



E-Rate Open Data Overview

Webinar Part 1

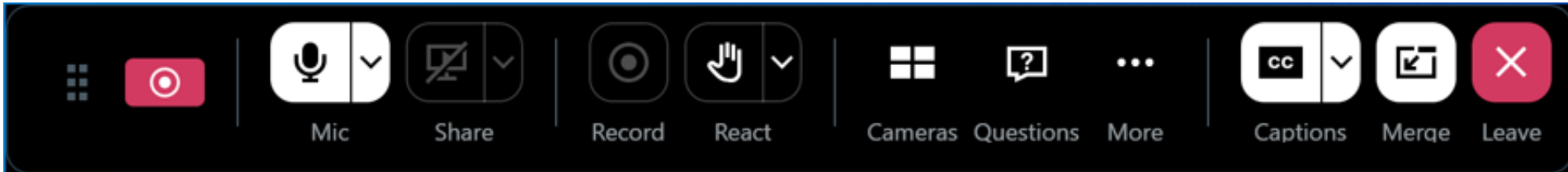
June 16, 2026

Disclaimer

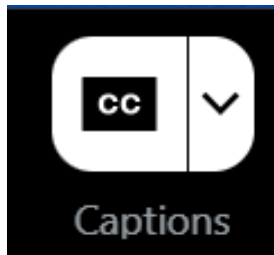
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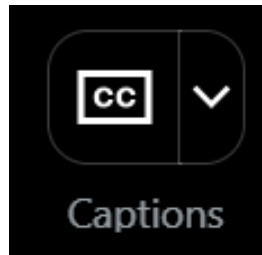
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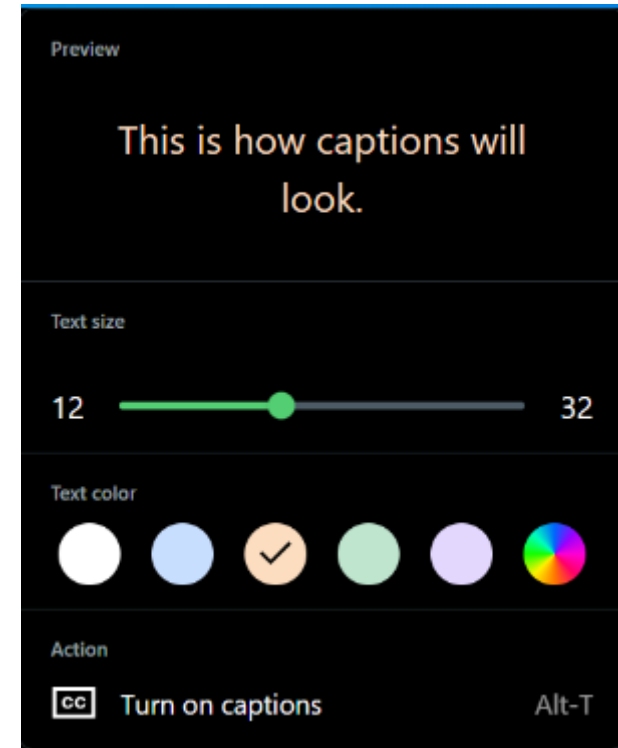
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Captions ON



Captions OFF



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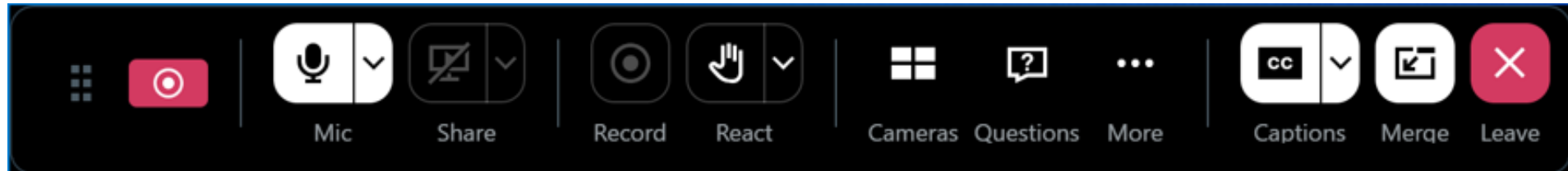
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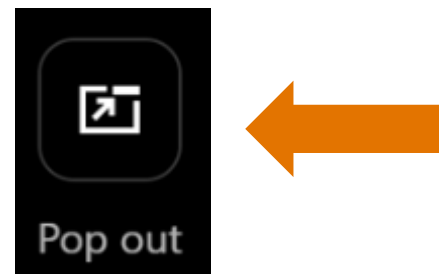
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- Two ways to view the webinar
 1. Multiple windows open, can **merge** into one

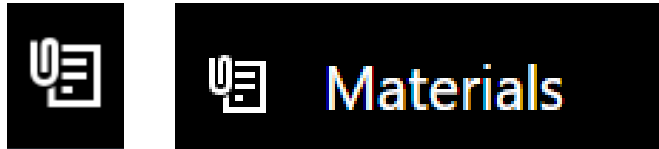


2. One window for all content, can **pop out** into multiple windows

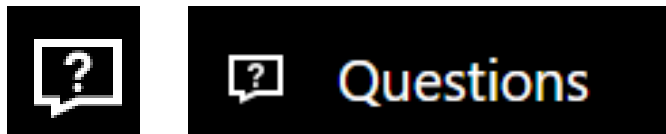


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- A copy of the slide deck is in the **Materials** section of the webinar panel.



- Enter questions at any time using the **Questions** box.



Questions ×



No questions yet

Questions you send and answers from the staff will appear here

Enter your question

Your question will be sent to staff Send

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[E-Rate Productivity Center \(EPC\)](#):

1. Log in to EPC.
2. Select the **Contact Us** link from the upper right menu on the landing page.

Meet Our Team



Phebe Carlson

Senior Data Analyst | E-Rate



Tom Nesbitt

Director | E-Rate



Ian Gottesfeld

Lead Data Analyst | E-Rate



Nekose Wills

Outreach | E-Rate

Agenda

- Open Data Introduction
- Overview of E-Rate Open Data Datasets and Tools
- Navigating the Open Data Platform
- Searching for Datasets and Tools
- Demo: E-Rate Open Data Tool
- Additional Open Data Resources

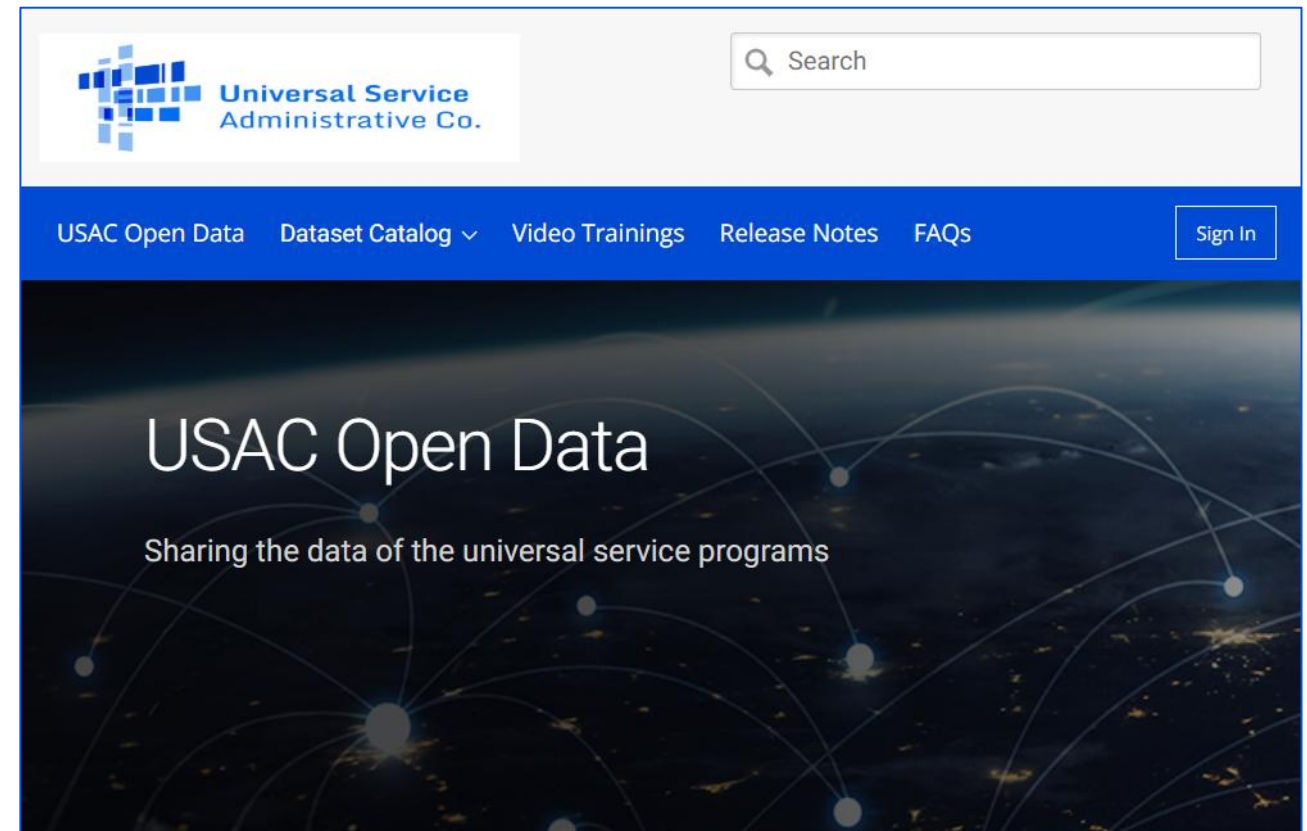
Key Learning Objectives

- Navigate to E-Rate sections of Open Data
- Describe the various E-Rate datasets and tools available on Open Data
- Explain the difference between datasets and tools
- Search the dataset catalog to find E-Rate datasets and tools
- Identify use cases for E-Rate Open Data tools
- Know where to find additional Open Data resources

Open Data Introduction

What is Open Data?

