



**Request for Proposal
to Construct and Service
a High-Speed Network Supporting Health Care
in the State of Michigan
RFP 02**

**Funded by the FCC's Rural Health Care Pilot Program (RHCPP)
and Administered by the Michigan Public Health Institute (MPHI)**

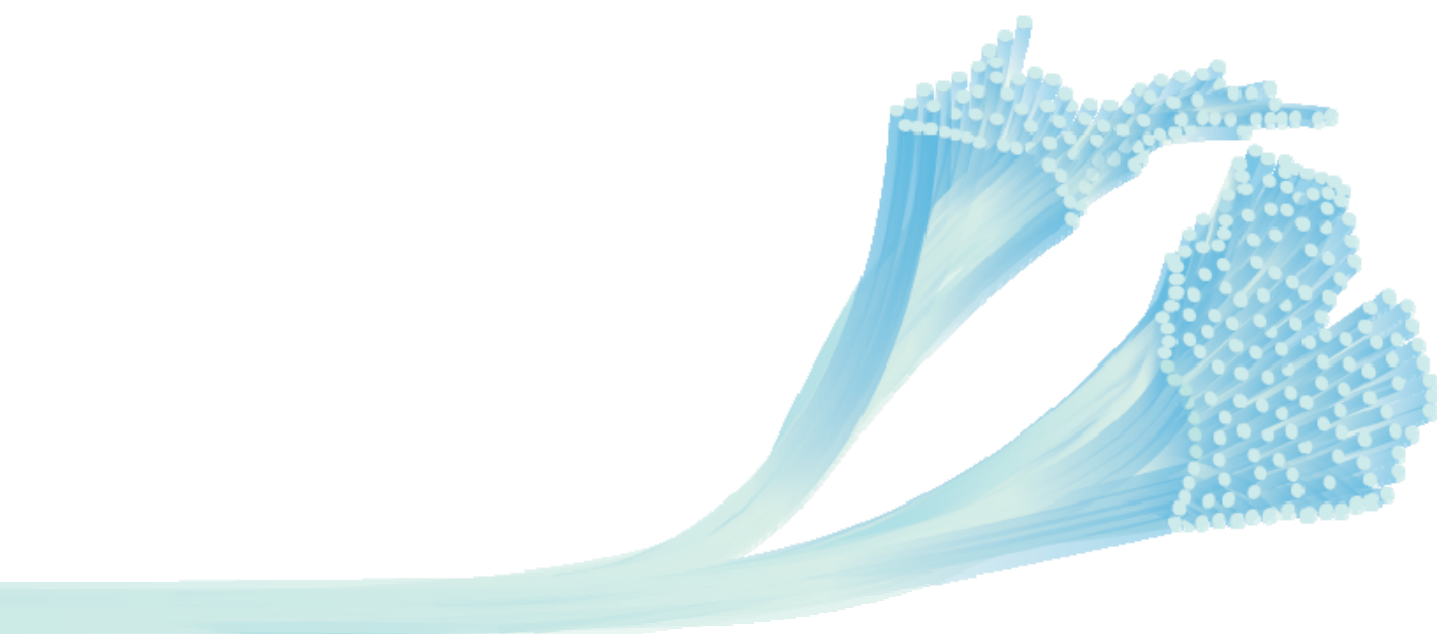


Table of Contents

1. Introduction.....	5
1.1. Purpose of RFP	5
1.2. Scope.....	5
1.3. Procuring and Contracting Agency.....	7
1.4. RFP Contacts	7
1.5. Proposal Due Date	7
1.6. Project Duration	8
1.7. Acronyms and Definitions	8
1.8. Background.....	8
1.8.1. FCC’s Rural Health Care Pilot Program (RHCPP)	8
1.8.2. Universal Service Administrative Company (USAC)	9
1.8.3. Michigan Public Health Institute (MPHI).....	9
1.8.4. Current Environment	10
2. Description of Infrastructure, Products, and Services Sought.....	11
2.1. Overview.....	11
2.2. List of Participating Health Care Provider (HCP) Sites	11
2.3. Technical Requirements / Specifications.....	11
2.3.1. General Requirements.....	11
2.3.1.1. Network Design	12
2.3.1.2. Equipment and Hardware	12
2.3.1.3. Types of Network Communication/Traffic	13
2.3.1.4. Response, Repair, Monitoring and Maintenance.....	13
2.3.1.5. Interruption of Service	14
2.3.1.6. Reporting.....	14
2.3.1.7. HCP-provided Items	15
2.3.2. Network Connections to HCPs	15
2.3.2.1. Tier 1 – Large Regional Referral Hospitals.....	15
2.3.2.2. Tier 2 – Other Hospitals.....	16
2.3.2.3. Tier 3 – Large Clinics (5 or more clinicians).....	17
2.3.2.4. Tier 4 – Clinics (less than 5 clinicians).....	19
2.3.3. Opportunistic Connection Upgrades.....	20
2.3.4. Interconnect/Backbone	20
2.3.5. Ongoing Changes.....	21
2.3.6. Public Health Emergencies	21
3. Additional Requirements	22
3.1. Contract and Contract Duration	22
3.2. Transfer of Contract to HCP	22
3.3. Site Acceptance Criteria and Testing.....	22
3.4. Training.....	23
3.5. Ownership of Equipment	23
3.6. Performance Bond	23
3.7. Release of Existing Contracts for Participating HCP	24
3.8. Transfer of Any Other Health Care Customers	24
3.9. No Hire Clause.....	24
3.10. Vendor Invoicing and Payment Processes.....	25

3.10.1.	Mandated Process	25
3.10.2.	Invoice Incurred Costs on a Monthly Basis	25
3.10.3.	Identification of HCP Sites	25
3.10.4.	Allocation of Costs	25
3.10.5.	Participants Ineligible for FCC Funding Assistance.....	25
3.10.6.	Whom the Vendor Will Invoice for Which Costs	26
3.10.7.	Billing Matrix.....	26
3.10.8.	Network Cost Worksheet (NCW).....	27
3.10.9.	Five-Step Invoicing Process	27
3.10.10.	Invoice Requirements	28
3.10.11.	Questions Regarding the Invoicing Process	29
3.11.	Vendor Insurance Coverage.....	29
3.12.	Security	31
4.	Preparation and Submission of Proposal	32
4.1.	RFP Process Calendar.....	32
4.2.	Submission of Proposal	32
4.2.1.	Proposal Size and Format	32
4.2.2.	Due Dates and Media.....	32
4.2.3.	Acknowledgement	33
4.3.	Vendor Qualifications.....	33
4.4.	Use of Subcontractors	33
4.5.	Restriction on Multiple Submissions	34
4.6.	Letter of Intent to Bid	34
4.7.	Vendor Conferences.....	34
4.8.	Inquiries about the RFP	35
4.9.	What to Submit: Mandatory Proposal Content.....	35
4.9.1.	Cover Letter	35
4.9.2.	Vendor Questionnaire	36
4.9.3.	Certifications and Assurances.....	36
4.9.4.	Executive Summary	36
4.9.5.	Technical.....	36
4.9.6.	Costs.....	36
4.9.7.	Implementation Schedule.....	40
4.9.8.	Staffing.....	40
4.9.9.	Exceptions/Alternatives to These Requirements	41
4.9.10.	Miscellany.....	41
4.10.	Fixed Price Period.....	41
4.11.	Oral Presentations and/or Demonstrations.....	41
4.12.	Incurred Costs to Propose	41
4.13.	Errors and Omissions in a Proposal	41
4.14.	Errors and Omissions in the RFP.....	42
4.15.	Objections to RFP Terms.....	42
4.16.	No Waiver of RFP Provisions.....	42
4.17.	Ownership and Disclosure of Proposals Submitted in Response to This RFP.....	42
4.18.	Acceptance of RFP/Proposal Content.....	42
5.	Evaluation / Selection / Award Process.....	43

5.1. Evaluation Procedure	43
5.2. Evaluation Committee	43
5.3. Evaluation Criteria and Weighting	43
5.4. Contract Award: Final Multi-Step Process	44
5.5. Contract Award: Right to Reject Proposals and Negotiate Contract Terms.....	44
5.6. Notification of Intent to Award.....	45
6. Additional Information	46
6.1. Commitment of Funds	46
6.2. Laws That Apply.....	46
6.3. Indemnification	46
6.3.1. General Indemnification	46
6.3.2. Environmental Indemnification	46
6.4. Conflicts of Interest.....	47
6.5. Failure to Perform / Penalties / Termination.....	47
6.5.1. Installation Timeframes	47
6.5.2. Network Interruptions	47
6.5.3. Failure to Meet Repair or Response Time Requirements.....	48
6.6. Right to Audit / Cooperation with FCC/USAC Auditors	48
6.7. Maintenance of Requirements to Do Business and Provide Services	48
6.8. Reasonable Accommodations.....	48
6.9. EEO: Minority- Veteran- & Women-owned Business Participation.....	49
7. Appendices.....	50
A. Acronyms and Definitions	51
B. Flowchart of RHCPP Paperwork Process	57
C. Geographic Area Served by Project	60
D. Geographic Area Served by Project – By Region.....	61
E. Vendor Questionnaire.....	62
F. Vendor Certification and Assurances	63
G. Participating Health Care Provider (HCP) Sites	65
H. USAC Invoice Template	66

1. Introduction

1.1. Purpose of RFP

This Request for Proposal (RFP) solicits proposals from vendors who are qualified to construct and service a broadband network linking as many as 521 health care providers (HCPs) in Michigan, a majority of which are located in non-metropolitan areas. The envisioned infrastructure will permit the HCPs—hospitals, federally-designated rural health clinics, tribal medical centers, federally qualified health clinics (FQHCs), community health centers, and other similar health care organizations—to exchange large amounts of medical data at high speed. Specifically, the selected vendor will be asked to:

- Install high-speed connections at each participating HCP within Michigan so they can use the statewide health information network;
- Provide intra-health care network connectivity (HCP to HCP communications), Internet connectivity, and full Internet2 connectivity to all HCPs; and
- Oversee the network's operation, maintain all network facilities and infrastructure, and ensure network availability.

The overall objective of Michigan's RHCPP effort is to increase health care-related broadband availability in Michigan's rural (non-metropolitan) areas and help make and keep such service affordable to the participating HCPs. Additionally, a byproduct of this initiative should be the creation of additional broadband access for citizens and businesses in these rural areas, as they are typically underserved with broadband services. Vendors are encouraged to look for opportunities to advance this goal without increasing the cost to HCPs.

1.2. Scope

The FCC's Rural Health Care Pilot Program (RHCPP) has committed \$20.4 million to Michigan to build the broadband infrastructure and fund the first year's operating costs. The State of Michigan and/or the participating HCPs must raise an additional \$3.6 million in matching funds, bringing the total amount available for the project to \$24.0 million. Michigan's efforts are being administered by the Michigan Public Health Institute (MPHI), which has issued this RFP. The FCC funding process is being administered by the Universal Service Administrative Company (USAC), an independent, not-for-profit corporation. MPHI intends to award a contract for the entire project to a single vendor or partnership of multiple vendors in the second quarter of 2010. The vendor, who may use subcontractors, will be required to build the infrastructure within 36 months (although a shorter implementation interval is preferred) and operate it under cost and service agreements for a fixed term of five (5) years,¹ after which the vendor and participating HCPs may renegotiate service rates. The vendor will invoice the network construction costs and—beginning on the Operation Date (see footnote 1) for each participating HCP site—the first 12 months of ongoing service costs to MPHI/USAC and/or the participating HCPs. After 12 months of operation at an HCP site, the vendor will begin

¹ The Contract will require the vendor to provide ongoing service at contract rates to each of the participating HCPs for a period of at least five (5) years *after* completion, testing, and acceptance of that site's connection/infrastructure/hardware (the "Operation Date" for each such participating HCP).

invoicing the HCP for 100% of its ongoing costs. *Appendices C and D* depict the geographic area the network will cover.

Costs eligible for RHCPP funding include the following:²

- The costs of constructing dedicated broadband networks that connect HCPs in a state or region, and that connect such state and regional networks to the public internet, Internet2, and/or National LambdaRail (NLR). (Hereinafter, reference to Internet2 also implies reference to National LambdaRail, where that service is available.);
- The costs of initial network design studies;
- The costs of deploying transmission facilities and providing access to advanced telecommunications and information services, including non-recurring and recurring costs;
- Non-recurring costs: design, engineering, materials, and construction of fiber facilities or other broadband infrastructure; and engineering, furnishing, and installing network equipment;
- Recurring and non-recurring costs of operating and maintaining the constructed network once the network is operational; and
- The costs of subscribing to carrier-based transmission facilities (in lieu of an HCP deploying its own broadband network) and access to advanced telecommunications and information services.

Cost excluded from the RHCPP funding include, but are not limited to, the following:³

- Inside wiring or networking equipment (e.g., video/web conferencing equipment and wireless user devices) on HCP premises except for equipment that terminates a carrier's or other provider's transmission facility and any router/switch that is directly connected to either the facility or the terminating equipment;
- Computers, including servers, and related hardware (e.g., printers, scanners, laptops) unless used exclusively for network management;
- Software, unless used for network management, maintenance, or other network operations; software development (excluding development of software that supports network management, maintenance, and other network operations); web server hosting; and website/portal development;
- Telemedicine applications and software; clinical or medical equipment;
- Electronic records management and expenses; and
- Internal networks beyond the demarcation point including LAN equipment, structured cabling, and infrastructure.

Any cost that does not directly support the health care network cannot be funded by the RHCPP. For example, if a vendor intends to construct excess capacity not funded by the Universal Service Fund alongside any RHCPP construction, it must:

- Allocate the costs between eligible (RHCPP) and ineligible cost components, on a tangible basis;

² FCC Corrected Order 07-198, originally released November 19, 2007, corrected December 17, 2007, http://hraunfoss.fcc.gov/edocs_public/attachmatch/DOC-279101A1.doc, pages 40-41

³ *Ibid.*

- Demonstrate that the amount identified as the eligible cost component is not more than what such amount would be if the construction were being done for eligible items only; and
- Identify how the ineligible costs component is funded and provide proof that the fair share amount has been or will be paid.

Sites may independently contract with the Vendor to purchase equipment and/or services that are outside the scope of the RHCPP.

1.3. Procuring and Contracting Agency

This RFP is issued by the Michigan Public Health Institute (MPHI), which is the sole point of contact during the selection process. The Contract resulting from this RFP will also be administered by MPHI. Jeff Shaw (see below) is responsible for managing the vendor selection process.

1.4. RFP Contacts

All general correspondence and inquiries about this RFP should be submitted in writing to the project team. See *Section 4.8* below for more information about submitting inquiries.

The **primary RFP contact** is:

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1.5. Proposal Due Date

The proposal is due no later than January 15, 2010. Please refer to *Section 4.9* for detailed submission information and Paragraph 5.4 for additional information about the vendor selection process.

1.6. Project Duration

All construction of the network shall be completed no later than 36 months after the award of Contract, although a shorter implementation interval is preferred. Where practical, turn up of the Tier 1 and Tier 2 sites early in the schedule is preferred. The implementation interval shall be detailed in the Contract. The Contract will also require the vendor to provide ongoing service at Contract rates to each of the participating HCPs for a period of at least five (5) years *after* that HCP's Operation Date. Note: The proposed implementation plan is an RFP evaluation criterion; see *Section 5.3* for details.

1.7. Acronyms and Definitions

See *Appendix A* for acronyms and definitions of terms used in this RFP.

1.8. Background

1.8.1. FCC's Rural Health Care Pilot Program (RHCPP)

The FCC established the RHCPP in its *2006 Pilot Program Order*.⁴ The goal of the Pilot Program is to “stimulate deployment of the broadband infrastructure necessary to support innovative telehealth and, in particular, telemedicine services to those areas of the country where the need for those benefits is most acute. ... Applicants [for Pilot Program grants] were instructed to present a strategy for aggregating the specific needs of health care providers within a state or region, including providers that serve rural areas, and for leveraging existing technology to adopt the most efficient and cost-effective means of connecting those providers.”⁵ Eighty-one consortiums from 43 states and three U.S. territories applied for funding. The FCC awarded funds to 69 applicants in FCC Order 07-198.⁶ Michigan received the fourth highest award, \$20,910,000. These funds can be used to “support up to 85 percent of the costs associated with the construction of state or regional broadband health care networks and with the advanced telecommunications and information services provided over those networks.”⁷ Funding must be committed to projects by June 30, 2010. For more information, see the FCC's project site at <http://www.fcc.gov/cgb/rural/rhcp.html>.

