

Pathways Community Behavioral Healthcare, INC. Pilot Project
RF03

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I. Overview

The Pathways Community Behavioral Healthcare, Inc. Pilot Project

The Pathways Community Behavioral Healthcare Network Pilot Project will provide improved electronic communications between 19 remote facilities and the corporate office data center located in Clinton, Missouri.

It is the goal of Pathways Community Behavioral Healthcare, Inc. to establish an enhanced network for the delivery of mental health services via tele-medicine to rural locations that otherwise would be unable to meet the needs of the community.

To meet the stated goal, Pathways Community Behavioral Healthcare, INC., is accepting bids for the implementation of a single vendor solution of broadband circuits to connect 14 sites to the corporate data center located in Clinton, Missouri as detailed below.

II.General Guidelines:

To minimize hardware costs within the project;

Vendor solution must be compatible with hardware currently installed within Pathways CBH INC., network.

Vendor must have the ability to assist in the implementation of their solution in achieving interoperability with the currently installed hardware. Proposed solutions should be compatible with existing installations whenever possible. Current hardware installations for routers and switches are comprised of Cisco and Nortel products.

Contract fulfillment is contingent upon the approval of USAC funding commitment letters received before or after contracts.

III. Service Criteria

1. Connections to each of the sites will have a minimum bandwidth connection of 3 MB to the network unless specified within the location detail.
2. Configuration of the network will be such that all outward bound communication to the Internet will be through the Clinton facility or the designated Disaster Recovery Site upon activation.
3. Vendor must provide their SPIN number within the submission. Vendor must also accept the USAC Pilot Project invoice procedures as defined by USAC.
4. Circuit termination will be inside each building at telephone/mechanical room.
5.

Service Availability	99.9%
Network Monitoring/Alerts	24/7
Network Problem Response	30 minutes
Network Repair Time	4 hours
Latency	70 ms or less

IV. Questions and Bidding

Questions regarding this proposal may be submitted via e-mail to Brad Tharp at btharp@pbhc.org with concurrent copy to Richard L. Colvert at rcolvert@pbhc.org through the 29th day after the posting of this document on the USAC web site. Any questions submitted after this cut off date will not be answered.

All answers to questions submitted by the deadline will be posted on the Pathways CBH Inc. web site at <http://www.pathwaysonline.org> , within 5 business days of receipt. A link will be provided from the Pathways CBH Inc., home page to this information.

Final bids on this RFP must be submitted by the 30th day from the posting of this RFP on the USAC website. Bids may be submitted electronically to Richard L. Colvert at rcolvert@pbhc.org in addition two printed copies postmarked no later than the 30th day from this document being posted on the USAC website must also be provided to the following mailing address.

Richard L. Colvert
 Pathways CBH Inc.
 1800 Community Drive
 Clinton, MO 64735

Final decision regarding the submitted bids will be reached by the 37th day from the posting of the RFP on the USAC website.

V. Office Details:

Pathways Community Behavioral Healthcare, Inc.
741 N. State Hwy 5
P.O. Box 1560
Camdenton, MO 65020
(573) 317-9100
(573) 317-9104 fax

Pathways Camdenton office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. The proposed tele-medicine will expand the services available to our clients at this location.

Pathways Community Behavioral Healthcare, Inc.
106 Corporate Lake Drive
Columbia, MO 65203
573-442-1690
573-442-1804 fax

Pathways Columbia office is a not for profit community mental health center that serves the local community. This office works with children providing them the outpatient services they need. Doctors currently use tele-medicine to connect to a limited number of rural sites. This site will require a 6.0 MBPS connection to the data center to better serve the rural communities.

Pathways Community Behavioral Healthcare, Inc.
107 W Broadway Street
El Dorado Springs, MO 64744
(417) 876-5314
(417) 876-5328 fax

Pathways El Dorado Springs office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. The proposed tele-medicine will expand the services available to our clients at this location.

Pathways Community Behavioral Healthcare, Inc.
1905 Stadium Boulevard
P.O. Box 104146
Jefferson City, MO 65110
(573) 634-3000
(573) 634-4010 fax

Pathways Jefferson City office is a not for profit community mental health center that serves the local community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. Doctors currently use tele-medicine to connect to a limited number of rural sites.

