

**Universal Service Administrative Co. (USAC)
IT-22-126 – IT Staff Augmentation Services
Questions & Answers**

Q#	Question	Answer
1	What is the budget for this project?	Pricing is based on the individual Task Orders to be awarded and will be on a labor hours or time and material (T&M) basis. USAC will issue request for resumes as needed from time to time.
2	Do we need to provide resumes for each position listed in the price sheet?	USAC only requires resume/s for key personnel listed in the RFP and proposed by the offeror. USAC does not require resumes for other labor categories at this time. Requests for resumes will be issued as needed. The purpose of this RFP is to build a group of contractors that will be able to support the needs of individual Task Orders.
3	Do we need to submit every volume separately?	Proposal submission must include the four (4) volumes listed in the RFP. All proposal volumes can be submitted in the same email with each volume being a separate attachment.
4	Is it mandatory to have experience on an IDIQ contract?	USAC requires that the offeror should have experience as stated in the RFP.
5	Can you please suggest how do we need to submit the proposal?	Proposals must be submitted to USAC Procurement Department, no later than 11:00 AM ET on October 17, 2022 and be submitted in the form of one electronic copy submitted to rfp@usac.org . The subject line for all email communication related to this solicitation should only state the Solicitation Number, IT-22-126, of this RFP.
6	We understand that it is a multi-award contract, can you please confirm the total number of vendors to be awarded this contract?	The number of vendors/awardees will be determined during the proposal evaluation.
7	How will job requests be shared among multiple awarded vendors?	USAC will issue a Task Order request for resumes via email to all Contractors awarded as a result of this RFP.

8	Will all job requests be shared among all awarded vendors simultaneously?	Yes.
9	Is there any ranking system for sharing job requests among awarded vendors such as primary bidder, secondary bidder, and then other awarded bidders?	No.
10	Is this a new contract or renewal of an existing contract?	This is renewal of existing contract plus additional requirements added.
11	If there is an existing contract, could you please share the name of the Current Supplier?	USAC does not provide information regarding incumbent contractors.
12	Could you please share the current Suppliers' pricing and Proposals?	USAC does not provide information regarding incumbent contractors.
13	When was the existing contract started, and what is the annual monetary spent value of the current contract since inception?	USAC does not provide information regarding current contracts.
14	Please share the historical spending for the year wise for old contract.	USAC does not provide information regarding current contracts.
15	Can you please share the amount of business each vendor did under this contract in previous years?	USAC does not provide information regarding incumbent contractors.
16	Can you please share the count of each job title filled in the year 2020 and 2021?	USAC does not provide information regarding current contracts.
17	What were the most commonly filled positions in the past?	USAC does not provide information regarding current contracts. USAC will require experienced and qualified individuals in different categories throughout the contract.
18	Can you share details from where we can get old RFP details?	The old RFP details are not publicly available.
19	Can you please tell us where we can see the records for the old contract?	The old contract records are not publicly available.

20	Can you please share the email id/details where we can raise the public record request for old RFP?	The old RFP details are not publicly available.
21	Can you please the contract number of old contracts?	USAC does not provide information regarding current contracts.
22	What is the expected annual budget of this contract? Please share the rough estimate.	USAC does not provide information regarding current contracts.
23	How many positions are expected to be fill under this contract?	Request for resumes will be issued for different labor categories throughout the contract. USAC does not have the exact estimated number of positions that will be needed.
24	Out of mentioned Staffing positions what are the most commonly filled positions? Please share.	USAC may require different staffing positions as listed in the RFP during the contract. Software Developer - Java and Software Developer - Appian, Software Automation Developer, IT Project Manager, Agile Project Manager, and Business Systems Analyst are the most common used positions.
25	In order to be responsive, is it mandatory to provide rate for all job positions? Please confirm.	USAC expects the offerors to provide rates for all job positions listed in the RFP or as many as possible.
26	Are these full-time positions, please share minimum guaranteed hours?	These will be full time positions.
27	Please share the estimated length of assignments?	Each Request for Resume will be include the duration of the assignment.
28	Can you please share location of service?	The location of service is USAC's headquarters at 700 12th Street NW, Suite 900, Washington, DC 20005. USAC requires contractors to be onsite (USAC's office) at least 2 days per week.
29	Do we need to submit Attachment 3-USAC Confidentiality Agreement with proposal submission or it is only for review purpose?	The Confidentiality Agreement must be executed by Offeror and submitted along with any proposal for this RFP.

