be assessing the production application or an image of production is a test environment?	Please refer to the RFP Updates Document 03.05.20 for further information.
129		Mock Task Order Request for Proposal 2 Penetration- Testing.pdf	Applications like Microsoft Dynamics/Great Plains use a combination of enterprise-level authentication controls (e.g. Active Directory) and application-specific controls within the application itself. Are both authentication/authorization methods in-scope for this TORP to assess privilege escalation and unauthorized data access? (If yes, this would require test accounts to be set up both in Active Directory and in the application itself.)	Please refer to the RFP Updates Document 03.05.20 for further information.
130		Mock Task Order Request for Proposal 2 Penetration- Testing.pdf	While the task description states that there are no external users, are there any third-party connections allowed either inbound or outbound to the Great Plains application (e.g. business partners, vendors, financial institutions, etc.). If yes, are these interfaces in scope for the assessment?	Please refer to the RFP Updates Document 03.05.20 for further information.
131		Mock Task Order Request for Proposal 2 Penetration- Testing.pdf	Other than the ability to initiate unauthorized transactions in the system, should the penetration tester try to compromise the proper operation or customizations (e.g. Mass Apply, RedLight, etc.)	Please refer to the RFP Updates Document 03.05.20 for further information.
132		Mock Task Order Request for Proposal 2 Penetration- Testing.pdf	The in-scope assessment activities include a software source code review. Is this limited to the HTML interface only or the application source code itself? Since this software is based on a commercially available application, would the penetration tester receive authorization from Microsoft or USFGL to access the source code? (This is normally disallowed by Microsoft)	Please refer to the RFP Updates Document 03.05.20 for further information.
133			Does the Gov't plan to award each bidder on individual Service Categories? For example, you could bid 14 Service Categories and win 10 and lose four? Or is it an all or nothing award?	Please refer to the RFP Updates Document 03.05.20 for further information.
134			Would the Gov't consider another font (e.g., Arial 10-point font) in addition to Times New Roman 12-point?	Vendors are to refer to Section E for instructions on response and delivery.

135			In Section IV.D, the Gov't states: "One volume should be included for each Service Category in response to the Key Personnel referenced (see Section B.9) in Attachment 1: Bid Sheet." Could the government include Attachment 1: Bid Sheet as it was missing in the original RFP release?	Attachment 16 and 17 are the associated bid sheets.
136			Could the Gov't release a table explicitly showing which TORPs and Mock TORPs align with which Service Category?	Yes.
137		Task 1: Federal Information Security Management Act ("FISMA") Compliance	Task 1 has several services listed under it. However, the Mock TORP 'Mock Task Order Request for Proposal #1: Security Controls Assessment Professional Services RFP – FISMA Compliance Consulting Services' is only for one service to perform a Security Controls Assessment (SCA) work. What is the scope of other services listed under Task 1? How does USAC plan to obtain responses for other services listed under Task 1?	Please refer to the RFP Updates Document 03.05.20 for further information.
138		Task 1: Federal Information Security Management Act ("FISMA") Compliance	Services listed under this task are conflicting in nature as per FISMA. For example, the contractor that helps implement security measures cannot also serve as assessor for those measures. How does USAC plan on awarding this task? Will there be individual TORPs for each service listed under this task?	Please refer to the RFP Updates Document 03.05.20 for further information.
139		Task 2: IT Security Services	Task 2 has several services listed under it. However, the Mock TORP 'Mock Task Order Request for Proposal #2: Penetration Testing Professional Services RFP – IT Security Services' is only for one service to perform a Penetration Test work for finance application. What is the scope of other services listed under Task 2? How does USAC plan to obtain a response for other services listed under Task 2?	Please refer to the RFP Updates Document 03.05.20 for further information.
140		Task 2: IT Security Services	Services listed under this task are conflicting in nature as per FISMA. For example, the contractor that helps with configuration management and/or Enterprise Security Architecture Design cannot also conduct a penetration test. How does USAC plan on awarding this task? Will there be individual TORPs for each service listed under this task?	Please refer to the RFP Updates Document 03.05.20 for further information.
141	RFP Post Q&A Updates & Revisions – II REF EDITS		From the RFP: PLEASE NOTE: VENDORS WISHING TO PROPOSE AN ALTERNATE PRICING AND / OR STAFFING PLAN, IN ADDITION TO THE PLAN REQUESTED BY USAC, FOR THE MOCK TORPS AND / OR TORPS, ARE ENCOURAGED TO DO SO AND SUBMIT AS ATTACHMENT B TO THE VOLUME IV OF EACH PROPOSAL RESPONSE. If the offeror chooses to submit Attachment B for alternative pricing and staffing, can USAC confirm that it is sufficient to only submit resumes for the proposed Attachment B staffing model (as opposed to submitting resumes for both the Attachment B and the original TORP staffing models)?	Please submit resumes for the requested pricing model AND any presented alternative pricing schedule.
142	RFP Post Q&A Updates & Revisions – II REF EDITS		1. Can USAC please clarify how the pricing will be evaluated if the vendor proposes an alternate pricing and/or staffing plan in addition to the plan requested by USAC for each TORP?	Please refer to the RFP Updates Document 03.05.20 for further information.
143	RFP Post Q&A Updates & Revisions – II REF EDITS		2. Can USAC please clarify requirements the referenced Attachments in the solicitation, in particular for: Attachment 1: Bid Sheet. Is there an Attachment A?	Please refer to the RFP Updates Document 03.05.20 for further information.

144	TORPS 2 and 3		Given the likely conflict of interest between TORP 2: EPC Testing and TORP 3: EPC Development, can the same contractor deliver on both TORPs?	Please refer to the RFP Updates Document 03.05.20 for further information.
145	RFP: 6.B.IV. Experience.	This IDIQ Technical (Volume I) section duplicates much of what is asked for in the IDIQ Past Performance (Volume III).	Can USAC revise this IDIQ Technical requirement to allow bidders to <u>summarize</u> their relevant experience in the IDIQ Volume II (Technical) (given the detailed past performance information will be provided in Volume III)?	Please provide a proposal responsive to the request.