

Submitting the FCC Form 461 in RHC Connect

Rural Health Care (RHC) program

Available for Public Use



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About RHC Connect for the FCC Form 461

RHC Connect is the web-based system that hosts the FCC Form 461. Although the look of the application has changed, the FCC Form 461 did not. To submit your FCC Form 461, you will be asked the same questions and are required to provide the same information as in years past. No preparation for this change is required by you.

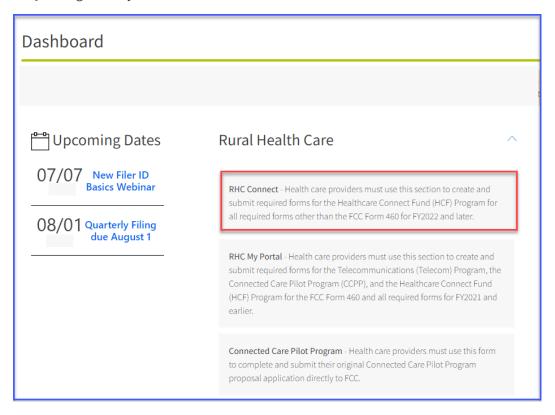
For more information about funding years and filing windows, visit the <u>Funding Year Overview</u> on the USAC website.

Please Note: The red boxes and arrows in the screenshots that follow do not actually appear in RHC Connect.

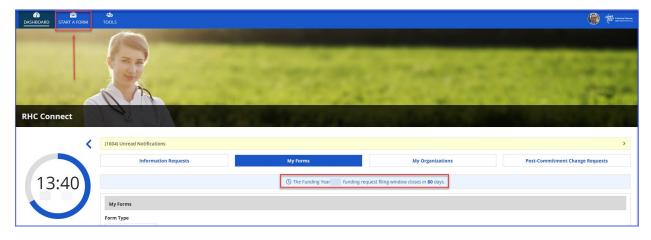


RHC Connect Walkthrough

Step 1: Log in to My Portal and click **RHC Connect.**

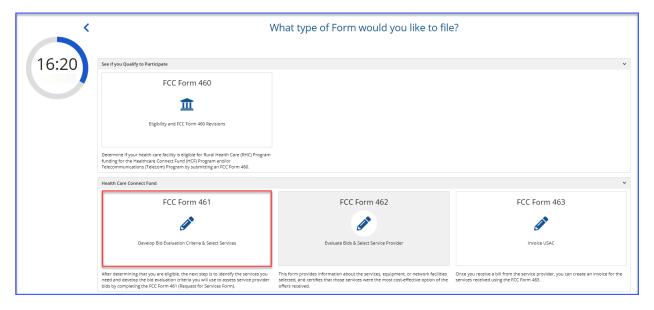


Step 2: Click Start a Form.

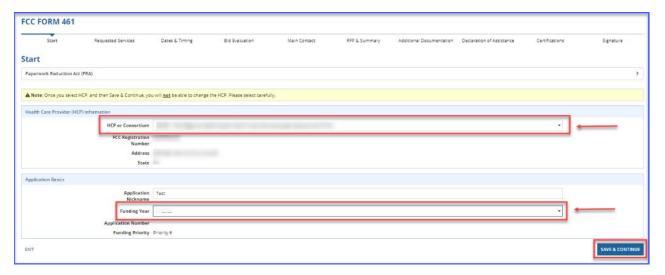


Step 3: Click the box titled FCC Form 461.

