



SERVICE PROVIDER TRAINING

YEAR 2016

AGENDA

7:00 AM to 8:00 AM	Registration	
8:00 AM to 8:15 AM	Opening Remarks	Mel Blackwell
8:15 AM to 9:00 AM	Introduction to E-rate	John Noran
9:00 AM to 9:45 AM	EPC Fundamentals	Catriona Ayer
9:45 AM to 10:00 AM	BREAK	
10:00 AM to 11:00 AM	Invoicing for Success	Mick Kraft
11:00 AM to 12:00 PM	Fiber Essentials	David Salway
12:00 PM to 1:00 PM	LUNCH	
1:00 PM to 1:30 PM	Eligible Services Update	Sami Gabaly
1:30 PM to 2:00 PM	All About Audits	Leslie Frelow
2:00 PM to 2:15 PM	BREAK	
2:15 PM to 3:45 PM	Service Provider Roundtable Discussions	USAC Staff
3:45 PM to 4:15 PM	Final Question and Answer Session	USAC Staff