The FCC selected applicants based on a number of criteria:⁸

- Network utilization – how dedicated broadband capacity will be used to provide health care services;
- Leveraging of *existing* technology – using the most efficient and effective means of connecting providers;
- Aggregation of the needs of health care providers;
- Creation of a statewide or regional health care network and connection to a national broadband network dedicated to health care;
- Creation or expansion of health care networks serving tribal lands;
- Detailed cost estimates and budgets;

⁴ FCC Order 06-144, http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-06-144A1.doc.

⁵ FCC 07-198, pages 2 and 10.

⁶ FCC 07-198. Project mergers during 2008 and 2009 have reduced the number of applicants to 62.

⁷ *Ibid.*, page 2.

⁸ *Ibid.*, pages 16-32.

- Fair share – a description of how for-profit network participants will pay 100 percent of the costs associated with their participation;
- Identification of the source of matching funds (15 percent of the total cost of deploying the network);
- Inclusion of more than a *de minimis* number of rural HCPs;
- Prior experience in developing and managing health information technology programs;
- Project management plans that outlined leadership and management structures, work plans, schedules, and budgets;
- Demonstration of coordination throughout the state or region; and
- Sustainability – assurances that the proposed network will be sustainable once established.

1.8.2. Universal Service Administrative Company (USAC)

USAC administers the RHCPP. The multi-year process is depicted in the flowchart at *Appendix B*. USAC will employ a form called the Network Cost Worksheet (NCW) to approve planned project expenses and to manage the vendor payment process. The NCW will list all of the vendor's non-recurring and recurring charges for building the broadband network and operating it during its first year of service.

Vendors will be paid from three sources of funds: RHCPP funds administered by USAC; MPHI-administered third party funds, if any; and the participating HCPs, which must pay the balance. In order to be paid by USAC, the vendor must submit MPHI-prepared invoices (similar to the NCW). The invoicing process is described in detail in *Section 3.10*.

1.8.3. Michigan Public Health Institute (MPHI)

MPHI is a non-profit organization established in 1990 to help improve the health of Michigan's citizens. Its 200 employees—researchers, data analysts, IT professionals, project managers, and scientists trained in a broad array of health fields—maximize positive health conditions in Michigan communities through collaboration, scientific inquiry, and applied expertise. MPHI is governed by a board of 12 directors representing government, three partner universities, foundations, and others. Historically, its strongest contracting relationship has been with the Michigan Department of Community Health (MDCH).

The Michigan FCC Pilot Program Collaborative wrote Michigan's application for RHCPP funding. The Collaborative consisted of MPHI, MDCH, the Michigan Department of Information Technology (MDIT), the Michigan Health Information Technology Commission, the Michigan Health Information Network (MiHIN) Resource Center, and Michigan State University. In the process of writing the application, many other stakeholders were consulted, including representatives of Michigan's five predominantly rural Medical Trading Areas (MTAs).

MPHI is legally and financially responsible for the conduct of activities supported by RHCPP funding and will hold the Contract for this project.

1.8.4. Current Environment

In terms of land size, Michigan is the 22nd largest state in the United States and the second largest east of the Mississippi River. Most of the state is rural, especially within five Medical Trading Areas (MTAs)—the Upper Peninsula, the Northern Lower Peninsula, the Western MTA, the Southwestern MTA, and the Central MTA. (In addition to these five MTAs, HCPs in the relatively rural counties of Clinton, Eaton, Hillsdale, Lapeer, Lenawee, Shiawassee, and St. Clair are also included in the project.) The broadband service available in much of these areas is severely limited. In the absence of broadband capacity and health information network applications, the quality of health care can be severely impacted. For example, patients living in rural Michigan sometimes face extensive travel time if they wish to consult with a family physician or a specialist. The latter may find it difficult to access the patient’s medical records due to distance and communication limitations.

Michigan wishes to use RHCPP funds to help public and non-profit HCPs connect to state and regional broadband networks to provide health information technology services throughout the state, but especially where the need is most acute—in Michigan’s rural areas. *Appendices C and D* show the geographic area covered by this project and graphically depict how the HCPs are distributed across the area.

2. Description of Infrastructure, Products, and Services Sought

2.1. Overview

The goal of this project is to construct and operate a highly reliable, always available broadband network linking HCPs throughout rural Michigan. This part of the RFP details the telecommunications/network services that the winning vendor is required to provide to each of the participating HCPs. Four discrete levels of service (Tiers) are offered to participating HCPs. Each Tier has different requirements. The participating HCP sites and their primary and secondary Tier preferences are listed in *Appendix G*.

The vendor's proposal will be expected to itemize (1) the one-time (non-recurring) network construction costs, including all hardware and infrastructure items and their installation, and (2) the recurring monthly service fees charged to each participating HCP connected to the network for a period of five (5) years following that HCP's Operation Date. These costs will have to be itemized by individual site, i.e., *every* cost will have to be allocated to one or more participating HCPs. (As explained in *Section 4.9.6*, the vendor will actually be expected to submit two (2) bids. The first bid will be based on each site's primary Tier preference. The second bid will be based on each site's secondary Tier preference.)

Vendors submitting proposals are encouraged to look for partnership opportunities and to use/leverage existing infrastructure, including "middle-mile" infrastructure that will be built with American Recovery and Reinvestment Act (ARRA) funding, with the objective of reducing the overall cost of network construction. For example, vendors could jointly build new segments with other parties (not affiliated with this project) to share the cost of construction. However, RHCPP funds can only be used for direct, health care-related network costs.

2.2. List of Participating Health Care Provider (HCP) Sites

Appendix G contains a list of the participating HCP sites. Please note that while there is a high probability that each site listed in the appendix will participate in the project, the list is not final until a Contract with the winning vendor has been negotiated and signed. Prior to that, some of the listed HCPs may decline to participate.

Additional locations may be added to the Contract at any time, and these new sites must receive the same group-discounted ongoing rates and Contract terms as the other sites under the Contract. However, connection/install costs may be renegotiated.

2.3. Technical Requirements / Specifications

2.3.1. General Requirements

The goal of this project is to construct and operate a highly reliable, always available high-speed network linking HCPs throughout rural Michigan. Some requirements are listed below; however, the Vendor is responsible for providing a complete and functional solution.

2.3.1.1. Network Design

While it is conceivable that this network could utilize SONET, ATM, or even Ethernet as the transport mechanism, the preferred transport is Multi-Protocol Label Switching (MPLS) or a similar solution. This is largely due to its semi-private network capabilities, i.e., its ability to keep private network traffic separate from other traffic on the network. Additionally, its adaptability to current and future technologies and its ability to eliminate much of the overhead associated with large scale networks are required features. Any similar solution that has these same characteristics is acceptable.

The network, especially the backbone that interconnects multiple sites, must be designed to be redundant and resistant to failures. All single points of failure that could affect more than one site, if any, must be identified and eliminated if possible.

All sites on the network must support full Internet Protocol (IP) services/ports and advanced services, including H.323 audio and video conferencing, large (100 MB+) file transfers, web-based audio and video streaming, Voice over IP (VoIP), and full support for both IPsec and SSL VPN traffic/services providing complete network convergence throughout the infrastructure.

All equipment, transmission methods, and systems must be “industry-standard.” Industry-standard is defined as the most current version of relative standard(s) set by an American National Standards Institute (ANSI) or International Organization for Standardization (ISO)-accredited Standards Developing Organization (SDO), such as the Institute of Electrical and Electronics Engineers (IEEE), Telecommunications Industry Association (TIA), or Electronic Industries Alliance (EIA). Vendors must list the relevant standards the solution utilizes.

All computer and networking hardware, services, and applications must support IPv6 and must conform to the mandatory components of the “Profile for IPv6 in the U.S. Government – Version 1.0” (USGV6) (or later version at MPHI's option).⁹ If there are any exceptions, the vendor must provide explicit details of non-conformance by the component along with a good-faith estimate of when the component will be fully conformant.

Due to the nature of the health care industry, the proposed solution should be adaptive and scalable to meet the changing landscape.

2.3.1.2. Equipment and Hardware

All equipment, including all equipment installed at HCP sites, must have a *minimum* documented mean time between failures (MTBF) of 100,000 hours. The overall reliability of the network—and, therefore, of all components *comprising* the network—is an important proposal evaluation criterion (see *Section 5.3* of this RFP). All hardware must be manufactured by a recognized market leader with at least five (5) years of experience. As an attachment to its response to the RFP, the vendor must provide manufacturer specification/data sheets for all hardware that is proposed.

⁹ National Institute of Standards and Technology (NIST), Advanced Network Technologies Division (ANTD), <http://www.antd.nist.gov/usgv6/>

Vendor is responsible for maintaining, updating/patching, repairing/replacing failed components and ensuring that the equipment continues to function for the duration of the Contract. Security-related patches must be applied within 30 days of stable release from the manufacturer. Non-security-related patches must be applied within 60 days of stable release from the manufacturer.

MPHI is aware that many hardware/equipment manufacturers are offering special discounts for the RHCPP projects. Vendors should contact the manufacturer(s) to obtain the best pricing.

2.3.1.3. Types of Network Communication/Traffic

Each connection must provide three (3) different types of network communication/traffic: intra-network traffic (participating HCP to participating HCP), access to the commercial Internet, and access to the research-based Internet2 network. Intra-network traffic is the baseline traffic and must be available at the full capacity of the connection. All costs associated with intra-network traffic must be included in the base monthly ongoing fee (i.e., no additional bandwidth or access costs for intra-network traffic). The allocation of the Internet bandwidth must be selectable by site. Each site will select how much Internet bandwidth it wishes to reserve. After the first twelve (12) months of network operation, this Internet allocation may be changed each quarter, up to the full capacity of the connection. The vendor may not charge for making these quarterly changes in allocation. However, the vendor may adjust its monthly charges for increases or decreases in the bandwidth the participating HCP receives. The Internet2 connectivity must provide a full connection to the Internet2 that enables full IP connectivity through the Internet2 backbone network to all Internet2-connected members, Internet2-connected international networks, the Internet2-connected Federal Network (e.g., ESnet, DREN, etc.), and other Internet2-connected national research and education networks.

2.3.1.4. Response, Repair, Monitoring and Maintenance

Bidders must provide information on their ability to meet response times as described below. This information must include the planned resources—including repair facilities, staffing, and spare parts—locally available in the geographic area of the Contract.

Maintenance that may or will cause an outage must be minimized. The acceptable maintenance window for this network will be from 9:00 p.m. to midnight (local time) on Sunday evenings. However, since the maintenance window may not be utilized every Sunday, the vendor must provide ten (10) days notice of planned maintenance to the affected HCPs (e.g., on a Thursday ten days prior to a Sunday's maintenance). The notice must include, at a minimum, the date and start time of the maintenance, the anticipated duration, the services and/or sites that will be affected, the services and/or sites that might be affected, the reason for the maintenance, and any additional related information and links.

The selected vendor must maintain a network operations center that will monitor all network traffic and circuits. The network operations center must be manned 24/7/365. The network operations center must utilize an automated system that actively monitors all network sites and alerts staff of any unusual or adverse events, traffic, or outages. Vendor must provide detailed

description of this automated system, including what types of items/traffic it monitors, what reports are generated, and how alerts/notices are handled and escalated.

The vendor must maintain an up-to-date list of designated HCP contacts. The vendor must notify, via voice communication,¹⁰ the HCP within thirty (30) minutes after determination that the customer's service is not available. The vendor must maintain a trouble ticket log that identifies the type of trouble reported, the time of the report, and the time to resolution. This system must be capable of generating monthly trouble ticket reports.

The vendor must provide to all participating HCPs a single telephone number to report network outages. Vendor support must be available 24 hours per day, 7 days per week, in the event an HCP needs to report a system outage and/or request technical support. Twenty-four (24) hours per day, 7 days per week, an HCP contact person must be able to speak directly with a support person by calling the vendor's trouble reporting number. All calls must be answered and connected to a live network technician within ten (10) minutes. At its option, the HCP may leave a voice mail message. Vendor support personnel must respond to any voice mail message within one (1) hour of the message being left by the HCP.

2.3.1.5. Interruption of Service

For the purpose of this project, an *interruption of service* is defined as any two (2) second interval with a complete interruption of transmission or a bit error rate of worse than 1×10^{-9} for a particular communication path within a route, including VPN traffic/routes. The following shall not be deemed an interruption: a) any period during which the customer fails to afford access to any facilities for the purpose of investigating and clearing troubles; b) *Force Majeure* events; c) interruptions of a service that is, in whole, off-net to the vendor; d) announced planned maintenance in the acceptable maintenance window; and e) interruptions caused in whole or in part by customer equipment. The vendor must track and log (maintain a database of) all interruptions of service for the duration of the Contract. MPHI and/or the HCPs must always have access to this log. MPHI and/or the HCPs reserve the right to independently track and log interruptions. The vendor will work with MPHI and/or the HCPs to ensure that this option is available. An interruption begins as soon as it is noticed by the vendor's network monitoring staff or automated network monitoring system, or reported to the vendor by an HCP or MPHI. An interruption ends only when full and reliable communication resumes and remains continuously reliable for four (4) hours.

2.3.1.6. Reporting

The vendor must provide detailed monthly network reports to MPHI and to each HCP. These reports should include a list of interruptions of service, including dates and durations; the response time for issues reported that month; mean-time-to-repair to date by month, quarter, and year; total usage summary by hour, day, and week; usage by network type (intra-network traffic, i.e., participating HCP to participating HCP, access to the Internet, and access to the Internet2); usage for each VPN connection; and usage for the top 25 sources and destinations. In addition, a usage summary by hour, day, and week by protocol/function (http, SSL, SSH, Telnet, FTP, etc..)

¹⁰ Voice communication includes leaving a message on voice mail if the designated contact at the HCP site does not answer the telephone.

is desirable but not required. Reports must be emailed to the technical contact at each site within five (5) days of the end of the calendar month and must be available online for the duration of the contract.

2.3.1.7. HCP-provided Items

Each HCP will provide electrical service, reasonable access to facilities, and physical space for equipment. As part of its response to the RFP, vendor is required to provide detailed requirements for the above items and any additional items that it wants each HCP to provide.

2.3.2. Network Connections to HCPs

Although detailed specifications for each connection tier are provided below, in order to ensure the long-term viability of the network to address the anticipated increase in use, a connection type(s) that is easily expandable to the current full capacity and presents a future opportunity to increase capacity beyond its current limits, is strongly preferred. Preferably, bandwidth or capacity should be limited/controlled by software or configuration that can be easily adjusted without an interruption of service or hardware upgrade. For example, an IP-based connection delivered over fiber-optics with software bandwidth limitation would meet this description. Traditional carrier connections (e.g., T-carrier, DS lines, OC connections, and even those delivered over fiber-optics) that are hardware-limited to a rate lower than the transport medium can handle are not preferred.

In their responses, vendors must describe the type(s) of preferred connections they are proposing and how they meet the requirement described in the paragraph immediately above. Vendors should also list the sites that will receive this preferred type of connection and state the percentage of the total number of sites that will receive this preferred type of connection. The project team understands that this preferred type of connection may not be available or economically feasible for all locations.

2.3.2.1. Tier 1 – Large Regional Referral Hospitals¹¹

2.3.2.1.1. Connection

The connection must be capable of sustained bidirectional throughput of at least 1,000 Mbps. The connection should be handed off to the HCP's network as 10/100/1000 Mbps copper Ethernet. Although each site will select its own allocation of bandwidth for Internet, for the purpose of network design and this RFP, Tier 1 sites are anticipated to use forty (40) Mbps for Internet and four (4) Mbps for Internet2. The final allocation will be provided during Contract negotiation. The vendor must provide at least 256¹² static and publicly routable IP addresses to each Tier 1 site or include arrangements to route any existing HCP-owned IP addresses.

2.3.2.1.2. Hardware requirements

¹¹ Tier titles, such as "Large Regional Referral Hospitals," are purely informational and may not accurately describe all sites within that tier.

¹² Subject to ARIN justification

All hardware must have redundant and hot swappable power supplies (i.e., two (2) or more power supplies with the devices continuing to function at full capacity if one (1) power supply completely fails). All hardware must have non-blocking architecture that allows for full throughput of at least 1,000 Mbps. VPN equipment must be an independent device, i.e., a separate box from the routing/switching equipment. The VPN equipment and the routing/switching equipment should be made by the same manufacturer. Hardware must support IEEE 802.1p prioritization, IEEE 802.1q tagging and stacking, IEEE 802.3ad (link aggregation), and IETF SNMP.

