Schools and Libraries Service Provider Conference Call – April 3, 2013

AGENDA

1. Revised Conference Call Format
2. Funding Commitments for FY2012, FY2011, and FY2010
3. Update on Spring Service Provider Training
4. Invoicing Update
5. Other
6. General Questions Received by Email

MINUTES

1. **Revised Conference Call Format**

   We are changing the format of the service provider call to make it easier for everyone to participate. During last month's call, we had issues with callers putting the call on hold, having side conversations, and placing an active cell phone next to a speaker phone, all of which made it difficult for other participants to hear and to ask questions.

   The new format is as follows:

   During the agenda and the discussion of questions submitted in advance of the call, all callers will be muted. Please make a note of any questions that occur to you during this portion of the call.

   After the agenda items have all been covered, all callers will be asked to put their phones on mute if they have not already done so. Callers with questions can then unmute their phones as needed to ask their questions.

   - If the lines are clear, we will leave the lines unmuted for questions and answers as we have done in the past.
   - If there is too much noise on our line, we will try to make out the question, then mute all lines, repeat the question, and answer it.
   - If we cannot make out the question and we continue to experience noise on our line, we will mute all lines and provide an email address for callers to submit written questions. We will then read the questions and provide answers.

We apologize for any inconvenience.

2. **Funding Commitments for FY2012, FY2011, and FY2010**

For FY2012, USAC is funding approved Priority 2 (Internal Connections and Basic Maintenance) requests at 90 percent and denying for cap at 89 percent and below. Here is a list of the current funding commitments issued since the last call:

Wave	FCDL Date	Amount
034	3/12/2013	$41.3 M
035	3/18/2013	$13.2 M
036	3/26/2013	$53.3 M
037	4/2/2013	$19.5 M

For FY2011, USAC is funding approved Priority 2 requests at 88 percent and above and denying for cap at 87 percent and below. Here is a list of the current funding commitments issued since the last call:

Wave	FCDL Date	Amount
084	3/13/2013	$ 4.2 M
085	3/27/2013	$ 4.3 M
086	4/3/2013	$ 2.0 M

For FY2010, USAC is funding approved Priority 2 requests at all discount levels. Here is a list of the current funding commitments issued since the last call:

Wave	FCDL Date	Amount
110	3/25/2013	$ 57 thousand

3. **Update on Spring Service Provider Training**

Thanks to those of you who provided feedback both on the last call and by email after the call. Your comments have been helpful for our planning.

Both sessions have gone to waiting lists. We will continue to work the waiting lists as we receive cancellations. We will also be sending emails to make sure you are still attending.

In case you missed the training dates and locations, they are:

- Tuesday, May 7 at the Renaissance Concourse Atlanta Airport Hotel, Atlanta, Georgia.
- Thursday, May 9 at the Westin Los Angeles Airport Hotel, Los Angeles, California.

To register for the training and to find information on hotel reservations, refer to the [Trainings & Outreach](#) page on the USAC website.

4. **Invoicing Update**

Payments for the month of March totaled $140,717,066.07 against requests for $186.6 million. In total, 10,042 invoices were processed for 1,483 service providers. This represented 38,468 lines in March with 98 percent being completed within 30 days.

There were 1,305 lines in process as of April 2.

Invoice rejections

In the past month, the most common reasons for invoices being rejected were:

- The invoice is or appears to be a duplicate.
- Payments cannot be released due to an issue with the service provider's FCC Form 498.
- The invoice was submitted after the deadline.
- The entire commitment amount was already paid.
- The billed date was outside of the funding year.

Invoice deadline extensions

We recently received guidance from the FCC on automatic invoice deadline extensions starting with FY2012 commitments. The invoice deadline will remain in place but will be automatically extended for a year without the need for either the applicant or the service provider to submit a request.

For example:

- The invoicing deadline for FY2012 recurring services is generally October 28, 2013. USAC will accept and process invoices (FCC Form 472 and FCC Form 474) for FY2012 if they are submitted or received by October 28, 2014.
- The invoicing deadline for FY2012 non-recurring services is generally January 28, 2014. USAC will accept and process invoices for FY2012 if they are submitted or received by January 28, 2015.

Please note the following:

- Extensions that have already been approved are still in effect.
- The customary deadlines for funding years before FY2012 have already passed.

- This automatic extension does not affect service delivery extensions. These extensions must still be requested on or before the last date to deliver and install services.

5. **Other**

   No items.

6. **General Questions Received by Email**

   No questions received.

REMINDER: Please send your questions for the next Service Provider Conference Call by following the instructions outlined on the Conference Call webpage of the USAC website.

Also, please watch the USAC website for other program updates.