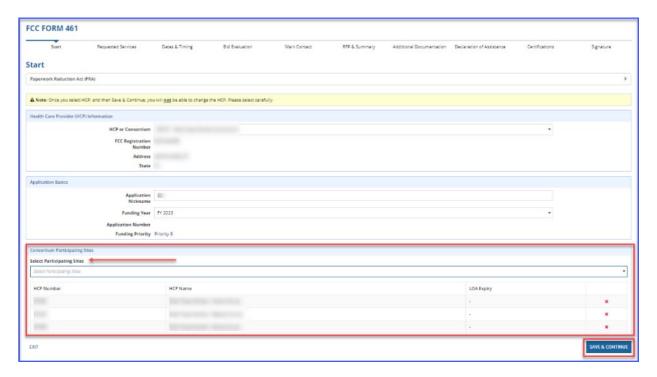




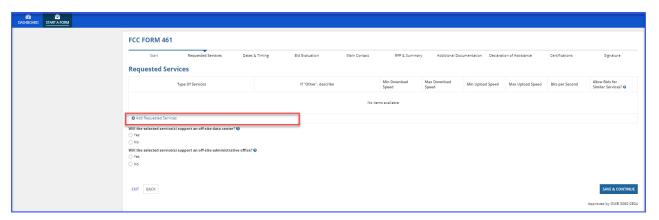
Step 4: Select the Health Care Provider (HCP) or consortium from the drop-down menu and then select the funding year. If you select a consortium from the drop-down menu, you will be asked to add all participating sites from another drop-down menu (see first screen shot on next page below). Click **Save & Continue** in the lower right-hand corner of the page. **Note:** Once you select an HCP and click **Save & Continue**, you will <u>not</u> be able to change the HCP.





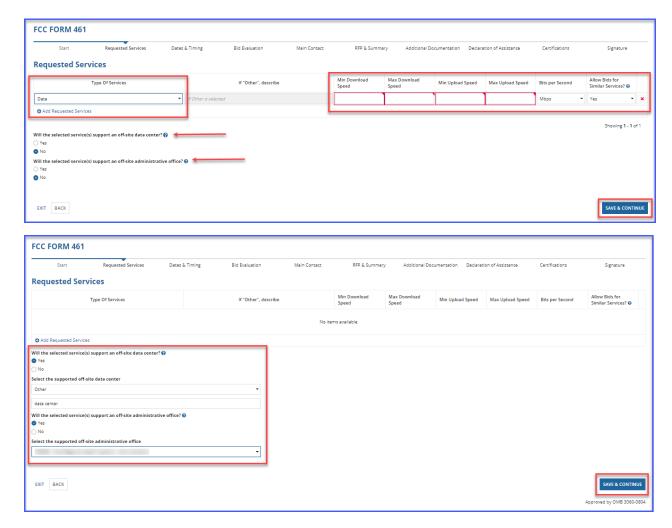


Step 5: Click Add Requested Services.

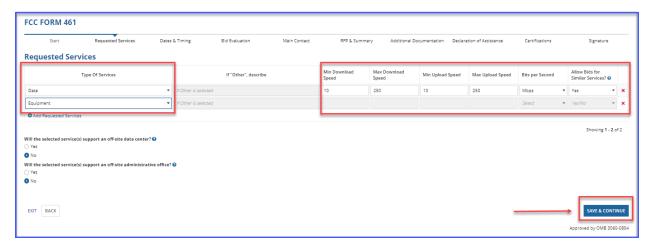


Step 6: Select the type of service(s) from the drop-down menu and enter minimum and maximum bandwidth speeds in increments of megabits. Indicate if you will accept bids for similar services. Answer the questions about off-site data centers and off-site administrative offices. If you select **No**, click **Save & Continue**. If you select **Yes**," a drop-down menu will appear. Select the off-site data center or off-site administrative office from the drop-down menu or select **Other** and provide details.



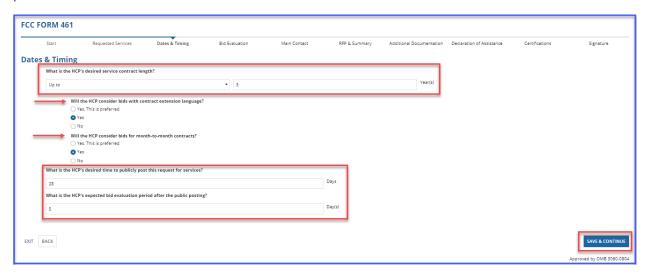


Step 7: You can add additional products or services by clicking **Add Requested Services**. Once you've added all services, click **Save & Continue**.

