



Schools and Libraries (E-rate) Program

Service Provider Webinar

August 23, 2016

About the service provider webinar

- Schools and Libraries (E-rate) Program updates and information relevant for service providers
- Tuesdays at noon EDT
- Agenda topics by audience request
 - Submit yours by the Friday at noon EDT
 - Use “Questions and Comments” section on the registration form

Today's Presenters

Leslie Frelow

Director, Program Integrity Assurance (PIA)

Mick Kraft

Senior Manager, Invoicing

Tom Nesbitt

Senior Manager, Technology

Kathryn Goffredi

Moderator

Agenda

- **Online tools (Tom Nesbitt)**
 - Search commitment tool
 - DRT
- **FCC Form 486 (Leslie Frelow)**
- **FCC Form 473 (SPAC) (Mick Kraft)**
 - Demo online filing
- **Open Q&A**



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Online tools

E-rate Program online tools

E-rate Productivity Center

- New online application system! (FY 2016 and beyond)
- Still in development
- FCC Forms 470, 471, 486, applicant 498

E-File

- Service provider account management
- FCC Form 498
- FCC Form 473 SPAC
- FCC Form 474

Legacy “Apply Online” system

- Legacy system; being phased out
- Some forms still in here while we work to move them to EPC (e.g., FCC Form 486 for FY 2015 and prior years)
- FCC Form 472 BEAR

usac.org/sl online tools

- On our public website, usac.org/sl
- Search funding commitments
- View/download FCC Forms 470

Online tools

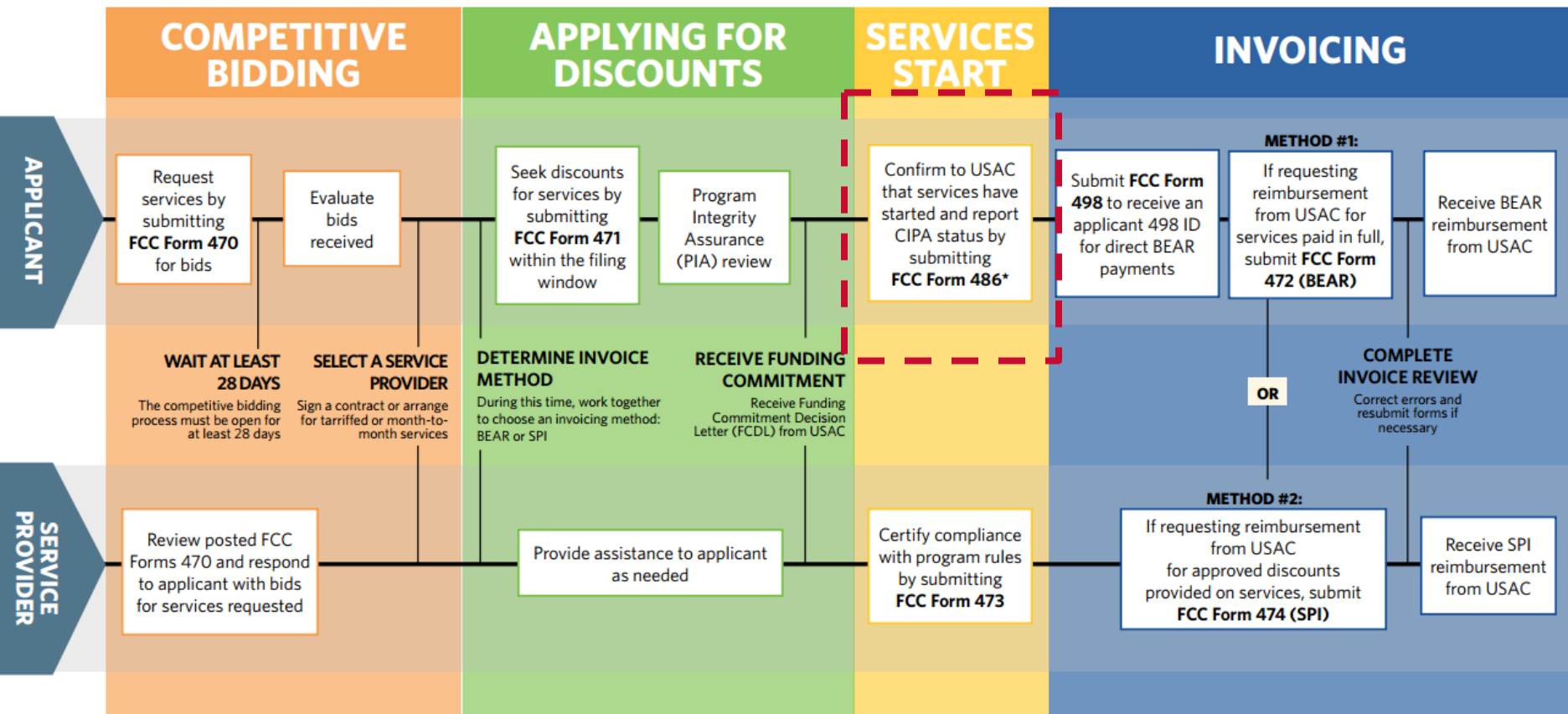
- FY2016 search commitments tool now available!
 - Search for your customer's funding commitment decision letters (FCDLs)
- DRT (data retrieval tool) update