30	Will you accept past performance with large commercial clients?	Yes.
31	Would the table of content and main/home page of proposal will be considered in page limit?	A table of contents is optional and will be considered in the page limit. The signed cover page of the proposal is not included in the page limit.
32	Can you please confirm, Transition Plan Maximum 10 pages will not be counted in Volume II – Technical 12 page limit?	Correct.
33	Will you award this contract to the lowest responsive bidders?	USAC intends to evaluate offers and award multiple contracts using a best value evaluation method after all steps in the procurement process have taken place.
34	Does USAC use manual timekeeping methods or online timekeeping solution?	USAC uses an online timekeeping solution.
35	What would be the preference of USAC regarding timekeeping method manual or online?	Online.
36	How many incumbent employees to be transferred to new vendors?	The Transition Plan should include an estimated timeline of the transition period assuming award notice date of November 1, 2022, and 30 incumbent contractors on boarded effective December 1, 2022.
37	Can existing vendor bid or allowed to bid this RFP?	Yes, this is a full and open competition procurement.
38	How many positions are currently open or to be placed through new vendors?	The future positions will be placed through new vendors via new request for resumes after IDIQ contracts are fully signed. See the answer to question 36 regarding existing positions if a transition will be needed.
39	Do we need to return cover page of RFP document Page 1 of 56, in proposal response? Would you count this in page limit? In which volume do we need to submit this page?	The cover page should be signed and returned with the proposal response. This will not count toward the page limit. Please submit this page with Volume 1 – Corporate Information.

40	Question: Is it mandatory to provide resume of resource available assignment at the time of bid submission?	No. Resumes are only required for Key Personnel indicated in B.9.A.
41	Question: Will you count resume of resources in the page limit of Volume II – Technical?	No.
42	Question: Do we need to provide sample resume or live resume? Please confirm.	All resumes submitted shall be for actual proposed staff for the Contract.
43	Question: Do we need to provide resume for each position?	No. Requests for resumes will be issued via Task Order when the positions need to be filled. Resumes are only required for Key Personnel for this RFP as indicated in B.9.A at this time.
44	Within Positions Descriptions (Agile Project Manager 2, Agile Project Manager 3), it states "The following skills are required: Certified Scrum Master". Would sufficient work experience meet that requirement or does the person need a specific certification?	While USAC prefers the required certifications but will consider work experience in place of certification.
45	Do we need to provide actual 47 resumes in the RFP?	No. Requests for resumes will be issued via Task Order when the positions need to be filled. Resumes are only required for Key Personnel for this RFP as indicated in B.9.A at this time.
46	What is the cost of the incumbent contract, or what are their incumbent rates?	USAC does not provide information regarding incumbent contractors.
47	If the awarded vendors are to transition incumbent H1B Visa personnel to their payroll, we need to know what the cost will be which includes their salary, and processing fee.	These items will be discussed and resolved during the contract negotiations and contract award.
48	Will the incumbent vendor charge a fee for releasing an H1B Visa person?	These items will be discussed and resolved during the contract negotiations and contract award.
49	Based on the solicitation, you want the transition plan to address transitioning personnel administratively and not transition work technically. Is that correct?	Correct.

50	Do you have an estimated schedule for when the first task order will be issued?	As soon as IDIQ contracts are executed. USAC does not have an exact estimated date at this time.
51	Can you provide a list of labor categories that will be requested during the first 90 days?	No, Task Orders will be issued as needed throughout the contract term.
52	Do vendors need to indicate which labor categories they are bidding on or are we required to bid on all 47 positions?	Vendors are expected to provide labor rates for as many labor categories as possible that are identified in this RFP.
53	Is this a new contract or is there any incumbent working on this contract?	USAC does not provide information regarding incumbent contractors.
54	What is the pricing model USAC is looking to follow?	Pricing is based on the individual Task Orders awarded and will be on a labor hours or time and material (T&M) basis. Each awardee under the Contract (Contractor or Contractors) shall base its proposed Task Order pricing on the fixed labor rates attached to the Contractor's proposal, in the form of the Bid Sheet.
55	Does USAC plan to use any set-aside categories for this opportunity, i.e., WOSB, HUBZone, or 8(a) direct awards?	USAC is not a federal government agency and does not use set-asides.
56	For the bid sheet, should we calculate the hourly rate x 1920 total hours for years 1-3?	Please provide only the hourly rate for one hour on the bid sheet.
57	<p>11. CONTRACT TO HIRE USAC, at any time, shall have the option (but not the obligation) to convert Contractor Personnel assigned to Task Orders to USAC full-time employee positions with no conversion fee.</p> <p>Are you willing to utilize a company who is willing to release employees every 6 months instead of the "at any time shall option"?</p>	It is USAC's desire to be able to convert Contractor Personnel assigned to Task Orders to USAC full-time employee positions with no conversion fee at any time and case by case basis.
58	Is there an incumbent for this contract? If so, please provide the incumbent name, current contract number, duration, historical level of effort and value of the contract?	USAC does not provide information regarding incumbent contractors or details regarding any current contracts.