- A platform hosting publicly available data
- USAC's Open Data is a web portal where you can access:
 - Raw data submitted by Universal Service Program participants
 - Self-service tools connected to USAC data
- As part of USAC's Open Data initiative, we make this data open and accessible to the public.
 - Anyone is free to use, re-use, and redistribute the data in our datasets.



What Is The Purpose of USAC's Open Data?

- Make Universal Service Fund program data available to the public in an **accessible, equitable, and reliable** way.
- Provide transparency, visibility, and self-service in a highly secure platform.
- Help stakeholders answer Universal Service Fund program questions using the available data.

How Does Open Data Accomplish This for E-Rate?

- Provides E-Rate data related to:
 - FCC Form 470 (Competitive Bidding)
 - FCC Form 471 (Request for discount on services and funding commitments)
 - FCC Forms 472/474 (Reimbursements)
 - Category 2 FY2021+ budgets
 - E-Rate Productivity Center (EPC) related data
- Allows users to search large datasets of aggregated E-Rate information using a variety of filters
- Allows users to create customized reports and visualizations
- Provides data export options via API endpoint or file download in multiple formats, including Excel

Overview of E-Rate Open Data Datasets and Tools

Open Data Datasets and Tools

Open Data Datasets vs. Tools – How do they differ?

Datasets

Go directly to our datasets to access all of the raw data submitted by universal service program participants.

As part of USAC's Open Data initiative, we make this data open and accessible to the general public. Anyone is free to use, re-use, and redistribute.

E-Rate Data

100,000+ schools and libraries connected

Rural Health Care Data





9,000+ clinics supported

16 Results filtered by Categories > E-rate View Types > Datasets Clear All Sort by Alphabetical

<p>E-Rate C2 Budget Tool Data FY2021+ E-rate Dataset</p> <p>The C2 Budget Tool Data FY2021+ Set is designed to assist applicants in determining their C2 budgets for each five-year cycle beginning with the first budget cycle, which starts in FY2021 and ends in FY2025. The data set and tool should be More</p> <p>Updated February 7, 2023 Views 24,231</p> <p>Tags broadband, c2, c2 budget tool, erate, e rate, and 9 more API Docs</p>
<p>E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474) E-rate Dataset</p> <p>The E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474) dataset provides invoicing data for applicants, service providers, and other stakeholders so they can track invoice lines completed and authorized for More</p> <p>Updated February 7, 2023 Views 1,769</p> <p>Tags 471, 472, 474, applicant, applicant contact information, and 21 more API Docs</p>
<p>E-Rate Open Competitive Bidding: Basic Information (FCC Form 470 and Related Information) Dataset</p>

Program Tools

Use our program-specific tools to easily visualize and interact with our datasets.

These tools provide access to public E-Rate Program data including commitments and disbursements. For the full catalog of datasets, see [E-Rate Datasets](#), which includes data from [FCC Forms 470](#), [FCC Forms 471](#), and information about [entities](#), [consultants](#), and [annexes](#).

Featured Tools

E-Rate
Explore data about libraries that receive broadband and internet connections

E-Rate FRN Status Tool FY2016+


The E-Rate FRN Status Tool FY2016+ provides the latest funding request number (FRN) data including: applicant/BEN data; service provider data; FRN status; service type; service start and end dates; FRN costs and funding amounts; FCC Form 473 - Service Provider Annual Certification (SPAC) status; applicant FCC Form 498 status, application pending reasons; FCC Form 486 status; wave date; Funding Commitment Decision Letter (FCDL) comments; last post commitment/appeal wave data; service delivery and invoice deadlines; invoicing mode; and total disbursement amount. Each row in the data set is for a single FRN.

Watch the [video walkthrough](#) to learn how to use the tool.


E-Rate FRN Invoice Deadline Tool

The E-Rate FRN Invoice Deadline Tool provides users with the ability to search, view, and download funding request number (FRN) data related to invoicing including the invoice deadline data, funds remaining for invoicing

Instructions
Use the filters on the right to select your data. You must select 'Apply' to activate.



Instructions
Use the filter drop-down lists on the right to specify the data to display. Click...



Key E-Rate Open Data Tools

Datasets	Tools
E-Rate Supplemental Entity Information	E-Rate Entity Search Tool
E-Rate FCC Form 470 Tool Data	E-Rate FCC Form 470 Download Tool
E-Rate Request for Discount on Services: FRN Status (FCC Form 471 and Related Information)	E-Rate FRN Status Tool FY2016+ E-Rate FRN Invoice Deadline Tool
E-Rate Request for Discount on Services (all datasets)	E-Rate FCC Form 471 Download Tool
E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474)	E-Rate Invoice Disbursements Data Lookup Tool
E-Rate C2 Budget Tool Data FY2021+	E-Rate C2 Budget Tool FY2021+
E-Rate Applicant 498 UEI Confirmation *NEW* Service Provider 498 UEI Confirmation *NEW*	Applicant 498 UEI Confirmation Tool Service Provider 498 UEI Confirmation Tool

Key E-Rate Open Data Tools Overview

Key E-Rate Tools	What does this tool do?
Entity Search Tool	Provide entity information about schools, school districts, library systems, libraries, consortia, and non-instructional facilities (NIFs).
FCC Form 470 Download Tool	Provide details on the applicant and information on the requested services details.
FCC Form 471 Download Tool	Provide the ability to view and download data (FY2016+) from all FCC Form 471 datasets via a single screen.
FRN Status Tool FY2016+	Provide funding request data.
FRN Invoice Deadline Tool	Provide the ability to search, view, and download invoice-related data.
Invoice Disbursements Data Lookup Tool	Provide invoice-related data to track invoice lines completed and authorized for disbursement.
C2 Budget Tool FY2021+	Provide information about applicants' Category Two (C2) budgets.
Applicant 498 UEI Confirmation Tool *NEW*	Provide information on if an applicant or services provider has a SAM.gov UEI on their approved FCC Form 498.
Service Provider 498 UEI Confirmation Tool *NEW*	

SAM.gov and Unique Entity Identifier (UEI) Requirement

- Beginning August 2026, USAC will begin using **SAM.gov banking** information to remit payment for all Universal Service Fund (USF) invoices and requests for reimbursement.
- **All service providers** and all E-Rate **participants that use the BEAR invoicing method** to receive USF disbursements must have:
 - **A Unique Entity Identifier (UEI)** on an **approved FCC Form 498**
 - **An active SAM.gov account** (not expired)
 - **A valid bank account** associated with the SAM.gov account.
- Service providers and E-Rate participants who receive funding from USAC should confirm that their FCC Form 498 **includes a UEI and active SAM.gov account** and that it is connected to the **correct bank account**—specifically, the bank account that is designated to accept USF disbursements. To prepare for this change, USAC will contact service providers and E-Rate applicants by email to ensure they met these requirements.
- Service providers and E-Rate applicants that do not have a UEI, and those that only have a SAM.gov generated UEI but not an active SAM.gov account connected with a bank account, **must** visit SAM.gov and complete the registration process. This process can take up to six weeks, so USAC recommends starting **as soon as possible**.
- Service providers and BEAR applicants will have to **annually register with SAM.gov** to keep their account active. USAC will **not** be able to process disbursements if the payee's SAM.gov account is inactive.
- For more information, visit USAC's [SAM.gov UEI Requirement webpage](#).

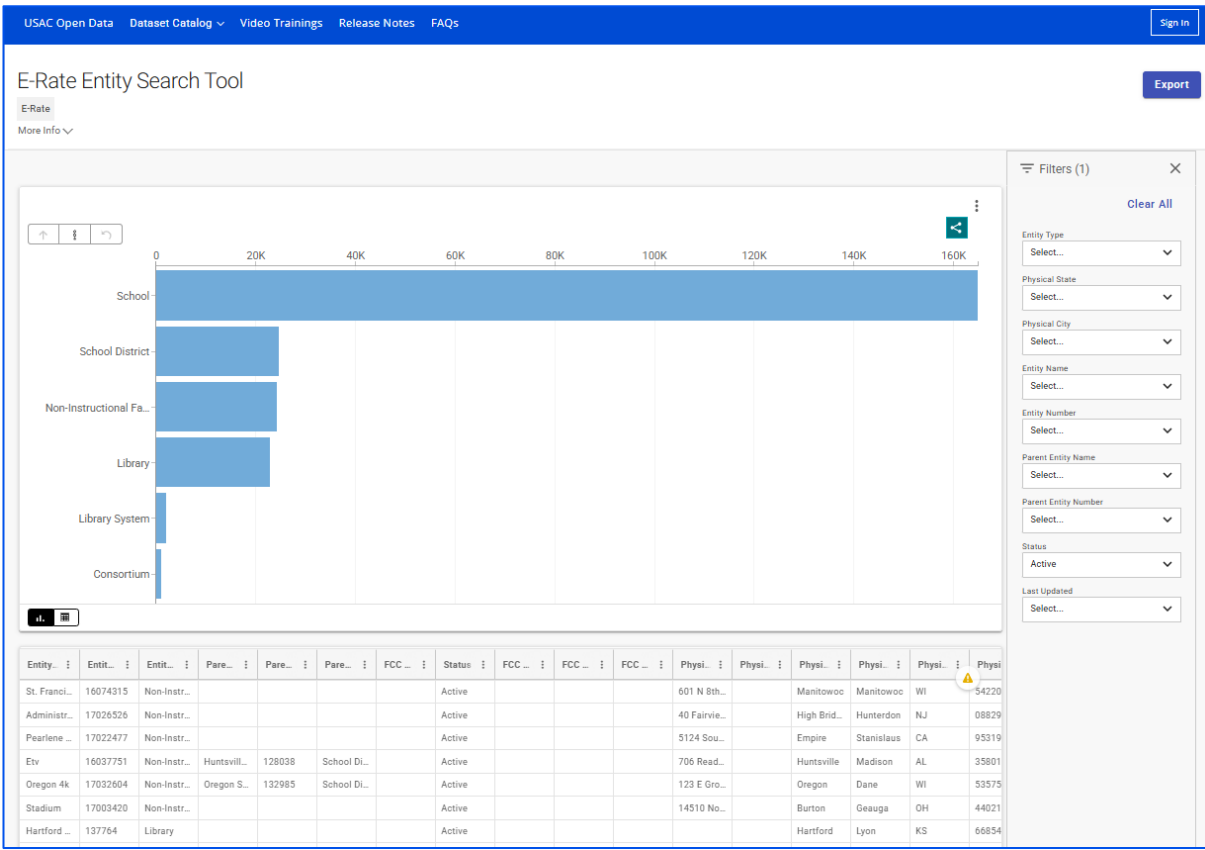
E-Rate Entity Search Tool

Provides entity information about schools, school districts, library systems, libraries, consortia, and non-instructional facilities (NIFs) including entity name, number, type, parent entity, and physical and mailing location. [<https://opendata.usac.org/E-rate/E-Rate-Entity-Search-Tool/59r2-zbdq>]

This tool answers questions such as:

- How can I see if my school signed up for the E-Rate program?
- What are the current student counts for a school?
- What is the discount rate for my BEN?
- How many school districts in a state participate in E-Rate?