2.3.2.1.3. VPN Requirements

The solution must be capable of at least 400 concurrent IPsec VPN sessions and sustained bidirectional throughput of at least 500 Mbps at 256 Advanced Encryption Standard (AES). The solution must also be capable of providing SSL VPN Sessions and Triple DES encryption. Include the configuration of sixty (60) VPN connections at the time of install. SSL certificate(s) will be maintained by the HCP; however, some HCPs may require assistance from the vendor in this process. It is the vendor's responsibility to integrate and insure functionality of the VPN device with HCP-provided certificate(s). Most Tier 1 sites will want to manage VPN issues in-house. See *Appendix G* for management preference by site.

2.3.2.1.4. Service Level Agreements

The vendor is responsible for maintaining the connection in an up and reliable state, free of any interruption of service at least **99.999%** of the time, measured monthly, quarterly, and annually. Due to the high uptime requirement, it is anticipated that these sites may require redundant connections. If these connections are utilized, they must be capable of at least 10% of the total connection speed, physically diverse (i.e., use different physical paths), and continually operated to ensure they are functional. The connection speeds of multiple connections, if any, may be combined to reach the required connection capacity stated above.

The vendor is responsible for responding to any interruption of service within two (2) hours, 24x7x365, and within six (6) hours, 24x7x365, for all other issues. Once on site or actively working on the issue, the vendor must work continuously through resolution of the service issue. The vendor is responsible for maintaining a Mean Time to Repair of four (4) hours, to be measured quarterly, and annually.

All connections must be registered and remain registered for the duration of the Contract with the Telecommunications Service Priority (TSP) program. See *Appendix G* for eligible sites.

2.3.2.2. Tier 2 – Other Hospitals

2.3.2.2.1. Connection

The connection must be capable of sustained bidirectional throughput of at least 45 Mbps. The connection should be handed off to the HCP's network as 10/100/1000 Mbps copper Ethernet. Although each site will select its own allocation of bandwidth for Internet, for the purpose of network design and this RFP, Tier 2 sites are anticipated to use twenty (20) Mbps for Internet and two (2) Mbps for Internet2. The final allocation will be provided during Contract

negotiation. The vendor must provide at least 128¹³ static and publicly routable IP addresses to each Tier 2 site or include arrangements to route any existing HCP-owned IP addresses.

2.3.2.2.2. Hardware requirements

All hardware must have redundant and hot swappable power supplies (i.e., two (2) or more power supplies with the devices continuing to function at full capacity if one (1) power supply completely fails). All hardware must have non-blocking architecture that allows for full throughput of at least 100 Mbps. The VPN equipment must be an independent device, i.e., a separate box from the routing/switching equipment. The VPN equipment and the routing/switching equipment should be made by the same manufacturer. Hardware must support IEEE 802.1p prioritization, IEEE 802.1q tagging and stacking, IEEE 802.3ad (link aggregation), and IETF SNMP.

2.3.2.2.3. VPN Requirements

The solution must be capable of at least 200 concurrent IPsec VPN sessions and sustained bidirectional throughput of at least 35 Mbps at 256 Advanced Encryption Standard (AES). The solution must also be capable of providing SSL VPN Sessions and Triple DES encryption. Include the configuration of thirty (30) VPN connections at the time of install. SSL certificate(s) will be maintained by the HCP; however, some HCPs may require assistance from the vendor in this process. It is the vendor's responsibility to integrate and insure functionality of the VPN device with HCP-provided certificate(s). Most Tier 2 sites will want to manage VPN issues in-house. See *Appendix G* for management preference by site.

2.3.2.2.4. Service Level Agreements

The vendor is responsible for maintaining the connection in an up and reliable state, free of any interruption of service at least **99.999%** of the time, measured monthly, quarterly, and annually. Due to the high uptime requirement, it is anticipated that these sites may require redundant connections. If these connections are utilized, they must be capable of at least 25% of the total connection speed, physically diverse (i.e., use different physical paths), and continually operated to ensure they are functional. The connection speeds of multiple connections, if any, may be combined to reach the required connection capacity stated above.

The vendor is responsible for responding to any interruption of service within two (2) hours, 24x7x365, and within six (6) hours, 24x7x365, for all other issues. Once on site or actively working on the issue, the vendor must work continuously through resolution of the service issue. The vendor is responsible for maintaining a Mean Time to Repair of four (4) hours, to be measured quarterly, and annually.

All eligible connections must be registered and remain registered for the duration of the Contract with the Telecommunications Service Priority (TSP) program. See *Appendix G* for eligible sites.

2.3.2.3. Tier 3 – Large Clinics (5 or more clinicians)

¹³ Subject to ARIN justification

2.3.2.3.1. Connection

The connection must be capable of sustained bidirectional throughput of at least 10 Mbps. The connection should be handed off to the HCP's network as 10/100 Mbps copper Ethernet. Although each site will select its own allocation of bandwidth for Internet, for the purpose of network design and this RFP, Tier 3 sites are anticipated to use four (4) Mbps for Internet and less than one (1) Mbps for Internet2. The final allocation will be provided during Contract negotiation. The vendor must provide at least sixty-four (64)¹⁴ static and publicly routable IP addresses to each Tier 3 site or include arrangements to route any existing HCP-owned IP addresses.

2.3.2.3.2. Hardware requirements

All hardware must have non-blocking architecture that allows for full throughput of at least 10 Mbps. The VPN equipment must be an independent device, i.e., a separate box from the routing/switching equipment. The VPN equipment and the routing/switching equipment should be made by the same manufacturer. Hardware must support IEEE 802.1p prioritization, IEEE 802.1q tagging and stacking, IEEE 802.3ad (link aggregation), and IETF SNMP.

2.3.2.3.3. VPN Requirements

The solution must be capable of at least 100 concurrent IPsec VPN sessions and sustained bidirectional throughput of at least 8 Mbps at 256 Advanced Encryption Standard (AES). The solution must also be capable of providing SSL VPN Sessions and Triple DES encryption. Include the configuration of fifteen (15) VPN connections at the time of install. SSL certificate(s) will be maintained by the HCP; however, some HCPs may require assistance from the vendor in this process. It is the vendor's responsibility to integrate and insure functionality of the VPN device with HCP-provided certificate(s). Most Tier 3 sites will want the vendor to manage VPN issues. See *Appendix G* for management preference by site.

2.3.2.3.4. Service Level Agreements

The vendor is responsible for maintaining the connection in an up and reliable state, free of any interruption of service at least **99.9%** of the time, measured monthly, quarterly, and annually.

The vendor is responsible for responding to any interruption of service within four (4) hours, 18x7x365 (6 a.m. to midnight local time, seven days a week), and within eight (8) hours, 8x5 (8 a.m. to 5 p.m. local time, Monday through Friday, excluding Federal holidays), for all other issues. Once on site or actively working on the issue, the vendor must work continuously through resolution of the service issue. The vendor is responsible for maintaining a Mean Time to Repair of four (4) hours, to be measured quarterly, and annually.

All eligible connections must be registered and remain registered for the duration of the Contract with the Telecommunications Service Priority (TSP) program. See *Appendix G* for eligible sites.

¹⁴ Subject to ARIN justification

2.3.2.4. Tier 4 – Clinics (less than 5 clinicians)

2.3.2.4.1. Connection

The connection must be capable of sustained bidirectional throughput of at least one (1) Mbps. The connection should be handed off to the HCP's network as 10/100 Mbps copper Ethernet. Although each site will select its own allocation of bandwidth for Internet, for the purpose of network design and this RFP, Tier 4 sites are anticipated to use one-half (0.5) Mbps for Internet and little to none for Internet2. Final allocation will be provided during Contract negotiation. The vendor must provide at least sixteen (16)¹⁵ static and publicly routable IP addresses to each Tier 4 site or include arrangements to route any existing HCP-owned IP addresses.

2.3.2.4.2. Hardware requirements

All hardware must have non-blocking architecture that allows for full throughput of at least 10 Mbps. The VPN equipment may be combined with the routing/switching equipment, i.e., one (1) box may perform both functions. If independent devices, the VPN equipment and the routing/switching equipment should be made by the same manufacturer. Hardware must support IEEE 802.1p prioritization, IEEE 802.1q tagging and stacking, IEEE 802.3ad (link aggregation), and IETF SNMP.

2.3.2.4.3. VPN Requirements

The solution must be capable of at least 50 concurrent IPsec VPN sessions and sustained bidirectional throughput of at least one (1) Mbps at 256 Advanced Encryption Standard (AES). The solution must also be capable of providing SSL VPN Sessions and Triple DES encryption. Include the configuration of ten (10) VPN connections at the time of install. SSL certificate(s) will be maintained by the HCP; however, some HCPs may require assistance from the vendor in this process. It is the vendor's responsibility to integrate and insure functionality of the VPN device with HCP-provided certificate(s). Most Tier 4 sites will want the vendor to manage VPN issues. See *Appendix G* for management preference by site.

2.3.2.4.4. Service Level Agreements

The vendor is responsible for maintaining the connection in an up and reliable state, free of any interruption of service at least **99.8%** of the time, measured monthly, quarterly, and annually.

The vendor is responsible for responding to any interruption of service within four (4) hours, 12x6x365 (8 a.m. to 8 p.m. local time, six days a week, Monday through Saturday) and within eight (8) hours, 8x5 (8 a.m. to 5 p.m. local time, Monday through Friday, excluding Federal holidays) for all other issues. Once on site or actively working on the issue, the vendor must work continuously through resolution of the service issue. The vendor is responsible for maintaining a Mean Time to Repair of four (4) hours, to be measured quarterly, and annually.

¹⁵ Subject to ARIN justification

All eligible connections must be registered and remain registered for the duration of the Contract with the Telecommunications Service Priority (TSP) program. See *Appendix G* for eligible sites.

2.3.3. Opportunistic Connection Upgrades

A site may receive a higher capacity connection than its Tier specifies *if* the total of the install cost plus the cost of the first two years of operation of that higher capacity connection are lower than the corresponding costs of the Tier-specified capacity. For example: a Tier 4 site that is located on an existing or proposed fiber optic path could receive a fiber-based connection as long as the fiber-based connection's installation and first two years' operating costs are equal to or lower than the installation and first two years' operating costs of the connection types usually provided to Tier 4 sites (e.g., a T-1 circuit).

2.3.4. Interconnect/Backbone

The backbone is defined as any network segment that supports traffic from more than one site. The backbone must be resistant to failure. It is highly desirable that all backbone segments be redundant. Any segment that supports more than twenty (20) sites in any Tier or more than three (3) sites that are Tier 1 or Tier 2 **must be redundant**. The vendor is responsible for maintaining the backbone in an up and reliable state, free of any interruption of service, at least **99.999%** of the time, measured monthly, quarterly, and annually.

At no point on the network may the oversubscription rate be more than two to one (2 to 1).

Due to its semi-private network requirements (see *Section 2.3.1* and its subparagraphs), the network must have at least four (4) Internet gateways (connections from the semi-private health care network to the Internet). These gateways must be geographically dispersed and be at least 75 miles apart from any other Internet gateway. Each of the Internet gateways must be capable of at least 100 Mbps throughput, and the network must be able to meet the bandwidth demands with at least two Internet gateways down.

Additionally, the network must have at least two (2) Internet2 gateways (connections from the semi-private health care network to the Internet2 backbone). These gateways must be at least 100 miles apart and may be located at the same location as an Internet gateway. Each of the Internet2 gateways must be capable of at least 1 Gbps throughput.

Vendor must provide at least three (3) highly-available authoritative Domain Name System (DNS) servers. The DNS servers must be geographically dispersed, with at least one (1) of them at least 75 miles apart from the others. These DNS servers will be used to advertise publicly available domains on the health care network. HCPs must be able to submit changes to DNS records and have them implemented within 48 hours of request. The vendors must also provide highly-available recursive Domain Name System (DNS) servers to act as "look-up" servers for users on the health care network accessing Internet resources.

2.3.5. Ongoing Changes

HCP sites may change (increase or decrease) their available Internet bandwidth allocation, up to the connection's full capability, every quarter after the first twelve (12) months of operation. The cost will remain at the group-discounted "bandwidth" rate. The vendor must complete the change within 15 days.

Assuming the vendor is managing VPN services at an HCP site after acceptance, if the site increases the available number of VPN connections (up to the connection's full capability) or changes its VPN configuration (i.e., which sites it connects to), then it shall bear the full incremental cost of such a change. If both sites are within the RHCPP project, each one will be charged a flat fee (specified in the Contract) for configuration of the VPN. The vendor must complete the change within 15 days. If one site is outside the project, the vendor must provide a reasonable rate and implementation schedule agreed to by the HCP.

At any time, but not more than once a year, a site may switch to or from in-house management of VPN devices at no charge. Vendor must complete any required training and/or "hand off" to the HCP staff within 30 days of request.

2.3.6. Public Health Emergencies

In instances of national, regional, or local public health emergencies (e.g., pandemics or bioterrorism) declared by the federal government (including, but not limited to, the Department of Homeland Security, the Department of Health & Human Services, and the FCC's Public Safety and Homeland Security Bureau), the state, or local governments, participating HCP connections must receive priority provisioning and routing of traffic to insure continuous communications. Additionally, in times of emergencies, federal or state government agencies may need to be granted access to the network. Access shall be granted only when a declared public health emergency is in effect and only when a written request from one of the following authorized agencies has been received by the vendor. Authorized agencies include the U.S. Department of Homeland Security, the U.S. Department of Health & Human Services, the FCC's Public Safety and Homeland Security Bureau, and the Michigan Department of Community Health. The vendor must immediately notify (by email if available or by U.S. Mail if email is not available) all HCPs and MPHI if access has been granted under this provision. The notification must identify the requesting authorized agency.

3. Additional Requirements

3.1. Contract and Contract Duration

Following final submission of bids (see Section 5.4), MPHI will negotiate with one or more bidders regarding the terms of the contract to be executed in connection with the award of this RFP (the “Contract”). The Contract will contain all of the requirements and terms set forth in this RFP, plus such additional terms as are acceptable to MPHI and its legal counsel to carry out the intent of this RFP and address the information submitted by the bidder(s) in response to this RFP. All bidders acknowledge and agree that their submissions are subject to this requirement and the ability to agree upon such a Contract, and that if a contract acceptable to MPHI and its legal counsel cannot be agreed upon, MPHI may reject any and all bids. The Contract shall be effective on the date indicated on the Contract (the “Contract Date”). All construction of the network, with all sites accepted, shall be completed no later than 36 months after the Contract Date, although a shorter implementation interval is preferred. Where practical, turn up of the Tier 1 and Tier 2 sites early in the schedule would be preferred. The implementation interval shall be detailed in the Contract. The Contract will also require the vendor to provide ongoing service at Contract rates to each of the participating HCPs for a period of at least five (5) years *after* each HCP site’s Operation Date. An HCP site may withdraw from the Contract with ninety (90) days’ notice at any time after the first thirty-six (36) months of its participation in the network.

3.2. Transfer of Contract to HCP

A contract for ongoing services and operations, with the same terms and conditions as the original Contract, will be transferred from and by MPHI to each participating HCP for each of its sites after the first twelve (12) months of operation at each of the sites. The vendor shall be contractually bound to each HCP under the terms of the transferred contract. At the time of each such transfer, MPHI shall be released from any further liability to the vendor with regard to that HCP site.

3.3. Site Acceptance Criteria and Testing

It is not the intent of this RFP to dictate how service is provisioned. However, the selected vendor will be required to demonstrate that the installed services are fully compliant with the Contract. Compliance will require demonstration of the following:

- Installation and configuration of all equipment and other items required by this RFP or the Contract have been completed.
- All equipment and other items required by this RFP or the Contract comply with the requirements of this RFP and the Contract, including, but not limited to, the applicable connection and speed requirements.
- Connection to the HCP’s internal network has been completed and is fully functional.
 - The HCP is fully and reliably able to access Internet resources. The connection must remain continuously reliable for at least seven (7) calendar days;

- The HCP is fully and reliably able to access Internet2 resources. The connection must remain continuously reliable for at least seven (7) calendar days; and
- Any VPNs that can be established with other HCPs (that have already been accepted into the network) have been configured and are fully and reliably functioning. The connections must remain continuously reliable for at least seven (7) calendar days. Each additional VPN must be fully functional within twenty (20) calendar days of the second site being accepted.
- Documentation of the configuration and installation and manuals for any and all hardware installed at the site have been provided to the HCP's personnel in an organized manner.
- All equipment has been installed, mounted, and/or secured in an organized and neat manner. All wires are in a wire management device or otherwise secured.
- All equipment, wires, and connection points have been clearly labeled and match the documentation.
- Any required training and/or "hand off" to the HCP staff have been completed.
- The procedure, with contact information, for initiating a support or trouble call/issue has been provided to the HCP's staff in an organized manner.

