



## Payment Quality Assurance (PQA) Program

### Rural Health Care Program

When selected for participation in USAC's Payment Quality Assurance Program, Rural Health Care Program beneficiaries are required to provide the requested documents and information within 10 business days.

The materials requested can include the following:

- Documents indicating the beneficiary's eligibility status
- Service provider bills related to disbursement under review
- Consortium Letter of Agency (LOA) or similar authorization, if applicable
- Documentation related to service provider selection

**Email:** [PQA@USAC.i-Sight.com](mailto:PQA@USAC.i-Sight.com)

**Phone:** (866)348-5943

**Fax:** (877)549-9036

**Mailing Address:**

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