View the [training video](#) to learn more about this tool.



E-Rate FCC Form 471 Download Tool

Provides the ability to view and download data (FY2016+) from all FCC Form 471 datasets via a single screen, including:

- A PDF copy of the original FCC Form 471 application in the [471 Basic Information](#) dataset.
- Current program dates (e.g., Service Start Date, Invoicing Deadline Date) for all FRNs in the [FRN Status](#) dataset.
- All FCC Form 471 data for the original FRN and any subsequent changes made post-commitment (e.g., FCC Forms 500, Service Substitutions, SPIN Changes, or Appeals). [\[https://opendata.usac.org/stories/s/gifc-3grz/\]](https://opendata.usac.org/stories/s/gifc-3grz/)

This tool provides a PDF copy of the original FCC Form 471 and answers questions such as:

- How do I find a list of the FRNs pending approval of services for a specific school?
- Which applicants have historically received minimal bids? [particularly useful for service providers]

View the [training video](#) to learn more about this tool.

The screenshot displays the 'E-Rate FCC Form 471 Download Tool' interface. The main heading is 'FRN Status'. Below the heading, a description states: 'This dataset contains information about the Funding Request Number (FRN) listed within each FCC Form 471 and related information from the E-Rate Productivity Center (EPC)'. A table of data is shown with columns: Applicat..., Funding ..., Billed En..., Form Ve..., Window ..., Billed En..., Applican..., Contact ..., Funding ..., Funding ..., FRN Nic..., Service ..., and Contract... The table contains several rows of data, including:

Applicat...	Funding ...	Billed En...	Form Ve...	Window ...	Billed En...	Applican...	Contact ...	Funding ...	Funding ...	FRN Nic...	Service ...	Contract...
181014537	2018	NY	Original	In Window	17014180	Bright Hope	richarderat	189902357	Pending	Verz Vs	Voice	
241022179	2024	MN	Original	Out Of Winc	16076599	Isd 2906 Re	rlccsupt@g	249902938	Pending	Elem24	Internal Cor	
241026717	2024	NY	Original	In Window	11886	Beth Jacob	joselity@bjl	249903706	Pending	2 Gig Intern	Data Transr	
241039029	2024	NY	Original	In Window	11913	Tomer Dvor	yt@tomerd	249905722	Pending	4500 9th A	Internal Cor	
241038768	2024	NY	Original	In Window	17016385	Bnei Tzion	erate4206@	249905677	Pending	Ic Equipmei	Internal Cor	
241005570	2024	MN	Original	In Window	133815	Windom Sc	ppfeffer@is	249900530	Pending	Switches	Internal Cor	

At the bottom right of the table, it shows '1 to 6 of 1,318,156' records.

E-Rate FRN Status Tool 2016+

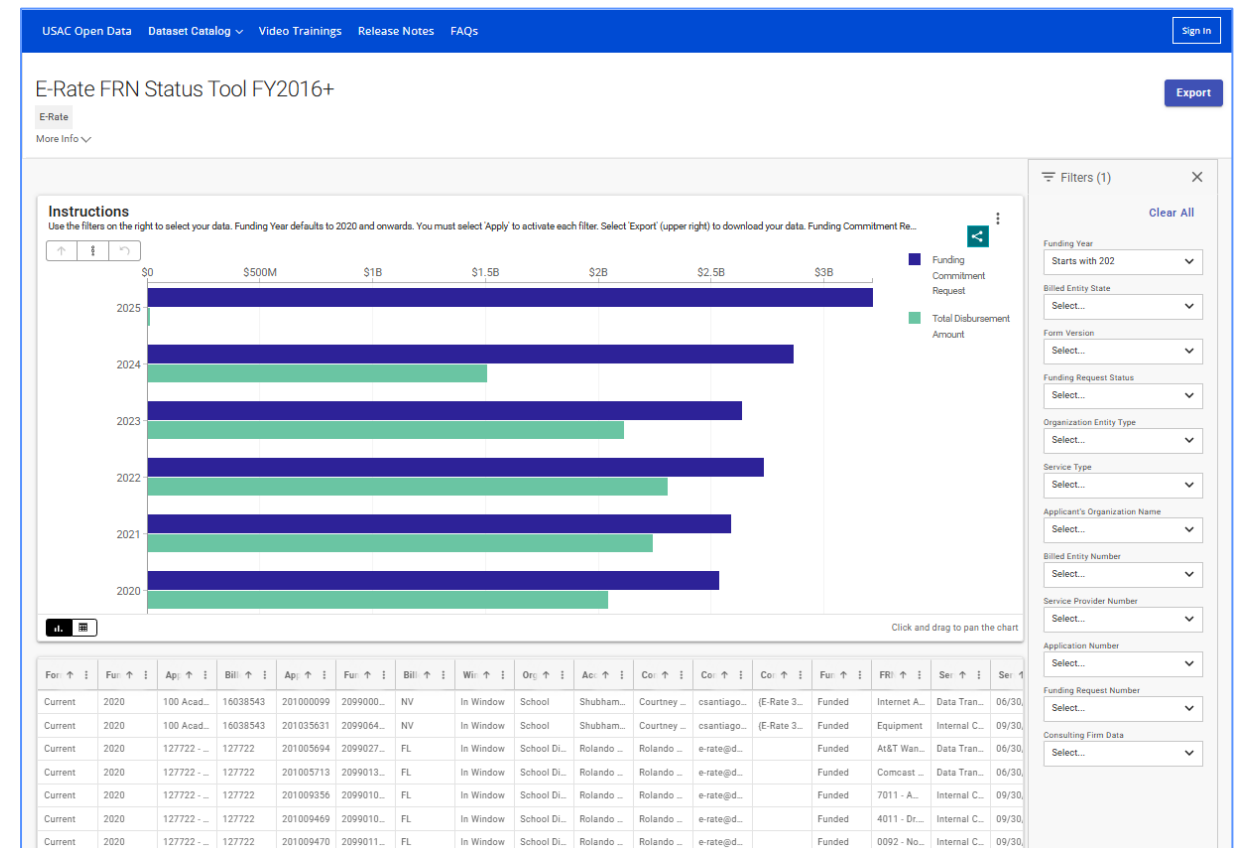
Provides funding request data including funding status, funding wave data, disbursements, Service Provider Annual Certification (SPAC) Status, and Funding Commitment Decision Letter (FCDL).

<https://opendata.usac.org/E-Rate/E-Rate-FRN-Status-Tool-FY2016-/8xzh-ytkh/>

This tool answers questions such as:

- What is the commitment status of my FRN?
- What is the funded amount for my entity across funding years?
- Has an FCC Form 486 been submitted and approved for my FRN?
- How much funding was requested, committed, and disbursed for my FRN?

View the [training video](#) to learn more about this tool.



E-Rate Invoice Deadline Tool

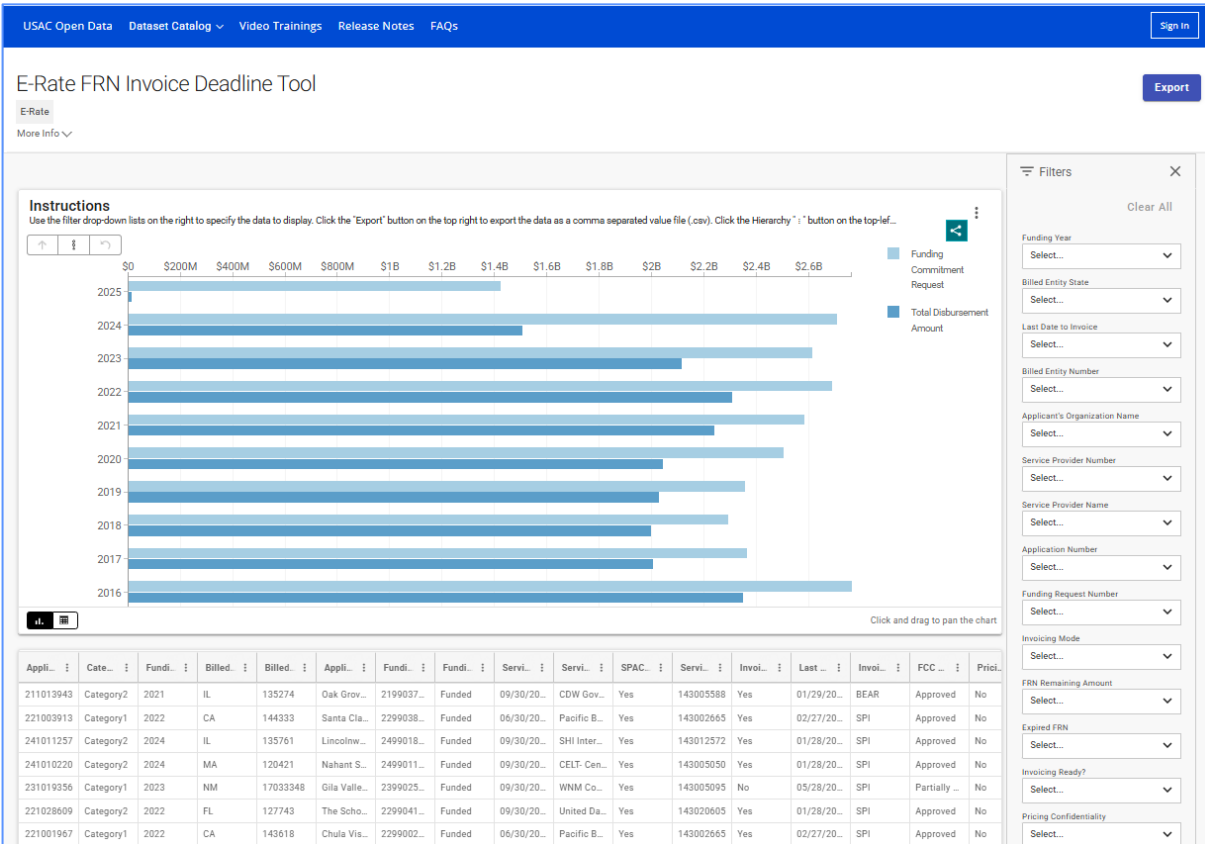
Provides the ability to search, view, and download invoice-related data including invoice filing deadline dates, funds remaining for invoicing, and invoicing mode (e.g., BEAR vs. SPI).