Pathways Community Behavioral Healthcare, Inc.
3400 West Truman Boulevard
Jefferson City, MO 65109
(573) 635-5819
(573) 635-9643 fax

Pathways Truman Boulevard Clinic is a not for profit community mental health center that serves the local community. This office works with all age groups providing outpatient services needed by our clients. The proposed tele-medicine will expand the services available to our clients at this location.

Pathways Community Behavioral Healthcare, Inc.
1216 Deadra Drive
Lebanon, MO 65536
(417) 532-7102
(417) 532-6606 fax

Pathways Lebanon office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. Tele-medicine is used at this site to connect clients with mental health professionals.

Pathways Community Behavioral Healthcare, Inc.
Lafayette Square Shopping Ctr.
819 S 13 Hwy
Lexington, MO 64067
(660) 259-3898
(660) 259-4497 fax

Pathways Lexington office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. The proposed telemedicine will expand the services available to our clients at this location.

Pathways Community Behavioral Healthcare, Inc.
320 N Mac Boulevard
Nevada, MO 64772
(417) 667-2262
(417) 667-6515 fax

Pathways Nevada office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. The proposed telemedicine will expand the services available to our clients at this location.

Pathways Community Behavioral Healthcare, Inc.
1450 E 10th Street
Rolla, MO 65401
(573) 364-7551
(573) 364-4898 fax

Pathways Rolla office is a not for profit community mental health center that serves the local community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. Doctors currently use telemedicine to connect to a limited number of rural sites. This site will require a 6 MBPS connection to the data center. It will also require a separate 6 MBPS, connection for disaster recovery processes. Failover from the Pathways CBH Inc. data center in Clinton, MO. must be configured to this location.

Pathways Community Behavioral Healthcare, Inc.
1400 South Limit, Suite 9
Sedalia, MO 65301
(660) 826-5885
(660) 826-5174 fax

Pathways Sedalia office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. The proposed tele-medicine will expand the services available to our clients at this location.

Pathways Community Behavioral Healthcare, Inc.
204 E Market
Warrensburg, MO 64093
(660) 747-2286
(660) 747-5799 fax

Pathways Warrensburg Market street office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. The proposed tele-medicine will expand the services available to our clients at this location.

Pathways Community Behavioral Healthcare, Inc.
520-C Burkarth Road
Warrensburg, MO 64093
(660) 747-7127
(660) 747-1823 fax

Pathways Warrensburg Burkarth street office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. The proposed tele-medicine will expand the services available to our clients at this location.

Pathways Community Behavioral Healthcare, Inc.
1330 Commercial
Warsaw, MO 65355
(660) 428-1280
(660) 428-1283 fax

Pathways Warsaw office is a not for profit community mental health center that serves the local rural community. This office works with all age groups providing outpatient services needed by our clients. It also provides Psychosocial rehabilitation services to clients that have been discharged from inpatient mental health centers. Tele-medicine is used at this site to connect clients with mental health professionals.

Pathways Psychiatric Hospital
D/B/A Royal Oaks Hospital
307 N Main
Windsor, MO 65360
(660) 647-2182
(660) 647-2217 Admin. fax
(660) 647-3617 Office fax

Pathways Psychiatric hospital is a 41-bed behavioral healthcare hospital that provides comprehensive services for children, adolescents and adults. This is a Joint Commission accredited acute care mental health hospital.

Pathways Community Behavioral Healthcare, Inc.
1800 Community Drive
Clinton, MO 64735
(660)885-8131
(660)885-2393 fax

Pathways Clinton office is the corporate headquarters. This office serves as the administrative and data center for the organization. This location will require a 15 MBPS connection to the network. All connected facilities will in addition have their internet traffic forwarded through this office.

VI. Proposal Evaluation Guidelines

Vendor proposals will be evaluated using the following criteria:

Compliance with the FCC Project Order.

Compliance to the requirements of this RFP.

Single contracted vendor for all services.

Vendor ability to meet the single invoice format as defined on the USAC Pilot Program website.

Ability to meet the proposed time frames for project implementation..

Vendor ability to meet the project goals.

Selection committee interpretation of the vendor(s) ability to complete project as defined, based on vendor performance, references and product selection proposed.

Cost of solution

The Pathways CBH Inc., Pilot Project committee, reserves the right to reject any or all proposals that do not meet the needs of the Pilot Project or the best interest of Pathways CBH INC..