

KEY BENEFIT:	LEGACY	MY PORTAL
Account Holder IDs	One ID per HCP	One ID per user
Increased Security	Limited Security	Account security increased by secure login, individual accounts, account management
Access to Passwords	Manual password resets	Automated password resets
	Update contact information manually or on forms	Update contact information at any time online
Forms Management	No ability to manage forms online	Ability to see status of all forms (draft, not started, etc.), when they were last accessed, and by whom
		Forms stored by Funding Year
		All forms tied to the original FCC Form 465
Document Upload	Supporting documentation emailed, faxed, or mailed	Upload supporting documentation directly into My Portal when requested
		Documentation can be tagged for a specific form
		Documents for FCC Form 466 can be uploaded as user navigates through the form
My Documents	No ability to store information	Ability to store all forms, supporting documentation, and correspondence with RHC
		Maintained by Funding Year, by HCP
Automated Alerts	No automated alerts	Alerts for missing information and looming deadlines
	Limited automated emails	Increased automated emails keep applicants up-to-date throughout the application review
Faster Processing	Limited automation in processing	More automated processing
More Help	No online assistance	Includes "RHC Notes"
		Line-by-line instructions on each section of the form
		Complete instructions available online
		Contact RHC Help Desk
More Information	Information about FCC Form 465 status was limited – no status provided on paper forms received unless there was an issue or it was posted	More information about status of all forms – applicants receive immediate notifications when the FCC Form 465 is received, in review, missing required information, approved or denied, and posted