<https://opendata.usac.org/E-Rate/E-Rate-FRN-Invoice-Deadline-Tool/sfyf-vvtz>

This tool answers questions such as:

- How can I check to see the last day to invoice for an FRN and decide if I want to file a 120-day invoice deadline extension?
- What is my approved funding commitment and is my FRN ready for Invoicing? (FCC Form 473 status, FCC Form 486 status)
- Can I check to see expired C2 funds available to return to my C2 budget via FCC Form 500?

View the [training video](#) to learn more about this tool.



E-Rate Invoice Disbursements Data Lookup Tool

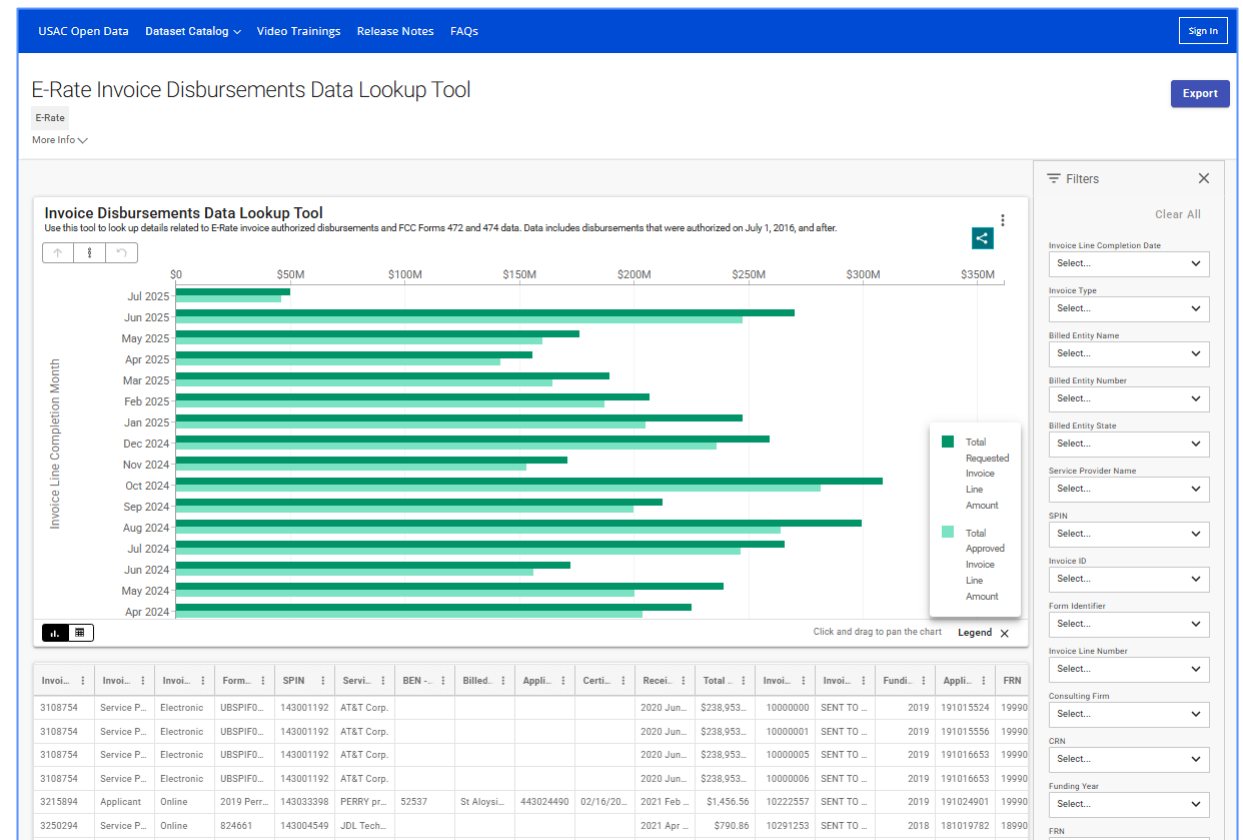
The E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474) dataset provides invoice-related data to track invoice lines completed and authorized for disbursement.

<https://opendata.usac.org/E-Rate/E-Rate-Invoice-Disbursements-Data-Lookup-Tool/t3vg-gfse/>

This tool answers questions such as:

- What activity has happened on my invoice this quarter?
- Why was my invoice reduced?

View the [training video](#) to learn more about this tool.



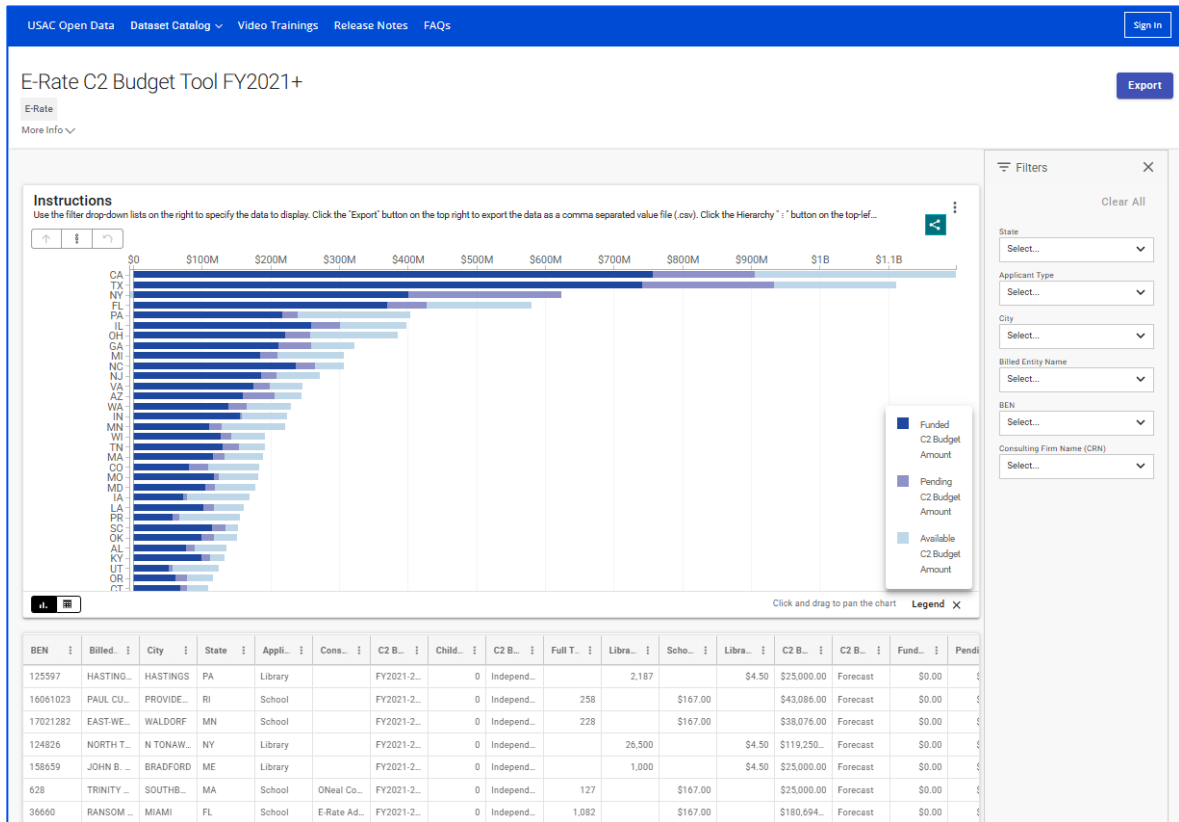
E-Rate Category Two (C2) Budget Tool FY2021+

Provides information about applicants' Category Two (C2) budgets based on the most recent entity profile and commitment data available. [FY2021-2025 Category Two \(C2\) Budget Management Guide](#).

This tool answers questions such as:

- What is my remaining C2 budget for this current cycle?
- Can I check if already committed C2 funding was not invoiced before the invoicing deadline?

Note: These commitments can be reduced and the C2 funding can be made available for the current budget cycle (i.e., FY 2021 to FY 2025) if the applicant submits an FCC Form 500.



