

Submitting a Site and Service Substitution

An applicant may submit a Site and Service Substitution after a funding commitment has been issued as long as it is allowed for in the RFP and related contract(s).

Step 1: Log in

Log in to the system using your user ID and password.

E-File Sign In

User ID:

Password:

[Forgot password](#)

IMPORTANT SYSTEM NOTICE - This system is the property of the Universal Service Administrative Company (USAC) and is to be used to assist individuals with managing their entity's involvement in federal universal service programs. This system may be accessed by authorized users only. By logging in, the user represents himself or herself as an authorized user. This system is monitored, recorded and subject to audit. Any unauthorized use or misuse of this system is strictly prohibited and subject to legal action, including criminal prosecution and civil penalties. Use of this system indicates acceptance of these terms and system monitoring and recording.

Click the box to accept.

New users, please select from the options below:

- [New Service Provider](#)
- [New Contributor/Registration In Progress](#)
- [Add FCC Form 499 Company Officer](#)
- [New RHC Applicant](#)

Step 2: Select Consortium Project Coordinator

Select "Consortium Project Coordinator - Healthcare Connect Fund."

USAC
Universal Service Administrative Company

RURAL HEALTH CARE

Welcome to the Rural Health Care **My Portal**. You have authorization to access one or more Health Care Provider (HCP) accounts in the Telecommunications and Internet Access programs and the Healthcare Connect Fund program. Select the program you wish to enter from the options below.

You may switch programs at any time by returning to your My Portal tab and selecting another option:

- [Telecommunications and/or Internet Access program \(Forms 465, 466, 466-A, 467\)](#)
- [Individual Applicant - Healthcare Connect Fund \(Forms 460, 461, 462, 463\)](#)
- [Consortium Project Coordinator - Healthcare Connect Fund](#)

- After selecting the options for "Consortium Project Coordinator," the applicant is directed to a page listing all consortia filed by the HCP number and name under the "My Consortia" tab.

Select a consortium number/name to submit a Site and Service Substitution.

RURAL HEALTH CARE Return to My Portal

The *My Consortia* tab provides a high-level overview of all consortia in the Healthcare Connect Fund which you manage or have account access to, including:

- HCP Number and HCP Name
- Street Address
- Account Holder Type (Primary, Secondary, Tertiary, Draft)

To access a specific consortium, search by HCP Number or HCP Name (or simply scroll down the list of consortia), then click on the HCP Number. Once you have selected a consortium, you will be taken to that consortium's My Consortium tab, and information on all other tabs will now be specific to that consortium. To access information about another HCP, go to the *My Consortia* tab and select the new consortium.

[File a Form 460 for a new Consortium](#)

My Consortia | **Account Holders**

Search By HCP Number	Search By HCP Name	Account Holder Type	Address	City	State	Zip
1142047	MKD Health System	Primary	123 Ocean Drive	Avalon	NJ	08202

Step 3: Select "Forms" Tab

Select the "Forms" tab to view the different forms.

RURAL HEALTH CARE Return to My Consortia

My Consortium | **My LOAs** | **Documents** | **Account Holders** | **Forms**

MKD Health System Rural Percentage: 100.00%

HCP Number:
HCP Name:

Existing HCPs on 460 (From Line 24)

HCP Number	HCP Name	Eligible (Y/N)	Entity Type	Rural	
1142046	MKD Community Mental Health Center	Y		Y	<input type="button" value="Revoke HCP"/>
1142050	MKD Rural Health Clinic	Y		Y	<input type="button" value="Revoke HCP"/>
1142049	MKD Hospital	Y		Y	<input type="button" value="Revoke HCP"/>

HCPs to be added to Consortium

HCP Number	HCP Name	Eligible (Y/N)	Rural
1142113	MKD Emergency Room		

Step 4: Select "Form 462"

Select the "Form 462" tab to view FRNs associated with the selected HCP.

RURAL HEALTH CARE Return to My Consortium

Form 460 | **Form 461** | **Form 462** | **Form 463** | **Documents**

RHC Note: RHC applicants who are not exempt from competitive bidding may file their Form 462 by proceeding to the 'Form 461' tab any time after the Allowable Contract Selection Date (ACSD) has passed. Applicants will see all submitted Form 461s on this page and are able to click the 'Create 462' button after the ACSD period.

Form 460 App #	Last Edited	Status	Download
1142047-00001	guest 05/04/2015	Approved	
1142047-00002	mkd@mkd.com 05/21/2015	Received	

Step 5: Select the “Substitution” button

Click the “Substitution” button to view approved FCC Form 462s and submit Site and Service Substitutions.