59	Is US citizenship required to work on this project?	Candidates proposed for any given position should be legally authorized to work in United States. US citizenship is not required.
60	Can the government provide place of performance for this effort?	The location of service is USAC's headquarters at 700 12th Street NW, Suite 900, Washington, DC 20005. USAC requires contractors to be onsite (USAC's office) at least 2 days per week.
61	Will the government accept and evaluate past performance(s) from commercial clients?	USAC is not a federal government agency. Past performance from commercial clients is acceptable if the past performance is similar and relevant to the work performed for this RFP.
62	Can the offeror submit response for selected labor categories?	Vendors are expected to provide labor rates for as many labor categories as possible that are identified in this RFP.
63	Can the Government provide the key personnel for this effort?	USAC is not a federal government agency. The Contractor Account Manager is the only required Key Personnel for this RFP.
64	Is the government expecting resume for all positions? Or can the offeror submit resumes for selected positions?	Resumes are only required for Key Personnel for this RFP as indicated in B.9.A.
65	Should the offerors provide letter of commitment/Intent for proposed personnel?	This is not required at this time.
66	How many incumbent companies are performing work?	USAC does not provide information regarding incumbent contractors.
67	How many incumbent contractors are performing work?	The Transition Plan should include an estimated timeline of the transition period assuming award notice date of November 1, 2022, and 30 incumbent contractors on boarded effective December 1, 2022.
68	What are the contract revenues for the past 3 years under this contract?	USAC does not provide information regarding current contracts.
69	Does the government have an estimate as to the number of awardees it would like to select?	USAC is not a federal government agency. USAC does not have a minimum or maximum number of vendors that will be awarded as a result of this RFP.
70	Please expand on Page 7 - Task Order Selection - How will task orders be procured (ex. Lowest	Best value.

	price, best value, rotation of vendors, first company to submit a resume)?	
71	Regarding P. 9 - Work Authorizations - We see that all of the positions currently require personnel to be US Citizens, and even some require personnel to be W2 employees. However, some of the positions could easily be offshored at much cheaper rates without losing any quality or exposing ourselves to security issues. We have a very detailed offshore management plan that we would like to offer. Would the government consider allowing offshore resources?	USAC is not a federal government agency. The RFP indicates that candidates proposed for any given position should be legally authorized to work in United States. Candidates are not required to be US citizens. The Contractor should certify the work authorization with each submission.
72	Will the government consider opening up pricing CLINS to include separate rates for on-site workers, remote workers, and offshore workers?	USAC is not a federal government agency. Contractors must propose one labor rate per hour for each position on the Bid Sheet. Vendors are expected to provide labor rates for as many labor categories as possible that are identified in this RFP.
73	Will there be any 24/7 after-hours call support requirements?	No.
74	Could you please provide current incumbent information for the following opportunity?	USAC does not provide information regarding incumbent contractors.
75	Do we have to submit resumes of the Account Manager and Recruitment Team? Or do we have to submit resumes of all the positions listed in Attachment 1?	Resumes are only required for Key Personnel for this RFP as indicated in B.9.A.
76	Who are the incumbents are there on the current awarded contract?	USAC does not provide information regarding incumbent contractors.
77	Do we need physical support on site in Washington D.C. or is remote support acceptable?	USAC has a hybrid work approach requiring contractors to be in the USAC office in Washington, D.C. at least 2 days per week.
78	Are there any restrictions on team/partnership creation?	No, the offeror should explain in detail regarding its proposed subcontracting or partnership creation for USAC review.