For each HCP, the selected vendor will be required to provide to MPHI and the HCP:

- Detailed information relative to the circuits being installed;
- A report on the network and Internet bandwidth provided;
- A listing of all VPNs initially configured;
- A listing of all hardware components being provided; and
- Detailed configuration sheets for the hardware and throughput test results

The site will be accepted after the foregoing information has been provided to and reviewed by MPHI and the HCP confirms that the above criteria have been met and that the connections have been tested as described above.

3.4. Training

If an HCP site chooses to maintain its own VPN equipment, then the vendor must conduct a two-hour-minimum training and "hand-off" session with the site's IT personnel. The timing of the training should be coordinated with the site. MPHI will communicate with each site to ensure that the training has been provided *prior* to approving payment of the associated invoice. MPHI will withhold approval until the required training has been conducted.

3.5. Ownership of Equipment

During the Contract term, all components will be owned by the vendor. This will include all building infrastructure, cabling, and passive and active electronics up to the demarcation point. At the end or termination of the Contract, the end-point equipment, including routing/switching and VPN devices, will become the property of the HCP.

3.6. Performance Bond

Option 1

The vendor shall furnish a Surety Bond in a form and from a source acceptable to MPHI in an amount equal to at least twenty percent (20%) of the Contract amount as security for faithful performance of the Contract. MPHI shall be obligee under said bond. The bond shall guarantee the faithful performance and shall indemnify and save harmless the obligee from all costs and damages by reason of the vendor's failure to perform in accordance with the Contract provisions. The Contract, by reference, shall be an integral part of the bond. Said bond shall be with a surety company licensed and admitted to do business in the State of Michigan. The Surety shall be acceptable to MPHI and shall be carried through to the first anniversary of the Operation Date of the last HCP (listed in *Appendix G* on the Contract Date) added to the network.

Option 2

The vendor shall furnish a Surety Bond in a form and from a source acceptable to MPHI in an amount equal to one hundred percent (100%) of the outside plant work (network build-out) included in the Contract amount as security for faithful performance of the Contract. MPHI shall be obligee under said bond. The bond shall guarantee the faithful performance and shall indemnify and save harmless the obligee from all costs and damages by reason of the vendor's failure to perform in accordance with the Contract provisions. The Contract, by reference, shall be an integral part of the bond. Said bond shall be with a surety company licensed and admitted to do business in the State of Michigan. The Surety shall be acceptable to MPHI. As long as it does not fall below 10 percent of the original amount, the amount of the Surety Bond may be decreased each quarter to represent the amount of outside plant work completed to date. The remaining 10 percent shall be carried through to the first anniversary of the Operation Date of the last HCP (listed in *Appendix G* on the Contract Date) added to the network.

3.7. Release of Existing Contracts for Participating HCP

By submitting a bid, all vendors, including its parent or subsidiaries, agree to release any participating HCP from any existing contract for similar services, including but not limited to, IP services, data services, and Internet services, without any penalties or fees. This release will be at the discretion of the HCP and will take effect within 30 days of acceptance of the new connection or some later date set by the HCP.

3.8. Transfer of Any Other Health Care Customers

If awarded the Contract, any other health care customers of the vendor must be given the option of transferring to this network and must be offered similar terms at the conclusion of their existing contracts, if not sooner.

3.9. No Hire Clause

All bidders agree to refrain from hiring any employee of any participating HCP during the bidding process, up to award of contract, without the written permission of MPHI and the HCP.

3.10. Vendor Invoicing and Payment Processes

3.10.1. Mandated Process

The vendor invoicing process described in this section is mandated by USAC and its various administrative requirements. The process is depicted on page three of the flowchart shown as *Appendix B*.

3.10.2. Invoice Incurred Costs on a Monthly Basis

USAC will disburse RHCPP funds to the vendor based on the submission of detailed invoices for *incurred* eligible expenses. Invoices should be submitted on a monthly or less frequent basis. The vendor will be paid only for incurred costs: hardware will have to have been installed, tested, and formally accepted; installation will have to have been completed, tested, and formally accepted; and service will have to have been rendered *before* the vendor can invoice MPHI/USAC for *any* hardware, installation, or service expenses, respectively. MPHI will only process invoiced items that are subject to acceptance and testing that have, in fact, been tested and accepted. Ideally, all items listed on an invoice will be processed together.

3.10.3. Identification of HCP Sites

Appendix G shows how the vendor should identify each participating HCP site. The vendor must use the “Site #” in all invoicing transactions.

3.10.4. Allocation of Costs

The vendor must allocate *all* costs associated with the project—all nonrecurring (broadband network) infrastructure construction costs and recurring operating costs—to specific HCP participants in the RHCPP. Any specific cost attributable to multiple participants (e.g., laying fiber optic cable) must be allocated on a reasonable and demonstrable basis.

Any cost that does not directly support the health care network cannot be funded by the RHCPP. For example, if a vendor intends to construct excess capacity not funded by the Universal Service Fund alongside any RHCPP construction, it must:

- Allocate the costs between eligible (RHCPP) and ineligible cost components, on a tangible basis;
- Demonstrate that the amount identified as the eligible cost component is not more than what such amount would be if the construction were being done for eligible items only; and
- Identify how the ineligible costs component is funded and provide proof that the fair share amount has been or will be paid.

3.10.5. Participants Ineligible for FCC Funding Assistance

Some of the participants, e.g., for-profit entities, in the project will be ineligible for FCC funding assistance. MPHI will clearly identify them in *Appendix G*. They must pay the vendor for 100 percent of the project costs attributable to them, and the vendor should directly bill them for such costs.

3.10.6. Whom the Vendor Will Invoice for Which Costs

With the exception of participants ineligible for FCC funding (see *Paragraph 3.10.5*), the vendor will be reimbursed from three funding sources: the FCC (via USAC and MPHI), third party sources (via MPHI), and the HCP participants themselves. In general, the FCC (through USAC/MPHI) will reimburse 85 percent of non-recurring (network construction) costs and 85 percent of *first-year* recurring (operating) costs. Third party sources, if any, and/or HCP participants will cover the remaining 15 percent. Each participating HCP site will cover 100 percent of its operating costs after the first year of operation at said site.

- **Non-recurring/network construction.** Once a Contract has been signed with a vendor and specific costs have been identified, MPHI will identify the percentage of non-recurring costs that should be billed directly to the participant and the percentage that should be billed to MPHI/USAC. The percentage will depend on the availability of third party funding (e.g., foundation grants).
- **First-year recurring (operating).** Similarly, for recurring costs incurred during the first year of operation, MPHI will identify the percentage that should be billed directly to the participant and the percentage that should be billed to MPHI/USAC. The percentage will depend on the availability of third party funding.
- **Recurring (operating) in subsequent years.** After the first year of operation at a participating HCP site, the site will be responsible for paying 100 percent of its ongoing operating costs (as MPHI/RHCPP funds cannot help fund a site after its first year of operation). Eligible sites may still qualify for financial assistance from the “normal” Rural Health Care Program of the Universal Service Fund, but that funding would reimburse the HCP after it pays the vendor.

3.10.7. Billing Matrix

MPHI will give the vendor a matrix that lists all HCP participants in the project and, for each participant, shows the percentage of the various cost categories (e.g., non-recurring network construction) that should be billed to MPHI, and the percentage that should be billed to the participant. MPHI will update the matrix as needed and highlight any changes. An example of the matrix follows.

Billing Matrix
For Each HCP, by Cost Category, the Percentage to Be Billed to MPHI v. the HCP

Prior to billing, ALL project costs must be allocated to the individual participants listed in column 1.

Participating Health Care Provider (using HCP Site Number)	Cost Categories					
	Non-recurring Network Construction Costs		First Year Recurring (Operating) Costs		2 nd and Subsequent Year Recurring (Operating) Costs	
	% That Should Be Billed to:		% That Should Be Billed to:		% That Should Be Billed to:	
	MPHI	HCP	MPHI	HCP	MPHI	HCP
001	85%	15%	85%	15%	0%	Split determined by USAC
002	85%	15%	85%	15%	0%	
003	0%	100%	0%	100%	0%	100%
004	85%	15%	85%	15%	0%	100%
...						
HCP site # n,	85%	15%	85%	15%	0%	100%

where n =~ 550

3.10.8. Network Cost Worksheet (NCW)

During the invoicing process—while the network is being built and then serviced during its first year of operation—USAC mandates use of the Network Cost Worksheet (NCW) to process various one-time and recurring charges. This RFP incorporates some elements of the NCW. MPHI will make the necessary conversions to the NCW format for submission to USAC, but the vendor’s cooperation will be required.

3.10.9. Five-Step Invoicing Process

The vendor will invoice FCC/USAC/MPHI using the process detailed in this section. When participants are ineligible for any RHCPP funding (*Paragraph 3.10.5*), the vendor will be required to send invoices *directly* to them.

3.10.9.1. Vendor Invoices HCP and Collects Payment

If an HCP participant is required to pay *any* percentage of an incurred expense (as shown in the Billing Matrix), then the vendor must first invoice the participant for 100 percent of the cost and *collect* payment for the HCP’s share (e.g., 15 percent) *before* it can invoice MPHI. Therefore, the first step in the invoicing process is to invoice the participant (if required) and collect payment.

3.10.9.2. Vendor Invoices MPHI

After receipt of payment from the HCP participant, the vendor may invoice MPHI. The vendor must send MPHI:

- An invoice that contains the data detailed below in *Paragraph 3.10.10* and shows the full cost;
- Proof that the HCP participant has paid its required percentage, if any; and
- A copy of the Network Cost Worksheet (NCW) page(s) that contains the participating HCP's invoiced items. These items should be highlighted.

Please note that a single invoice may include charges for network construction costs, hardware items, install costs, and service costs attributable to many different HCPs. Each charge must be itemized.

3.10.9.3. MPHI Processes Invoice

MPHI will review the invoice, proof of HCP payment, and marked-up NCW. For amounts that are to be paid by USAC, MPHI will reformat the invoice to USAC specifications (the USAC "Invoice Template" shown in *Appendix H*), certify the invoice, and return it to the vendor. At the same time, MPHI will submit documentation supporting the invoice to USAC. For amounts that are to be paid by third parties, if any, MPHI will arrange for direct payment to the vendor.

3.10.9.4. Vendor Certifies Invoice

The vendor will also certify the invoice MPHI has prepared and then submit it to USAC for payment.

3.10.9.5. USAC Reviews and Pays

USAC will review the invoice submitted by the vendor and the supporting documentation submitted by MPHI and then pay the vendor 85 percent of the total cost. USAC currently pays invoices twice a month.

3.10.10. Invoice Requirements

At a minimum, every vendor invoice submitted to MPHI must contain the following data elements:

- Vendor invoice number;
- Vendor invoice date;
- Vendor Billing Account Number (BAN);
- Total invoice amount;
- **Non-recurring costs.** Each and every identifiable one-time (non-recurring) cost to construct the health care network must be allocated to one or more HCP sites and described using the following fields:
 - A "Non-recurring" tag;
 - Identification of the participating HCP site that will receive the equipment or to whom the network construction costs are being allocated. Use the "HCP Site Number" shown in *Appendix G* of this RFP.
 - Information sufficient to uniquely identify the item on the Network Cost Worksheet (NCW).

- Optional expanded description/details/comments;
 - The number of items (e.g., two identical routers installed at the same site);
 - The cost per item; and
 - The total cost for this line item, i.e., the “number of items” times “the cost per item”;
- **Recurring costs.** Monthly (recurring) service costs must be described using the following seven fields:
 - A “Recurring” tag;
 - Identification of the participating HCP site (using the HCP Site Number);
 - The month and year of service;
 - The monthly service cost for access to the health care network;
 - The monthly Internet access fee (if any) based on the bandwidth the HCP requests prior to the first month of its participation in the network;
 - The monthly Internet2 access fee (if any); and
 - The total monthly service cost.

3.10.11. Questions Regarding the Invoicing Process

Questions regarding the invoicing process should be directed to fcc@mphi.org.

3.11. Vendor Insurance Coverage

At all times during the term of the Contract (including any contracts assigned to participating HCPs), the vendor shall maintain in full force and effect the insurance as listed below. All insurances shall be issued by insurers and for policy limits acceptable to MPHI, and the vendor shall furnish to MPHI certificates of insurance or other evidence satisfactory to MPHI evidencing the required insurance has been procured and is in force. The certificates shall include the following express obligation:

“This is to certify that the policies of insurance described herein have been issued to the insured for whom this certificate is executed and are in force at this time. In the event of cancellation, non-renewal, or material modification affecting the certificate holder, thirty (30) days prior written notice will be given to the certificate holder.”

MPHI and all participating HCPs shall be additional insureds on the vendor’s Commercial General Liability, Employers Liability, Automobile Liability, and Excess/Umbrella Liability insurance, and all other insurance described below; and the extent of the additional insured coverage afforded shall be no less broad than General Liability and Umbrella/Excess Liability, for Auto Liability, and other coverages, or substitute equivalent coverage. The additional insured coverage afforded under the vendor’s policies shall include both ongoing operations (work in progress) and completed operations (completed work). The insurance coverage shall be purchased and maintained by the vendor and shall be primary to any insurances, self-insurance, or self-funding arrangement maintained by MPHI, which shall not contribute therewith, and include severability of interests under the insurance policies.

Coverage	Minimum limits of liability, terms and coverage
Commercial General Liability	\$1,000,000 bodily injury and property damage each occurrence, including advertising and personal injury, products and completed operations \$5,000,000 products/completed operations, independent contractors liability, contractual liability, and coverage for property damage from perils of explosion, collapse, or damage to underground utilities, commonly known as XCU \$5,000,000 general annual aggregate
Auto Liability Insurance	\$1,000,000 each person, bodily injury and property damage, including owned, non-owned and hired auto liability
Workers' Compensation	Statutory limits
Employer's Liability	\$1,000,000 bodily injury by accident, each accident \$1,000,000 bodily injury by disease, each employee \$1,000,000 bodily injury by disease, policy aggregate
Umbrella/Excess Liability	\$5,000,000 each occurrence and annual aggregate Underlying coverage shall include General Liability, Auto Liability, and Employers Liability
Pollution Legal Liability	\$1,000,000 per claim \$1,000,000 annual aggregate covering damages or liability arising or resulting from vendor's services rendered, or which should have been rendered, pursuant to the Contract
Property	The vendor shall purchase and maintain property insurance covering machinery, equipment, mobile equipment, and tools used or owned by the vendor in the performance of services under the Contract. MPHI shall in no circumstance be responsible or liable for the loss or damage to, or disappearance of, any machinery, equipment, mobile equipment and tools used or owned by the vendor in the performance of services under the Contract.

The vendor shall be responsible for the payment of any and all deductible(s) or retention(s) under the policies of insurance purchased and maintained by it pursuant to the Contract. To the extent permitted by law, all or any part of any required insurance coverage may be provided under an approved plan or plans of self-insurance.

All insurance shall be issued by insurance carriers licensed to do business by the State of Michigan or by surplus line carriers on the Michigan Insurance Commission-approved list of companies qualified to do business in Michigan. All insurance and surplus line carriers must be rated A+ or better by A.M. Best Company.

The vendor's subcontractors shall carry in full force and effect commercial general liability, pollution liability, automobile liability, and workers' compensation and employer liability insurance that complies with all terms of this section. In the alternative, the vendor, at its expense, may provide such coverage for any or all of its subcontractors.

3.12. Security

Employees of the vendor (or any subcontractor hired for this project) who are working at any participating HCP site must carry photo identification that shows the employee's name, employer, and an employer phone number to verify identity. They will be required to provide the identification to HCP personnel upon request.

At no time should the vendor, subcontractor, or any employee of same attempt to access, look at, review, log/record/retain/save/copy, redirect, or in any other way access the content of the traffic on the network without the express written permission of the source HCP's Chief Information Officer (CIO) or his or her written designee. Any such access must be thoroughly noted and reported in the next monthly report. If, at any time, the vendor becomes aware that unauthorized access is taking place or has taken place, it is required to take immediate steps to stop current and/or future unauthorized access and immediately notify the HCP.