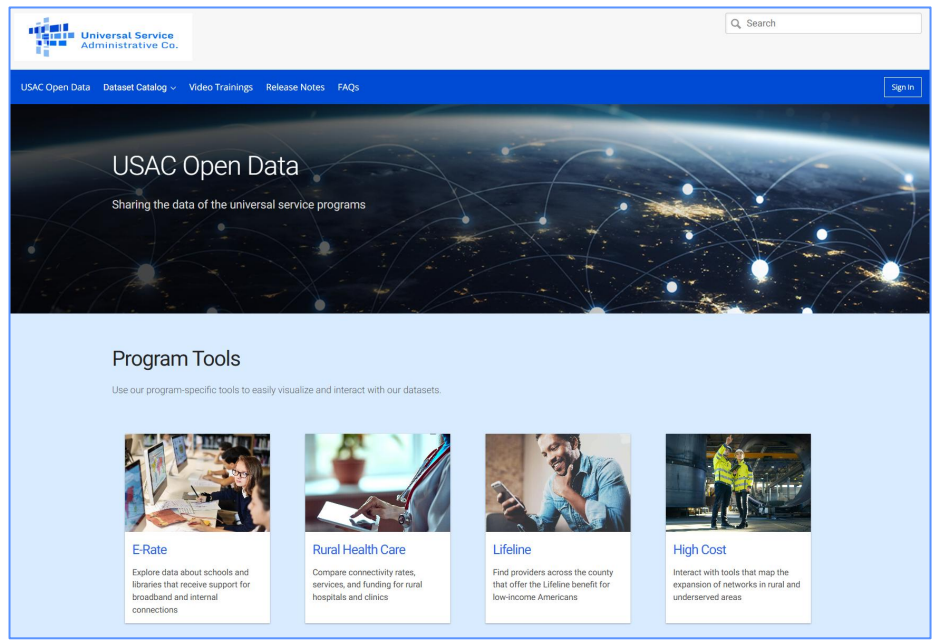
<https://opendata.usac.org/E-Rate/E-Rate-C2-Budget-Tool-FY2021-/8z69-hkn7>

Navigating the Open Data Platform

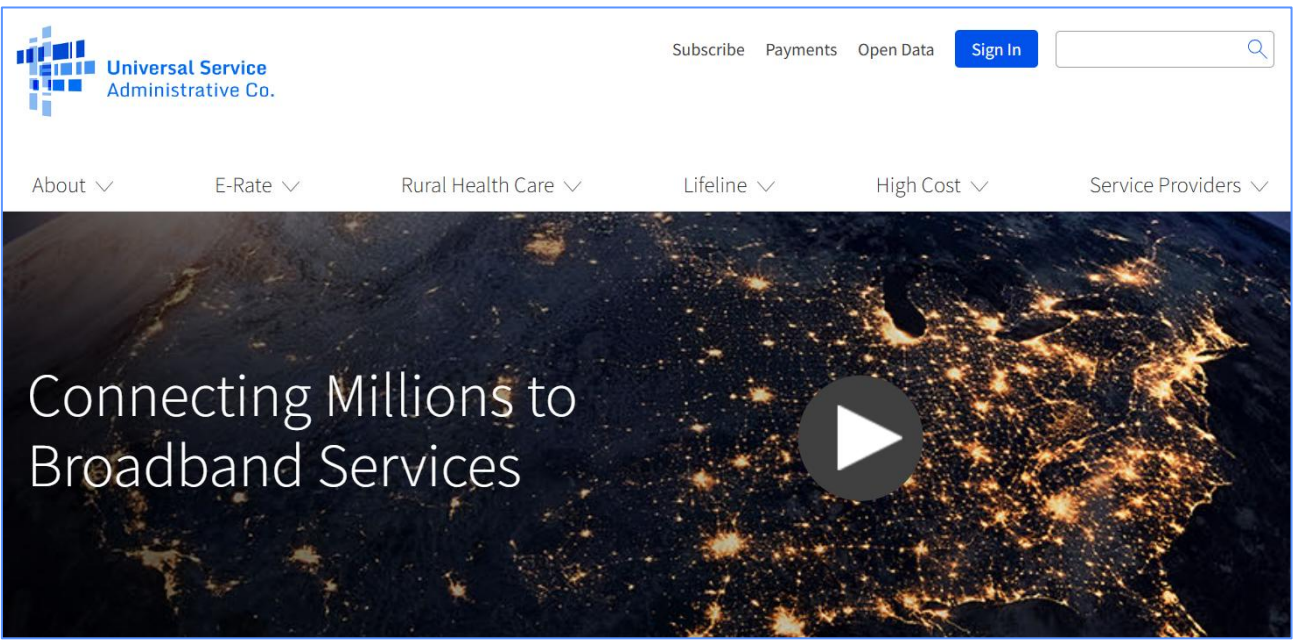
How To Access Open Data

Preferred Route

USAC Open Data website
<https://opendata.usac.org/>



Secondary Route – Navigate from usac.org
Look for **Open Data** near the **Sign In** Button



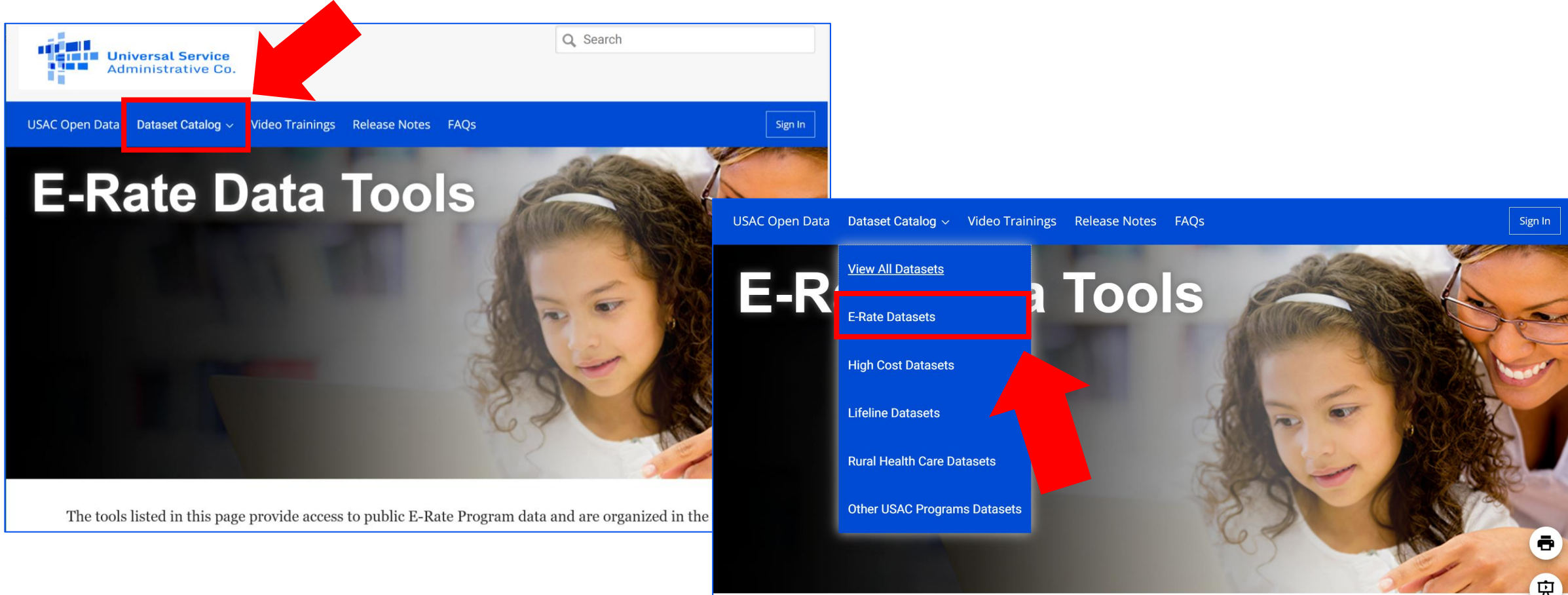
How To Access E-Rate Open Data Tools

1. From the [USAC Open Data homepage](#), find E-Rate under Program Tools
2. Search the [Dataset Catalog](#)

The screenshot displays the USAC Open Data homepage. At the top left is the logo for Universal Service Administrative Co. and a search bar. A navigation menu includes links for USAC Open Data, Dataset Catalog, Video Trainings, Release Notes, and FAQs, along with a Sign In button. The main header features the text 'USAC Open Data' and 'Sharing the data of the universal service programs' over a background image of a globe with network connections. Below this is a 'Program Tools' section with the subtext 'Use our program-specific tools to easily interact with our datasets.' A large red arrow points to the 'E-Rate' tool card, which is also outlined with a red border. The 'E-Rate' card includes an image of a woman at a computer and the text: 'E-Rate: Explore data about schools and libraries that receive support for broadband and internal connections'. Other tool cards shown are 'Rural Health Care', 'Lifeline', and 'High Cost'.

How To Access E-Rate Open Data Datasets

From any page on [USAC Open Data](#), navigate to the [E-Rate Dataset Catalog](#).



