

The table below lists the major FCC Orders, rulemaking notices, Public Notices, and other documents relating to the Lifeline Program. The list is in reverse chronological order. Note that the table does not include all FCC Orders, rulemaking notices, Public Notices, and other documents relating to universal service and USAC. The table may be updated on an ongoing basis.

Title and Docket(s)	Document Number/Citation	Release Date	Commonly Referred To As	Brief Description
TerraCom and YourTel to Pay \$3.5M to Resolve Consumer Privacy and Lifeline Investigations, News .	DOC 334286	7/9/2015		The FCC’s Enforcement Bureau has entered into a \$3.5 million settlement with TerraCom, Inc. and YourTel America, Inc., resolving an investigation into whether the companies failed to properly protect the confidentiality of personal information they received from more than 300,000 consumers.
In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund, WC Docket Nos. 11-42, 09-197, and 10-90, Second Further Notice of Proposed Rulemaking, Order on Reconsideration, Second Report and Order, and Memorandum Opinion and Order .	FCC 15-71 DOC 333992 News	6/22/2015	Second Lifeline FNPRM	The FCC proposes and seeks public input on new and additional solutions for the Lifeline Program, including reforms that would bring the program closer to its core purpose and promote the availability of modern services for low-income families.
Wireline Competition Bureau Low-Income Broadband Pilot Program Staff Report, WC Docket No. 11-42, Staff Report .	DA 15-624	5/22/2015		This Report highlights several important patterns in the data from the Low-Income Broadband Pilot program relevant to any consideration of Lifeline support for broadband.
AT&T and SNET to Pay \$10.9M for Overbilling Federal Lifeline Program, News .	DOC 333257	4/29/2015		To resolve an investigation by the FCC’s Enforcement Bureau, AT&T and its former subsidiary Southern New England Telephone have agreed to pay \$10.9 million in penalties for overbilling the FCC’s Lifeline Program.
Wireline Competition Bureau Provides Guidance to Eligible Telecommunications Carriers on the Process to Elect USAC to Perform Lifeline Recertification, WC Docket No. 11-42, Public Notice .	DA 15-397	3/31/2015		The FCC provides guidance regarding the process for eligible telecommunications carriers (ETCs) to elect the USAC to perform Lifeline recertification for their subscribers in 2015.



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In the Matter of Lifeline and Link Up Reform, WC Docket No. 11-42, Order .	DA 15-398	3/31/2015		The FCC clarifies that, pursuant to the Lifeline Reform Order, an eligible telecommunications carrier (ETC) must both assess and collect a monthly fee from a subscriber in order to avoid the Lifeline usage requirements, including the requirement to de-enroll inactive subscribers who fail to use the service within any consecutive 60-day period.
In the Matter of Forfeiture Methodology for Violations of Rules Governing Payment to Certain Federal Programs, Policy Statement .	FCC 15-15	2/3/2015		The FCC has reevaluated its methodologies for calculating forfeitures for violations of the USF and other federal program payment rules and adopts a treble damages methodology to assess forfeitures for violations of federal program payment rules.
Federal-State Universal Service Joint Board Staff Releases Monitoring Report, CC Docket No. 96-45, WC Docket Nos. 02-6,02-60, 06-122, 10-90, 11-42, 13-184, and 14-58, Report .	DOC 330829	12/4/2014	2014 Monitoring Report	The staff of the Federal-State Joint Board on Universal Service has released its most recent Monitoring Report on Universal Service. This report contains information designed to monitor the impact of various universal service support mechanisms, and the methods used to finance them, based on data filed by the telephone industry with the Federal Communications Commission through September 2014.
Wireline Competition Bureau Opens New Docket for the Filing of Annual Lifeline Eligible Telecommunications Carrier Certifications FCC Form 555, WC Docket No. 14-171, Public Notice .	DA 14-1731	12/2/2014		The FCC opens a new docket (WC Docket No. 14-171) for eligible telecommunications carriers (ETCs) to file their annual certifications demonstrating compliance with the Commission's Lifeline program rules.
FCC Plans \$10 Million Fine for Carriers that Breached Consumer Privacy, WC Docket No. 11-42, News .	DOC 330136 FCC 14-173	10/24/2014		According to an investigation by the Enforcement Bureau, TerraCom and YourTel apparently stored Social Security numbers, names, addresses, driver's licenses, and other sensitive information belonging to their customers on unprotected Internet servers that anyone in the world could access.
Recommendation Regarding Access for Eligible Individuals with Disabilities to Lifeline Service, FCC Consumer Advisory Committee, Document .	DOC 330090	10/20/2014		The Consumer Advisory Committee calls upon the Commission to develop a plan to ensure that both USAC and Lifeline Program providers recognize that this federally-assisted program and participating carriers have specific obligations under the Communications Act pertaining to the needs of individuals with disabilities to ensure the availability of accessible and usable communication technology.



