

Outstanding Issues on FCC Form 499-A

How to find forms with outstanding issues.

Description

USAC analysts review submitted FCC Forms 499 to ensure that revenues are reported accurately. On occasion, they have questions regarding revenues reported on these forms. If this happens with your forms, you will receive an issue email and your FCC Form 499 status will change to “Issue-Carrier Response Required.”

If you have an outstanding issue, the following notice will appear in USAC invoice summary page (near the top is a section titled “Account Status”):

“Notice of Filing Issue(s) – You must respond to outstanding issues on multiple FCC Form 499 filings. Failure to respond could render your filings incomplete and you could be subject to fees.”

This notice is alerting you that there is an outstanding issue on an FCC Form 499-A. Unresolved issues will prevent USAC from processing any of your credits.

Resolution

- Log in to E-File
- Navigate to a specific Filer ID
 - E-File sometimes displays only the most recent version of a form. To ensure it displays all of the form revisions, click the “Include All Filings” button.

Form 499 - Search Forms

Enter Filer 499 ID:

Filer 499 ID:	889993	Company Name:	USAC Test Amy
End Date:		Filer Status:	Active
Contact Name:	Bill Jackson	HQ State:	PA

- Scan the column labeled “Status” to see which form(s) contain a status of “Issue-Carrier Response Required.”

Form	Status	Filing Period	Receipt Date	DCA Approval Date
499Q - May 2017 Filing	DCA Approved	Open	4/29/2017	5/9/2017 9:49:02 AM
499A - April 2017 Filing	Issue-Carrier Response Required	Open	3/30/2017	3/31/2017 6:47:54 AM

- You should have received an email outlining the issue associated with the form. If you cannot find the email, you can request to receive a copy of it by sending an email to form499@usac.org
 - In your email request, please be sure to include your Filer ID and the year and name of the form you are inquiring about.