Searching for Datasets and Tools

Searching The Dataset Catalog for E-Rate Datasets

E-Rate Dataset Catalog: <https://opendata.usac.org/browse?category=E-Rate>

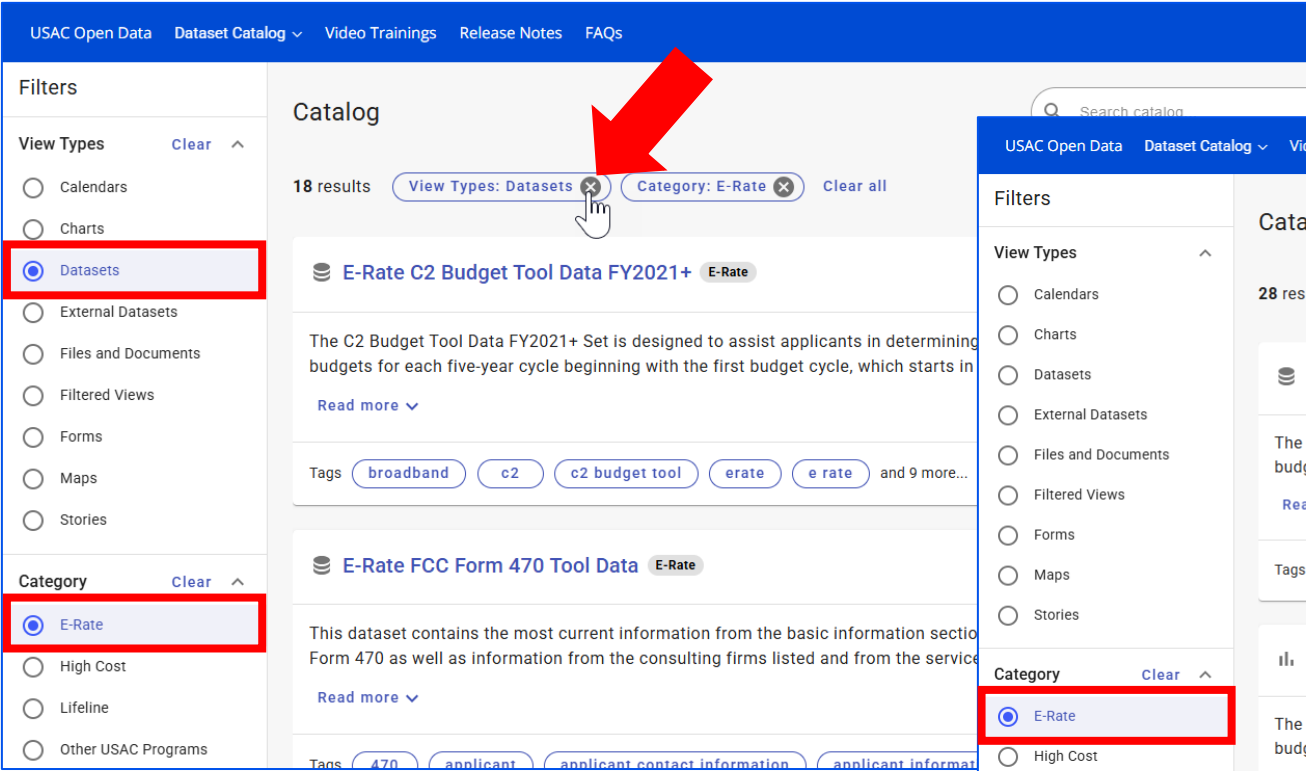
The screenshot displays the USAC Open Data Dataset Catalog interface. The top navigation bar includes 'USAC Open Data', 'Dataset Catalog', 'Video Trainings', 'Release Notes', and 'FAQs'. A search bar is located in the top right corner. The left sidebar contains a 'Filters' section with 'View Types' and 'Category' sub-sections. Under 'View Types', 'Datasets' is selected. Under 'Category', 'E-Rate' is selected. The main content area shows '18 results' with filters for 'View Types: Datasets' and 'Category: E-Rate'. A search bar in the top right of the main area is highlighted with a red box. The first result is 'E-Rate C2 Budget Tool Data FY2021+', which is also highlighted with a red box. The second result is 'E-Rate FCC Form 470 Tool Data', also highlighted with a red box. The interface includes tags for 'broadband', 'c2', 'c2 budget tool', 'erate', and 'e rate'.

- Filters
 - Automatically applied when following steps in prior slide
 - *View Types* — Datasets
 - *Category* — E-Rate
- Search catalog by keywords

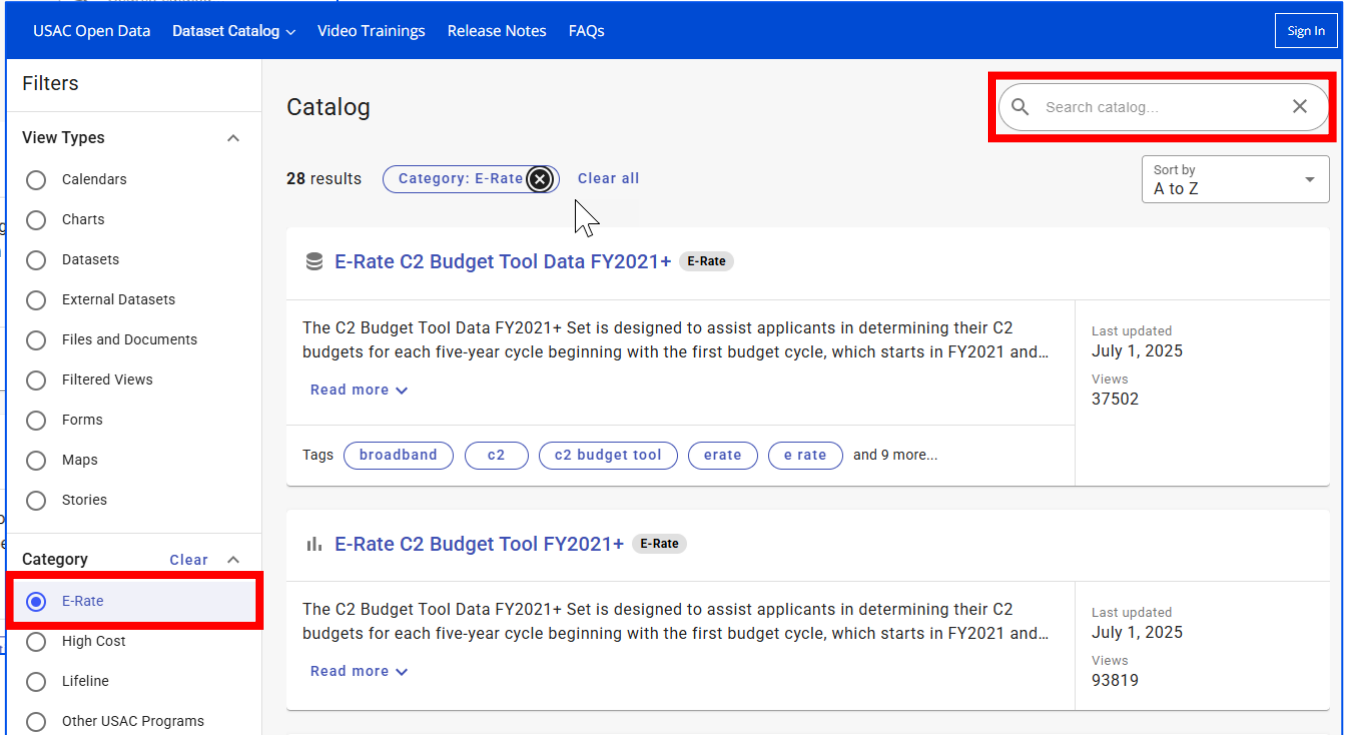
Searching The Dataset Catalog for E-Rate Tools

E-Rate Dataset Catalog

- Select 'X' to remove *View Types* filter



- Search catalog by keywords



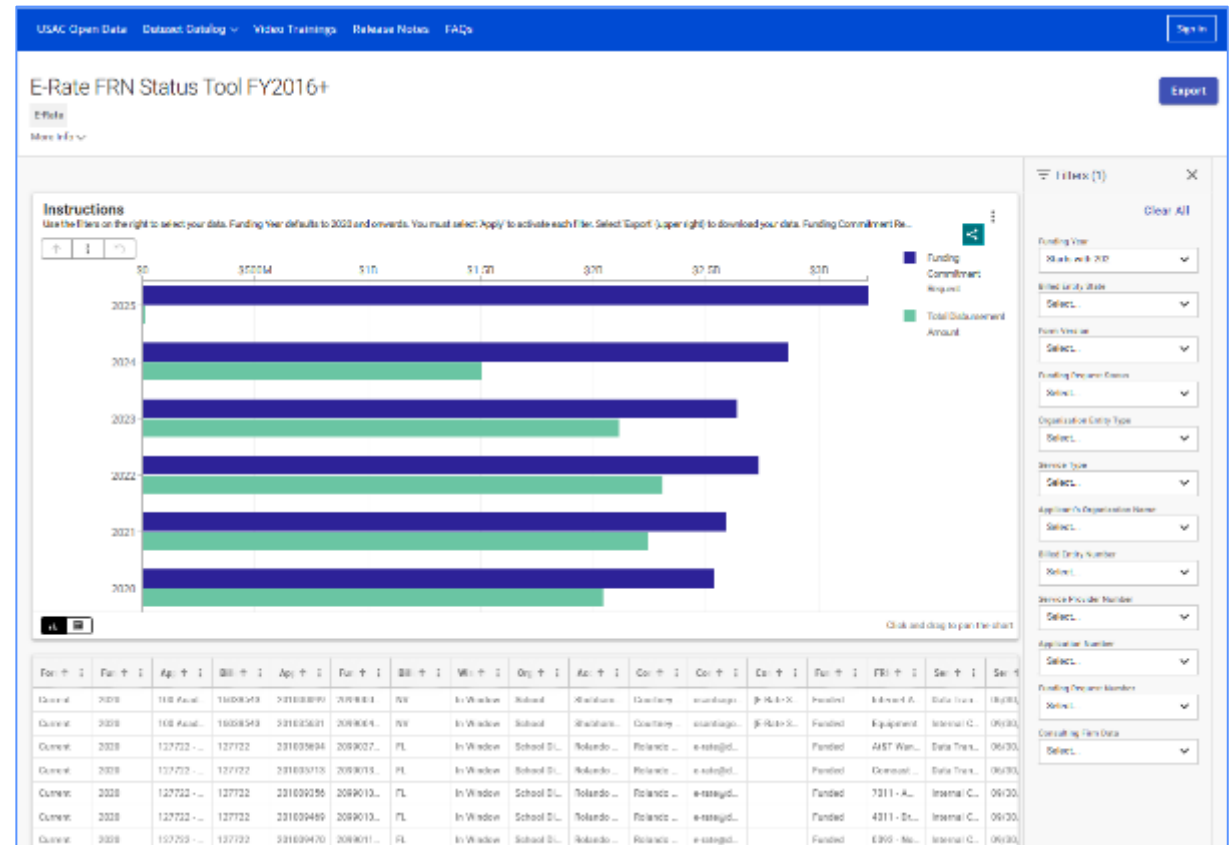
Demo: Using an E-Rate Open Data Tool

Demo: E-Rate FRN Status Tool FY2016+

This tool provides a subset of information from the FRN Status dataset, filtered for the most recent version of a given application. Provides funding request data including funding status, funding wave data, disbursements, and Funding Commitment Decision Letter (FCDL).

Tool Use Case #1:

- [E-Rate FRN Status Tool FY2016+](#)
- What is the commitment status of my FRN?
- What is the funded amount for my entity across funding years?



Demo: E-Rate Applicant 498 UEI Confirmation Tool

The E-Rate Applicant 498 UEI Confirmation Tool provides data for applicants who use the BEAR invoicing method to confirm whether they have an approved FCC Form 498 that includes a SAM.gov Unique Entity Identifier (UEI).

Tool Use Case #2:

- E-Rate Applicant 498 UEI Confirmation Tool
- How can an applicant check if they have provided a SAM.gov UEI on an FCC Form 498?