79	Are transition plans due 5 days after award or are they due with the proposal as an attachment?	Please provide a generic Transition Plan as outlined in Section B.12 (Transition of Incumbents). The Transition Plan shall be included as Attachment B to Technical Volume and be a maximum of 10 pages.
80	Will we be able to bid partially on task orders when they are released?	USAC will issue separate task order request for resumes for each position needed. Vendors can decide which task order they want to respond to.
81	Do we have to bid on all labor categories?	Vendors are expected to provide labor rates for as many labor categories as possible that are identified in this RFP.
82	Are we required to hire incumbent employees? If so, is it first right of refusal?	New Contract awardees may be required to transition current incumbent personnel upon award of the new Contract at USAC's direction.
83	Is this a new initiative? If not, please provide the names of the current vendor(s) providing the services.	USAC does not provide information regarding current contracts.
84	Can you please let us know the previous spending of this contract?	USAC does not provide information regarding current contracts.
85	Please confirm if we can get the proposals or pricing of the incumbent(s).	USAC does not provide information regarding current contractors or contracts.
86	Are there any pain points or issues with the current vendor(s)?	USAC does not provide information regarding current contractors or contracts.
87	Please confirm the anticipated number of awards.	USAC does not have a minimum or maximum number of vendors that will be awarded as a result of this RFP.
88	Regarding background check on Page 11 (Background Check) of RFP-IT-22-126-IT-Staff-Augmentation-Services.pdf, what judicial areas are included in the criminal background check, for example, federal, state, or county? Does it also include education and citizenship check?	The RFP requires a federal and state criminal background check within thirty (30) days of Task Order award. This requirement does not change.
89	Regarding Contract to Hire On Page 11 of RFP-IT-22-126-IT-Staff-Augmentation-Services.pdf,	See the answer to question #57

	How long does the potential hire have to work with the contractor employer before USAC is able to convert him/her to USAC FT employee? Is there any conversion agreement between USAC and the contractor?	
90	Regarding #9 Assignment, Delegation, and Subcontracting On Page 21 of RFP-IT-22-126-IT-Staff-Augmentation-Services.pdf, does a 1099 sub need USAC's approval? We understand that sub as c2c need USAC's approval.	All subcontracting arrangements require USAC's prior written approval.
91	Regarding #27 Insurance on page 33 of RFP-IT-22-126-IT-Staff-Augmentation-Services.pdf, is it enough if the company has worker's compensation, general liability, automobile liability, and umbrella insurance for this contract? If extra insurance is needed, can the company purchase it after it gets a new award?	The RFP includes the standard insurance requirement. Offerors may propose exceptions or changes to RFP terms as part of their proposal for USAC review.
92	Are offerors allowed to use subcontractor past performances?	Yes.
93	What is the name of the incumbent contractor(s)?	USAC does not provide information regarding incumbent contractors.
94	Is there any rate cap for pricing (bid proposal)?	No.
95	Can we provide private client references or do you prefer government references only?	Past performance from private clients is acceptable if the past performance is similar and relevant to the work performed for this RFP.
96	Is this an existing contract? If so, please share the incumbent vendor details.	USAC does not provide information regarding incumbent contractors.
97	Is there any local preference?	No. Only US-based companies may bid and contractors must be able to work from the USAC office in Washington, D.C. at least twice per week.
98	What is the anticipated budget for this contract?	USAC does not provide this information.

99	When would the contracts be awarded tentatively?	See RFP Section E.1.C for the tentative/estimated timeline.
100	Are we able to provide redlines to the contract?	The Offeror's proposal may identify deviations from, or revisions, exceptions or additional terms to the Terms and Conditions, but only if such exceptions are clearly identified in a separate section within each proposal volume entitled "Exceptions to RFP Terms." Proposals that include material exceptions to the Terms and Conditions may be considered unacceptable and render Offeror ineligible for award unless the Offeror withdraws or modifies any unacceptable exceptions prior to USAC's selection of the successful Offeror for award. USAC will only consider changes or additions to the RFP terms and conditions that are included in Offeror's proposals. After selection of the awardee, USAC will not consider or negotiate any exceptions to the Terms and Conditions.
101	Do you have volumes at these positions now?	USAC is not sure what this question means.
102	What was your 2021 Temp Spend?	USAC does not provide information regarding existing contracts.
103	Do you currently have offshore vendors?	USAC does not provide information regarding incumbent contractors. Companies awarded a Contract under this RFP must be based in the United States.
104	How many employees are you looking to transition?	The Transition Plan should include an estimated timeline of the transition period assuming award notice date of November 1, 2022, and 30 incumbent contractors on boarded effective December 1, 2022.
105	What is the current turnover rate?	USAC does not provide information regarding existing contracts.
106	How many vendors are you currently using?	USAC does not provide information regarding incumbent contractors.
107	Does "multiple contractors across many IT disciplines are desired for this effort" mean not all positions have to be bid/filled?	Vendors are expected to provide labor rates for as many labor categories as possible that are identified in this RFP. Individual task order requests for resumes will be issued as USAC has a need to fill positions.
108	"USAC will not reimburse any travel" – will there be travel?	No travel is required.
109	Is the intent to staff all positions virtually?	USAC has a hybrid work approach requiring contractors to be in the USAC office in Washington, D.C. at least 2 days per week.
110	Are roles to be staffed accessing NLAD?	Some of the positions may require supporting or accessing NLAD.