The vendor is responsible for the actions of its employees and subcontractors. Since the network will carry protected health information (PHI), the vendor, subcontractors, and all of their employees should be familiar with the Health Insurance Portability and Accountability Act of 1996 (HIPAA). The Center for Medicare and Medicaid Services (CMS) has published a HIPAA security guide, "HIPAA Security Guidance for Remote Use of and Access to Electronic Protected Health Information", that provides an overview and explanation of the requirements for protecting PHI. The link for the document is:

<http://www.cms.hhs.gov/SecurityStandard/Downloads/SecurityGuidanceforRemoteUseFinal122806.pdf>

The vendor (or subcontractor) must supply a list of all employees who have access to final passwords for any hardware items installed at an HCP site. The list must be given to appropriate IT personnel at the HCP site. MPHI will communicate with each site to ensure that such a list has been provided *prior* to approving payment of the associated invoice. MPHI will withhold approval until such a list has been provided. Lists must be updated quarterly and provided to HCPs within five (5) business days of the end of the quarter.

Due to federal, state, and local privacy and security regulatory requirements, each HCP may add additional requirements and security checks.

4. Preparation and Submission of Proposal

4.1. RFP Process Calendar

Some dates are offsets of the “Allowable Contract Date” (ACD) posted on the USAC website. The ACD is approximately the date the RFP is posted on USAC’s website plus 28 days. If any date falls on a weekend or federal holiday, the event will be moved to the next business day. Once an ACD has been set by USAC, an updated calendar with actual dates will be posted at <http://fcc.mphi.org>.

DATE - NUMBER OF CALENDAR DAYS	EVENT
ACD ~ - 28	Date RFP is posted on the USAC website
ACD ~ - 15	1 st vendor conference
ACD + 2	Letter of intent to bid due at MPHI
December 16, 2010	2 nd vendor conference
December 30, 2010	Last day to submit questions in writing
January 15, 2010	Proposals due from vendors

~ = approximately

4.2. Submission of Proposal

4.2.1. Proposal Size and Format

The proposal should not exceed 150 pages of text, exclusive of attachments and appendices. The font should be clearly readable, e.g., Times New Roman, and no less than 12 point. All pages, exclusive of attachments and appendices, should be in 8.5” x 11” paper format and have at least one (1) inch margins. The proposal content is described in *Section 4.9*.

4.2.2. Due Dates and Media

Each vendor must submit its proposal in ***both*** electronic and paper formats:

- **Electronic Submission Required.** One electronic copy of the proposal in Microsoft Word or Adobe Acrobat PDF format must be e-mailed to MPHI at fcc@mphi.org no later than 5 p.m. (Lansing, MI time) on January 15, 2010. The total size of any single e-mail should not exceed nine (9) megabytes. If any file(s) will cause the e-mail to exceed that size limit, please separate the submission into two or more separate e-mails and clearly labeled them “1 of *n*”, “2 of *n*”, and so forth (where *n* = the total number of e-mails).
- **Paper Submission Required.** Five (5) hard copies printed on 8.5” x 11” paper, each copy in a separate three-ring binder, must be physically delivered to MPHI no later than three (3) business days after the e-mail version is due. Delivery may be made by the United States Postal Service, by express delivery service, or in person using the following physical address:

Michigan Public Health Institute
Attn: FCC Team
2436 Woodlake Circle, Suite 300
Okemos, MI 48864

- **Caveats.** Late bids will not be considered. If there is any variance between the electronic and printed versions, except for signatures, the Evaluation Committee may reject the proposal in whole or in part. Do not submit proposals by fax.

4.2.3. Acknowledgement

Within three business days of receipt of both the electronic and paper versions of the vendor's proposal, MPHI will notify the primary contact by e-mail of successful receipt. If receipt of a vendor's proposal is not acknowledged when expected, please contact MPHI at fcc@mphi.org.

4.3. Vendor Qualifications

All vendors submitting proposals must meet the following minimum qualifications:

- The vendor must be capable of managing the construction and implementation of the entire project. However, the use of subcontractors is permissible.
- The vendor must have a proven history of executing large-scale IP networks.
- The vendor must have a current USAC Service Provider Identification Number (SPIN). More information about obtaining a SPIN can be found at <http://www.usac.org/rhc-pilot-program/vendors/step01/service-provider-id.aspx>.
- The vendor must be in "good standing" with the FCC, the State of Michigan, and local governments in the service area. Any bidder found to be in FCC "Red-Light Status" will be automatically disqualified.
- The vendor must be thoroughly familiar with any and all laws, statutes, rules or regulations related to this project, including, but not limited to:
 - FCC Order 06-144¹⁶;
 - FCC Order 07-198¹⁷ including correction;
 - The Telecommunications Act of 1996¹⁸;
 - USAC's RHCPP process¹⁹;
 - The Michigan Telecommunications Act²⁰;
 - The Metro Act²¹; and
 - Other Applicable Local, State, and Federal Laws.

4.4. Use of Subcontractors

The vendor must identify all subcontractors that will be paid more than ten percent (10%) of the overall project budget. Additionally, the vendor must describe the role of each subcontractor,

¹⁶ http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-06-144A1.pdf

¹⁷ http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-07-198A1.pdf

¹⁸ <http://www.fcc.gov/telecom.html>

¹⁹ <http://www.usac.org/rhc-pilot-program/vendors/>

²⁰ 1991 PA 179, as amended, MCL 484.2101 *et seq.*

²¹ 2002 PA 48, as amended, MCL 484.3101 *et seq.*

the subcontractor's experience in that role, and the vendor's relationship with the subcontractor. All subcontractors must have at least one year of experience in the services they will be providing.

In any subcontracts entered into by the vendor for the performance of services, the vendor shall require the subcontractor, to the extent of the services to be performed by the subcontractor, to be bound to the vendor by the terms of the Contract and to assume toward the vendor all of the obligations and responsibilities that the vendor, by the Contract, assumes toward the project. MPHI reserves the right to receive copies of and review all subcontracts, although the vendor may delete or mask any proprietary information, including pricing, contained in such contracts before providing them to MPHI. The management of any subcontractor will be the responsibility of the vendor, and the vendor shall remain responsible for the performance of its subcontractors to the same extent as if the vendor had not subcontracted such performance. The vendor shall make all payments to subcontractors or suppliers of the vendor. Except as otherwise agreed in writing by MPHI and the vendor, MPHI will not be obligated for direct payments for the services other than to the vendor. MPHI's written approval of any subcontractor engaged by the vendor to perform any obligation under the Contract shall not relieve the vendor of any obligations or performance required under the Contract.

4.5. Restriction on Multiple Submissions

Each vendor (based on federal tax ID) may submit only one proposal as a *primary* contractor. However, any such vendor may be named as a subcontractor in other proposals.

4.6. Letter of Intent to Bid

Any vendor who intends to respond to the RFP and bid on the project is required to submit a formal letter of intent to bid. The letter should be mailed to:

Michigan Public Health Institute
Attn: FCC RHCPP Team
2436 Woodlake Circle, Suite 300
Okemos, MI 48864

Letters must be postmarked no later than two (2) days after the Allowable Contract Date (ACD) posted on USAC's website. Note that this is not a *commitment* to bid. The letter must acknowledge that the potential bidder has read, understands, and will abide by the terms of the RFP. Letters should be printed on company letterhead and be signed by an individual empowered to bind the vendor to the provisions of this RFP and any Contract awarded pursuant to it. Letters of intent to bid will not be acknowledged by MPHI; if a vendor wants proof of delivery, the letter should be sent by certified mail or some other form of service that provides proof of delivery.

4.7. Vendor Conferences

An informational session will be held approximately 15 days before the ACD in the Lansing, MI, area. Detailed information, including the exact date, time, and location, will be posted on the project website (<http://fcc.mphi.org>) within five (5) business days of the RFP being posted on

the USAC website. A summary of the information covered at the session will be posted on the project website within five business days of the session's conclusion.

A second vendor conference will also be held on December 16, 2010 at 1 p.m. so the project team can respond to (written) questions and provide additional instruction, if necessary. This will be a final opportunity for prospective vendors to meet with the project team in person. Detailed information, including the exact date, time, and location of the conference, will be posted on the project website within 15 business days of the RFP being posted on the USAC website. This information will also be announced at the informational session (see above). A summary of the information covered at this session will be posted on the project website within five business days of the conclusion of the conference. This conference will be held at: 2436 Woodlake Circle, Suite 380, Okemos, Michigan 48864. Map and directions can be found at <http://www.ilc-mphi.org/ilcmap.htm>.

All vendors who intend to respond to the RFP are strongly encouraged, but not required, to attend both conferences. To ensure adequate space, vendors are encouraged to pre-register for these conferences by sending an email to fcc@mphi.org at least three (3) business days before the event. Please include your organization's name and the number of attendees. Please limit attendance to no more than three (3) individuals per vendor. Pre-registration will not be acknowledged by MPHI.

4.8. Inquiries about the RFP

Other than the methods described in this document, no other communication between prospective vendors and the project team is permitted during the bidding process, from the time the RFP is posted on USAC's website until award of the contract.

Any questions concerning this RFP must be submitted in writing to the project team. Vendors are strongly encouraged to review this RFP and any questions and answers posted on the <http://fcc.mphi.org> website before submitting a question. Questions may be submitted:

- By e-mail at fcc@mphi.org **OR**
- By mail to: Michigan Public Health Institute
Attn: FCC RHCPP Team
2436 Woodlake Circle, Suite 300
Okemos, MI 48864

Each question and answer will be posted on the project website (<http://fcc.mphi.org>). MPHI will do its best to respond in a timely manner, but an answer may require a response from USAC or the FCC. MPHI will not identify the source of the question. However, vendors are responsible for phrasing questions in a way that does not reveal their identity, if possible.

4.9. What to Submit: Mandatory Proposal Content

4.9.1. Cover Letter

A cover letter must accompany the proposal documents. The letter should clearly identify the MPHI RHCPP RFP 02; the vendor; the primary contact for the vendor's proposal; and his or

her contact information, especially an e-mail address. The cover letter must be signed by an individual authorized and empowered to bind the vendor to the provisions of this RFP and any Contract awarded pursuant to it. Each proposal shall stipulate that it is predicated upon the terms and conditions of this RFP and any supplements or revisions thereof.

4.9.2. Vendor Questionnaire

Complete and attach the Vendor Questionnaire found at *Appendix E* to this RFP. (Failure to do so automatically disqualifies the bid.)

4.9.3. Certifications and Assurances

Complete, sign, and attach the Vendor Certification and Assurances found at *Appendix F*. Also, submit a sworn and notarized affidavit as described in *Section 6.4*. (Failure to meet either requirement automatically disqualifies the bid.)

4.9.4. Executive Summary

Provide an executive summary with the following information.

- Overview of the vendor's proposed solution(s);
- Vendor Capabilities. Describe the firm's experience and capabilities in providing services similar to those requested in this RFP. Identify projects, dates, and results;
- Vendor References. Vendors submitting proposals must include in their response the names of three customers, including points of contact (name, address, telephone number, and e-mail address), who can serve as references for work performed on similar network projects completed within the last five years. Selected organizations may be contacted to determine the quality of work performed and personnel assigned to the project. The results of the reference check will be provided to the Evaluation Committee and used in scoring the written proposal; and
- Overview of the benefits of vendor's proposal overall to the State of Michigan and local communities.

4.9.5. Technical

In this section, vendors must respond in full and with specificity to *Part 2* of this RFP ("Description of Infrastructure, Products, and Services Sought"). The vendor's proposal must detail how the proposed network will meet all of the requirements of this RFP. It should also include a description of any plans to build in excess capacity for non-healthcare use and what impact on the surrounding community, if any, it would have.

Responses should include a network map, both physical and logical, and the manufacturer's hardware specification/data sheet for each proposed model of equipment. These items may be provided as attachments to the proposal.

4.9.6. Costs

***Appendix G* lists the participating HCP sites and two Tier selections, a primary and a secondary. The vendor must submit two (2) complete bids. The first bid should be based on the primary Tier listed in *Appendix G*. The second bid should be based on the**

secondary Tier listed in Appendix G. Each bid must respond to all of the items listed within this Section 4.9.6.

Each vendor responding to this RFP must detail:

- The one-time (non-recurring) costs of network construction (including the purchase and installation of all hardware). The vendor is responsible for all installation costs, including, but not limited to, labor, material, permit fees, access fees, easement costs, and make-ready costs. The vendor’s bid should reflect all of these costs;
- The monthly service fee that each HCP (site) will have to pay to access and use the health care network; this fee will be based on the level of service (tier) provided to the HCP site (e.g., Tier 1 versus Tier 4);
- The bandwidth-based monthly service fee the vendor may charge an HCP (site) to access the Internet, if any;
- The monthly service fee the vendor may charge an HCP (site) to access Internet2, if any; and
- The standard fixed fee per site, if any, for configuration of a new VPN connection between two (2) participating HCPs, outside of the initial allotment, or the modification of an existing VPN connection

The sum of the fees to access the health care network, the Internet, and Internet2 will equal an HCP site’s monthly service fee.

4.9.6.1. One-Time (Non-recurring) Costs

Each and every identifiable cost to construct the health care network infrastructure—network construction costs (if any), hardware items, and hardware installation and connection costs—must be allocated to one or more HCP sites and itemized using the following spreadsheet format. (This table is provided as a simple example.)

One-Time (Non-recurring) Costs							
HCP Site Number	General Description of Item	Category	Component	Optional Expanded Description	# of Items	Cost per Item	Total Cost
007	Brand X router, model Z	Network Equip	Router		2	\$1,000	\$2,000
...							
133	Cable, fiber	Infra-structure	Cable, fiber	UP trunk line allocated to HCP	1	\$25,000	\$25,000
134	Cable, fiber	Infra-structure	Cable, fiber	UP trunk line allocated to HCP	1	\$25,000	\$25,000

445	Cable, fiber	Infra-structure	Cable, fiber	UP trunk line allocated to HCP	1	\$25,000	\$25,000
...							
...							
Grand Total							\$9,999,999

- Identification of the participating HCP site that will receive the equipment or to whom the network construction costs are being allocated. Use the “HCP Site Number” shown in *Appendix G* of this RFP;
- General description of the item. The description of each hardware item must include the manufacturer and model number. Network construction costs allocated to an HCP site must be described;
- Category, e.g., equipment, infrastructure, service, etc.;
- Component, e.g., fiber, network switch, router, T-1, bandwidth fee, connection fee, install fee, etc.;
- Optional expanded description/details/comments;
- The number of items (e.g., two identical routers installed at the same site);
- The cost per item; and
- The total cost for this line item, i.e., “# of Items” times “Cost per Item”.

The final line in the spreadsheet should be the **grand total of all “Total Cost” fields**. This figure must be the sum of all one-time costs to build and set up the network.

4.9.6.2. Monthly (Recurring) Service Costs for Access to the Health Care Network

Each participating HCP site connected to Michigan’s health care network may be charged a monthly access fee, which may vary by service Tier and other factors. This fee cannot be increased during the first five years of service provided to each site, although it may be decreased on an annual basis. In the vendor’s response to this RFP, these fees should be specified using the following spreadsheet format. (This table is provided as a simple example.)

Access to the Health Care Network						
HCP	Monthly Service Costs during					Total for 60 Months
	Year 1	Year 2	Year 3	Year 4	Year 5	
033	\$50	\$50	\$50	\$40	\$30	\$2,640
133	200	180	160	150	150	10,080
134	300	300	300	300	300	18,000
445	1,000	1,000	1,000	1,000	1,000	60,000
...						
521	500	500	400	400	400	26,400

Grand Totals	\$150,000	\$150,000	\$140,000	\$140,000	\$140,000	\$8,640,000
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- Identification of the participating HCP site to which the service is being rendered. The identification must use the “HCP Site Number” shown in *Appendix G* of this RFP;
- Year one: monthly service cost for access to the network, excluding Internet and Internet2 access;
- Year two: monthly service cost for access to the network, excluding Internet and Internet2 access;
- Year three: monthly service cost for access to the network, excluding Internet and Internet2 access;
- Year four: monthly service cost for access to the network, excluding Internet and Internet2 access; and
- Year five: monthly service cost for access to the network, excluding Internet and Internet2 access.
- The grand total for five years of service.

4.9.6.3. Monthly (Recurring) Service Cost for Access to the Internet

Each participating HCP connected to Michigan’s health care network must be given the *opportunity* to access the Internet. *If* the vendor charges for access, it must employ a project-wide standard for each and every site, and the fee must remain fixed or decrease annually for the five years following the Operation Date of each participating HCP site. The fee must be expressed as *n* dollars for one (1) million bits per second (Mbps) of bandwidth per month, e.g., \$10/mbps/month. At the beginning of the first year of service, each participating HCP must specify how much Internet bandwidth it wants for that year. After the first year, the amount may be increased or decreased on a quarterly basis.