E-Rate Applicant 498 UEI Confirmation Tool

Starting August 2026, applicants who use the BEAR invoicing method must have the following in order to receive payments:

1. Unique Entity Identifier (UEI) on an approved FCC Form 498
2. Active SAM.gov account
3. Valid bank account information

Note: Payment Requirement.

Use this tool to:

- Confirm your applicant's UEI status

Additional Information:

- Data in this tool is derived from the FCC Form 498
- Includes FCC Form 498 Form Number, Status, and Min Invoice Type

Check Your Applicant 498 UEI Status

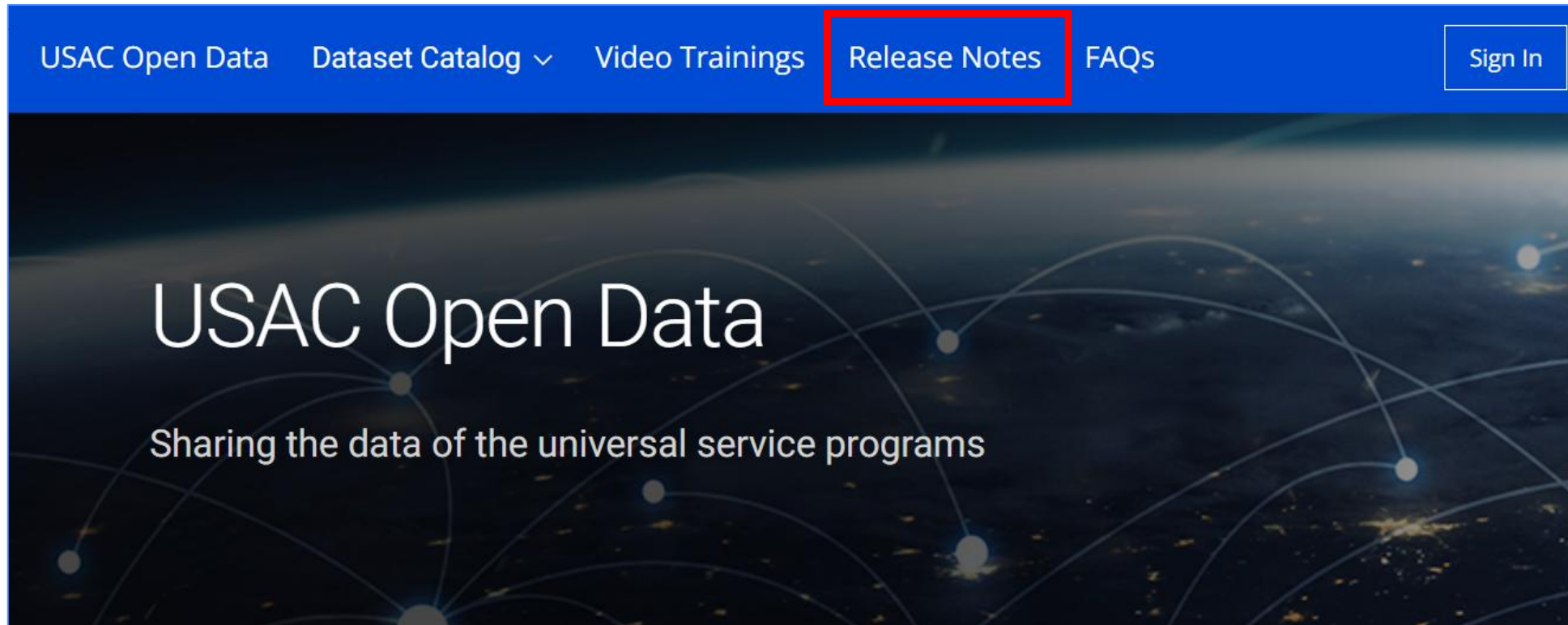
Search for an applicant using the Applicant or BEN fields above, then check the 'FCC Form 498 Filed with UEI' column to confirm your FCC Form 498 has the required UEI. If you cannot find your BEN, select 'Clear All' to remove the preset filters. **To confirm your SAM.gov status, expiration date, and bank account, visit the [SAM.gov portal](#).**

BEN	FCC Form 498 Filed with UEI	Applicant	Applicant Type	City	State	FCC Form 498 Form Number	FCC Form 498 Status	Min Invoice Ty
10003	No	Robert Louis Stevenson School	School	New York	NY	443027427	Approved	Applicant
10047	No	Meadow School	School	Las Vegas	NV	443029705	Approved	Applicant
10025	No	Abraham Joshua Heschel School	School District	New York	NY	443008550	Approved	Applicant
10040	No	Cathedral School Of St John Dlx	School	New York	NY	443027024	Approved	Applicant
10048	Yes	The Accelerated Schools	School District	Los Angeles	CA	443004828	Approved	Applicant
10030	No	Immaculate Heart Linn School	School	Los Angeles	CA	443025195	Approved	Applicant

Additional Open Data Resources

Open Data Resources

You can find a list of all major Open Data updates (new assets, enhancements, and resolved issues) in our [Release Notes](#) page.



Dataset Resources

Each dataset includes the following resources:

List of columns with short descriptions

Column Name	Description	API Field Name	Data Type
Application Number	Unique application number is generated at the time an applicant begins to file FCC Form 471. Applicants can request funding for multiple services under the same...	application_number	Text
Funding Year	Funding year for the application.	funding_year	Text
Billed Utility State	Applicant's utility.	utility	Text
Form Version	Indicates whether the form version of the application is "current" or "original". It can be used to aggregate the data between current and original applications...	form_version	Text
Window Status	Indicates whether the application has been certified in the window.	is_certified_in_window	Text

Glossary PDF with column/field descriptions

Attachments

E-Rate Request for Discount on Services - FRN Status Data Glossary.pdf

E-rate Request for Discount on Services: Funding Request Number Status
 FCC Form 471 and Related Information Dataset Glossary

This dataset contains data about the Funding Request Number (FRN) listed within each FCC Form 471, along with related information on the Funding Commitment Decision Letter (FCDL), wave information, the FCC Form 486, invoicing, and disbursements.

Use this dataset to answer questions such as:

- What are the individual service types?
- What quantity of service did the applicant request?
- Which service provider is supplying service and what is the length of the contract?
- What invoicing mode is being used?
- How much funding has been disbursed?

The information within the FRN information data collection from the FCC Form 471 is self-reported by applicants.

USAC is committed to sharing the highest quality data possible. We conduct a full analysis of all datasets to determine if they are complete prior to publishing. Each dataset field is described with a "field completeness" metric that ranges from 0 to 100 percent. Any value less than 100 percent indicates a field with missing values. In most cases, missing values are the result of "not required" fields.

Field Name	Field Description	Field Completeness
Application Number	Unique application number generated at the time applicants begin to file the FCC Form 471. Applicants can request funding for multiple services under the same application number. The unique application number begins with the last two digits of the funding year. This field is available in each dataset allowing for quick access of data from each of the seven FCC Form 471 data collections, at the application level. The application number is limited to customizing and creating visualizations of data to each of the seven FCC Form 471 datasets.	100%
Funding year	Funding year for the FCC Form 471.	100%

Related Content (if available)

About Data **Related Content** Actions

5 Results Asset type: All Sort by: Most viewed Search related assets...

E-Rate FCC Form 471 Download Tool E-Rate

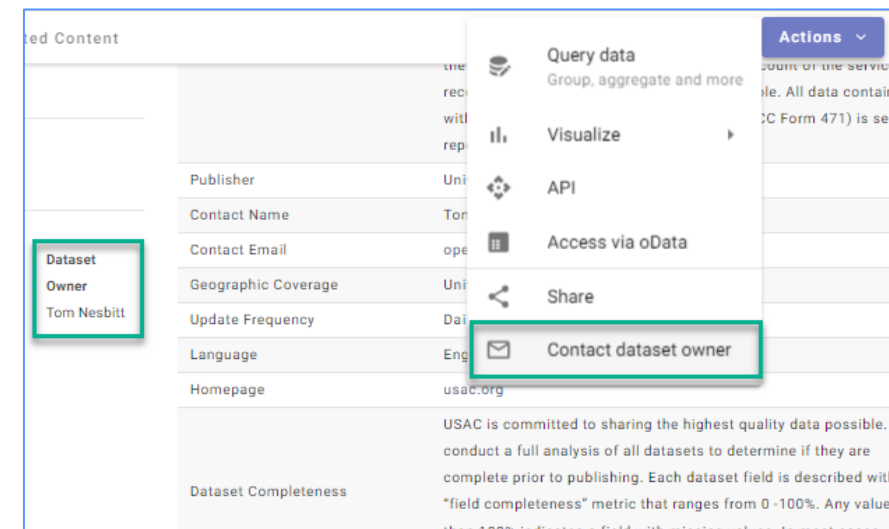
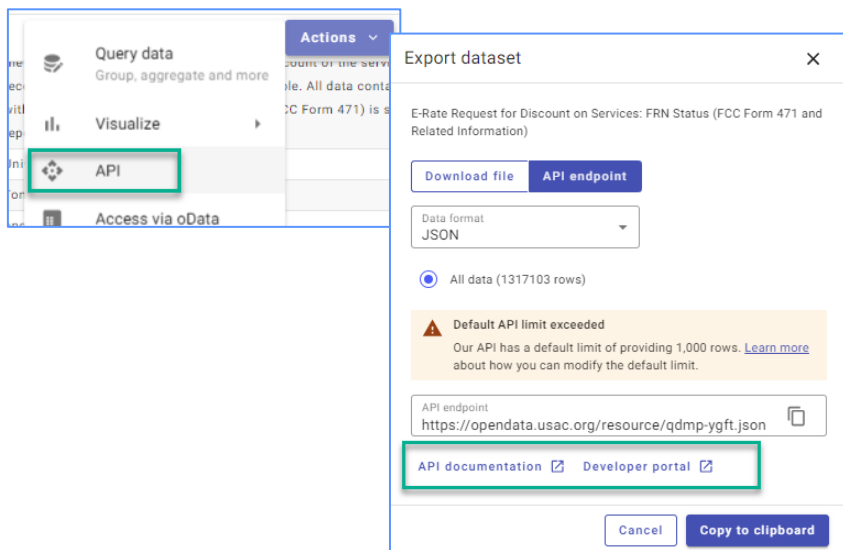
The E-Rate FCC Form 471 Download Tool provides users with the ability to search, view, and download FCC Form 471 data for Funding Year 2016+. The tool includes filtering capability across the seven dat...
 Last updated July 8, 2024 Views 91283

