



Rural Health Care (RHC) Program – Funding Year (FY) 2026 Updates

September 16, 2026

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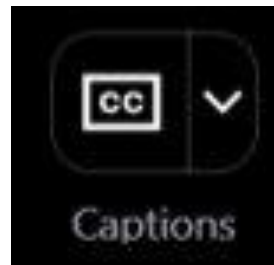
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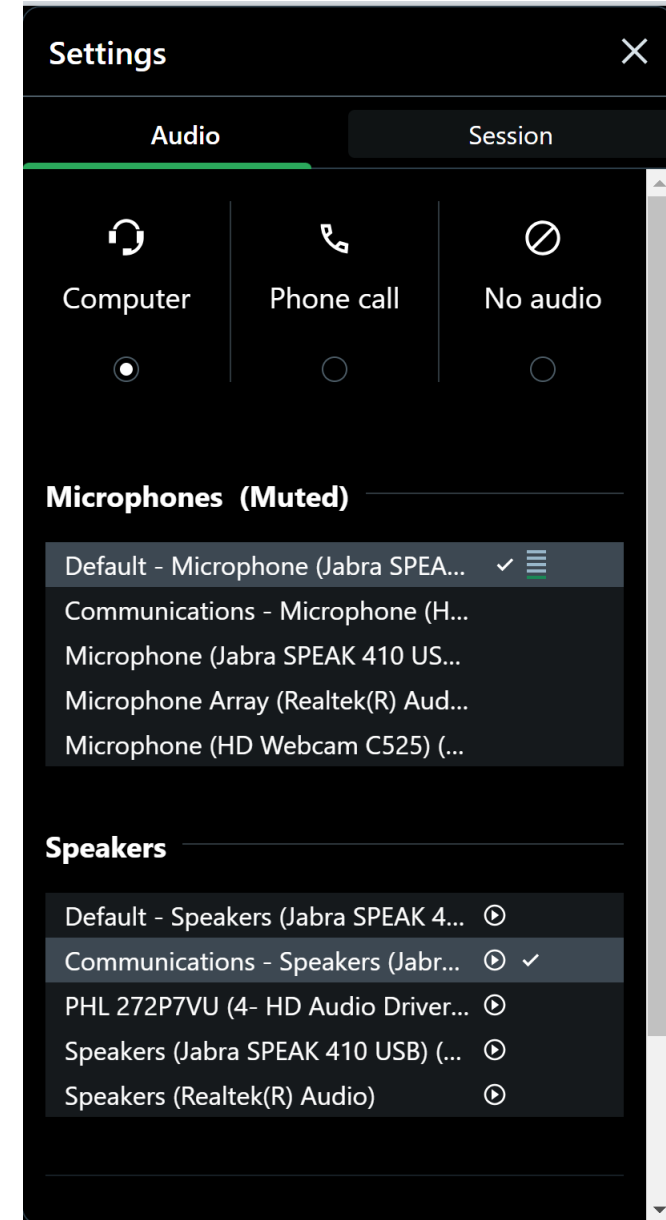


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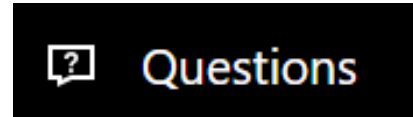
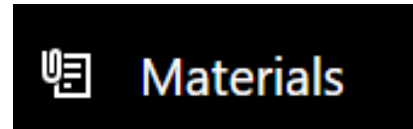
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Questions

×

No questions yet
Questions you send and answers from the staff
will appear here

Your question will be sent to staff

Send

Meet Our Team



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Agenda

- RHC Program Updates for FY2026
- Next Steps for FY2026
- RHC Connect Updates
- Important Reminders
- Upcoming Training

Glossary

Acronym	Definition
FCC	Federal Communications Commission
HCF	Healthcare Connect Fund
FY	Funding Year
HCP	Health Care Provider (your site)
HCP Number	Number associated with your site
PAH	Primary Account Holder
FRN	Funding Request Number
FCL	Funding Commitment Letter
BAN	Billing Account Number
SPIN/498 ID	Service Provider Identification Number
FCCRN	FCC Registration Number (Referred to as FRN on FCC website)

