

View Form 499 Issue Emails in E-File

How to find and view issue emails online in E-File

Description

USAC analysts will review the FCC Forms 499 that you submit to ensure that revenues are reported accurately. On occasion, they have questions regarding revenues reported on these forms. USAC will send issue emails and change the Form 499 status to 'Issue-Carrier Response Required'.

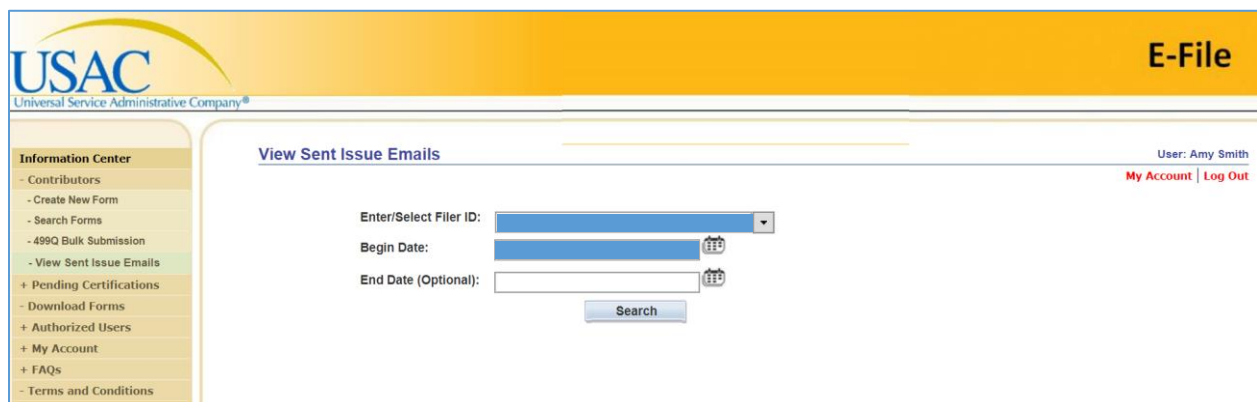
You can view all of the issue emails related to your FCC Forms 499 filings online in E-File.

Instructions

- Log in to E-File
- On the left hand navigation bar, or the "Information Center," click on "View Sent Issue Emails" located under "Contributors"



- Select the Filer ID and the Begin Date for your search (the End Date is optional)
 - The Filer ID drop down arrow will provide a list of Filer IDs that you are authorized to view.
- Click on the "Search" button

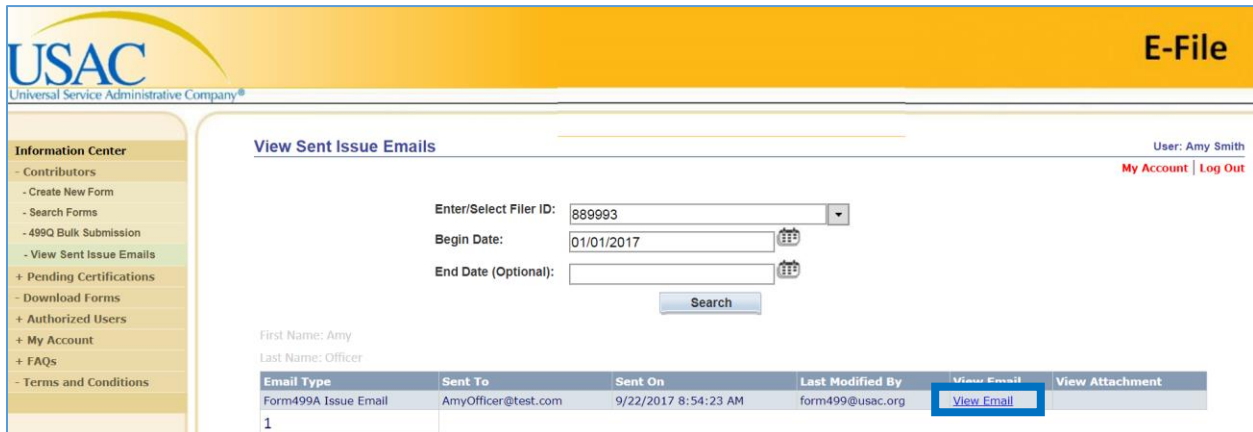


The screenshot shows the USAC E-File 'View Sent Issue Emails' search interface. The page title is 'View Sent Issue Emails'. The search form includes fields for 'Enter/Select Filer ID:', 'Begin Date:', and 'End Date (Optional):'. A 'Search' button is located below the fields. The user is logged in as 'User: Amy Smith' and has links for 'My Account' and 'Log Out'.

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- The resulting list will include all issue emails that were sent to the Filer ID you selected.
 - It will include the email address that the email was sent to and the date when it was sent.
- Click on “View Email” and a copy of the email that was sent will appear in a new window.



USAC
Universal Service Administrative Company®

E-File

View Sent Issue Emails

User: Amy Smith
[My Account](#) | [Log Out](#)

Enter/Select Filer ID:

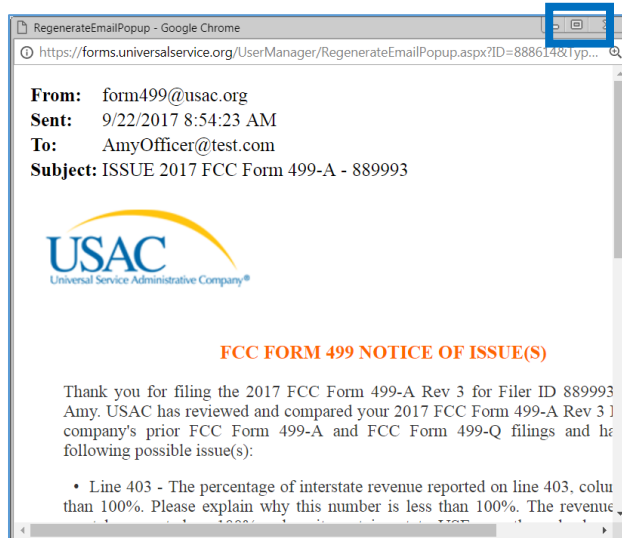
Begin Date:

End Date (Optional):

First Name: Amy
Last Name: Officer

Email Type	Sent To	Sent On	Last Modified By	View Email	View Attachment
Form499A Issue Email	AmyOfficer@test.com	9/22/2017 8:54:23 AM	form499@usac.org	View Email	

- The pop up window displaying the email could be a limited display window. Click on the Square in your browser’s tool bar to make it full screen.



RegenerateEmailPopup - Google Chrome

https://forms.universalservice.org/UserManager/RegenerateEmailPopup.aspx?ID=888614&Iyp...

From: form499@usac.org
Sent: 9/22/2017 8:54:23 AM
To: AmyOfficer@test.com
Subject: ISSUE 2017 FCC Form 499-A - 889993

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FCC FORM 499 NOTICE OF ISSUE(S)

Thank you for filing the 2017 FCC Form 499-A Rev 3 for Filer ID 889993. Amy, USAC has reviewed and compared your 2017 FCC Form 499-A Rev 3 to your company's prior FCC Form 499-A and FCC Form 499-Q filings and has identified the following possible issue(s):

- Line 403 - The percentage of interstate revenue reported on line 403, column 100%. Please explain why this number is less than 100%. The revenue...