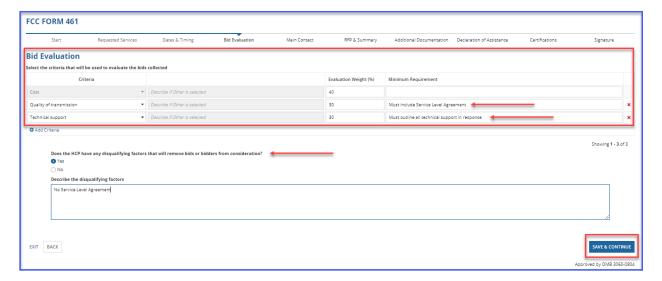




Step 8: Use the drop-down menu to select **Up to** or **Equal to** for the desired contract length then enter the number of year(s) in the field titled **Year (s)**. Answer the questions beside the arrows in the screen shot below. Enter the number of days the FCC Form 461 will be posted (you can enter more than the minimum 28 days if applicable). Then enter how many days the expected bid evaluation period will be. Click **Save & Continue**.

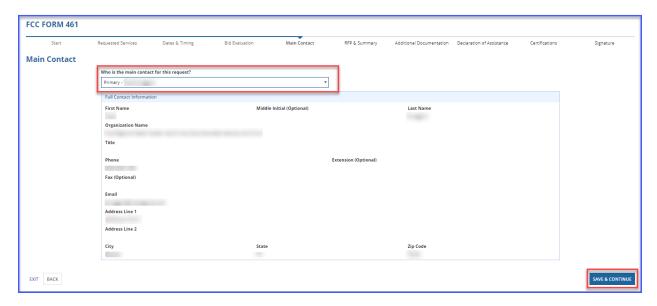


Step 9: Choose the appropriate bid evaluation criteria from the drop-down menu or select **Other** and provide a description of the criterion. Enter the evaluation percentages in the fields as shown and provide a description of the minimum requirements of each criterion listed. Provide details about disqualifying factors that will remove bids or bidders from consideration. Click **Save & Continue**.

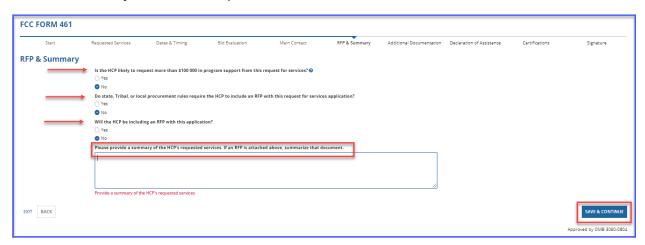


Step 10: Choose the account holder from the drop-down menu who will be the main contact for responses from bidders. Information about the account holder will be auto populated with information from the HCP's FCC Form 460. Click **Save & Continue**.



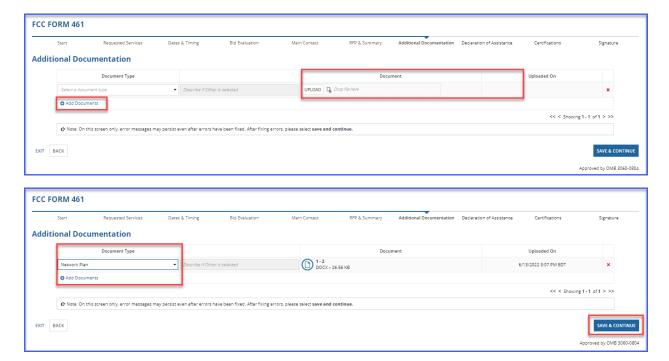


Step 11: Answer the questions beside the red arrows below. If you are a consortium applicant seeking more than \$100,000 in annual support, you are required to submit a Request for Proposal (RFP). If you select "Yes" on the first or the third question, you will be required to upload the RFP on this page. Provide a summary of the HCP's request for services in the field shown. Click **Save & Continue**.