111	Please provide details of your required background check.	All personnel proposed by Contractor for work on any Task Order must have successfully undergone a federal and state criminal background check within thirty (30) days of Task Order award.
112	Please provide clarification – because we are providing staff and not a finished project, is the Deliverable testing/rejection applicable?	No - Not Applicable.
113	Are Talent using their own equipment? What controls are put in place?	Contractors will use USAC’s issued laptops.
114	Please confirm COVID 19 policies and procedures.	USAC follows CDC’s COVID 19 guidelines.
115	Is this a new contract or are there any incumbents?	This is renewal of existing contract plus additional requirements added.
116	Who is current incumbent(s) on this contract and how long they have been serving?	USAC does not provide information regarding incumbent contractors.
117	What is the estimated budget for this project?	USAC does not provide this information.
118	Could you please provide incumbent vendors pricing details?	USAC does not provide information regarding incumbent contractors.
119	Could you please provide us info on the historical spent on this contract?	USAC does not provide information regarding current contracts.
120	General: As there is a transition plan from existing contractors, how many IDIQ Contractors are there in current contract?	The Transition Plan should include an estimated timeline of the transition period assuming award notice date of November 1, 2022, and 30 incumbent contractors on boarded effective December 1, 2022.
121	General: Is the USAC seeking a vendor to provide managed services or staff augmentation?	Staff Augmentation
122	General: Can Government Provides us with Incumbent Details?	USAC does not provide information regarding incumbent contractors.
123	General: What is Annual Budget/Spend for current existing Contract?	USAC does not provide information regarding current contracts.
124	Page 13-Point 5. Schedule: Says 30 new contractors will start from Dec 1st 2022. Can USAC Provide a list of existing IDIQ contractors and current loaded Rates for skills or is it available in public domain?	USAC does not provide information regarding current contracts.

125	Per Section 7: TASK ORDER PROCESS, section 7.D task order selection: what is the process to get registered with iCIMS? or else will the government provide access to iCIMS after the IDIQ award?	USAC will provide access to iCIMS after the IDIQ award.
126	Page 9–F &. Background Check: Is background check is required before submitting a resume or after selection of candidate by USAC?	All personnel proposed by Contractor for work on any Task Order must have successfully undergone a federal and state criminal background check within thirty (30) days of Task Order award.
127	Page 11 E. Background Check says it needs to be submitted within 30 days after the Task Order Award. Can USAC clarify when do we need to conduct background check before submitting a resume or after selection of candidate by USAC?	The RFP requires a federal and state criminal background check within thirty (30) days of Task Order award. This requirement does not change.
128	Page 11: Point 11. CONTRACT TO HIRE. Can USAC hire anytime or is there a time limit they can hire after 6 months or 9 months or can they hire within 1 week of Selection of Candidates submitted by Contractor for a specific Task Order?	See the answer to question #57.
129	Per Page 45 specifies that, for Transition Plan it is 10 pages, Key Personnel resumes 2 pages –Can you clarify the above and Page 47 states that: Volume - II: “Technical; may not exceed twelve (12) pages including cover page; however excluding Attachment A (Resumes), and Attachment B (Transition Plan)”. Can you clarify that Attachment A and Attachment B will have extra page limits, also do we need to send Attachment A (Resumes), and Attachment B (Transition Plan)” as separate attachments or shall we include in the same volume-II?	Attachment A does not have a page limit. Each resume cannot exceed 2 pages. Attachment B (Transition Plan) is a maximum of 10 pages. Attachments A and B should be included with the Technical Volume.
130	Will USAC consider removing the mention of ‘Deliverables’ in the contract? Since this is a staff augmentation contract, Services will be performed	USAC expects that the contractors provide some sort of deliverables during their assignment with USAC.