In the vendor’s response to this RFP, the standard monthly site charge for *Internet* access, if any, should be specified as a dollar figure: **\$n/mbps/month**.

4.9.6.4. Monthly (Recurring) Service Cost for Access to the Internet2

Each participating HCP connected to Michigan’s health care network must be given the *opportunity* to access the Internet2. *If* the vendor charges for access, it must employ a project-wide standard flat fee for each and every site, and the fee may be reallocated annually if the number of sites in the network has changed. This fee, if any, should be allocated based on the following ratio:

- Tier 1 sites = four (4) times that of a Tier 4
- Tier 2 sites = three (3) times that of a Tier 4
- Tier 3 sites = two (2) times that of a Tier 4

The fee must be expressed as a dollar figure: **\$n/month for a Tier 4 site**, e.g., \$10/month.

4.9.6.5. Fee for an Additional VPN Configuration or Modification of an Existing VPN Configuration

The vendor's response to this RFP should specify the standard fixed fee per site, if any, for configuration of a new VPN connection between two (2) participating HCP sites, outside of the initial allotment, or the modification of an existing VPN connection.

4.9.6.6. Summary of Costs to Be Evaluated

Each vendor's proposal will be evaluated, in part, on cost. To summarize, the five cost components that will be evaluated are:

- One-time network construction costs detailed on a spreadsheet described in *Paragraph 4.9.6.1*;
- A spreadsheet listing all HCP sites and how much each will be charged for access to the health care network, by year, for years one through five of operation, as detailed in *Paragraph 4.9.6.2*;
- The standard monthly Internet access fee (if any) per site, specified as a function of bandwidth, as detailed in *Paragraph 4.9.6.3*;
- The monthly Internet2 access fee (if any) per site, specified as a flat fee for a Tier 4 site, as detailed in *Paragraph 4.9.6.4*; and
- The standard fixed fee, if any, for an additional VPN configuration or modification of an existing VPN configuration, as detailed in *Paragraph 4.9.6.5*

Of course, the vendor will be expected to submit two (2) bids, or sets of costs. The first bid should be based on the primary Tier selected by the HCPs listed in *Appendix G*. The second bid should be based on the secondary Tier selected by the HCPs listed in *Appendix G*. Each bid must respond to all of the items listed in this Section.

Failure to submit all of the required information could lead to automatic disqualification of the bid.

If a proposal's pricing structure reflects monopoly-enabled artificially high prices for certain items (such as a leased line from a local provider), and, after submission of the proposal, those artificially high prices drop due to market competition, then the drop in price must be passed on to RHCPP participants still covered by the Contract generated from this RFP. This section of the vendor's proposal must include a statement acknowledging and accepting the condition specified in this paragraph.

4.9.7. Implementation Schedule

Provide an implementation schedule, by year and quarter, showing when each site listed in *Appendix G* ("Participating Health Care Providers") will be networked and fully operational. Provide a brief overview of how the implementation schedule was devised and will be executed. This will become the basis for the implementation schedule to be incorporated into the selected vendor's Contract.

4.9.8. Staffing

Provide a staffing summary with the following information.

- Primary Contact Person and Alternate (complete contact information);
- Project Management Staffing and Qualifications. Provide resumes describing the educational background and work experiences for each of the key staff who will be assigned to the project. MPH I prefers some or all of the project management staff to be Project Manager Professionals (PMPs) certified by the Project Management Institute (PMI) or to hold similar certification;
- Subcontractors Coordination: Identify and provide the qualifications of key staff who will coordinate subcontractor activities, if any; and
- Subcontractors: Identify and provide the qualifications of at least one (1) key staff person for each subcontractor, if any, as defined in *Section 4.4*.

4.9.9. Exceptions/Alternatives to These Requirements

All exceptions to the requirements of this RFP must be delineated in this section of the vendor's response to the RFP; otherwise, all requirements of this RFP will be considered to be acceptable by the vendor. For the proposal to be considered, proposed alternatives must be identified and explained in this section. See also *Paragraph 4.15*.

4.9.10. Miscellany

If any bidder plans to request that MPH I include in the Contract all or a portion of the vendor's form of contract, that form must be attached to the proposal. The vendor's form of contract must include a copy of its service level agreement (SLA) defining all network performance and uptime expectations as well as any and all remedies for non-performance.

4.10. Fixed Price Period

All prices, costs, and conditions outlined in a vendor's proposal shall remain fixed and valid for acceptance for 180 days starting on the due date for proposals.

4.11. Oral Presentations and/or Demonstrations

MPH I may require any vendor to make oral presentations to supplement its proposal. MPH I will make every reasonable attempt to schedule each oral presentation at a time and location that is agreeable to the vendor. Failure of a vendor to make a scheduled oral presentation to MPH I, if required, before the date established in the RFP Process Calendar (*Section 4.1*) may result in rejection of that vendor's proposal.

4.12. Incurred Costs to Propose

MPH I is not liable for any costs incurred by any bidders or vendors prior to the execution of a Contract by all parties.

4.13. Errors and Omissions in a Proposal

A vendor may revise a proposal on its own initiative at any time before the deadline for submission. The vendor must submit the revised proposal in the same manner as the original was submitted. In no case will a statement of intent to submit a revised proposal, or commencement of a revision process, extend the proposal due date.

4.14. Errors and Omissions in the RFP

If a vendor discovers any significant ambiguity, error, conflict, discrepancy, omission, or other deficiency in this RFP, the vendor should immediately notify MPHI (at fcc@mphi.org) of such error and request modification or clarification of the RFP document. In the event it becomes necessary to provide additional data or information, or to revise any part of this RFP, MPHI will provide supplements and/or revisions via email to all vendors who have submitted a letter of intent to bid. MPHI will also post the supplements and/or revisions on the project website, <http://fcc.mphi.org>. Each vendor is responsible for ensuring that its proposal reflects any and all supplements and revisions issued prior to the proposal due date, regardless of how early in the process a vendor submits a proposal.

4.15. Objections to RFP Terms

Should a vendor object on any ground to any provision or legal requirement set forth in this RFP, the vendor must send a written letter setting forth with specificity the grounds for the objection. The letter must be received before the Allowable Contract Date posted on USAC's website. Letters should be sent to:

Michigan Public Health Institute
Attn: FCC RHCPP Team
2436 Woodlake Circle, Suite 300
Okemos, MI 48864

Objections letters will not be acknowledged by MPHI; if a vendor wants proof of delivery, the letter should be sent by certified mail or some other form of service that provides proof of delivery.

The failure of a vendor to object in the manner set forth in this paragraph shall constitute a complete and irrevocable waiver of any such objection and the right to object.

4.16. No Waiver of RFP Provisions

No waiver by MPHI of any provision of this RFP shall be implied from any failure by MPHI to recognize or take action on account of any failure by a vendor to observe any provision of this RFP.

4.17. Ownership and Disclosure of Proposals Submitted in Response to This RFP

Proposals submitted in response to this competitive procurement shall become the property of MPHI. MPHI will share all proposals with internal staff and all the members of the Evaluation Committee. All proposals received shall remain confidential, with the exception of any information MPHI is legally required to disclose.

4.18. Acceptance of RFP/Proposal Content

The contents of this RFP and the vendor's proposal will become contractual obligations if a Contract ensues. Failure of the vendor to accept these obligations will result in cancellation of the award.

5. Evaluation / Selection / Award Process

5.1. Evaluation Procedure

The evaluation and selection of a vendor will be based on the information submitted in the proposal, references, and any required oral presentations and/or demonstrations. Vendors should respond to ALL requirements of the RFP. Failure to respond completely may lead to rejection of a proposal.

5.2. Evaluation Committee

MPHI's Evaluation Committee will consist of MPHI staff, State of Michigan government employees, and representatives from each of the five rural Medical Trading Areas (MTAs)/regions. They will be chosen because of their special expertise in procurement of the product(s) and/or service(s) that are the subject of this RFP or because of their knowledge of MPHI's requirements for these product(s) and/or service(s). Vendors may not knowingly contact members of the Evaluation Committee (other than the primary and alternate RFP contacts) regarding this RFP or the RHCPP project except at MPHI's request. Any intentional, unauthorized contact may disqualify the vendor's proposal.

5.3. Evaluation Criteria and Weighting

The proposals will be reviewed first to determine if all mandatory requirements have been met. Failure to meet any mandatory requirement may result in the proposal being rejected. Both the vendor *and* any or all subcontractors identified by the proposal requirement in *Section 4.9.8* may be evaluated on these criteria.

Proposals will then be ranked using the following criteria:

- 40% - Cost
 - 30% - Recurring (monthly) cost(s) to participating HCPs, bandwidth rates (if any), and VPN change fee (if any); and
 - 10% - One-time (network construction) costs.
- 25% - Technical solution
 - Ability of the proposed solution to meet all technical requirements;
 - Resiliency/redundancy of the network; and
 - Scalability for existing and future demands and impact on the surrounding communities.
- 15% - Qualifications, experience, and references
 - Demonstration that the vendor can complete the project on time and on budget and deliver a complete and solid solution; and
 - Demonstration that the vendor has a full understanding of the purposes described in this RFP and the laws applicable to the project.
- 10% - Performance responsiveness
 - Overall capacity to operate the network to meet the anticipated demands;
 - The vendor's support and response plan; and

- Service Level Agreement (SLA) items.
- 10% - Implementation
 - Implementation time frame;
 - Implementation plan and approach; and
 - Vendor's project management process.

5.4. Contract Award: Final Multi-Step Process

Once bids have been received and evaluated, MPHI will provide estimated network infrastructure construction and ongoing monthly service costs to all of the participating HCP sites. MPHI will send each HCP site two sets of costs based on the two Tier-specific level-of-service quotes. Each HCP site will be expected to quickly choose among three options: participate at service level *a*, participate at service level *b*, or decline to participate. MPHI will compile this information into an amended *Appendix G* format (deleting sites that do not want to participate in the project due to higher-than-expected costs) and provide the data to the top bidder(s). Each top bidder will be expected to prepare a final bid and make a final presentation to MPHI and the Evaluation Committee. The Evaluation Committee will then select a vendor, and MPHI will negotiate a Contract with that vendor.

5.5. Contract Award: Right to Reject Proposals and Negotiate Contract Terms

MPHI expressly reserves the right to accept or reject any or all bids in whole or in part, to waive any irregularities therein, and to award the Contract(s) to other than the low bidder. MPHI reserves the right to approve subcontractors for this project and to require the vendor to replace subcontractors who are found to be unacceptable. MPHI reserves the right to award the Contract to a bidder who, in MPHI's sole discretion, provides bid quotations that are in the overall best interests of MPHI and this project. If a Contract is awarded, it will be granted to the most responsive and responsible vendor with whom MPHI is able to negotiate a Contract that meets the objectives of the RHCPP. The Contract will contain all of the requirements and terms set forth in this RFP, plus such additional terms as are acceptable to MPHI and its legal counsel to carry out the intent of this RFP and address the information submitted by the bidder(s) in response to this RFP. Any Contract entered into as a result of this RFP will be contingent upon USAC and FCC approval.

The duration of the Contract will run from the Contract Date (defined in *Section 3.1*) to five years from the date of the last Operation Date of any participating HCP site (defined in footnote 1). The Contract for each participating HCP site's services will transfer from MPHI to the site after the first twelve (12) months of that site's operation. An HCP site may withdraw from the Contract with ninety (90) days' notice at any time after the first twenty-four (24) months of its participation in the network.

5.6. Notification of Intent to Award

Any vendor who responds to this RFP will be notified in writing (e.g., by e-mail) of MPHI's intent to award a Contract as a result of this RFP.

6. Additional Information

6.1. Commitment of Funds

The Executive Director of MPHI is the only individual who may legally commit MPHI to the expenditures of funds for a Contract resulting from this RFP. No cost chargeable to the proposed Contract may be incurred before receipt of a fully executed Contract.

6.2. Laws That Apply

All proposals submitted in response to this RFP and any Contract shall be subject to all applicable laws and procedures, including, but not limited to, all FCC Orders, Statutes, and USAC requirements mentioned in this RFP. All proposals should also demonstrate familiarity with local authority over the management of rights-of-way (*see* Art. VII, Sec. 29 of the Michigan Constitution of 1963; Metro Act, MCL 484.3101 *et seq.*) and the community-wide benefits and impacts of the project in accomplishing the purposes of those laws.

6.3. Indemnification

MPHI and the participating HCPs are to be indemnified and held harmless by the vendor and all subcontractors for the vicarious liability of MPHI and the participating HCPs as a result of this RFP and any resulting Contract(s).

6.3.1. General Indemnification

Vendor agrees to indemnify, defend, and hold harmless MPHI, all participating HCPs, and their respective Boards of Directors, in their official and individual capacities, administrators, employees, agents, contractors, successors, and assignees, from and against any and all costs, expenses, damages, and liabilities, including reasonable attorney's fees, arising out of the: (i) acts or omissions of the vendor, its officers, directors, employees, successors, assignees, contractors, and agents; (ii) any breach of the terms of the Contract by vendor; or (iii) any breach of any representation or warranty by vendor under the Contract.

6.3.2. Environmental Indemnification

Throughout the term of the Contract, vendor shall not permit itself or any third party to use, generate, handle, store, or dispose of any Hazardous Substances in, on, under, upon, or affecting any HCP or MPHI property in violation of any applicable law or regulation. Without limiting any other provisions of the Contract, vendor shall indemnify, defend, and hold harmless all participating HCPs and MPHI from and against all liabilities, claims, losses, costs, and expenses (specifically including, without limitation, attorneys', engineers', consultants', and experts' fees, costs, and expenses) arising from (i) any breach of any representation or warranty made in this paragraph and/or (ii) environmental conditions or noncompliance with any applicable law or regulation that result, in the case of vendor, from operations or services in or about any HCP or MPHI property by vendor or its agents or employees. As used herein, the term "Hazardous Substances" shall mean (i) any hazardous or regulated substance as defined by all federal, state, and local environmental laws, including, but not limited to, Federal Water Pollution Control Act (33 U.S.C. §§ 1251 *et seq.*) ("Clean Water Act"), the Resource Conservation & Recovery Act (42 U.S.C. §§ 6901 *et seq.*) ("RCRA"), Safe Drinking Water Act (42 U.S.C. §§ 300f-j-26), Toxic

Substances Control Act (15 U.S.C. §§ 2601 et seq.), Clean Air Act (42 U.S.C. §§ 7401 et seq.), the Comprehensive Environmental Response, Compensation and Liability Act (42 U.S.C. §§ 9601 et seq.) (“CERCLA”), the Emergency Planning and Community Right to Know Act (42 U.S.C. §§ 11001 et seq.) (“EPCRA”), the Michigan Natural Resources and Environmental Protection Act (MCL § 324.101 et seq.), the administrative rules and regulations promulgated under such statutes, or any other similar federal, state, or local law or administrative rule or regulation of similar effect, each as amended and as in effect and as adopted as of the Contract Date, (ii) any other pollutant, contaminant, hazardous substance, solid waste, hazardous material, radioactive substance, toxic substance, noxious substance, hazardous waste, particulate matter, airborne or otherwise, chemical waste, medical waste, crude oil or any fraction thereof, radioactive waste, petroleum or petroleum-derived substance or waste, asbestos, PCBs, radon gas, all forms of natural gas, or any hazardous or toxic constituent of any of the foregoing, whether such substance is in liquid, solid, or gaseous form, or (iii) any such substance the release, discharge, or spill of which requires activity to achieve compliance with applicable law. This paragraph shall survive the expiration or earlier termination of the Contract.

6.4. Conflicts of Interest

All proposals must be accompanied by a sworn and notarized affidavit disclosing any familial relationship that exists between the vendor or any employee of the vendor and any member of the MPHI Board or the individuals identified in *Section 1.4*. Any proposal not accompanied by said sworn and notarized affidavit will not be considered or accepted by MPHI.

6.5. Failure to Perform / Penalties / Termination

6.5.1. Installation Timeframes

This RFP states that installation of the network must be completed within thirty-six (36) months of Contract award, although a shorter time frame is preferred. Prior to finalizing the Contract, MPHI and the selected vendor will create an installation schedule, including:

- Specific installation benchmarks based on priorities identified by MPHI;
- “Grace periods” applicable to these benchmarks; and
- Penalties for failure to adhere to the schedule, up to and including forfeiture of part or all of the performance bond specified in *Section 3.6* of this RFP.