RHC Program Updates for FY2026

Funding Year 2026 Updates Webinar

FY2026 Rural Rates - FCC Order DA 25-954

- On November 18, 2025, the FCC released order [DA 25-954](#). This order waives the FCC's rules to permit the use of previously approved rural rates from funding years 2023-2025 for funding year 2026 that would otherwise require approval of a cost-based justification.
- For FY2026, rural rates should be calculated using Method 1, or, if you cannot satisfy the requirements, then Method 2. If neither of these methods is feasible, then you must use Method 3.
- For more information, read [FCC Order DA 25-954](#).
- Please use the [Urban and Rural Rate Information FY2026](#) tip sheet as a resource.

FY2027 Rural Rates - FCC Order 26-54

- On August 7, 2026, the FCC released order [FCC 26-54](#). This order waives the FCC's rules to permit the use of previously approved rural rates from funding years (FYs) 2024 through 2026 for FY2027 that would otherwise require approval of a cost-based justification using Method 3.
- For more information, please use the [FY2027 Urban and Rural Rate Information](#) tip sheet.

FY2026 Funding Requests

- The FY2026 filing window closed on April 1, 2026.
 - No further FY2026 funding requests (FCC Forms 462 and 466) will be accepted.
- On June 8, 2026, the FCC issued [Public Notice DA 26-562](#) instructing USAC to carry over unused funds from prior years to fully fund all FY2026 funding requests.
- FY2026 Funding Requests Reviews
 - RHC began funding request reviews before the filing window closed.
 - The first FY2026 funding commitments were issued on June 18, 2026.

FY2026 Funding Request Review Status

- As of September 11, 2026:
 - FY2026 HCF – 67% of FCC Forms 462 are processed (approved, denied or withdrawn)
 - FY2026 Telecom – 95% of FCC Forms 466 are processed (approved, denied or withdrawn)

Next Steps for FY2026

Funding Year 2026 Updates Webinar

Next Steps for Approved FY2026 Commitments

- When you receive a Funding Commitment Letter (FCL):
 - Review details carefully including funding start and end dates, cost of service, and contract information.
- Prepare to submit invoices:
 - The invoice filing deadline for Telecom and single-year HCF FY2026 commitments is **October 28, 2027**.
 - Your invoice filing deadline appears on your FCL.
 - In addition, you can find the deadline using the [Invoice Filing Deadline Tool](#) or the [Rural Health Care Commitments and Disbursements \(FCC Form 462/466/466A\)](#) on the [Open Data](#) platform of the USAC website.
 - To locate your invoice filing deadline, search by the FCC Form 462 Application number and the invoice filing deadline will be on the far right of the screen.

Next Steps for FY2026 Applicants - Appeals

- If you disagree with a final decision from USAC, please use the [Appeals](#) webpage on the USAC website as a resource.
 - You must submit your appeal within 60 days of the date of the USAC decision you are appealing.
 - Note: If that day falls on a weekend or on a federal holiday, the appeal is also considered on time if you file it by the first business day following that weekend or holiday.
- Unless you're appealing an RHC program deadline, all appeals must be submitted to RHC before submitting to the FCC.
 - If you are appealing a deadline or any other rule, you must request a waiver of the RHC rule with the FCC in WC Docket No. 02-60 in the [Electronic Comment Filing System](#) (ECFS).

Awaiting Decision on FY2026

- If you are waiting on an FY2026 evergreen determination as of December 1, 2026, we recommend submitting an FCC Form 461 or 465 to competitively bid for FY2027.
- If you are waiting for a final decision on a multiyear commitment for FY2026, we recommend submitting a funding request for FY2027.
- **Applicants planning to apply for FY2027 funding should submit their forms prior to the window close, regardless of their FY2026 pending form status.**
 - FY2027 Filing Window: December 1, 2026 – April 1, 2027, at 11:59 p.m. ET.
- Please be sure to include a cover letter when you submit your FY2027 funding request explaining your competitive bidding process and include the associated FY2026 FRN for reference.
 - Without an explanation, your FY2027 funding request could be perceived as a duplicate request and denied as such.
 - RHC reviewers will work directly with applicants on specific applications.