	under the supervision, management, and control of USAC and are accepted upon USAC's signature of the weekly timesheet and re-performance should be on a T&M basis.	
131	Is this a state level opportunity or Federal Level?	USAC is a not-for-profit Delaware corporation operating under the oversight of the FCC. USAC is not a federal agency, a government corporation, a government controlled corporation, or other establishment in the Executive Branch of the United States Government. USAC is not a contractor to the Federal government.
132	If we do not have any resource at the moment for the labor categories, will it affect our evaluation?	USAC does not require availability of resource at this time. Request for Resumes will be issued after IDIQ contract award.
133	With respect to the experience, are we only allowed to show past experience on IDIQ contracts?	Any similar experience can be included.
134	If we have all the past experience to recruit these labor categories, but on the IDIQ contracts, will it affect our evaluation?	Any similar experience can be included
135	Can the resources be off shore?	Only US-based companies may bid and contractors must be able to work from the USAC office in Washington, D.C. at least twice per week.
136	Will the work be remote, on-site or hybrid?	Presently, USAC has a hybrid work approach requiring contractors to be in the USAC office at least 2 days per week.
137	Could you please disclose the names of the incumbents?	USAC does not provide information regarding incumbent contractors.
138	Does the transition plan have to be included with the response?	Yes.
139	Could you please confirm if Attachment 4: Contractor Weekly Status Report and Timesheet is informative only?	Attachment 4 is the form that will be used to record the weekly status report and timesheet for contractors on awarded task orders.
140	Do we need to provide resumes for each labor category?	No. Resumes are only required for Key Personnel as indicated in B.9.A.

141	Please confirm contractor only need to submit Key Personnel resume "Account Manager" as a part of Volume II technical proposal?	Resumes are only required for Key Personnel. The Contractor Account Manager is required along with any other proposed staff the vendor wishes to propose.
142	Will agency share incumbent information performing the work at the moment? Please provide contract # with price.	USAC does not provide information regarding incumbent contractors or contracts.
143	Does the Contractor have to provide a resumé for all labor categories listed in Section B – 9.B?	No. Resumes are only required for Key Personnel indicated in B.9.A.
144	Can we submit multiple proposals?	No. Only one proposal is accepted and must include all Volumes indicated in Section E.
145	Are current approved Contractors eligible for REBID, if so how many approved contractors are there in current contractors?	Current Contractors are approved to re-bid. USAC does not provide details regarding incumbent contractors.
146	Can you let us know names of current contractors and existing rates?	USAC does not provide details regarding incumbent contractors.
147	Is there any preference given to small women/minority companies?	No, contract awards will be made based on most benefit to USAC.
148	Are any financials needed for responding to RFP or while giving an award?	USAC is not sure what this question means.
149	Unique Identifier means the number from SAM.GOV right?	Correct.
150	Please clarify on page limit for response, is transition plan included in page limits or is it a separate pages via attachment B?	Attachment B (Transition Plan) is a maximum of 10 pages. Attachment B should be included with the Technical Volume.
151	Do we have to register somewhere else to be eligible to bid/award for this RFP? We understand we need to submit RFP via email to rfp@usac.org.	No.
152	Key Personal, can we give just main point of contact or more than 1?	The Contractor Account Manager is required along with any other proposed staff the vendor wishes to propose.
153	Can USAC disclose the incumbent vendor name(s)?	USAC does not provide details regarding incumbent contractors.
154	Are Incumbents eligible for contract award on this solicitation?	Yes.

155	Should we submit the response in one file or 4 separate files?	Proposals must be submitted in 4 separate volumes as outlined in Section E of the RFP.
156	Is this mean the Unique Entity ID (SAM) or Unique Entity ID (DUNS)?	Unique Entity ID (SAM)
157	What was the spend on the previous contract?	USAC does not provide information regarding current contracts.
158	What is the estimated budget for this solicitation?	USAC does not provide this information.
159	How many incumbents are currently performing this work?	The Transition Plan should include an estimated timeline of the transition period assuming award notice date of November 1, 2022, and 30 incumbent contractors on boarded effective December 1, 2022.
160	How many contractors are on the previous contract?	USAC does not provide information regarding incumbent contractors.
161	If we have a teaming agreement with a subcontractor, does the subcontractor's past performance/experience count as past performance/experience for the prime?	Yes.
162	What is the current spend in 2022 on this project?	USAC does not provide information regarding current contracts.
163	How will you monitor progress and performance on the account?	USAC is not sure what this question means.
164	Who are your key stakeholders in delivery to the services on this contract? Are these stakeholders involved in the evaluation process?	This contract focuses on positions needed for USAC's IT department. USAC does not provide information on the internal evaluation process.
165	In Section C.9 (p. 21 of 56 of the solicitation), it states "Contractor shall not assign, delegate, or subcontract all or any portion of the Contract without obtaining USAC's prior written consent. Consent must be obtained at least thirty (30) days prior to the proposed assignment, delegation, or subcontracting." Can USAC confirm if bidders can include subcontractors in their proposal response without USAC's prior written consent? Or are bidders to obtain consent prior to the proposal submission deadline of 10/17/2022?	Vendors can include subcontractors in their proposal response without USAC's prior written consent. Any additional subcontracting after contract award will require USAC approval.