The screenshot shows the 'RURAL HEALTH CARE' header with a 'Return to My Consortium' link. Below the header are navigation tabs for 'Form 460', 'Form 461', 'Form 462', 'Form 463', and 'Documents'. A text block explains the substitution process: 'Click the 'Substitution' button to view approved 462s and submit site and service substitutions. You can select expense items to modify and create new expense items on one FRN at a time. Refer to the approved NCW by downloading the excel file as a reference to aid you during this process. Note that total funding on an FRN cannot increase above the original commitment amount. Expense items included on submitted or draft 463s are not available for modification until USAC processes them, and expense items included in substitutions are not available for invoicing on the 463 until USAC processes the substitution.'

A red box highlights the 'Substitution' button. Below it is a table with the following data:

461 App #	FRN	Last Edited	Type of Funding Request	Expense Type	Bandwidth (Download/Upload)	FCL Issuance Date	Status	Download	Actions Available
	14667741	5/20/2015	Multiple Eligible	Multiple	Multiple		Approved		Create 463
	14667061	5/04/2015	Multiple Eligible	Multiple	Multiple		Approved		Create 463
	14667131	5/14/2015	Multiple Eligible				Draft		Create 463
101105434	14667051	5/04/2015	Multiple Eligible				Draft		Create 463

Step 6: Select an FRN

Find and select the FRN for which you would like to perform a substitution.

The screenshot shows the 'RURAL HEALTH CARE' header and a 'Substitution' sub-header with a 'Go Back' button. Below is a table with the following data:

FRN	Vendor Name	Fund Year	Last Edited	Commitment Amount	Funds Remaining	Substitution Status
14667741	Cox California Telcom, LLC	2014	6/03/2015	\$78,000.00	\$62,400.00	Received
14667061	CentraComm Communications, Ltd.	2014	6/04/2015	\$35,999.96	\$30,000.00	Draft Delete

Note: This screen shows all of the approved FCC Forms 462 for the consortium. The “Commitment Amount” column shows the total funding amount committed to this FRN, and the “Funds Remaining” column shows the funds that have not been invoiced. When the substitution status reads “Received,” you will not be able to select that particular FRN.

Step 7: Add the expense items

The “FRN Search” tab, displays all of the expense items from the approved Network Cost Worksheet (NCW). If your NCW has more than 25 expense items, you will have to select the “Next” and “Previous” buttons to navigate between expense items.

Select the “Add” button next to the expense items that you want to include on the substitution. Once you select the “Add” button, those expense items will be marked as “Added.”

The screenshot shows the 'FRN Search' interface. At the top, there are navigation tabs: FRN SEARCH (selected), EXPENSE ITEMS, ADDITIONAL DOCUMENTATION, CERTIFICATIONS, and SIGNATURE. Below the tabs, there are buttons for 'First', 'Previous', 'Page: 1 of 1' (with a dropdown showing '1'), 'Next' (highlighted with a red box), and 'Last'. Below these are 'Preview PDF' and 'Preview NCW' links. A table lists three expense items:

	FRN ID	HCP Number	Site Name	Expense Type
	1	1142048	MKD Community Mental Health...	ISDN
	2	1142050	MKD Rural Health Clinic	Internet
Added	3	1142049	MKD Hospital	T-1 / DS-1

At the bottom, there are buttons for 'Save and Exit', 'Save and Continue', and 'Exit'. The 'Add' buttons for items 1 and 2 are highlighted with red boxes.

Once you have added the expense items that are involved in the substitution, click “Save and Continue.”

Note: You will not be able to submit a substitution request if the expense item is included on an FCC Form 463 that is in draft, with the service provider for review, or under USAC review. In addition, you cannot perform a substitution on an expense item where the full funding amount has already been disbursed. These items will be marked as “N/A.”

Step 8: Increase/Reduce Expenses or Add/Remove Sites

The “Expense Items” tab will display the values from the latest approved FCC Form 462. You can navigate between expense items by using the “Next” and “Previous” buttons.

Note: The below fields are able to be modified and have a blank field where you can insert the new value.