Example of FY2026 Single Expense FCL

- General information including:
 - FRN info
 - Listed contact information
 - Service provider information
 - Service delivery deadline
 - Invoice filing deadline



**Universal Service
Administrative Co.**

Funding Commitment Letter (FCL) Date:

Funding Request Number (FRN):

Program:

Funding Year (FY):

Service Delivery Deadline:

Invoice Filing Deadline:

Competitive Bidding Exemption:

Health Care Provider (HCP) Name:

HCP Number:

HCP Contact Name:

HCP Contact Email:

HCP Contact Phone:

08/14/

Healthcare Connect Fund

The Rural Health Care (RHC) Division of the Universal Service Administrative Company (USAC) has completed its review of the FCC Form 462 (Funding Request Form) and supporting documentation submitted by the HCP referenced above. Based on the information provided, RHC has made a funding decision for the expense items described below. Additionally, if the HCP submitted a contract or service agreement with the form, the outcome of the contract review is included in this letter.

Total Committed Funding:

HCP Physical Location:

Service Provider Name:

SPIN/498 ID:

Billing Account Number (BAN):

Expense Item Decisions

Expense Item	Site Number	Decision	Pro-Rated Committed Funding Amount
1		Approved	

Example of FY2026 Multiple Expense FCL

- General information including:
 - FRN information
 - Contact information
 - Service provider information
 - Service delivery deadline
 - Invoice filing deadline

**Universal Service
Administrative Co.**

Funding Commitment Letter (FCL) Date: 07/10/

Funding Request Number (FRN):

Program: Healthcare Connect Fund

Funding Year (FY):

Service Delivery Deadline:

Invoice Filing Deadline:

FCC Form 461 Application Number:

Health Care Provider (HCP) Name:

HCP Number:

HCP Contact Name:

HCP Contact Email:

HCP Contact Phone:

The Rural Health Care (RHC) Division of the Universal Service Administrative Company (USAC) has completed its review of the FCC Form 462 (Funding Request Form) and supporting documentation submitted by the HCP referenced above. Based on the information provided, RHC has made a funding decision for the expense items described below. Additionally, if the HCP submitted a contract or service agreement with the form, the outcome of the contract review is included in this letter.

Total Committed Funding:

HCP Physical Location:

Service Provider Name:

SPIN/498 ID:

Billing Account Number (BAN): Multiple

Expense Item Decisions

Expense Item	Site Number	Decision	Pro-Rated Committed Funding Amount
1		Approved	
2		Approved	

Best Practices: Communicating With Your Service Provider

- All bid correspondence should be handled via email for audit purposes.
- After selection, ensure your service provider is aware of all the necessary documentation needed for future steps in the funding process.
- HCPs and service providers are required to retain documentation for a minimum of five years.

Supply Chain Order

- As a reminder, when service providers log into RHC Connect, they will see two supply chain certifications included in the FCC Form 463 (HCF) and the FCC Form 469 (Telecom).
- The first certification affirms compliance with the [Section 54.9](#) prohibition on USF for specified transactions with companies deemed to pose a national security threat. The second certification affirms compliance with [Section 54.10](#), which prohibits the use of any Federal subsidies on any communications equipment and services on the [Covered List](#).
- If you requested services or equipment that contain components of products produced by any of the listed covered companies or their parents, affiliates or subsidiaries in FY2024, you cannot invoice for these funds. Instead, you should immediately request a [service substitution](#).
- As you proceed with competitive bidding, please ensure you are not requesting funding for services or equipment from listed covered companies or any of their parents, affiliates or subsidiaries.
- For more information, please visit the [Supply Chain webpage](#).