E-Rate FRN Status Tool FY2016+ E-Rate

Dataset Resources (continued)

Each dataset includes the following additional resources:

- Documentation reference links*
 - Developer
 - Application Programming Interface (API)
- What is an API? Who can benefit from it?
- A “Contact Dataset Owner” option to submit questions related to Open Data** to USAC



*For developer/API questions, contact the Socrata support team at: <https://support.socrata.com/hc/en-us/requests/new>

**For E-Rate program or application specific questions, contact the program team directly. See <https://www.usac.org/e-rate/contact-us/>

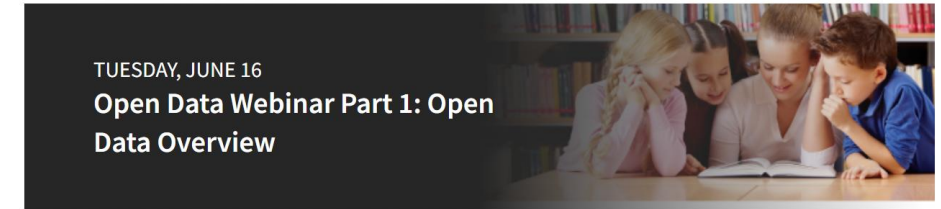
Open Data Webinar Part 2: Key Learning Objectives

- Uses for custom reports
- Create an Open Data account
- Demo: Create a custom report
- Uses for custom visualizations
- Demo: Creating a simple chart visualization
- Sharing content with other users

Additional Resources

- [E-Rate Tools Page](#)
- [E-Rate “Learn” section](#) on USAC.org
 - Videos and eLearning Modules (eLMs)
 - Webinar slides and video recordings
 - E-Rate News Brief
 - FAQs
 - E-Rate Training Information
 - EPC Training Site

Learn



Learn more about the E-Rate program.



Videos

USAC's videos are designed to help you understand and manage the filing process, FCC requirements, and other elements of the E-Rate program.

[Browse our Videos](#)



Webinars

Join USAC for live training webinars provided throughout the year for E-Rate program participants, and watch recordings of those you may have missed.

[View our Webinars](#)



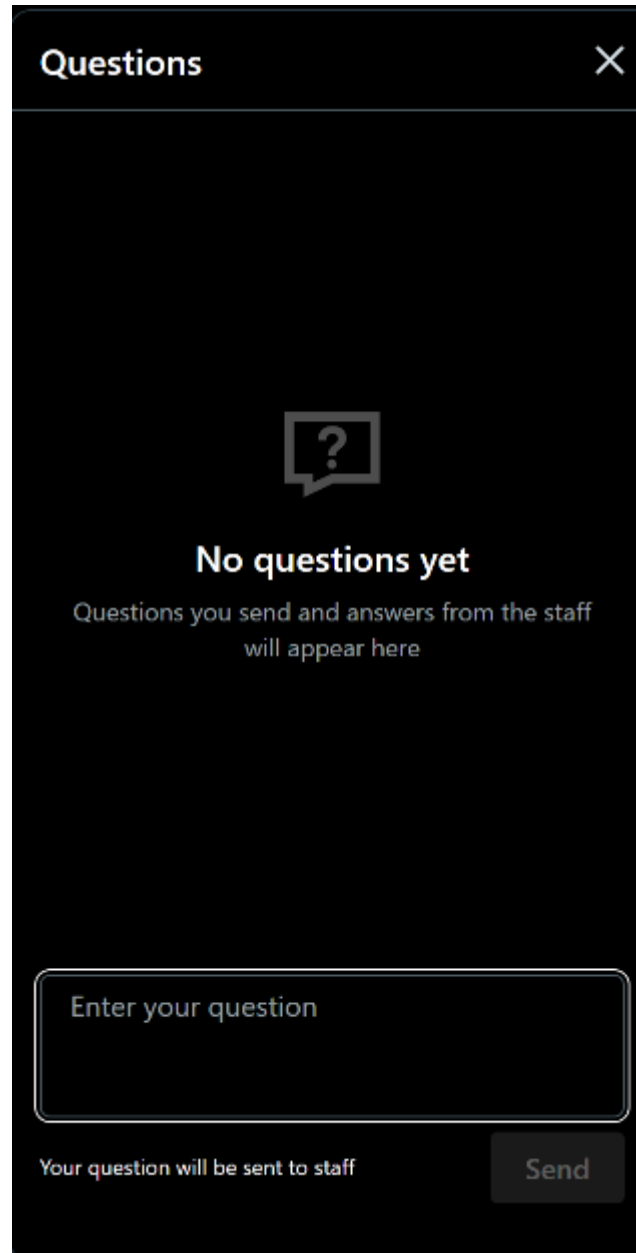
E-Rate News Brief

The E-Rate News Brief gives you details about upcoming funding commitments, application process tips, and other timely information. Be sure to [subscribe](#).

[Consult our News Brief](#)

Live Q&A

- Submit your questions about today's topics:
 - E-Rate Open Data
 - Datasets and tools available on E-Rate Open Data
 - Navigating the Open Data platform
 - Tool use cases



Questions

?

No questions yet

Questions you send and answers from the staff will appear here

Enter your question

Your question will be sent to staff

Send

Q&A Tips

- ✓ Type your queries into the “Questions” box in your webinar control panel.
- ✓ Write in full sentences.
- ✓ Ask one question at a time.
- ✓ Click the box to expand it and see all the written answers.

Questions?

Contact Us



Call us at (888) 203-8100

Monday – Friday 8 a.m. to 8 p.m. ET



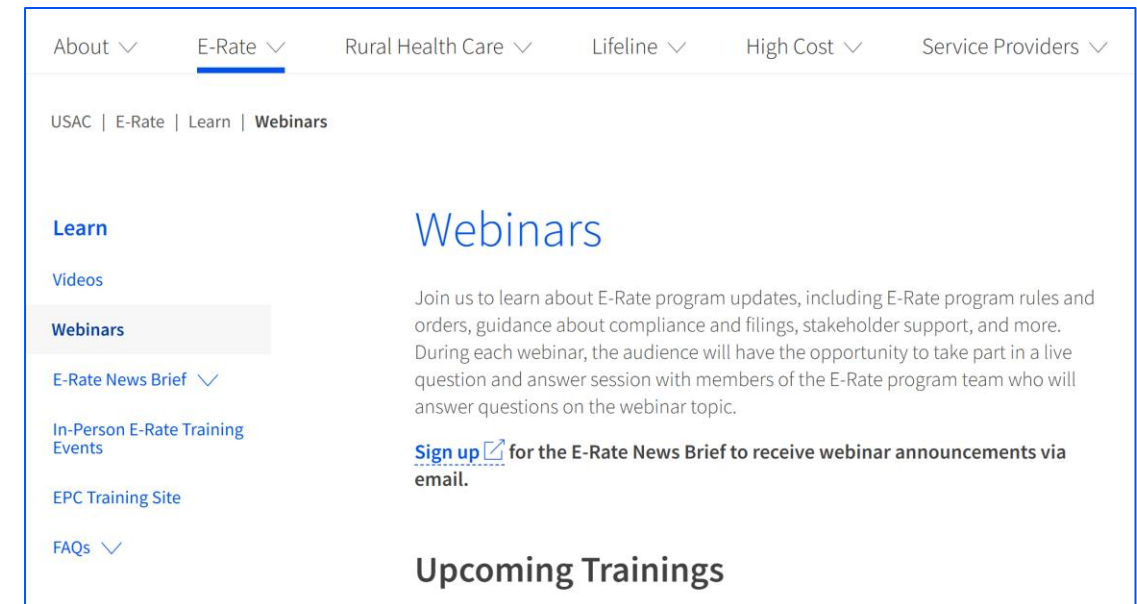
Contact us at opendata@usac.org

Create a customer service case

1. Log in to the [E-Rate Productivity Center \(EPC\)](#)
2. Select the **Contact Us** link from the upper right menu on the landing page.

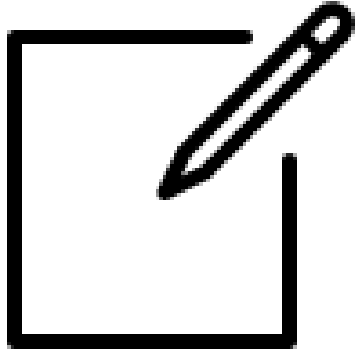
Upcoming Webinars

- Our next webinar is on **June 18, 2026 on Invoicing**
- Open Data Webinar Part 2: Advanced Topics - Creating Reports and Visualizations is on June 25
 - Recommended for applicants and service providers
 - Suitable for all E-Rate experience levels
- Please visit the E-Rate [Webinars](#) page for additional information.



The screenshot shows the E-Rate Webinars page. The navigation bar includes links for About, E-Rate (selected), Rural Health Care, Lifeline, High Cost, and Service Providers. The breadcrumb trail is USAC | E-Rate | Learn | Webinars. The left sidebar has a 'Learn' section with links for Videos, Webinars (selected), E-Rate News Brief, In-Person E-Rate Training Events, EPC Training Site, and FAQs. The main content area features the heading 'Webinars' and a paragraph: 'Join us to learn about E-Rate program updates, including E-Rate program rules and orders, guidance about compliance and filings, stakeholder support, and more. During each webinar, the audience will have the opportunity to take part in a live question and answer session with members of the E-Rate program team who will answer questions on the webinar topic.' Below this is a 'Sign up' link with an external link icon, followed by the text 'for the E-Rate News Brief to receive webinar announcements via email.' At the bottom of the main content area is the heading 'Upcoming Trainings'.

Share Your Thoughts



- We want to hear about your webinar experience.
- A survey will appear on your screen at the end of the webinar.
- If you are not able to complete the survey today, a link to it will be emailed to you within two business days.
- We appreciate your feedback!

Thank You!





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