E-Rate System Consolidation

SCOPE OF CHANGE

USAC is integrating its current legacy applications into EPC to give users a single platform to conduct all their E-Rate transactions. The first phase will include creation and submission of invoices, Service Provider Annual Certification, and Funding Year (FY) 2015 and earlier appeal submissions. These changes will occur in a phased approach with implementation of certain features in December 2022.

PHASE (7)

What this system consolidation means:

- The information you submit will be the same, however, the interface will look different.
- System integration goals will improve functionality and ease user pain-points for invoicing processes and FY2015 and earlier Funding Requests.
- Some aspects of submitting certain transactions will change such as setting up user access, navigating the system, and responding to outreach requests.

What's not changing:

- Invoicing processes and rules will remain consistent when invoicing.
- Payment processing will continue on a twice-weekly basis.
- FY2015 and earlier appeals submissions will be consistent with the current appeal submission process in EPC.

What to expect over the next few months:

- USAC expects to begin the phased cutover from legacy systems to EPC in December.
- USAC will provide outreach and training including webinars, training modules, website content, and video tutorials.

We will communicate more updates and details The E-Rate Announcements page and as the upgrade progresses. Go to the "E-Rate System Consolidation" page for the latest updates and information.

<u>Upcoming Dates</u> page will provide information about training materials and upcoming events.

Subscribe to the E-Rate News Brief to stay on top of the updates.

If you have any questions, please reach out via the Contact Us page.