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Wireline Competition Bureau Reminds Eligible Telecommunications Carriers of NLAD Processes Regarding Benefit Transfers, Exceptions Management and Dispute Resolution, WC Docket No. 11-42, Public Notice.	DA 14-1390	9/25/2014		The Bureau reminds eligible telecommunications carriers (ETCs) that the procedures for the National Lifeline Accountability Database (NLAD) are available on USAC's website.
Streamlined Process for Resolving Requests for Review of Decisions by the Universal Service Administrative Company, CC Docket No. 96-45, WC Docket Nos. 02-6, 02-60, 06-122, 08-71, 10-90, 11-42, and 14-58, Public Notice.	DA 14-1330	9/15/2014		Effective immediately, we will issue a Public Notice periodically, as necessary, disposing of pending matters that do not involve complicated and/or controversial issues, in a manner consistent with Commission and/or Bureau precedent.
Wireline Competition Bureau Takes Additional Steps to Eliminate Duplicative Claims for Lifeline Support, WC Docket No. 11-42, Public Notice.	DA 14-1234	8/25/2014		The Bureau announces the process for resolving inter-company household duplicate subscribers found during the National Lifeline Accountability Database (NLAD) loading process.
Wireline Competition Bureau Reminds Carriers of Eligible Telecommunications Carrier Designation and Compliance Plan Approval Requirements for Receipt of Federal Lifeline Universal Service Support, WC Docket Nos. 09-197 and 11-42, Public Notice.	DA 14-1052	7/24/2014		Reminds entities that they must be deemed an eligible telecommunications carrier (ETC) in order to receive Lifeline support and also reminds ETCs that Bureau approval of a Lifeline compliance plan is limited to the entity as it was structured at the time the approval was granted.
FCC Chairman Wheeler Announces Universal Service Fund Strike Force, Dedicated to Combatting Waste, Fraud and Abuse, News.	DOC 328183	7/14/2014		Announces the creation of a Universal Service Fund Strike Force, housed in the agency's Enforcement Bureau, dedicated to combatting waste, fraud, and abuse in Commission funding programs.
In the Matter of Lifeline and Link up Reform and Modernization, WC Docket No. 11-42, Order.	DA 14-785	6/6/2014		Grants a petition for waiver filed by the United States Telecom Association (USTelecom), as well as petitions for waiver filed by individual state commissions and a state carrier association, regarding the Lifeline rules.



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National Lifeline Accountability Database Up and Running, Database Key to FCC Efforts to Eliminate Waste, Fraud and Abuse from Lifeline, Bureau Also Releases New Audit Requirements for Lifeline Providers, News .	DOC 326432	4/3/2014		The FCC has launched a database designed to eliminate waste from duplicative subscriptions in the Lifeline phone service subsidy program nationwide. The National Lifeline Accountability Database, a cornerstone of the FCC's comprehensive efforts to combat waste fraud and abuse in the Lifeline program, already has identified \$169 million in annualized savings by flagging existing duplicates for elimination while preventing enrollment of new duplicates.
Wireline Competition Bureau Announces Release of Final Lifeline Biennial Audit Plan, WC Docket No. 11-42, Public Notice .	DA 14-450 DA 14-1368 Erratum	4/2/2014		Announces release of the final Lifeline Biennial Audit Plan for independent biennial audits of eligible telecommunications carriers receiving \$5 million or more annually from the low-income universal service support program.
Wireline Competition Bureau Announces Duty to Query the National Lifeline Accountability Database, WC Docket No. 11-42, Public Notice .	DA 14-40	1/14/2014		The Bureau reminds ETCs that they are required to collect, and provide to the NLAD, the following information for each new and existing Lifeline subscriber.
Federal-State Universal Service Joint Board Staff Releases Monitoring Report, News .	DOC 324893	12/23/2013	2013 Monitoring Report	The staff of the Federal-State Joint Board on Universal Service has released its most recent Monitoring Report on Universal Service. This report contains information designed to monitor the impact of various universal service support mechanisms, and the methods used to finance them, based on data filed by the telephone industry with the Federal Communications Commission through October 2013.
FCC Proposes Nearly \$44 Million in Fines Against 3 Lifeline Providers, Brings Total Proposed Lifeline Fines to \$90 Million in Past Three Months, News .	DOC 324620 FCC 13-154 FCC 13-155 FCC 13-156	12/11/2013		The Federal Communications Commission has proposed nearly \$44 million in fines against three companies that appear to have violated FCC rules protecting its Lifeline program against waste, fraud and abuse. Added to the eight Lifeline Program enforcement actions brought by the FCC in the past 90 days, these three fines bring the total amount proposed to \$90 million over that period.
FCC Proposes Nearly \$33 Million in Penalties Against Lifeline Providers that Sough Duplicate Payments for Ineligible Subscribers, News .	DOC 323852 FCC 13-145 FCC 13-148 FCC 13-149	11/1/2013		Continuing its efforts to combat waste, fraud, and abuse in the Lifeline program, the Federal Communications Commission today proposed \$32.6 million in fines against three companies that apparently violated program rules.