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FCC Form 486

E-rate Program Application Process



Starting services

- FCC Form 486 is the “Receipt of service confirmation and CIPA certification” form:
 - Your customer fills it out to confirm that services have started / been delivered
- To file FCC Form 486, your customers:
 - Received a funding commitment decision letter (FCDL) with a positive funding amount
 - Has begun services or will begin services
 - Is compliant with the Children’s Internet Protection Act (CIPA)

What to know about FCC Form 486 in EPC

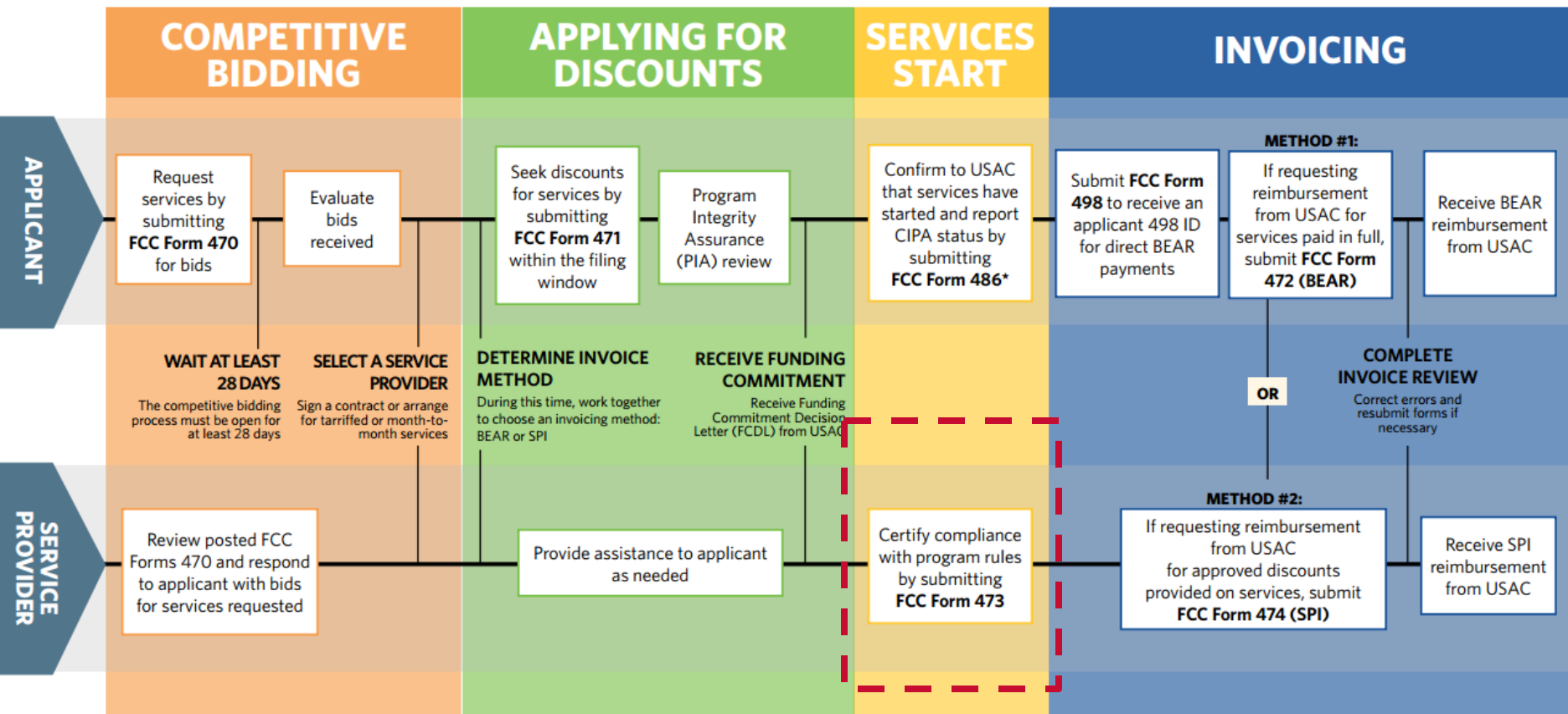
- Service Provider FCC Form 486 Notification Letter File
 - Weekly an email is sent
 - Hyperlink in the email takes you to the Landing Page to generate the Notification
 - Electronic Notification file must be generated to view
 - Appears in the News and Landing Page after it is generated
- FCC Form 486 Certification
 - Not sent to the service provider
 - This is a notice to the applicant that the FCC Form was certified