Site and Service Substitutions

- Site and service substitutions allow you to reallocate un-invoiced committed funds to substitute for other services, modify the services, or provide the requested services to other eligible sites.
- You may request a site or service substitution if:
 - The substitution is stated in the contract, within the change clause, or constitutes a minor modification;
 - The requested change, e.g., adding sites or upgrading services, is clearly stated in the Request for Services, including any applicable Requests for Proposal (RFP) used in the competitive bidding process;
 - The substitution does not violate any contract provision or state, Tribal, or local procurement laws; and
 - The site is an eligible HCP, and the service must be eligible under the Telecom or HCF Program.
- Site and service substitutions must be submitted by the service delivery deadline.
- HCPs using month-to-month service agreements are not eligible for site and service substitutions.
- For more information, visit our [Site and Service Substitutions](#) webpage.

Information Requests

- Forms with missing or incomplete information or documentation cannot be processed.
- If required information cannot be located on the submitted supporting documentation, USAC will send an **Information Request**.
- Information Requests are sent to all account holders.
- Account holders are given 14 calendar days to provide a response to the Information Request.
 - The deadline is 11:59 pm ET on Day 14.
 - If there is no response, USAC will deny that form.
- [Information Requests in RHC Connect](#) – tip sheet

Information Request Reminders – RHC Connect

- Account holders will receive RHC program Information Requests through RHC Connect.
- An auto-generated email will be sent directing applicants to RHC Connect to respond.
- **Applicants should respond through RHC Connect only.**
- Please use the [Information Request tip sheet](#) as a resource.
- On the rare occasion that an Information Request is received by email, click “Reply All” to respond.

Questions?

FY2026 RHC Connect Updates

Funding Year 2026 Updates Webinar

My Portal Decommissioning

- As of July 31, 2026, My Portal is no longer available to external stakeholders.
- User data has been migrated to RHC Connect.
- For information for the last ten funding years, please continue to use [Open Data](#) as a resource.
- To retrieve documents from My Portal, please submit your request to the [RHC Customer Service Center](#).

RHC Connect Updates

Medically Underserved Area/Population (MUA/P) Yearly Update

- Funding priority in the RHC program is dependent on two location-based factors, site rurality, and site MUA/P status.
- The map files that determine MUA/P status for sites on the rurality tier search tool are now up to date with the latest MUA/P area designation snapshot.

Rurality Tier Search Tool Upgrade

- The updated summary view now provides greater visibility into the assessment process, including:
 - A map view of the geocoded location
 - The location's geographic coordinates
 - The normalized address used during geolocation

RHC Connect Updates (continued)

Organizations Report

- Account holder report displays all users and entities associated with an HCP
- Member HCP report
 - Consortium details
 - Member site details
 - Data points linking a member site to the consortium
 - Pending amount – total committed dollars that have not yet been invoiced or decommitted for each site.

FCC Form 462 – Copy Prior Year Form

- Prepopulate FCC Forms 462 with data from the previous year.
- Reduces manual entry, saves time, and helps prevent input errors by reusing validated information.

Duplicate Check FCC Forms 462 & 466

- FCC Form 462/466 duplicate check on intake - FCC Forms 462 and 466 displays a duplicate check on submission.
- This enhancement includes the following:
 - Applicants will see a **Potential Duplicates** table showing forms that match duplicate criteria.
 - Applicants can add comments when the system flags their FCC Form 426 or 466 as a potential duplicate.
 - Duplicate validation on the **Signature** page:
 - The FCC Forms 462 and 466 **Signature** pages validate against duplicate criteria and display a clear error message when a potential duplicate exists.
 - Applicants will be prevented from completing the FCC Forms 462 and 466 until they review and address duplicate warnings.

FCC Form 462 & Telecom Program Enhancements

FCC Form 462 Enhancements

- Clearer Information Request reasons for applicants and reviewers
 - Added a **Request Reason(s)** field to the **Information Request** table on the **Information Request** tab, visible to both applicants and reviewers, so it is clear why additional information is being requested.
- Easier navigation from the **Information Requests** view back to the application.
 - Added a **Back to Application** button on the **Information Request** view so users can quickly return to the underlying application after reviewing or responding to a request.