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Wireline Competition Bureau Announces that the National Lifeline Accountability Database will begin Accepting Subscriber Data in December, WC Docket No. 11-42, Public Notice.	DA 13-2052	10/23/2013		Informs eligible telecommunications carriers (ETCs) receiving Lifeline support that the National Lifeline Accountability Database (NLAD) will be ready to accept subscriber information by December 2013.
Revised Filing Deadlines Following Resumption of Normal Commission Operations, Public Notice.	DA 13-2025	10/17/2013		As a result of the recent government-wide lapse in funding, the Commission suspended normal operations from October 1, 2013 through October 16, 2013, for a total of 16 days. Among other things, the Commission's filing window, mail room, and all electronic filing systems, with the exception of the Network Outage Reporting System (NORS), were unavailable from October 1, 2013, until today.
FCC Proposes more than \$14.4 Million in Forfeitures to Combat Duplicative Lifeline Service, Protect Lifeline Program, News.	DOC 323565 FCC 13-129 FCC 13-130 FCC 13-131 FCC 13-132 FCC 13-132	9/30/2013		Proposed more than \$14.4 million in forfeitures against five wireless Lifeline service providers who apparently violated the Commission's Lifeline rules. The violations involve thousands of consumers who had more than one Lifeline subscription from the same provider, resulting in duplicative support requests and payments.
Lifeline Household Duplicates Pilot Program Guidance Letter, WC Docket No. 11-42, Letter.	DA 13-1881	9/11/2013		USAC shall trial two options for collecting and reviewing subscriber responses, testing the same number of addresses and subscribers with each option. Under both options, consistent with the existing IDV process, USAC shall mail a letter notifying each duplicative subscriber that the subscriber has been identified as someone living at an address where another Lifeline subscriber resides and shall require each such subscriber to complete a one-per-household worksheet.



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Wireline Competition Bureau Announces Filing Deadline of October 15, 2013 for Eligible Telecommunications Carriers to File High-Cost and Low-Income Annual Reports, and Announces Filing Deadline of December 16, 2013 for States and ETCs to File Annual Use Certifications, WC Docket Nos. 10-90 and 11-42, Public Notice .	DA 13-1707	8/6/2013		Notifies Eligible Telecommunications Carriers (ETCs), states, and other stakeholders that information required pursuant to sections 54.313 and 54.422 of the Commission’s rules must be filed by October 15, 2013, using FCC Form 481. Also announces that certifications required pursuant to section 54.314 of the Commission’s rules must be filed by December 16, 2013.
Lifeline Providers are Liable if Their Agents or Representatives Violate the FCC’s Lifeline Program Rules. Enforcement Advisory No. 2013-4, Public Notice .	DA 13-1435	6/25/2013		The FCC’s Enforcement Bureau reminds Eligible Telecommunications Carriers (ETCs) receiving federal universal service support from the Lifeline program that they are liable for any conduct by their agents, contractors, or representatives (acting within the scope of their employment) that violates the FCC’s Lifeline rules.
In the Matter of Lifeline and Link Up Modernization and Reform, WC Docket No. 11-42, Order .	DA 13-1441	6/25/2013		Underscores certain compliance requirements that are contained in the Lifeline Reform Order and its accompanying rules. The Bureau codifies the Commission’s requirement that eligible telecommunications carriers (ETCs) verify a Lifeline subscriber’s eligibility for Lifeline service before activating such service, pursuant to the authority delegated in the Lifeline Reform Order.
In the Matter of Connect America Fund, WC Docket No. 10-90, Order .	DA 13-1348	6/10/2013		Grants a brief, limited waiver of the filing deadline for the annual eligible telecommunication carrier (ETC) reporting requirements under section 54.313(j) of the Commission’s rules. Additionally, it waives the filing deadline for states, or ETCs not subject to the jurisdiction of a state, to certify to the proper use of federal universal service support under section 54.314(d) of the Commission’s rules; instead, under the limited waiver granted herein, states or ETCs must file the section 54.314 certification within 60 days after ETCs have filed their 2013 annual reports.



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Wireline Competition Bureau Provides Guidance Regarding the 2013 Lifeline Recertification Process, WC Docket No. 11-42, Public Notice .	DA 13-1188	5/22/2013		Clarifies that all active Lifeline subscribers enrolled or recertified in a calendar year must be recertified the next calendar year and in every calendar year thereafter. The Bureau also describes the process by which eligible telecommunications carriers (ETCs) can elect to have the USAC perform the recertification process.
Wireline Competition Bureau Announces Results of the 2012 Annual Lifeline Recertification Process, WC Docket No. 11-42, Public Notice .	DA 13-872	4/25/2013		Reports that 29 percent of all subscribers that were enrolled in the program in June 2012 have been de-enrolled from the program. The recertification requirement reform alone is projected to save \$400 million in 2013.
In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, GN Docket No. 09-51, CC Docket Nos. 01-92, 96-45, and WT Docket No. 10-208, Order .	DA 13-332	3/5/2013		Waives certain aspects of the reporting requirements adopted in the USF/ICC Transformation Order for eligible telecommunications carriers (ETCs) relating to five-year build-out plans and broadband network testing. It also clarifies and revises section 54.313(a) of the Commission’s rules accordingly.
Wireline Competition Bureau Provides Guidance to Eligible Telecommunications Carriers on the Process to Elect USAC to Perform Lifeline Recertification, WC Docket No, 11-42, Public Notice .	DA 14-303	3/5/2013		Provides guidance regarding the process for eligible telecommunications carriers (ETCs) to elect the Universal Service Administrative Company (USAC) to perform Lifeline recertification for their subscribers in 2014.
Lifeline Reforms Saved more than \$210 Million in 2012, Beating Target; FCC Announces 14 Pilot Projects to Increase Broadband Adoption Using a Portion of Savings from Lifeline Reform, News .	DOC 318059	12/19/2012		Announced that savings from its comprehensive reform of its Lifeline program earlier this year reached nearly \$214 million in 2012, surpassing the \$200 million target the FCC set when it comprehensively reformed the program in January.



