

Universal Service Administrative Company
RFP HC-20-063 - Third Party Identity Verification Services

Questions & Answers

No.	Question	Answer
1	Are the “Stakeholders” consumers and the public or they are some other entities that represent the consumers.	The stakeholders may include both individuals and groups. They may be homeowners, business owners, etc. They may also include groups such as Home Owner Associations, Chambers of Commerce, and government groups.
2	<p>Page 4 paragraph 4: “The TPIV solution shall verify and authenticate relevant stakeholder information that wish to challenge “participant” submitted locations and allow for integration between the third party authentication tool and the USAC system”</p> <p>Question: Is the integration of 3rd party authentication tool and USAC system mentioned above is the same as described in section 6 “Scope of the services and deliverables”? Can you explain what are the USAC systems that the authentication tools need to connect to? If it is detailed in section 6, can you point to it so we can fully address in our proposal.</p>	Yes, it is the same. The third party authentication tool will connect to the ELAP Module (challenge module) on USAC web portal. Participants and stakeholders issue and respond to challenges during the prescribed challenge window using the ELAP Module on USAC web portal.
3	7 days to build the prototype is too aggressive, will USAC consider extending that for 30 days to allow for the building of the prototype?	USAC has revised it to 15 days.
4	The due date of proposals of 14 days after release of answers to the question is too short to prepare for the proposal. Can USAC extend the deadline by at least one more week?	The proposal due date is extended to June 3, 2020
5	Who (if any) is the current incumbent for the USAC Third Party Identity Verification services as outlined in this RFP	Non – this is a new requirement for USAC
6	What is the current contract value?	Non – this is a new requirement for USAC
7	Is USAC currently being provided with the exact services as described within the RFP?	No, this is a new requirement for USAC
8	FedRAMP accreditation is required for the solution’s software. Can the FedRAMP certification can be waived? And	FedRAMP requirement cannot be waived and it is required.

	if so, can you please defined under what conditions the FedRAMP certification can be waived?	
9	Is FedRAMP accreditation required at time of award, or it can be in-progress at time of award.	USAC prefers that the FedRAMP accreditation be available at the time of award. However, it can be in-progress at the time of contract award but it must be completed prior to launch of stakeholder challenge window. In that case, the proposal shall include a statement committing to complete the FedRAMP accreditation prior to launch of stakeholder challenge window.