



Payment Quality Assurance (PQA) Program

Schools and Libraries (E-rate) Program

When selected for an invoice review under USAC's PQA Program, E-rate Program beneficiaries are required to provide the requested documents and information within 10 business days.

The materials requested can include the following:

- Any document indicating the beneficiary's eligibility status
- Technology Plan Approval Letter (Funding Year 2014 and previous years)
- Service provider bills related to disbursement under review and documentation showing proof that discount services were received
- Consortium Letter of Agency (LOA) or similar authorization
- Documentation related to service provider selection
- Proof of payment to service provider
- List of entities that received services
- Library budget statement for funding year under review, if applicable
- Documentation supporting Children's Internet Protection Act (CIPA) compliance

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Payment Quality Assurance

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