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In the Matter of Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42, Order .	DA 12-2045	12/19/2012		Selects 14 projects to participate in the Commission’s broadband adoption Lifeline pilot program (Pilot Program), authorizing approximately \$13.8 million in support for rural, urban and suburban projects spanning 21 states and Puerto Rico.
In the Matter of Universal Service Contribution Methodology, Application for Review of Decision of the Wireline Competition Bureau filed by Global Crossing Bandwidth, Inc., Request for Review of the Decision of the Universal Service Administrator and Emergency Petition for Stay by U.S. TelePacific Corp. d/b/a TelePacific Communications, XO Communications Services, Inc. Request for Review of Decision of the Universal Service Administrator, Universal Service Administrative Company Request for Guidance, WC Docket No. 06-122, Order .	FCC 12-134	11/5/2012	Wholesaler-Reseller Clarification Order	Addresses several requests regarding federal Universal Service Fund (USF or Fund) contribution obligations of wholesale providers and their customers. The FCC’s actions today provide much-needed clarification for contributors on existing USF contribution obligations and administrative requirements for the contribution system.
Wireline Competition Bureau Clarifies Minimum Requirements for States Seeking to Opt Out of National Lifeline Accountability Database, WC Docket Nos. 11-42, 03-109, and 12-23, CC Docket No. 96-45, Public Notice .	DA 12-1624	10/11/2012		Provides guidance to states regarding the process of opting out of the National Lifeline Accountability Database (Database) established in the Lifeline Reform Order (Order).
Wireline Competition Bureau Reminds Eligible Telecommunications Carriers of Their Obligation to Eliminate Duplicative Lifeline Support, WC Docket Nos. 11-42, 03-109, and 12-23, CC Docket No. 96-45, Public Notice .	DA 12-1625	10/11/2012		Provides guidance to Eligible Telecommunications Carriers (ETCs) and state administrators regarding compliance with the one-per household rule adopted in the Lifeline Reform Order, and reminds ETCs of their ongoing duty to prevent and eliminate duplicative support.



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Wireline Competition Bureau Reminds Carriers That They Must Recertify Eligibility of All Lifeline Subscribers by December 31, 2012, WC Docket Nos. 11-42, 03-109, and 12-23, CC Docket No. 96-45, Public Notice.	DA 12-1626	10/11/2012		Reminds parties of their obligations and provides guidance to ETCs and state agencies regarding the Lifeline re-certification requirements in 2012 and the annual re-certification reporting process in subsequent years.
Wireline Competition Bureau Provides Notice Regarding the Effective Date of Certain Rules Adopted in the Lifeline Reform Order, WC Docket Nos. 11-42, 03-109, 12-23 and CC Docket No. 96-45, Public Notice.	DA 12-689	5/1/2012		Announces the effective dates of certain rules adopted in the Lifeline Reform Order' that include information collection provisions and were therefore subject to approval by the Office of Management and Budget (OMB).
Wireline Competition Bureau Announces Application Procedures and Deadline for Applications to Participate in the Broadband Adoption Lifeline Program, WC Docket No. 11-42, Public Notice.	DA 12-683	4/30/2012		Announces the application criteria for eligible telecom carriers (ETCs) and their partners interested in competing for a portion of the \$25 million the Commission has budgeted for a broadband adoption pilot program for low-income consumers (Pilot Program).
Wireline Competition Bureau Provides Guidance Regarding the Effective Date of Certain Rules Adopted in the Lifeline Reform, WC Docket Nos. 11-42, 03-109, 12-23 and CC Docket No. 12-23, Public Notice.	DA 12-493	3/29/2012		Announces that the implementation of the \$9.25 Lifeline flat rate on non-Tribal lands cannot become effective until the Office of Management and Budget (OMB) approves the data collection provisions of that rule. Upon OMB approval, the FCC will publish a notice announcing the effective date of the rule and providing no less than 90 days for ETCs to come into compliance with the provisions.
In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training, WC Docket Nos. 11-42, 03-109, 12-23, and CC Docket No. 96-45, Report and Order and Further Notice of Proposed Rulemaking,	FCC 12-11	2/6/2012	Lifeline Reform Order	Comprehensively reforms and begins to modernize the Universal Service Fund's Lifeline program by substantially strengthening protections against waste, fraud, and abuse; improving program administration and accountability; improving enrollment and consumer disclosures; initiating modernization of the program for broadband; and constraining the growth of the program in order to reduce the burden on all who contribute to the Universal Service Fund.