166	<p>In the SOW, Section B.10. item D (p. 11 of 56 in the solicitation) it states, “Confidentiality Agreements. Each of Contractor’s personnel assigned to a Task Order shall sign USAC’s Confidentiality Agreement set forth in Attachment 3, as a condition to performance under the Contract. Upon the termination of any Task Order, Contractor and any subcontractor(s), shall remind their employees of their continuing confidentiality obligation.” Can USAC confirm that proposed personnel assigned to task orders do not have to provide completed Confidentiality Agreement in the proposal response?</p>	<p>Proposed personnel assigned to task orders do not have to provide completed Confidentiality Agreement in the proposal response. Only the contractor’s authorized representative must sign the Confidentiality Agreement.</p>
167	<p>Will there be any consideration for an MBE certified or 8(a) company in terms of supplier diversity at USAC?</p>	<p>No, contract awards will be made based on best value to USAC.</p>
168	<p>How many awards does USAC plan to issue under this RFP for the IDIQ?</p>	<p>USAC will determine the number of awardees during proposal evaluation. At this time, USAC does not have a minimum or maximum number of vendors that will be awarded as a result of this RFP.</p>
169	<p>Can USAC confirm that the cover page, cover letter and table of contents are excluded from the page count in all proposal volumes?</p>	<p>The cover page, cover letter and table of contents are included in the page limit for all proposal volumes.</p>
170	<p>Is the form on page one of the solicitation (i.e., offeror contact information, offeror signature) to be included in the proposal submission? If so, can USAC confirm which proposal volume it should be included in and whether it counts toward the page limit?</p>	<p>The cover page should be signed and returned with the proposal response. This will not count toward the page limit. Please submit this page with Volume 1 – Corporate Information.</p>
171	<p>Is there currently an incumbent company, who has a similar contract performing these services?</p>	<p>USAC does not provide information regarding incumbent contractors.</p>
172	<p>If so - can you please provide incumbent name, contract number, dollar value and period of performance?</p>	<p>USAC does not provide information regarding current contracts or incumbent contractors.</p>

173	Are you satisfied with incumbent performance?	USAC does not provide information regarding incumbent contractors.
174	If there is a contract in place, can you please provide the person name and contact detail of the individual who is actually performing these services?	USAC does not provide information regarding incumbent contractors.
175	Can you please confirm, since how many years incumbent candidate has been working with this requirement?	USAC does not provide information regarding incumbent contractors.
176	Does this contract fall under service contract Act. (SCA) guideline?	No.
177	If so, what occupation code is utilized for this requirement per applicable DOL wage determination?	N/A
178	What labor category on the Wage Determination will this be categorized as?	N/A
179	Is this contract covered by the EO 13706?	N/A
180	Can you please confirm, whether the fringe (\$4.41 / \$4.80) is applicable to this requirement or not?	N/A
181	Are the positions listed in the RFP required onsite or remote?	USAC has a hybrid work approach requiring contractors to be in the USAC office in Washington, D.C. at least 2 days per week.
182	Do you need resumes for the positions listed in the RFP? Should they be sample or actual resumes?	Actual resumes are required for Key Personnel as indicated in B.9.A.
183	Is the contractor's Account Manager required to work from the contractor's facility?	USAC does not set this requirement. It is up the contractor and the proposed Account Manager.
184	Are the offerors required to include a table of contents in all volumes, if yes, would it be included in the page limitations?	A table of contents is optional and will count toward the page limitation.
185	Request clarification that whether the one page contract description overview is separate and does not include basic information of a contract, such as: title, contract value/number, period of performance, etc. then an offeror would require more than 4 pages to the past performance volume	Volume III – Past Performance has a page limit of 4 pages. This includes all references and the cover page.