Telecom SPIN Change Information Requests

- Applicants will see all open and past Information Requests related to their Telecom SPIN change in one place, submit responses and upload documentation through RHC Connect.
- Applicants will receive email notifications when there is an Information Request created and when an Information Request deadline is approaching.

Decommitments – HCF Program Only

- HCF applicants can start, submit, view, and withdraw decommitment requests.
 - In certain circumstances, applicants may request a full or partial decommitment of approved funding that has not been disbursed, to avoid duplicate funding on a subsequent funding request or to account for any early disconnect of services or site closures.
- Applicants can:
 - Select an FCC Form 462 for partial decommitment from a list of eligible FCC Forms 462.
 - Reduce a specific line item's commitment amount.
 - Select one or multiple FCC Forms 462 for full decommitment from a list of eligible FCC Forms 462.
 - View an explanation when an FCC Form 462 is not available for decommitment.
 - See the funding details of the selected FCC Forms 462.
 - View the details of submitted decommitment requests.
- Please use the [RHC Connect Post-Commitment Change Requests User Guide](#) (pages 27-35) as a resource.

Decommitments – Email Notifications

- Emails will be automatically sent to all HCP account holders when the decommitment request is:
 - Submitted
 - Processed
 - Withdrawn
- Emails will include:
 - A PDF copy of the decision
 - A revised Funding Commitment Letter (FCL) for approved partial decommitments

Third Party Authorization (TPA) Information

- Navigate to **Tools-> Manage Consultant Groups -> Manage Group**

RHC Connect

MANAGE GROUP GROUP USER(S)

Manage Group

Consultant Group
new cool name

+ ADD TPA

This is a summary of your third party authorizations (TPAs) and consultant access. To see all TPAs, refer to the Applications Tab on the Dashboard.

Group Details

Consultant Registration Number
[Redacted]

Address
[Redacted]

UPDATE CONSULTANT GROUP INFORMATION

Email
[Redacted]

Phone
[Redacted]

HCP Information

HCP Number	HCP Name	Expiration	Submitted By	TPA Status	Action(s)
[Redacted]	[Redacted]	3/27/2025	[Redacted]	Denied	Document(s)
[Redacted]	[Redacted]	1/28/2026	[Redacted]	Approved	Document(s)
[Redacted]	[Redacted]	1/28/2026	[Redacted]	Approved	Document(s) Remove HCP from Group
[Redacted]	[Redacted]	3/27/2025	[Redacted]	Denied	Document(s)
[Redacted]	[Redacted]	3/27/2025	[Redacted]	Expired	Document(s) Remove HCP from Group
[Redacted]	[Redacted]	8/26/2025	[Redacted]	Submitted	Document(s)

- Note: For complete information, do not use the TPA page under the **My Forms** tab.

Post Commitment Change Requests (HCF)

- Post-commitment change requests are submitted in RHC Connect.
- The following functionality is available:
 - SPIN changes (operational and corrective)
 - Site and service substitutions
 - Invoice filing deadline extension requests (HCPs and service providers)
 - Service delivery deadline extension requests for non-recurring expenses (HCF only)
 - Decommitments (HCF only), filed anytime
 - The following resources are posted on the USAC website:
 - [RHC Connect Post-Commitment Change Request User Guide](#) – HCF
 - [Post-Commitment Actions](#) webpage – HCF Program
 - [RHC Connect User Guide – Invoice Filing Deadline Extensions](#) – Service providers

Post-Commitment Change Requests (Telecom)

- Service Substitutions
- SPIN Changes – Corrective and Operational
- Invoice Filing Deadline Extensions (HCPs and service providers)
- The following resources are posted on the USAC website:
 - [RHC Connect Post-Commitment Change Request User Guide](#) – Telecom
 - [Post-Commitment Actions](#) webpage - Telecom Program
 - [RHC Connect User Guide – Invoice Filing Deadline Extensions](#) – Service providers