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Inquiry Into Disbursement Process For The Universal Service Fund Low Income Program WC Docket No. 03-10, Public Notice.	DA 11-1593 , 26 FCC Rcd 13131	9/23/2011		Seeks comment on a proposal for disbursing Universal Service Fund low income support to eligible telecommunications carriers (ETCs) based upon actual support payments made, instead of projected.
In the Matter of Lifeline and Link Up Reform and Modernization, Federal-State Joint Board on Universal Service, Lifeline and Link Up, CC Docket No. 03-109, Report and Order.	FCC 11-97 , 26 FCC Rcd 9022	6/21/2011	Lifeline Reform Order	Reforms Lifeline Program to Eliminate Waste & Ensure Fiscal Responsibility
Deadline For Annual Lifeline Verification Surveys And Certifications, WC Docket No. 03-109, Public Notice.	DA 11-749 , 26 FCC Rcd 6218	4/28/2011		A reminder that an ETC in a state with its own state-based low income program must submit a certification, signed by an officer of the company, to USAC by August 31, 2011.
Letter to Richard Belden from Sharon Gillett, Chief, Wireline Competition Bureau, WC Docket No. 05-337, Letter.	DA 11-632	4/7/2011		Response to a request for guidance from the Universal Service Administrative Company regarding eligible telecommunications carriers obligation to advertise supported services
In the Matter of Lifeline and Link Up Reform and Modernization, Federal-State Joint Board on Universal Service, Lifeline and Link Up, WC Docket No. 11-42, CC Docket No. 96-45, WC Docket No. 03-109, Notice of Proposed Rulemaking.	FCC 11-32	3/4/2011		Comprehensively reform and modernizes the Lifeline/Link Up program for 21st century communications needs building on recommendations of the Federal-State Joint Board on Universal Service, the Government Accountability Office, and the National Broadband Plan. The reforms will set the program on a firmer footing, establishing greater accountability and ensuring that millions of low-income Americans continue to receive affordable phone service while using savings from reforms to fund pilot programs for broadband.
Letter to Richard Belden, USAC, from Sharon Gillett, Chief FCC Wireline Competition Bureau, Letter.	DA 11-110	1/21/2011		WCB Guidance Letter: Wireline Competition Bureau provides guidance to USAC on duplicate claims for Lifeline support.
In the Matter of Federal-State Joint Board on Universal Service Lifeline and Link Up, CC Docket No. 96-45, WC Docket No. 03-109, Recommended Decision.	FCC 10J-3 , 25 FCC Rcd 15598	11/4/2010		Adopted Recommended Decision on Low-Income Issues



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Federal-State Joint Board on Universal Service Seeks Comment on Lifeline and Link-Up Eligibility, Verification, And Outreach Issues Referred to Joint Board, CC Docket No. 96-45, WC Docket No. 03-109, Public Notice.	FCC 10J-2 , 25 FCC Rcd 7551 (2010)	6/15/2010		Seeks comment on the Referral Order in which the Commission asked the Joint Board to recommend any changes to the Lifeline and Link Up eligibility, verification, and outreach rules that may be necessary given significant technological and marketplace changes since the current rules were adopted.
Deadline for Annual Lifeline Verification Surveys and Certifications, WC Docket No. 03-109, Public Notice.	DA 10-1033 , 25 FCC Rcd 7415 (2010)	6/7/2010		Reminder for August 31 deadline for verification and certification.
Wireline Competition Bureau Establishes the Effective Date for Electronic Disbursement of Universal Service Support Payments, CC Docket No. 02-6, Public Notice.	DA 10-270 , 25 FCC Rcd 7067 (2010)	6/2/2010		Establishes the effective date of August 31, 2010 for the requirement that all federal universal service support payments must be made by electronic funds transfer.
Federal-State Joint Board on Universal Service, Lifeline and Link Up, CC Docket No. 96-45, WC Docket No. 03-109, Order.	FCC 10-72	5/4/2010		Asks Federal-State Joint Board on Universal Service to review FCC's eligibility, verification, and outreach rules for the Lifeline and Link Up universal service programs, which currently provide discounts on telephone service for low-income customers.
Wireline Competition Bureau Seeks Comment on Requests for Review by AT&T Inc., T-mobile USA, Inc., and TracFone Wireless, Inc., Of decisions of the universal service administrator concerning audit findings relating to the low-income program, WC Docket No. 03-109, Public Notice.	DA 10-522 , 25 FCC Rcd 2937 (2010)	3/31/2010		Bureau seeks comment on 3 requests for review of certain USAC low-income support audit findings against Cingular, T-Mobile, and TracFone. In each case, USAC found that the carrier failed to comply with the documentation retention requirements of the Commission's Hurricane Katrina Order.