	in the following order: (Cover page - 1 page, Contract description for 3 examples - 3 pages, contract information details for each example?	
186	Request information on the Incumbent and the dollar value of the contract.	USAC does not provide information regarding current contracts or incumbent contractors.
187	Request the USAC to please mention the labor categories of the key personnel working on the incumbent contract.	USAC does not provide information regarding current contracts or incumbent contractors.
188	Should the transition plan only address B.12? Should it follow the format in B.13?	The transition plan should follow the format in RFP section B.13 and address RFP section B.12 and B.13.
189	Is only the Contractor Account Manager x 1 considered key? Therefore, to confirm, offerors only need to submit one resume?	Correct.
190	Is the proposal to be arranged in 4 separate attachments by volume I,II,III, & IV?	Yes.
191	Can we place all the required information listed under 'Proposal Cover Page' in a cover letter/transmittal letter? As signatures and proposal validity statements are usually part of the cover letter rather than the cover page.	Offerors should follow the RFP Section E for submitting proposals.
192	Is there an approved budget in place, and if yes, what is it?	USAC does not provide this information.
193	Will this project be procuring IV&V or project support under a future procurement for this project?	See RFP Section B – Statement of Work.
194	Is there a known budget or not-to-exceed price for this effort?	USAC does not provide this information. Each individual Task Orders will have its ceiling price.
195	Is this a new or follow-on opportunity? If it is a follow-on, please provide the incumbent award information.	USAC does not provide information regarding current contracts or incumbent contractors.
196	Please clarify the Place of Performance, Section 6A of the RFP. This section states that staff may perform services at USAC headquarters, virtually,	USAC has a hybrid work approach requiring contractors to be in the USAC office in Washington, D.C. at least 2 days per week.

	or at another location upon approval by the USAC. Does this indicate that the Contractor can specify its place of performance for its staff?	
197	Please clarify the Full Time Commitment description, Section 8B of the RFP. Can USAC please specify these roles are full-time?	Task orders will be issued for full-time contractors.
198	Could you please provide details on incumbents?	USAC does not provide information regarding incumbent contractors.
199	Does the Department prefers bidders responding for all roles against bidders responding to specific roles?	Vendors are expected to provide labor rates for as many labor categories as possible that are identified in this RFP.
200	Does the Department award this project to a single vendor or multiple vendors?	USAC does not have a minimum or maximum number of vendors that will be awarded as a result of this RFP.
201	Provide details on yearly spend for the existing contract by role and incumbent?	USAC does not provide information regarding current contracts.
202	Could you please provide a list of all the roles currently working under this contract?	USAC does not provide information regarding current contracts.
203	For participation within this RFP, is it required any kind of vendor registration, Master Contract or SPV holding to participate?	No.
204	If this is not a new requirement, who are the vendors that are currently providing these services?	USAC does not provide information regarding incumbent contractors.
205	What has USAC spent on these services over the past 3 years?	USAC does not provide information regarding current contracts.
206	What are the current hourly bill rates or mark-up percentage that USAC spends for each position?	USAC does not provide information regarding current contracts.
207	How many positions has USAC requested in the last 3 years?	USAC does not provide information regarding current contracts.
208	What has been the average or typical duration (in days, months, or hours) for positions requested in the past?	USAC does not provide information regarding current contracts. Each task order will have the duration needed.

209	What percentage of temporary personnel has USAC converted to full time employees in the past?	USAC does not provide information regarding current contracts.
210	What is the required response time from when USAC makes a request for a temporary contractor to when a vendor is expected provide candidates?	Each task order will have the expected timeline to provide candidates. USAC does not have a general estimated timeline.
211	How will USAC choose a candidate from one the awarded vendors? Since, vendors will have different rates and candidates with different skills and experience.	USAC will review resumes against the position descriptions and requirements stated in the request for resumes and will determine who will provide the best value to USAC.
212	Does the client's evaluation process provide an advantage of any kind for local businesses?	No. Only US-based companies may bid and contractors must be able to work from the USAC office in Washington, D.C. at least twice per week.
213	Has USAC ever awarded this work to a non-local vendor?	Yes. Vendors must be US-based and contractors must be able to work from the USAC office in Washington, D.C. at least twice per week.
214	Are hourly rate ranges acceptable?	No, the hourly rates should be fixed.
215	Is price a factor in evaluation?	Yes.
216	Do we need to give an actual resume for all the positions?	Vendors are expected to provide labor rates for as many labor categories as possible that are identified in this RFP.