6.5.2. Network Interruptions

An interruption of service is defined in *Paragraph 2.3.1.5*. In the event of an interruption of service, allowances for the period of interruption, with respect to each route affected by such interruption, are defined as follows:

- For an interruption lasting four (4) hours or less, the HCP will be credited at the rate of 1/360th of the monthly lease fee for each hour or fraction thereof for the entire outage period; alternatively,
- When the interruption lasts more than four (4) hours but does not exceed twenty-four (24) hours, the HCP will be credited at the rate of 1/180th of the monthly lease fee for each hour or fraction thereof for the entire outage period; alternatively,

- When the interruption lasts more than twenty-four (24) hours but does not exceed seventy-two (72) hours, the HCP will be credited at the rate of 1/90th of the monthly lease fee for each hour or fraction thereof for the entire outage period; and, alternatively,
- When an interruption exceeds seventy-two (72) hours, the HCP will be credited at the rate of 1/45th of the monthly lease fee for each hour or fraction thereof for the entire outage period.

Any 30-day period during which an HCP experiences outages totaling more than 100 hours, or any 365-day period during which an HCP experiences outages totaling more than 200 hours, will be considered a failure to perform. The vendor will be given notice and an opportunity to correct the network performance issues. Failure to do so will constitute a Breach of Contract. Specifics relating to Breach of Contract and remedies will be a part of the final negotiated Contract.

6.5.3. Failure to Meet Repair or Response Time Requirements

In the event that there is a noticeable failure on the part of the vendor to meet Response and Repair Times, using the trouble ticket log and HCP records, an audit of the vendor's Response and Repair Times will be undertaken. Failure to meet contracted Response and Repair benchmarks will be considered a failure to perform. The vendor will be given notice and an opportunity to correct these issues. Failure to do so will constitute a Breach of Contract. Specifics relating to Breach of Contract and remedies will be a part of the final negotiated Contract.

6.6. *Right to Audit / Cooperation with FCC/USAC Auditors*

MPHI reserves the right to conduct, at its expense, an independent audit of the vendor's records pertaining to this project. In the event any question arises during an FCC/USAC audit of MPHI's project records, the vendor is required to reply to FCC/USAC auditor questions about the Michigan RHCPP project within three business days. The FCC and or USAC may audit the winning vendor; vendors are expected to cooperate fully. Failure to cooperate with any audits may result in termination of the Contract.

6.7. *Maintenance of Requirements to Do Business and Provide Services*

The vendor and any subcontractors, at their cost, shall obtain and maintain all licenses, permits and authority necessary to do business and render service under this RFP and any resulting contact(s) and, where applicable, shall comply with all applicable laws including, but not limited to, those regarding safety, unemployment insurance, disability insurance, and worker's compensation

6.8. *Reasonable Accommodations*

Upon request, MPHI will provide reasonable accommodations, including the provision of informational material in an alternative format, for qualified individuals with disabilities. If you require accommodations, please contact the primary RFP contact.

6.9. EEO: Minority- Veteran- & Women-owned Business Participation

While MPHI encourages minority-, veteran-, and women-owned businesses to submit a proposal or participate as a subcontractor to a vendor who is submitting a proposal, no preference will be given based on business type.

7. Appendices

- A. Acronyms and Definitions
- B. Flowchart of RHCPP Paperwork Process
- C. Geographic Area Served by Project
- D. Geographic Area Served by Project – By Region
- E. Vendor Questionnaire
- F. Vendor Certification and Assurances
- G. Participating Health Care Provider (HCP) Sites
- H. USAC Invoice Template

A. Acronyms and Definitions

Allowable Contract Date (ACD)	The ACD, set by USAC, is the first acceptable date to sign a contract for any USAC-supported services. Typically, the ACD is the 28 th day after posting an RFP and related documents to the USAC website.
AES	The Advanced Encryption Standard is a block cipher adopted as an encryption standard by the U.S. government.
APC	The Assistant Project Coordinator for an RHCPP project. MPHI's APC is Jeff Shaw.
ATM	Asynchronous transfer mode
Billing Account No.	A service provider number used on Form 467
Certification	Participants, vendors, and the Project Coordinator must each file a certification with the FCC and USAC stating that RHCPP funds were used for the intended purposes.
Contract Date	The Contract shall be effective on the date indicated in the Contract.
DES	The data encryption standard is a cipher (a method for encrypting information) that was first used in the mid-1970s. It is now considered to be insecure for many applications.
Eligible HCP	For purposes of its rural health care support program, the FCC narrowly defines "health care provider (HCP)" to include community health centers or health centers providing health care to migrants, local health departments or agencies, community mental health centers, not-for-profit hospitals, rural health clinics, and combinations of these five entities. The FCC excludes the following: nursing homes, hospices, other long-term care facilities, emergency medical service facilities, and pharmacies. Ineligible nonprofit HCPs participating in RHCPP projects must be treated as if they are for-profit entities (i.e., they must pay 100 percent of the costs of any benefits received from a RHCPP-funded project in which they participate).
Ethernet	A family of frame-based computer networking technologies for local area networks
Evergreen Status	USAC grants this status to participants whose RHCPP-funded vendor contracts meet five criteria: both parties identified, signed & dated by both parties, type and term of service specified, specific duration, and reviewed & verified by USAC.
FCC	Federal Communications Commission
FCC 07-198	FCC Order 07-198 released on 19 Nov. 2007 (and corrected by Erratum DA 07-5018 released on 17 Dec. 2007) selected participants in the RHCPP, clarified the facilities and services eligible for RHCPP funding, provided specific guidance regarding RHCPP paperwork requirements, reaffirmed the necessity for competitive bidding of proposed network projects, and established an audit and oversight mechanism for the RHCPP.
FCL	USAC issues a Funding Commitment Letter for each RHCPP funding year after receipt of all required documentation. FCLs are accompanied by approved Network Cost Worksheets (NCWs).

Force Majeure	Force Majeure can be acts of God, acts or omissions of the other party, civil or military authority, civil disturbance, war, strikes, fires, floods, other catastrophes, or other events beyond the reasonable control of the affected party. Any delay or failure in performance caused by Force Majeure shall extend or excuse the affected party's performance accordingly, in whole or in part, as may be reasonable under the circumstances.
Form 465	Health care providers submit this two-page "Description of Services Requested & Certification Form" to USAC to request bids for eligible services. The Form 465 and RFP information will be posted so vendors can bid.
Form 465 Attachment	An explanation of network participant eligibility
Form 466-A	Project Coordinators submit the two-page "Internet Service Funding Request and Certification Form" to USAC for <i>each</i> vendor selected through the competitive bidding process. The form and accompanying documentation must show the type(s) of network construction ordered and the cost.
Form 466-A Attachment	Identifies the services to be provided to each HCP and the locations to be served by the vendor
Form 467	The Project Coordinator submits this "Health Care Providers Universal Service Connection Certification" form for each vendor once it begins to receive services from the vendor. Upon receipt, USAC will issue a Health Care Provider Support Acknowledgement Letter (with a summary of the funding available to each participant) to the PC and vendor and post it the SharePoint website.
Form 498	Each vendor must obtain a Service Provider Identification Number (SPIN) by submitting a "Service Provider Identification Number and Contact Information Form" to USAC.
FQHC	Federally Qualified Health Clinic. There are 72 FQHCs in Michigan's five rural medical trading areas (MTAs).
FRN	10-digit FCC Registration Number which is required to conduct business with the FCC and bid on this RFP
Funding Request No.	The number the USAC's Funding Commitment Letter (FCL) assigns to a service request
Funding Year	USAC fiscal year, June through July. Funding Year 2009 runs from July 2009 through June 2010.
Gbps or Gb	Gigabits per second. Billions of bits per second.
H.323	H.323 is an umbrella recommendation from the International Telecommunication Union Telecommunication Standardization Sector (ITU-T) that defines the protocols to provide audio-visual communication sessions on any packet network.
HCP	Health care provider. See "eligible HCP."
Health Care Provider Support Acknowledgement Letter	The letter USAC issues to the Project Coordinator and vendor upon receipt of a participant's Form 467. Once received, invoicing may begin.
HIE	Health information exchange
HIPAA	Health Insurance Portability and Accountability Act of 1996
IAD	USAC's Internal Audit Division
Interruption of Service	For the purpose of this project, an interruption of service is defined as any two-second interval with a complete interruption of

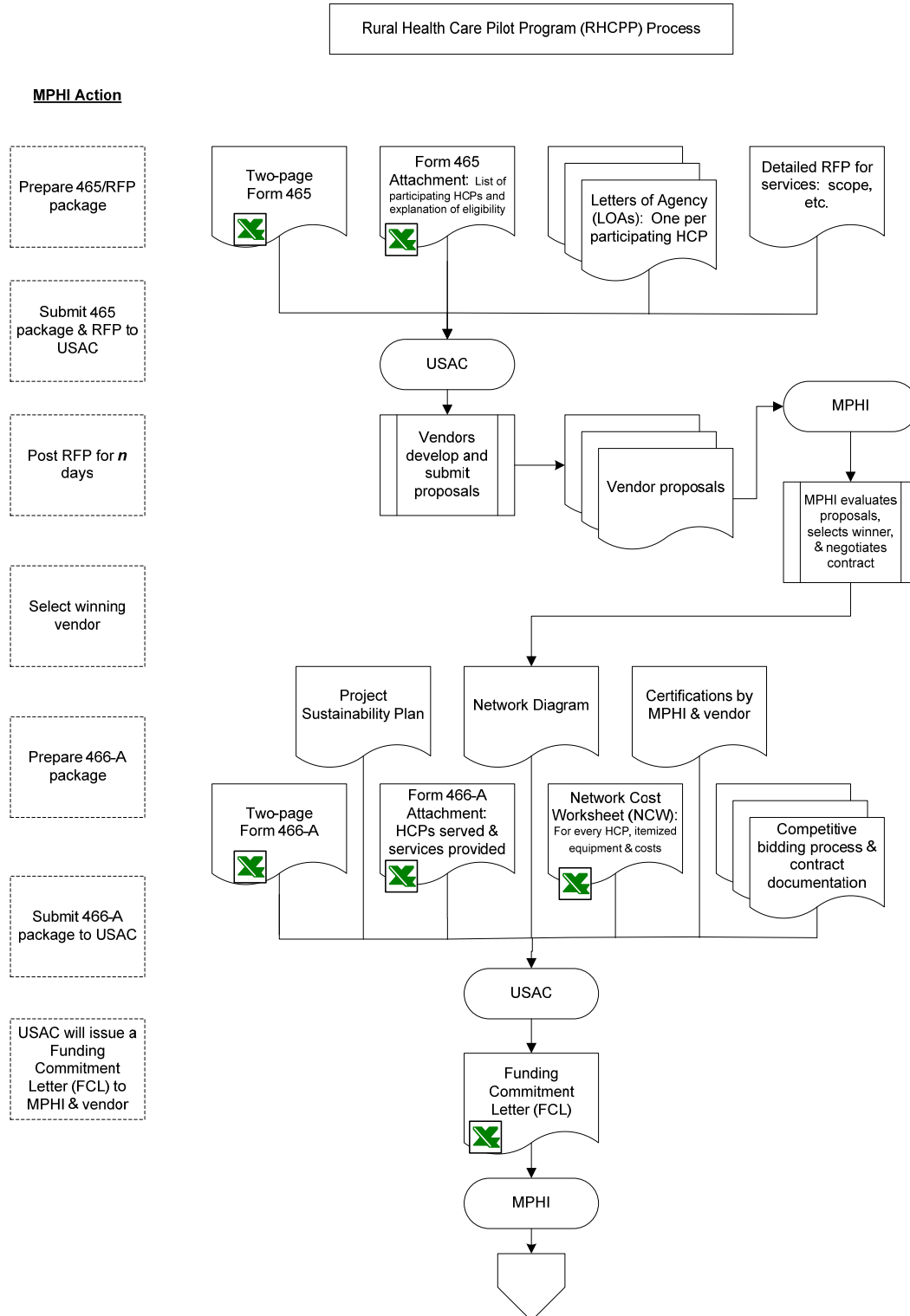
	transmission, or a bit error rate of worse than 1×10^{-9} for a particular communication path within a route, including VPN traffic/routes. The following shall not be deemed an interruption: a) any period during which the customer fails to afford access to any facilities for the purpose of investigating and clearing troubles; b) planned maintenance outages; c) Force Majeure events; d) an interruption of service that is in whole or in part off-net to the vendor; e) announced maintenance in the acceptable maintenance window; and f) interruptions caused in whole or in part by the customer's equipment.
IHS	The Indian Health Services (IHS) provides care for nearly two million American Indians and Alaska Natives across the United States.
Internet2	A nationwide internet backbone infrastructure owned by a networking consortium consisting of the research and education communities
Invoice Template	The USAC Invoice Template is used by RHCPP participants to submit invoices.
IP	The Internet Protocol is a protocol used for communicating data across a packet-switched network using the TCP/IP suite of protocols.
IPS	An intrusion prevention system (IPS) is a computer security device that monitors network and/or system activities for malicious or unwanted behavior and can react, in real-time, to block or prevent those activities.
IPSec	Internet Protocol Security is a suite of protocols for securing Internet Protocol (IP) communications by authenticating and/or encrypting each IP packet in a data stream.
IPv6	Internet Protocol version 6
LOA	A Letter of Agency is required from each health care provider/facility participating in a RHCPP project.
Mbps or Mb	Millions of bits per second
MDCH	Michigan Dept. of Community Health
Metcalf's Law	The value of the network is proportional to the square of the connections.
Metro Act	2002 PA 48, as amended, MCL 484.3101 <i>et seq.</i>
Michigan FCC Pilot Program Collaborative	The Michigan FCC Pilot Program Collaborative was a statewide collaborative of health care stakeholders created to provide structure and direction to Michigan's effort to participate in the RHCPP.
Michigan Telecommunications Act	1991 PA 179, as amended, MCL 484.2101 <i>et seq.</i>
MiHIN Resource Center	The Michigan Health Information Network (MiHIN) Resource Center (www.mihin.org) provides guidance, direction, and coordination to regional and statewide health information exchange (HIE) initiatives in the state.
MPHI	The Michigan Public Health Institute is a Michigan 501(c)(3) non-profit corporation whose mission is to plan, promote, and coordinate all facets of health care services. MPHI frequently acts as an agent for the State of Michigan and currently administers a number of health information technology initiatives on its behalf.
MPLS	Multi-protocol label switching