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Lifeline and Link-Up, Petitions for Declaratory Ruling and Requests for Waiver by US Cellular Corporation, et al., WC Docket No. 03-109, Order and Declaratory Ruling.	FCC 10-25 , 25 FCC Rcd 1641 (2010)	2/2/2010	US Cellular Order	Order addresses petitions for waiver of section 54.410 and six requests for a declaratory ruling concerning FCC's Lifeline certification and verification requirements. Grants requests seeking extension of the June 22, 2005, deadline to submit sample Lifeline verification data in the US Cellular Washington Petition, the ADT Petition, and the VA Cellular Petition. Also grants requests for a declaratory ruling and concludes that when a state commission mandates Lifeline support, but does not impose certification and verification requirements on certain carriers within the state, the affected carriers must follow federal default criteria for certification and verification purposes.
TracFone Request For Modification Of Condition Adopted In Commission Order Granting TracFone Forbearance From Eligible Telecommunications Carrier Requirements, CC Docket No. 96-45, Public Notice.	DA-09-1272 , 24 FCC Rcd 7694 (2009)	6/05/2009		Requests that it be allowed to verify annually that its Lifeline customers are heads of households and receive Lifeline-supported service only from TracFone through use of a statistically valid sample of customers.
Virgin Mobile USA, L.P., CC Docket No. 96-45, Order.	FCC-09-18 , 24 FCC Rcd 3381 (2009)	3/05/2009	Virgin Mobile Order	Grants the petition filed by Virgin Mobile USA, L.P. for forbearance from the facilities requirement for ETC designation for Lifeline support only, with conditions.
TracFone Low-Income Support, Letter.	DA 08-2669 , 23 FCC Rcd 17417 (2008)	12/5/2008		Informs USAC that TracFone is not required to obtain certification from every public safety answering point (PSAP) within a state prior to receiving Lifeline support in any part of that state. TracFone is required to obtain certification from each PSAP in those areas where it offers Lifeline service prior to receiving Lifeline support in those areas of the state.
Deadline for Annual Lifeline Verification Surveys and Certifications, WC Docket No. 03-109, Public Notice.	DA 08-1847 , 23 FCC Rcd 11917 (2008)	8/5/2008		Sets September 2, 2008, as deadline for Annual Lifeline Verification Surveys and Certifications in the Low Income Program.
Kansas Corporation Commission Petition for Declaratory Ruling, WC Docket No. 08-55, Public Notice.	DA 08-1060 , 23 FCC Rcd 7203 (2008)	5/2/2008		Seeks comment on a KCC petition for declaratory ruling affirming the lawfulness of its procedure for certifying carriers' receipt of federal universal service support.



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Federal-State Joint Board on Universal Service, CC Docket No. 96-45, TracFone Wireless, Inc., Order.	FCC 08-100 , 23 FCC Rcd 6206 (2008)	4/11/2008	TracFone ETC Designation Order	Conditionally designates TracFone Wireless, Inc. as an eligible telecommunications carrier for Lifeline service only in New York, Virginia, Connecticut, Massachusetts, Alabama, North Carolina, Tennessee, Delaware, New Hampshire, Pennsylvania, and the District of Columbia.
2007 Universal Service Monitoring Report, CC Dockets 98-202 and 96-45.	DOC-279226	12/28/2007	2007 Monitoring Report	Report contains information designed to monitor the impact of various universal service support mechanisms, and the methods used to finance them. 11th report in this series. (Data received through June 2007)
Comprehensive Review of Universal Service Fund Management, Administration, and Oversight, Federal-State Joint Board on Universal Service, Schools and Libraries Universal Service Support Mechanism, Rural Health Care Support Mechanism, Lifeline and Link-Up, Changes to the Board of Directors for the National Exchange Carrier Association, Inc., WC Docket No. 05-195, CC Docket No. 96-45, CC Docket No. 02-6, WC Docket No. 02-60, WC Docket No. 03-109, CC Docket No. 97-21, Report & Order.	FCC 07-150 , 22 FCC Rcd 16372 (2007)	8/29/2007		Adopts measures to safeguard the USF from waste, fraud, and abuse as well as measures to improve the management, administration, and oversight of the USF. Specifically: Strengthens oversight of the USF contributions process by requiring timely filing of Telecommunications Reporting Worksheets and timely payment of USF contributions; Clarifies current procedures and restructure the rate of interest under the DCIA as amended, that is imposed when contributors fail to make USF contributions on time and apply the same rate to contributors that fail to file properly the FCC Forms 499-A and 499-Q; Adopts document retention requirements and administrative limitation periods for the high-cost, low-income, and rural health care universal service programs, and for USF contributors; Adopt rules for recovery of improperly disbursed funds for the high-cost, low-income, and rural health care universal service programs; Revises FCC debarment rules to include parties who are convicted of criminal violations or held civilly liable for acts arising out of participation in the high-cost, low-income, and rural health care universal service programs; Adopts performance measures for the universal service programs and for the Administrator.
Wireline Competition Bureau Seeks Additional Comment on Promoting Deployment and Subscribership In Underserved Areas, Including "Near Reservation" Areas, CC Docket No. 96-45, Public Notice.	DA 07-1239 , 22 FCC Rcd 4862 (2007)	3/12/2007		Seeks to refresh the record on issues raised in the Twelfth Report and Order and Twenty-Fifth Report and Order and Further Notice of Proposed Rulemaking related to what constitutes a "near reservation" area for federal Lifeline and Link-Up support purposes.