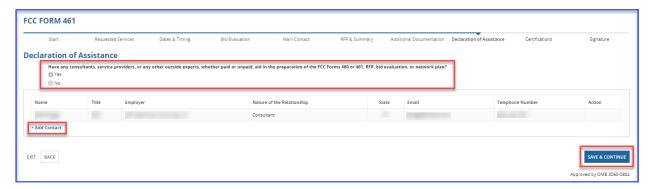


Step 12: If there is additional documentation included on the public posting, upload it on this page. **Note**: Consortia applicants are required to upload a <u>Network Plan</u>. Click **Add Documents** and use the drop-down menu to select **Network Plan** or **Other**. If you select "**Other**" provide a description of the uploaded document. Click **Save & Continue**.



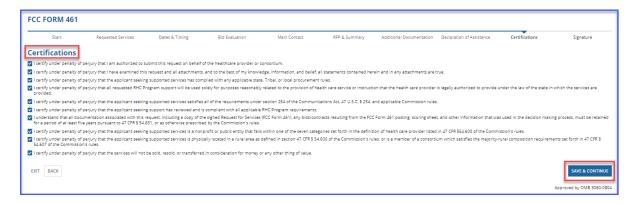


Step 13: You are required to disclose any consultants, service providers, or outside experts who assisted in the preparation of the FCC Forms 460, 461, RFP, bid evaluation, or network plan. If a Tertiary Account Holder is completing the FCC Form 461, the answer defaults to **Yes** and the consultant's information will appear. Click **Add Contact** if applicable. Then click **Save & Continue**.

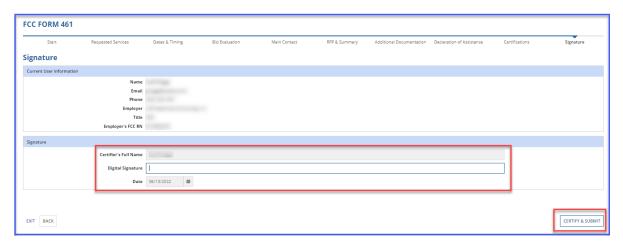


Step 14: Read and click all certifications. You will be unable to move forward until all certifications are clicked. Click **Save & Continue**.

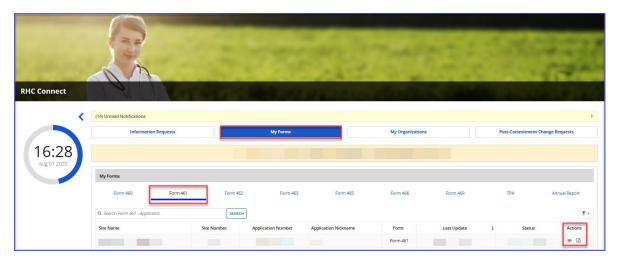




Step 15: Type your full name, as it appears in RHC Connect, into the **Digital Signature** field and then click **Certify & Submit**.



Step 16: You will receive an email confirmation once your FCC Form 461 is submitted. You can also make sure your FCC Form 461 was submitted by returning to the **My Forms** section of the Dashboard. To view, download a copy of the PDF or withdraw a form, click on the icons under **Actions**.





Frequently Asked Questions

What changes were made to RHC Connect?

RHC Connect has a new look and feel that is more intuitive and user-friendly. It is easier to navigate the form for submission, and it is easier for RHC program reviewers to review and approve forms.

Did the FCC Form 461 change?

No, the FCC Form 461 itself did not change—only the look and feel has changed. The questions on the form and the information required of applicants remain the same.

Who is impacted by this change?

RHC Connect is used for funding year (FY) 2022 and future funding years. Applicants who participate in the Telecom Program began submitting the FCC Form 466 in RHC Connect in FY2024.

Resources

For more information, visit the Welcome to RHC Connect - FCC Form 461 webpage.

For questions about the Rural Health Care program, contact RHC-Assist@usac.org or the RHC Customer Service Center at (800)453-1546 from 8 a.m. – 8 p.m. ET Monday through Friday for assistance. Use the RHC Customer Service Center Tip Sheet to learn about what the RHC Customer Service Center can and cannot help you with.