



# PAYMENT QUALITY ASSURANCE (PQA) PROGRAM

## SCHOOLS AND LIBRARIES (E-RATE) PROGRAM

When selected for participation in USAC's Payment Quality Assurance Program, Schools and Libraries (E-rate) Program beneficiaries are required to provide the requested documents and information within 10 business days.

The materials requested can include the following:

- Any document indicating the beneficiary's eligibility status
- Technology Plan Approval Letter (Funding Year 2014 and previous years)
- Service provider bills related to disbursement under review and documentation showing proof that discount services were received
- Consortium Letter of Agency (LOA) or similar authorization
- Documentation related to service provider selection
- Proof of payment to service provider
- List of entities that received services
- Library budget statement for funding year under review, if applicable
- Documentation supporting Children's Internet Protection Act (CIPA) compliance

**Email:** [PQA@USAC.i-Sight.com](mailto:PQA@USAC.i-Sight.com)

**Phone:** (866) 348-5943

**Fax:** (877) 549-9036

**Mailing Address:**

USAC  
Payment Quality Assurance Program  
2000 L Street NW, Suite 200  
Washington, DC 20036