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2006 Universal Service Monitoring Report, CC Dockets 98-202 and 96-45.	DOC-269251	12/29/2006	2006 Monitoring Report	Report contains information designed to monitor the impact of various universal service support mechanisms, and the methods used to finance them. Tenth report in this series. (Data received through May 2006)
Federal-State Joint Board on Universal Service; Request for Review of the Decision of the Universal Service Administrator by Thumb Cellular Limited Partnership, CC Docket No. 96-45, Order .	DA 06-2355 , 21 FCC Rcd 13539 (2006)	11/22/2006		Clarifies that Section 1.4(j) of the Commission's rules provides that if the filing date falls on a holiday (Saturday, Sunday, officially recognized federal legal holidays, and any other day FCC offices are closed and not reopened prior to 5:30 pm), the document shall be filed on the next business day, regardless if program rules state specific date. Example: If rule states, "must be submitted no later than March 30 each year," and March 30 is a holiday, any filings are due the next business day (e.g., March 31 or April 1).
Deadline for Annual Lifeline Verification Surveys, Public Notice .	DA 06-1391 , 21 FCC Rcd 7184 (2006)	7/3/2006		Wireline Competition Bureau announces that an ETC in a state with its own state-based Low Income program must submit a certification, signed by an officer of the company to USAC by August 31, 2006, attesting that the ETC has complied with the state verification procedures. All ETCs in federal default states must also submit their annual Lifeline verification survey results to USAC by August 31, 2006. Provides answers to frequently asked questions concerning the Lifeline certification and verification procedures.
Federal-State Joint Board on Universal Service; Schools and Libraries Universal Service Support Mechanism; Rural Health Care Support Mechanism; Lifeline and Link-Up, CC Dockets No. 96-45 and 02-6, WC Dockets No. 02-60 and 03-109, Order .	FCC 05-178 , 20 FCC Rcd 16883 (2005)	10/14/2005	Katrina Relief Order Hurricane Katrina Order	Katrina Relief order; takes immediate steps to assist the victims of Hurricane Katrina by making available approximately \$211 million of targeted support from the Universal Service Fund for reconstruction and remediation relating to the restoration of telecommunications services.
Schools and Libraries Universal Service Support Mechanism; Rural Health Care Support Mechanism; Lifeline and Link-Up, Federal-State Joint Board on Universal Service; CC Docket No. 02-6, WC Dockets No. 02-60 and 03-109, CC Docket No. 96-45, Order .	DA 05-2484 , 20 FCC Rcd 14774 (2005)	9/21/2005	Katrina Waiver Order	Katrina Waiver Order; waives procedural rules relating to the Universal Service Fund on an emergency interim basis; State commissions, carriers, and program beneficiaries in the affected areas of Louisiana, Mississippi, and Alabama may postpone filing certain USF forms, payments and data for a period of up to one hundred and fifty (150) days.



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Baseline Lifeline Study	Baseline Lifeline Study	8/9/2005		Section 1: Baseline Information, Table 1.A, Baseline Lifeline subscription information (Year 2002)
Lifeline and Link-Up, WC Docket No. 03-109, Order.	DA 05-1602 , 20 FCC Rcd 10459 (2005)	6/6/2005		Extends the date to establish certification and verification procedures pursuant to the FCC's Lifeline Order (FCC-04-87) until March 1, 2006.
Lifeline and Link-Up, WC Docket No. 03-109, Order and Further Notice of Proposed Rulemaking.	FCC 04-87 , 19 FCC Rcd 8302 (2004) FCC 04-87 Errata 5/26/04 FCC 04-87 Errata 1/31/05	4/29/2004	Lifeline Order 2004 Lifeline and Link Up Order	Expands the federal default eligibility criteria to include an income-based criterion and additional means-tested programs; adopts federal certification and verification procedures, and require states, under certain circumstances, to establish certification and verification procedures to minimize potential abuse of these programs; adopts outreach guidelines for the Lifeline/Link-Up program; seeks comment on whether the inclusion of a broader income-based criterion in the federal default eligibility criteria would further increase Lifeline/Link-Up subscription rates.
Lifeline and Link-Up, WC Docket No. 03-109, Notice of Proposed Rulemaking.	FCC 03-120 , 18 FCC Rcd 11628 (2003)	6/9/2003		Seeks comments on expanding the federal default eligibility criteria to include an income-based criterion and additional means-tested programs; federal certification and verification procedures, and outreach guidelines for the Lifeline/Link-Up program.
Federal-State Joint Board on Universal Service; Promoting Deployment and Subscribership in Unserved And Underserved Areas, Including Tribal and Insular Areas, Commonwealth of Northern Mariana Islands, CC Docket No. 96-45, Twenty-Fifth Order on Reconsideration, Report and Order, Order and Further Notice of Proposed Rulemaking.	FCC 03-115 , 18 FCC Rcd 10958 (2003)	5/21/2003		Affirms framework for resolution of ETC designations on tribal lands that provides a reasonable means to facilitate the expeditious resolution of such requests, while balancing the respective federal, state, and tribal interests; clarifies rules regarding the qualification criteria for enhanced Lifeline and Link-Up service; declines to adopt a rule that would require resolution of the merits of any request for ETC designation within six months of the filing date; declines to extend the enhanced low-income programs to the Northern Mariana Islands.
Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Recommended Decision.	FCC 03J-2 , 18 FCC Rcd 6589 (2003)	4/2/2003		Joint Board recommends that the FCC expand the default federal eligibility criteria to include an income-based criterion and additional means-tested programs; Joint Board recommends that the FCC require states, under certain circumstances, to adopt verification procedures; recommends that the FCC provide outreach guidelines for the Lifeline/Link-Up program to more effectively target low-income consumers.