The screenshot shows the 'Expense Item: 1 of 2' details form. At the top, there are buttons for 'Remove Expense', 'First', 'Previous', 'Expense Item: 1 of 2' (with a dropdown showing '1'), 'Next', 'Last', and 'Add Expense'. The form is divided into several sections:

- Site Information:**
 - A. HCP Number: 1142050
 - B. Site Name: MKD Rural Health Clinic
- Eligible Expense Information:**
 - I. Billing Account Number: 1124a
 - J. Category of Expense: Leased/Tariffed Facilities or Services
 - K. Expense Type: Internet
 - M. Is this Service Symmetrical?
 - O. Download Speed: 40.0 Mbps
 - P. Expected Broadband Service Start date/Shipping Date/Last Day of Work: 07/01/2014
- Financial Information:**
 - AA. Quantity of Items Invoiced: 1
 - AB. Multi-Year Funding Request:
 - AC. Expense Frequency: Monthly
 - AD. Quantity of Expense Periods: 12
 - AE. Undiscounted Cost per item, per Expense Period: 1538.46

On the right side, there is a summary box for 'FRN' with the following values:

- Committed: \$35,999.96
- Invoiced: \$5,999.96
- Remaining: \$30,000.00
- Available: (\$0.00)

Several input fields are highlighted with red boxes, indicating they are modifiable: the Billing Account Number field, the Expected Broadband Service Start date field, the Quantity of Items Invoiced field, the Quantity of Expense Periods field, and the Undiscounted Cost per item, per Expense Period field.

AF. Percentage of Expense Eligible * 100

AG. Percentage of Usage Eligible * 100

AH. Total Eligible Undiscounted Cost 18461.52

AI. Source of HCP Contribution (Choose at least one source) *

Eligible HCP participant

State grants, funding, or appropriations

Federal funding, grants, loans, or appropriations

Tribal government funding

Other grant funding including private grants

Buttons: Remove Expense, First, Previous, Expense Item: 1 of 2, Next, Last, Add Expense

Summary: Committed: \$11,999.99, Invoiced: \$0.00, Requested: \$11,999.99

Lines that can be modified:

- Line I: Billing Account Number
- Line P: Expected Broadband Service Start date/Shipping Date/Last Day of Work
- Line AA: Quantity of Items Invoiced
- Line AB. Multi-Year Funding Request
- Line AD: Quantity of Expense Periods
- Line AE: Undiscounted Cost per item per Expense Period
- Line AF: Percentage of Expense Eligible
- Line AG: Percentage of Usage Eligible
- Line AI: Source of HCP Contribution

Note: If you need to modify a line that does not have a blank field, e.g. the bandwidth or the HCP number, you will need to reduce the expense and add the line item as a new expense.

The “Add Expense” button can be found at the top or at the bottom of the expense page.

Expense Items

Buttons: Remove Expense, First, Previous, Expense Item: 1 of 2, Next, Last, Add Expense

Site Information

A. HCP Number * 1142050

B. Site Name * MKD Rural Health Clinic

Eligible Expense Information

Links: Preview PDF, Preview NCW

The “Reduce Expense” button can be found at the bottom of the expense page.

Buttons: Remove Expense, First, Previous, Expense Item: 1 of 2, Next, Last, Add Expense

AI. Source of HCP Contribution (Choose at least one source) *

Eligible HCP participant

State grants, funding, or appropriations

Federal funding, grants, loans, or appropriations

Tribal government funding

Other grant funding including private grants

Note: The “Reduce Expense” button can also be used when a service has been terminated and you would like to remove the funds from that line item and add it to the discretionary bucket.

The “Remove Expense” button will not reduce the funding from this expense item. This button simply allows you to delete this expense item from the substitution request.

FRN SEARCH ● EXPENSE ITEMS ● ADDITIONAL DOCUMENTATION ● CERTIFICATIONS ● SIGNATURE

Expense Items

Remove Expense First Previous Expense Item: 1 of 2 Next Last Add Expense

1

Site Information

A. HCP Number * 1142050

Preview PDF Preview NCW

Once you have made all the necessary changes to the expense item, click “Save and Continue” at the bottom of the screen.

Save and Exit Save and Go Back Save and Continue Exit

Financial Information Calculator

In the “Financial Information” section, you will notice that there are two calculators: The FRN calculator and the Expense calculator.

FRN Calculator:

FRN

Committed: \$35,999.96

Invoiced: \$5,999.96

Remaining: \$30,000.00

Available: (\$0.00)

“Committed” shows the total amount of funding committed to the FRN, and this amount will **not** change. Substitutions cannot increase the total amount of funding committed.

“Invoiced” shows the total amount of the commitment that has already been invoiced and disbursed by USAC.

“Remaining” shows the difference between the “Committed” and “Invoiced,” and this number represents the funding for the FRN that is ready to be re-allocated.

