Schools and Libraries (E-rate) Program

Service Provider Webinar

September 6, 2016

About the service provider webinar

- Schools and Libraries (E-rate) Program updates and information relevant for service providers

- Tuesdays at noon EDT

- Agenda topics by audience request
  - Submit yours by the Friday at noon EDT
  - Use "Questions and Comments" section on the registration form

Today's Presenters

Catriona Ayer
Senior Director, E-rate Program

Leslie Frelow
Director, Program Integrity Assurance (PIA)

Mick Kraft
Senior Manager, Invoicing

John Noran
Senior Manager, Customer Service

Tom Nesbitt
Senior Manager, Technology

Kathryn Goffredi
Moderator

Agenda

- **Using E-File**
  - General access and use
  - SLD Tools
- **Filing an FCC Form 473**
  - SPAC – service provider annual certification
  - Live demo
- **E-notifications update**

- **Open Q&A**

USAC
Universal Service Administrative Company®

E-rate Service Provider Webinar

Using E-File

E-rate Program online tools

E-rate Productivity Center	E-File	Legacy "Apply Online" system	usac.org/sl online tools
• New online application system! • Still in development • Forms 470, 471, 486, applicant 498	• Service provider account management • FCC Form 498 • FCC Form 472 BEAR • FCC Form 473 SPAC • Online Item 21 (FY2014 and before)	• Legacy system; being phased out • Some forms still in here while we work to move them to EPC • Form 472 BEAR	• On our public website, usac.org/sl • Search funding commitments • View/download Form 470s
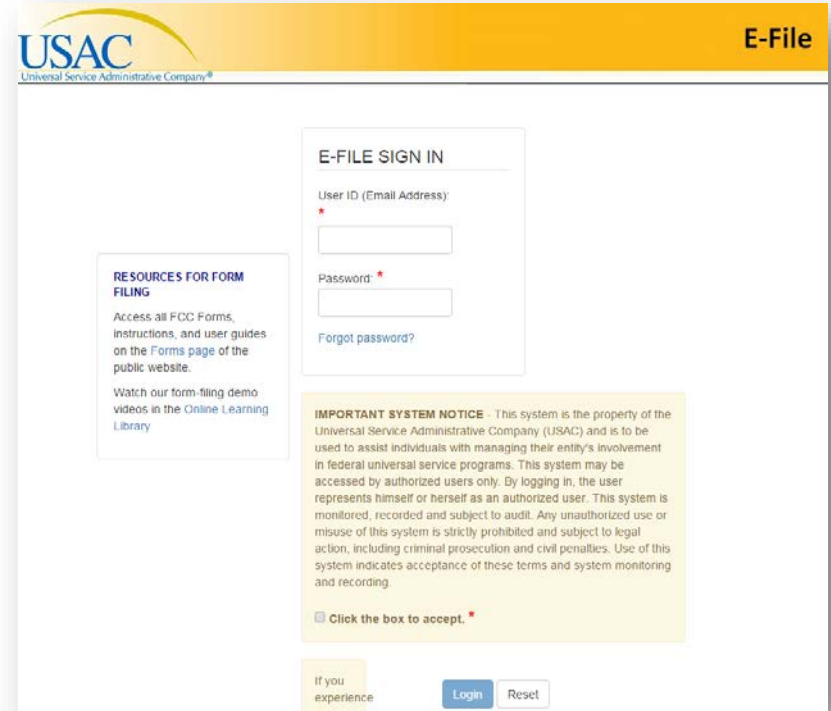
How to use E-File

- Live demonstration:
  - How to…

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FCC Form 473 (SPAC)

SPAC Form

- FCC Form 473 is the service provider annual certification (SPAC)
  - Required each funding year
- File FCC Form 473 (SPAC) online
  - Live demonstration

On usac.org/sl, select "Service Provider Process" then "Step 3"

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E-notifications Update

.486 and .fsp Files

- USAC regenerated all .486 files for E-notifications issued on or before 8/5/2016. Go to your FCC Form 486 notification in your EPC News feed.

- We are aware that there are issues with some .fsp files and are working to resolve those issues.

- Check the EPC Service Provider Technical Issue Tracker for updates:

http://usac.org/sl/tools/epc/sp-issue-tracker.aspx

Thank you!

Thank you for joining us at today's webinar!

Visit our website, usac.org/sl, to:

- Sign up for next week's webinar (and submit questions in advance)

- Sign up for webinar reminders (click "subscribe" in the upper-right corner)

For questions about the E-rate Program:

- Use "Submit a Question" on our website

- Call (888) 203-8100

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