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Federal-State Joint Board on Universal Service Seeks Comment on Review of Lifeline and Link-up Service for All Low-income Consumers, Public Notice .	FCC 01J-2 , 16 FCC Rcd 18407 (2001)	10/12/2001		Federal-State Joint Board on Universal Service invites comment regarding its review of Lifeline/Link-Up programs.
Federal-State Joint Board on Universal Service; Promoting Deployment and Subscribership in Unserved and Underserved Areas, Including Tribal and Insular Areas, CC Docket No. 96-45, Order and Further Notice of Proposed Rulemaking .	FCC 00-332 , 15 FCC Rcd 17112 (2000) DA-00-2128 Errata 9/20/2000 unavailable online	8/31/2000	Tribal Stay Oder and Further Notice	FCC stays implementation of recently adopted federal Lifeline and Link Up assistance rule amendments only to the extent that they apply to qualifying low-income consumers living near reservations; does not affect the implementation of the enhanced Lifeline and Link Up support for qualifying low-income consumers living on reservations, which will become effective on schedule on October 1, 2000; FCC stays the implementation of enhanced Lifeline and Link Up support for low-income consumers living near reservations pending resolution of the issues in a Further Notice of Proposed Rulemaking seeking additional comment on how to extend the enhanced Lifeline and Link Up measures to qualifying low-income consumers living in areas or communities that are “near reservations.”



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Federal-State Joint Board on Universal Service; Promoting Deployment and Subscribership in Unserved and Underserved Areas, Including Tribal and Insular Areas, Western Wireless Corporation, Crow Reservation in Montana, Smith Bagley, Inc., Cheyenne River Sioux Tribe Telephone Authority, western wireless Corporation, Wyoming, Cellco Partnership d/b/a Bell Atlantic Mobile, Inc., Petitions for Designation as an Eligible Telecommunications Carrier and for Related Waivers to Provide Universal Service, CC Docket No. 96-45, Twelfth Report and Order, Memorandum Opinion and Order and Further Notice of Proposed Rulemaking.	FCC 00-208 , 15 FCC Rcd 12208 (2000)	6/30/2000	Twelfth Report and Order Tribal Order	Adopts measures to: (1) promote telecommunications subscribership and infrastructure deployment within American Indian and Alaska Native tribal communities; (2) establish a framework for the resolution of eligible telecommunications carrier (ETC) designation requests under section 214(e)(6)2 of the rules; and (3) apply the framework to pending petitions for designation as ETCs.
Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Access Charge Reform, CC Docket No. 96-262, Sixteenth Order on Reconsideration in CC Docket No. 96-45, Eighth Report and Order in CC Docket No. 96-45, Sixth Report and Order in CC Docket No. 96-262.	FCC 99-290 , 15 FCC Rcd 1679 (2000)	10/8/1999		Response to Fifth Circuit decision affirming in part, remanding in part, and reversing in part the FCC's May 8, 1997 order. Several of the court's rulings in that decision affect the assessment and recovery of universal service contributions, as well as the Lifeline program for low-income consumers. The court's mandate from the decision is scheduled to take effect on November 1, 1999; adopts modifications to our rules consistent with those portions of the court's decision concerning the assessment and recovery of universal service contributions, and the Lifeline program, effective on November 1, 1999.



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Federal-State Joint Board on Universal Service, CC Docket No. 96-45; Access Charge Reform, Price Cap Performance Review for Local Exchange Carriers, Transport Rate Structure and Pricing, End User Common Line Charge, CC Docket Nos. 96-262, 94-1, 91-213, 95-72, Fourth Order on Reconsideration in CC Docket No. 96-45, Report and Order in CC Docket Nos. 96-45, 96-262, 94-1, 91-213, 95-72.	FCC 97-420 corrected version, 13 FCC Rcd 5318 (1998)	12/30/1997	Fourth Order on Reconsideration	Clarifies or makes further findings regarding: (1) the rules governing the eligibility of carriers and other providers of supported services; (2) methods for determining levels of universal service support for carriers in rural, insular and high cost areas; (3) support for low-income consumers; (4) the rules governing the receipt of universal service support under the schools and libraries and rural health care programs; (5) the determinations of who must contribute to the new universal service support mechanisms; and (6) administration of the support mechanisms.
Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Access Charge Reform, Price Cap Performance Review for Local Exchange Carriers, Transport Rate Structure and Pricing, End User Common Line Charge, CC Docket Nos. 96-262, 94-1, 91-213, 95-72, Second Further Notice of Proposed Rulemaking.	FCC 97-317 , 12 FCC Rcd 13667 (1997)	9/4/1997		Seeks comment on how LECs should recover PICCs for Lifeline consumers who elect to receive toll-blocking services
Changes to the Board of Directors of the National Exchange Carrier Association, Inc., CC Docket No. 97-21, and Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order and Second Order on Reconsideration.	FCC 97-253 , 12 FCC Rcd 18400 (1997)	7/18/1997	Second Order on Reconsideration	Appointment of NECA as Temporary Administrator, USAC Board of Directors, Functions of USAC, Creation and Functions of High Cost and Low Income Committee, Creation of Schools and Libraries and Rural Health Care Corporations, Boards of Directors of Schools and Libraries and Rural Health Care Corporations, Functions of Schools and Libraries and Rural Health Care Corporations.



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Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order .	FCC 97-157 , 12 FCC Rcd 8776 (1997) DA 97-157, Errata, 6/4/1997 unavailable online DA 97-2477 , Errata, 12/3/1997, 12 FCC Rcd 22493 (1997)	5/8/1997	1997 Universal Service Order First Report and Order Universal Service Report and Order	"First Report and Order". The FCC implements the mandate for universal service set forth in Section 254 of the Telecommunications Act of 1996; releases the Universal Service Report and Order implementing section 254 of the Act and establishing a universal service support system that became effective on January 1, 1998.