“Available” will change based on the new values that you input in the “Financial Information” section. When you first begin the substitution, “Available” will be at 0.

Note: Please keep in mind that the above-mentioned numbers reflect USAC’s 65% contribution. Submitting a Site and Service Substitution | Applicant’s Guide

Expense Calculator:

The Expense Calculator interface shows three input fields: Committed (\$11,999.99), Invoiced (\$0.00), and Requested (\$11,999.99). Red arrows point from each field to a corresponding text box explaining the value.

- Committed:** \$11,999.99. "Committed" shows the total amount of funding committed to this particular expense item.
- Invoiced:** \$0.00. "Invoiced" shows the total amount of money for this particular expense item that has already been invoiced and disbursed.
- Requested:** \$11,999.99. "Requested" represents the modified amount of funding being requested for this expense item, based on the changes you make in the Financial Information section. When you first begin the substitution, the "Requested" amount will be equal to the "Committed" amount.

Note: Please keep in mind that the above-mentioned numbers reflect USAC’s 65% contribution

Step 9: Upload Supporting Documentation

Applicants are required to upload supporting documentation for Site and Service Substitution requests. Generally, supporting documentation may include a contract, service order, an addendum, correspondence with a service provider, and/or a summary/explanation of request.

Select “New Document.”

The 'Additional Documentation' section includes a list of supporting documents and navigation buttons. The 'New Document' button is highlighted with a red box.

Additional Documentation Preview PDF Preview NCW

31 List all supporting documentation (Competitive bids, Contract, etc.) that is required to be submitted with this form.

Previous Next **New Document** Select All Documents Delete Checked Documents

The applicant will be prompted to provide the document type and “Click to Upload.”

The document upload form features a dropdown menu for document type, input fields for file names, and buttons for uploading and saving. The dropdown menu, the 'Click to Upload' button, and the 'Save and Continue' button are highlighted with red boxes.

Competitive bids
Contract
Cost Allocation
Cost Effectiveness Evaluation
Eligible Usage Calculation
Network Plan
Sustainability Plan
Other
Competitive bids

Download Philadelphia-Phillies-Logo-HD.jpg
Delete Philadelphia-Phillies-Logo-HD.jpg
Click to Upload
Click to Upload

Save and Exit Save and Go Back **Save and Continue** Exit

Note: If the document type is not listed as an option, select “Other” and insert the document type in the following column.

Once the file has been uploaded, click “Save and Continue.”

Deleting a Document

To delete a document, select the box located under the “Actions” column next to the document. Once this box has been selected, click the blue box for “Delete Checked Documents” to delete a single document.

The screenshot shows the 'Additional Documentation' section of a web application. At the top right, there are links for 'Preview PDF' and 'Preview NCW'. Below this, a heading reads '31 List all supporting documentation (Competitive bids, Contract, etc.) that is required to be submitted with this form.' A navigation bar contains buttons for 'Previous', 'Next', 'New Document', 'Select All Documents', and 'Delete Checked Documents' (the last one is highlighted with a red box). The main area is a table with columns for 'Document Type' and 'Actions'. Two rows are visible: one for 'Sustainability Plan' and one for 'Cost Allocation'. Each row has a text input field and a 'Click to Upload' button. The 'Cost Allocation' row also has 'Download Philadelphia-Phillies-Logo-HD.jpg' and 'Delete Philadelphia-Phillies-Logo-HD.jpg' buttons, with a checked checkbox in the 'Actions' column. At the bottom, there are buttons for 'Save and Exit', 'Save and Go Back', 'Save and Continue' (highlighted with a red box), and 'Exit'.

Once the document is deleted, it can be replaced with another document. Repeat the steps described above for uploading an additional document.

Click “Save and Continue” to move on to the next step.

Step 10: Initiate Certifications

Under the “Certifications” tab, use the following steps to certify Site and Service Substitutions.

- Complete Lines 32 through 40 to certify authorizations to submit the Site and Service Substitutions request.
- Review the attachments and information for accuracy.

Certifications Preview PDF
 Preview NCW

Request for Confidentiality

32 Is applicant requesting confidential treatment and non-disclosure of commercial and financial information? (See instructions for specific information covered by this request.)

