

National Verifier Pre-Production Environment

Access the Pre-Production Environment

Log on to: <https://nationalverifiertraining.service-now.com/lifeline>

Service providers should use their existing NLAD credentials to log into the National Verifier pre-production environment

Pre-Production Functionality

Service Providers will be able to test out the following functionality in the pre-production environment:

- Check Lifeline eligibility using the National Verifier service provider portal
 - Service providers will be able to practice checking eligibility for consumers using mock information, and receiving a mock response back based on the PII entered.
 - Create a new application for a consumer
- View eligibility results
 - The pre-production environment will not connect to state or federal data. Instead, mock responses will be provided for the data sources supporting CO, MS, NM, UT, MT, and WY.
 - The eligibility decisions (Y = eligible, N = ineligible) will be dependent on the first letter of the last name of the consumer. This logic also applies to applications using a benefit qualifying person (BQP).
 - Last names starting with letters A-M will result in an eligibility data source pass.
 - Last names starting with letters N-Z will result in an eligibility data source failure.
 - The following test data, combined with a deliverable address, will pass the pre-production TPIV check:

Test #	First Name	Last Name	DOB	SSN4
1	MARGARET	MOORE	7/4/1936	5130
2	JAMES	DYKES	1/23/1969	1741
3	RALPH	MORGAN	6/13/1968	1234
4	ALEXANDER	BAGWELL	11/28/1998	4634
5	MARY	CORTEZ	2/20/1936	4840
6	DARLENE	ELLIS	11/13/1947	2068
7	BESSIE	LADNER	5/23/1980	4932
8	PATRICIA	HAMPTON	6/19/1987	2070
9	CAROL	GLADE	8/16/1964	9048
10	NICHOLAS	LOREDO	10/21/1957	0856

- Upload support documentation for the following consumer validations:
 - TPIV failures; AMS Error; Under 18 Error; Eligibility Data Source Errors
 - To request a manual review, email NVTraining@usac.org with the application ID and desired result scenario (e.g. approve or reject this error) for each mock application.
 - USAC will approve or reject mock applications based on service provider request, this will not validate that the documentation is acceptable.
- Enroll consumers in NLAD
 - There will be integration with the NLAD pre-production environment, which will allow service providers to practice enrollment transactions as well.

Questions? Email NLADSupport@usac.org. For more information, please visit our website www.usac.org/li