HCF Program Resources

- [Welcome to RHC Connect FCC Form – 460](#) - webpage
- [Welcome to RHC Connect FCC - Form 461](#) - webpage
- [Welcome to RHC Connect - FCC Form 462](#) - webpage
- [Welcome to RHC Connect - FCC Form 463](#) – webpage
 - [RHC Connect User Guide \(HCPs\)](#) – FCC Form 463
 - [RHC Connect User Guide \(Service providers\)](#)– FCC Form 463
- [Post-Commitment Actions](#) – webpage
- [RHC Connect - Post-Commitment Actions](#) – user guide

Telecom Program Resources

- [Welcome to RHC Connect - FCC Form 460](#) - webpage
- [Welcome to RHC Connect - FCC Form 465](#) - webpage
- [Welcome to RHC Connect - FCC Form 466](#) - webpage
- [Welcome to RHC Connect - FCC Form 469](#) - webpage
 - [RHC Connect User Guide \(HCPs\)](#) – FCC Form 469
 - [RHC Connect User Guide \(Service providers\)](#) – FCC Form 469
- [Post-Commitment Actions](#) – webpage
- [RHC Connect - Post-Commitment Actions](#) – user guide

Questions?

Important Reminders

FY2026 Updates Webinar

FCC Form 469 – Telecom Program

- The FCC Form 469 is the invoicing form for the Telecom Program.
- Per [FCC Order 23-6](#), it's aligned with the FCC Form 463, the invoicing form for HCF.
- One key difference is that the service provider will submit the FCC Form 469 in RHC Connect, the applicant will receive an email alerting them of the submission, and the applicant will officially submit the form to USAC by certifying and signing the form.
- The FCC Form 467, the Healthcare Provider Support Schedule (HSS), and the Telecom invoice have been eliminated in the Telecom Program.
- For more information, please visit the [Welcome to RHC Connect - FCC Form 469](#) webpage.

Post-Commitment Changes to Approved Funding

- If the address of your site changes or the primary account holder no longer works for the HCP, you must submit an FCC Form 460 revision for HCF and Telecom within 30 days of the change.
 - This is for all changes **including those that occur post-commitment**.
- HCF applicants can start, submit, view, and withdraw decommitment requests in RHC Connect.
 - In certain circumstances, applicants may request a full or partial decommitment of approved funding that has not been disbursed, to avoid duplicate funding on a subsequent funding request or to account for any early disconnect of services or site closures.
 - Please use the [RHC Connect Post-Commitment Change Requests user guide](#) (Pages 27-35) as a resource.
- If you'd like to re-allocate funds within your approved FRN, you can submit a [Site and Service Substitution](#) (HCF) or a [Service Substitution](#) (Telecom).
- If you will not be using **any** of the funds in your approved funding commitment and have already invoiced for the funds, you can return the approved and invoiced funds to USAC.
 - For more information, use the [Returning Program Funding](#) webpage as a resource.

Account Holder Management

- Please ensure all account holders are up to date for all HCPs at all times.
- We recommend having at least one secondary account holder per HCP.
- Automatic emails and Information Requests are sent directly to all account holders.
- If a Primary Account Holder (PAH) needs to be changed, the current PAH should submit an FCC Form 460 revision.
- Resources about account holder changes are available for the FCC Form 460 and account holder management functions in RHC Connect.
 - [Welcome to RHC Connect - FCC Form 460 User Guide](#)
 - [RHC Connect User Guide – Third-Party Authorizations](#)

Upcoming Trainings and Resources

Funding Year 2026 Update Webinar

Upcoming Webinars

- Service Provider Training (Q3)
 - September 23, 2026, 2-3 p.m. ET – [Register](#)
- HCF Program Post-Commitment Change Requests Webinar
 - October 14, 2026, at 2 p.m. ET – [Register](#)
- Telecom Program Post-Commitment Change Requests Webinar
 - October 21, 2026, at 2 p.m. ET – [Register](#)
- All RHC trainings are posted on the [Upcoming Dates](#) webpage on the USAC website.

