



PAYMENT QUALITY ASSURANCE (PQA) PROGRAM

HIGH COST PROGRAM

When selected for participation in USAC's Payment Quality Assurance Program, High Cost Program beneficiaries are required to provide the requested documents and information within 10 business days.

The materials requested can include the following:

Competitor Companies

- Billing system report
- Subscriber listing
- FCC Form 525

Cost Companies

- Cost Study Worksheet
- Trial balance
- List of acquired exchanges
- Billing system report
- Revenue documentation relating to true-up payments

Average Schedule Companies

- Billing system report
- Exchange map
- Access minute report supporting MOU
- Revenue documentation relating to the true-up payments

Email: PQA@USAC.i-Sight.com

Phone: (866) 348-5943

Fax: (877) 549-9036

Mailing Address:

USAC

Payment Quality Assurance Program

2000 L Street NW, Suite 200

Washington, DC 20036