Yes No

Certifications

- 33. I certify that I am authorized to submit this request on behalf of the health care provider or consortium.
- 34. I declare under penalty of perjury that I have examined this form and attachments and to the best of my knowledge, information, and belief, all information contained in this form and in any attachments is true and correct.
- 35. I certify under penalty of perjury that the health care provider or consortium has considered all bids received and selected the most cost-effective method of providing the requested services. The "most cost-effective service" is defined as the "method that costs the least after consideration of the features, quality of transmission, reliability, and other factors that the health care provider deems relevant to choosing a method of providing the required health care services." 47 C.F.R. Sec. 54.642(c).
- 36. I certify under penalty of perjury that all Healthcare Connect Fund support will be used only for the eligible program purposes for which support is intended.
- 37. I certify that the health care provider or consortium is not requesting support for the same service from both the Telecommunications Program and the Healthcare Connect Fund.
- 38. I certify that the health care provider or consortium satisfies all of the requirements under Section 254 of the Telecommunications Act of 1996, as amended, and applicable Commission rules, and understand that any letter from the Administrator that erroneously commits funds for the benefit of the applicant may be subject to rescission.
- 39. I certify that I have reviewed all applicable requirements for the program and will comply with those requirements.
- 40. I understand that all documentation associated with this application, including all bids, contracts, scoring matrices, and other information associated with the competitive bidding process, and all billing records for services received, must be retained for a period of at least five years pursuant to 47 C.F.R. Sec. 54.648, or as otherwise prescribed by the Commission's rules.

Once you have completed Lines 32 through 40, select "Save and Continue."

Step 11: Sign and Certify

Click "Certify" to certify the form.

Signature Preview PDF
 Preview NCW

46 Email

43 Printed Name of Authorized Person

First Name:	Middle Initial:	Last Name:
<input type="text" value="Mason"/>	<input type="text" value="K"/>	<input type="text" value="Dixon"/>

44 Title/Position of Authorized Person

45 Phone Ext.

47 Employer

48 Employer's FCC RN

Note: The information in the "Signature" block is prepopulated based on the account information for the account holder. When you select "Certify" on the signature page, a pop-up warning will appear to Submitting a Site and Service Substitution | Applicant's Guide

remind you that while an expense item is being processed for a Site and Service Substitution, it cannot be added to an FCC Form 463 to be invoiced.

Signature

46 E
43 Printed Name of Authorized Pe
44 Title/Position of Authorized Pe
45 P
47 Emp
48 Employer's FCC RN 1234567890

Information

Are you sure you wish to proceed? If you select OK, please note:

1. Only one modification per FRN is allowed at a time, USAC requires time to process proposed modifications
2. No invoicing is allowed on modified or new expense items while a modification is in process, so those line items will be unavailable on the 463 until the process is complete

OK Cancel

Certifies the form, requires that there are no validation issues with this form. Certify Exit

Enter the applicant's My Portal password in the "Signature" field to sign the form and click "Certify."

Sign Form

- In order to electronically sign and submit the form, you must enter your password in the "Signature" field below, then click the "Certify" button to complete the process and submit the FCC Form to RHC.
- You are reminded that your electronic signature is the same as your hand written signature on this form. By typing your password in the Signature block below and clicking the "Certify" button, you have electronically signed the form.

Signature:

Certify Cancel

After the Site and Service Substitution has been certified, a prompt will appear to confirm the submission.

Form 462 | Form 463 | Documents

Exempt from Competitive Bidding

Form Submitted

Your FCC Form 462 has been submitted to RHC. You will receive a confirmation e-mail with a PDF copy of the submitted form and additional information about the application process.

OK





	Status
guest 05/04/2	Approved
mkd@mkd.com	Received

Select “OK” to return to the forms tab. The list of substitution requests will be listed under the “Substitution” button

Form 460 | Form 461 | Form 462 | Form 463 | Documents

Click the 'Substitution' button to view approved 462s and submit site and service substitutions. You can select expense items to modify and create new expense items on one FRN at a time. Refer to the approved NCW by downloading the excel file as a reference to aid you during this process. Note that total funding on an FRN cannot increase above the original commitment amount. Expense items included on submitted or draft 463s are not available for modification until USAC processes them, and expense items included in substitutions are not available for invoicing on the 463 until USAC processes the substitution.

Substitution

461 App #	FRN	Last Edited	Type of Funding Request	Expense Type	Bandwidth (Download/Upload)	FCL Issuance Date	Status	Download	Actions Available
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	14667061	5/04/2015	Multiple Eligible	Multiple	Multiple		Approved	 	Create 463
	14667131	5/14/2015	Multiple Eligible				Draft		Create 463
101105434	14667051	5/04/2015	Multiple Eligible				Draft		Create 463

Authorized account holders will receive an email notification that the substitution was successfully submitted.