Resources – HCF Program

- [Examples of Common Products and Services](#) - HCF Program
- [RHC Connect FCC Form 460 User Guide](#)
- [RHC Connect FCC Form 461 User Guide](#)
- [RHC Connect FCC Form 462 User Guide](#)
- [RHC Connect FCC Form 463 User Guide](#)
- [RHC Connect - Post-Commitment Change Requests User Guide](#)
- [RHC Connect FCC Form 460](#) - self-guided training video
- [RHC Connect FCC Form 461](#) – self-guided training video
- [RHC Connect FCC Form 462](#) – self-guided training video
- [RHC Connect FCC Form 463](#) – self-guided training video
- [Post-Commitment Change Requests](#) – self-guided training video
- [Information Requests in RHC Connect](#) – tip sheet

Resources – Telecom Program

- [Examples of Common Services](#) - Telecom Program
- [RHC Connect FCC Form 460 User Guide](#)
- [RHC Connect FCC Form 465 User Guide](#)
- [RHC Connect FCC Form 466 User Guide](#)
- [RHC Connect FCC Form 469 User Guide](#)
- [RHC Connect – Post-Commitment Change Request User Guide](#)
- [RHC Connect FCC Form 460](#) - self-guided training video
- [RHC Connect FCC Form 465](#) - self-guided training video
- [RHC Connect FCC Form 466](#) - self-guided training video
- [RHC Connect FCC Form 469](#) - self-guided training video
- [Rural and Urban Rate Information for FY2026](#)
- [Rural and Urban Rate Information for FY2027](#)
- [Information Requests in RHC Connect](#) – tip sheet

RHC Learn

- [Webinars](#)
- [RHC Monthly Newsletter](#)
- [Videos](#)

The screenshot displays the 'RHC Learn' website. On the left is a vertical navigation menu with the following items: 'Learn' (highlighted with a yellow bar), 'Videos', 'Webinars', 'Newsletter', and 'FAQs' with a downward arrow. The main content area has a header with the word 'Learn' in blue. Below this is a large blue banner with the text 'STAY UP TO DATE WITH Rural Health Care News and Events' and a 'Subscribe Now' button. To the right of the text is an illustration of an open envelope with an '@' symbol. Below the banner, a line of text reads 'Learn more about the Rural Health Care program.' The lower section features three columns, each with an icon, a title, a description, and a link. The first column has a video camera icon, the title 'Videos', a description about video resources for form filing and FCC requirements, and a link 'Browse our Videos'. The second column has a laptop icon, the title 'Webinars', a description about live training and recordings, and a link 'View our Webinars'. The third column has an envelope icon, the title 'Newsletter', a description about the monthly newsletter for HCPs and service providers, and a link 'Consult our Newsletter'.

Learn

STAY UP TO DATE WITH
**Rural Health Care News
and Events**

[Subscribe Now](#)

Learn more about the Rural Health Care program.

Videos

Our videos are designed to help you understand and manage the form filing process, FCC requirements, and other elements of the RHC program.

[Browse our Videos](#)

Webinars

Join USAC for live training webinars provided throughout the year for RHC program participants, and watch recordings of those you may have missed.

[View our Webinars](#)

Newsletter

The RHC Monthly Newsletter keeps healthcare providers (HCPs) and service providers up to date about program news, events, and best practices. Be sure to [subscribe](#).

[Consult our Newsletter](#)

RHC Program Customer Service Center



Email: RHC-Assist@usac.org

- Include in your email

- HCP Number
- FRN Number



- Phone: **(800) 453-1546**

- Hours are 8 a.m. – 8 p.m. ET
- Monday – Friday

RHC Customer Service Center

The RHC Customer Service Center CAN	The RHC Customer Service Center CANNOT
Answer general questions regarding both programs	Determine eligibility of a specific site or service before an official form submission
Provide account holder information for an HCP	Review a form or document for accuracy before an official submission
Provide clarity regarding all FCC orders	Contact a service provider or other account holder on someone else's behalf
Provide helpful resources and best practices for forms	Provide documents that are not already accessible in My Portal and RHC Connect
Assist with My Portal and RHC Connect	Transfer a call to a specific form reviewer

Questions?

Thank You!





Universal Service
Administrative Co.