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FCC Form 473

E-rate Program Application Process



SPAC Form

- FCC Form 473 is the service provider annual certification (SPAC)
 - Required each funding year
- File online – known slow service
 - How to print
- How to search for FCC Forms 473 online
 - Review of SPIN search tool

Thank you!

Thank you for joining us at today's webinar!

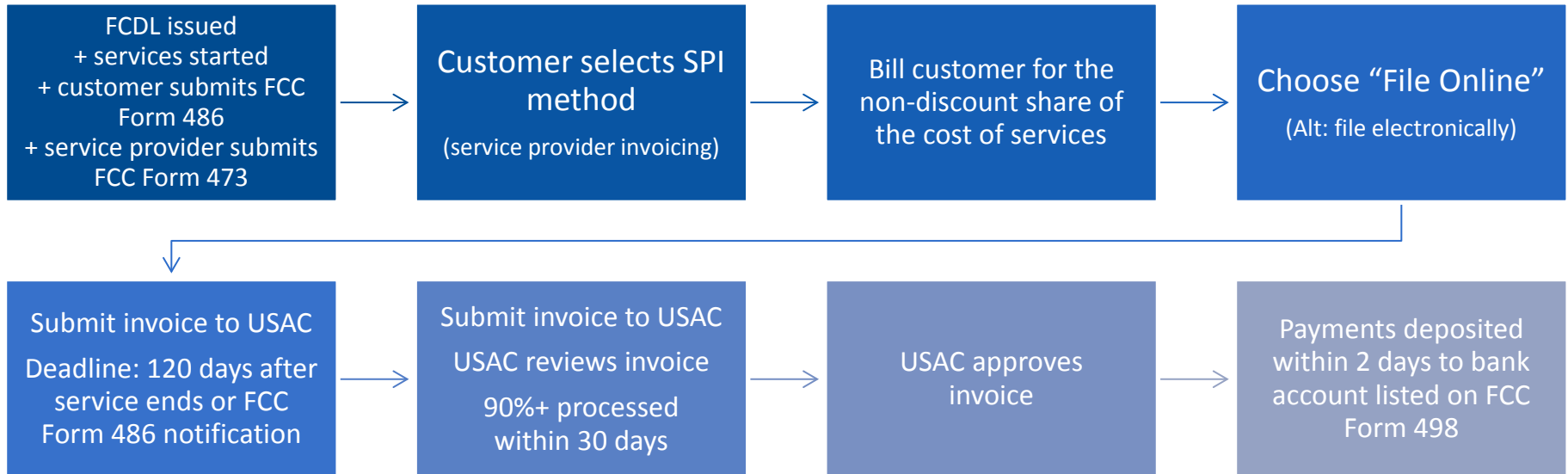
Visit our website, usac.org/sl, to:

- Sign up for next week's webinar (and submit questions in advance)
- Sign up for webinar reminders (click "subscribe" in the upper-right corner)

For questions about the E-rate Program:

- Use "Submit a Question" on our website
- Call (888) 203-8100
- **John Noran:** john.noran@usac.org
- **Mick Kraft:** michael.kraft@usac.org

FY2016 invoicing process (SPI)



FY2016 invoicing process (BEAR)