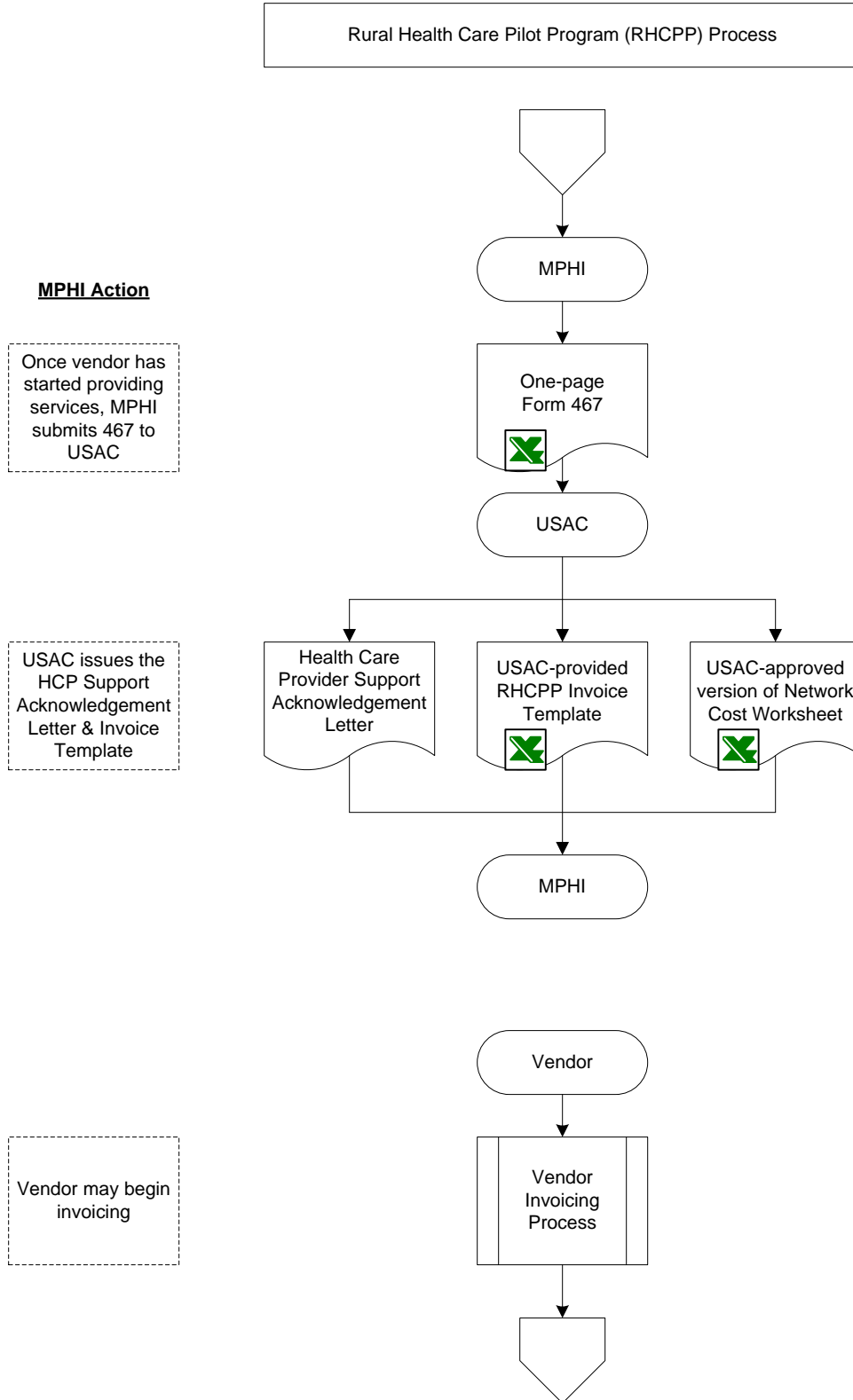
MTA	A Medical Trading Area (MTA) is a largely self-organizing geographic market area in which a delineated population receives most of their medical services. MTA identification takes into account where patients seek medical care as well as where their health professionals refer them for such care. In this regard, MTA analysis focuses on the geographic origins of patients (i.e., counties, towns, zip codes, etc.) seeking medical services and the geographic areas served by particular health care service providers such as hospitals. For example, most of the residents of the Upper Peninsula (UP) tend to receive their health care in the UP. There are nine MTAs in Michigan.
MTBF	Mean time between failures
NCC	North Central Council of the Michigan Health and Hospital Association, a non-profit association of 13 hospitals and health systems in the 21-county Northern Lower MTA
NCW	The Network Cost Worksheet provides a line-item breakdown of total network costs (eligible and ineligible). USAC provides an approved version with the Funding Commitment Letter (FCL). This approved version reflects the final list of items for which each HCP participant will receive funding.
Network Convergence	The IP Multimedia Subsystem (IMS) is a concept for an integrated network of telecommunications carriers that would facilitate the use of IP (Internet Protocol) for packet communications in all known forms over wireless or landline. Examples of such communications include traditional telephony, fax, e-mail, Internet access, Web services, Voice over IP (VoIP), instant messaging (IM), videoconference sessions, and video on demand (VOD). IMS was originally conceived in the late 1990s as part of a plan for worldwide deployment of mobile telecommunications networks that would interface with the public switched telephone network (PSTN). IMS is part of the Third Generation Partnership Project (3GPP).
NLR	National LambdaRail nationwide internet backbone infrastructure
Operation Date	The date that is the later of the completion of the installation of a participating HCP site's broadband infrastructure/hardware/software, satisfactory testing of same, and formal acceptance of same.
PC	The Project Coordinator for an RHCPP project. MPHI's PC is Jeff Taylor.
PR	PR is the USAC-employed Project Reviewer for an RHCPP project. He or she is the direct point-of-contact for the PC/APC and helps guide them through the information submission and funding processes. He or she reviews forms and associated documentation submitted by the PCs.
RFP	Request for proposal
RHC	Rural health care
RHCPP	The Rural Health Care Pilot Program is an FCC project designed to help public and non-profit health care providers deploy state or regional dedicated broadband health care networks and optionally connect them to the larger internet system.
RUCA code	Rural-Urban Commuting Area code

Rural Area	In 2004 the FCC defined "rural area" for purposes of its rural health care support mechanism. While the actual definition is technical, in practical terms, a "rural area" is one that is not within or near a large population base.
Rural Health Care (RHC) Support Mechanism	The rural health care support mechanism is an FCC initiative (funded by monies collected through the Universal Service Fund) that implements the Telecommunications Act of 1996. The RHC support mechanism ensures that rural health care providers pay no more than their urban counterparts for their telecommunication needs in the provision of health care services.
SLA	Service level agreement
SLHIE	State-level health information exchange
SONET	The synchronous optical networking standard for fiber optic networks allows multiple technologies and vendor products to interoperate by defining standard physical network interfaces.
SPIN	A Service Provider Identification Number is required for any entity providing services to RHCPP participants. It is obtained by submitting a Form 498 to USAC and is required to bid on this RFP
SSL	Secure Sockets Layer, a cryptographic protocol that provides secure communications on the Internet
Support Acknowledgement Letter	Letter USAC posts to SharePoint after it receives a completed Form 467
Telecommunications Act of 1996	The Telecommunications Act of 1996 mandated that rural health care providers be provided with "an affordable rate for the services necessary for the provision of telemedicine and instruction relating to such services." To implement this statutory directive, the FCC adopted the current rural health care support mechanism.
Telehealth	Telehealth is the delivery of health-related services and information via telecommunications technologies. Telehealth is an expansion of telemedicine, and unlike telemedicine (which more narrowly focuses on the curative aspect), it encompasses preventive, promotive, and curative aspects of health care.
Telemedicine	Telemedicine is the use of telecommunications technologies to provide health care services to distant locations.
Triple DES Encryption	Triple DES is a block cipher formed by using the Data Encryption Standard (DES) cipher three times.
TSP	The Telecommunications Service Priority Program is an FCC program used to identify and prioritize telecommunication services that support national security or emergency preparedness missions, including health care. TSP connections must be repaired first and are given priority in times of emergency.
TRHN	Thumb Rural Health Network (Huron, Sanilac, and Tuscola Counties)
UPTN	Upper Peninsula Telehealth Network
USAC	The Universal Service Administrative Company is an independent, not-for-profit corporation that the FCC has designated to administer USF programs. USAC administers the RHCPP and ensures the Program's fiscal integrity.

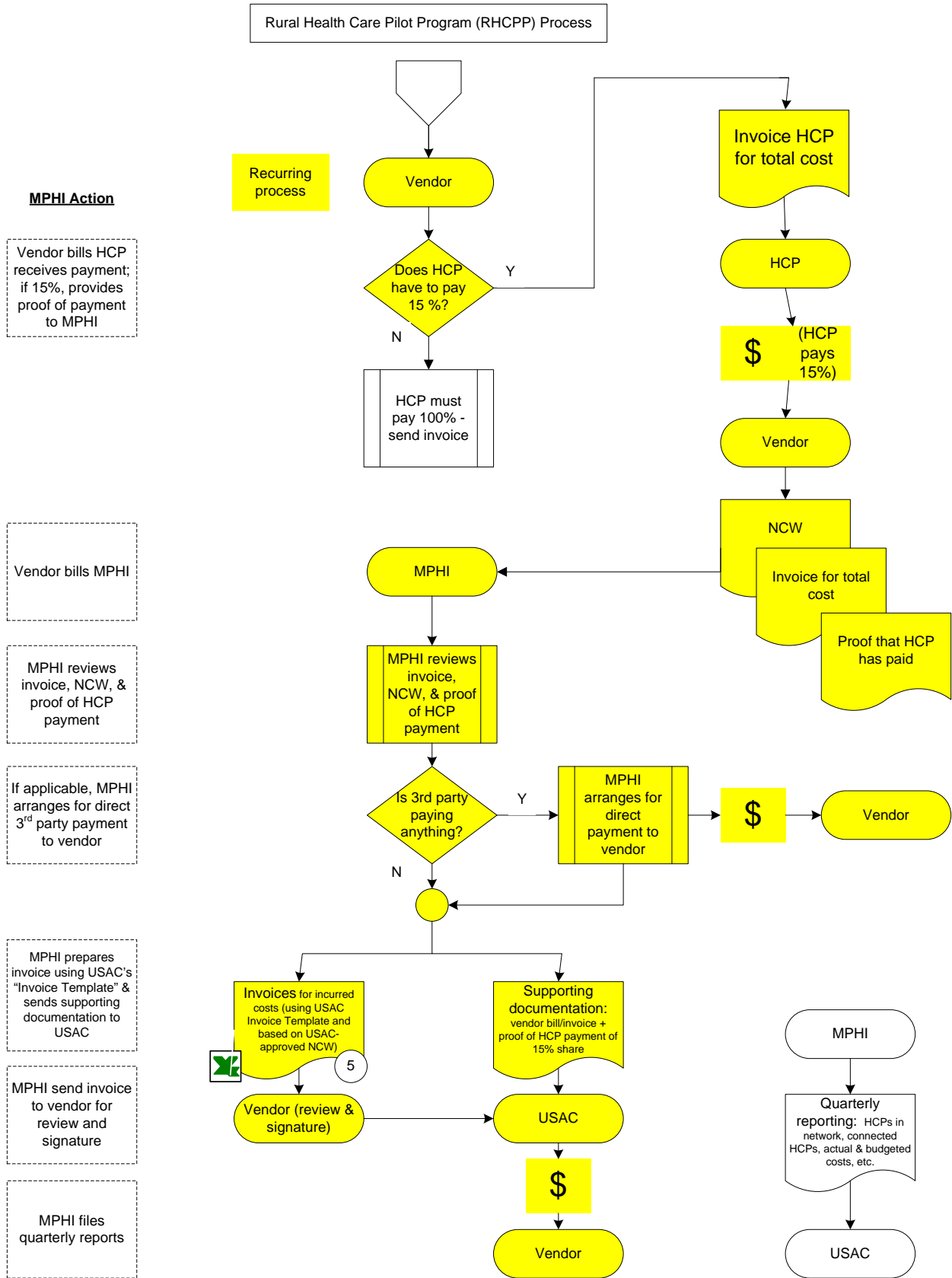
USF	The Universal Service Fund is a mechanism for assessing interstate long distance carriers in order to subsidize telephone service to low-income households and high-cost areas. The law that created the USF was amended in 1996 to also help make telehealth services affordable for rural health care providers.
USGV6	A profile for U.S. government use of the IPv6 standard
VOIP	Voice over Internet protocol is a protocol optimized for the transmission of voice through the Internet or other packet-switched networks.
VPN	A virtual private network is a computer network in which some of the links between nodes are carried by open connections or virtual circuits in some larger network (e.g., the Internet) instead of by physical wires.

B. Flowchart of RHCPP Paperwork Process





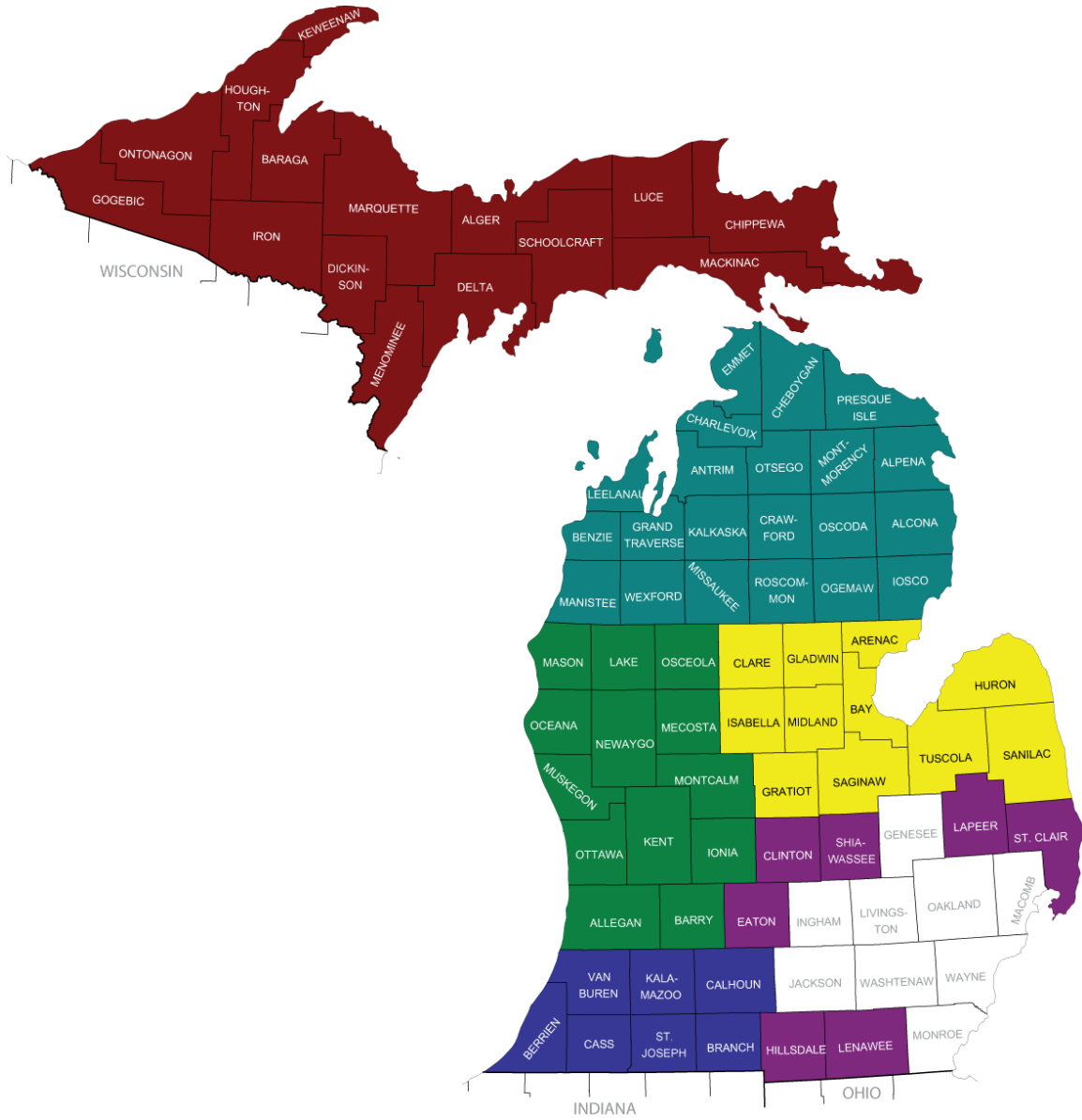
RFP 02 - RFP to Construct and Service a High-Speed Network Supporting Health Care in Michigan



C. Geographic Area Served by Project



D. Geographic Area Served by Project – By Region



E. Vendor Questionnaire

Corporate Name:		Federal EIN:	
Corporate Address:			
Address (line 2):			
DUNS Number:		State of Incorporation:	
FCC Registration Number (FRN):		USAC Service Provider Identification Number (SPIN):	
Primary Point of Contact:			
Name:			
Address:			
Primary Phone:		Alternate Phone:	
Email:			
Alternate Point of Contact:			
Name:			
Address:			
Primary Phone:		Alternate Phone:	
Email:			
Reference 1:			
Company:			
Point of Contact Name:		Phone:	
Email:			
Description of Project: (approx. 100 words)			
Reference 2:			
Company:			
Point of Contact Name:		Phone:	
Email:			
Description of Project: (approx. 100 words)			
Reference 3:			
Company:			
Point of Contact Name:		Phone:	
Email:			
Description of Project: (approx. 100 words)			
Completed By (Name):		Completed Date:	

F. Vendor Certification and Assurances

The Vendor must complete and sign this document. It must be signed, in the space below, by an individual empowered to bind the vendor to the provisions of this RFP and any Contract awarded pursuant to it.

Vendor's Legal Entity Name: _____

Vendor's Federal Employer Identification Number: _____

I/we make the following certifications and assurances as a required element of the proposal to which it is attached, understanding that the truthfulness of the facts affirmed here and the continuing compliance with these requirements are conditions precedent to the award or continuation of the related Contract(s):

1. I/we declare that all answers and statements made in the proposal are true and correct.
2. The prices and/or cost data have been determined independently, without consultation, communication, or agreement with others for the purpose of restricting competition. However, I/we may freely join with other persons or organizations for the purpose of presenting a single proposal.
3. The attached proposal is a firm offer for a period of 180 days following receipt, and it may be accepted by MPHI without further negotiation (except where obviously required by lack of certainty in key terms) at any time within the 180 day period.
4. In preparing this proposal, I/we have not been assisted by any current or former employee(s) of the State of Michigan, the Michigan Public Health Institute (MPHI), or a participating Health Care Provider (HCP) whose duties relate (or did relate) to this proposal or prospective contract and who was assisting in other than his or her official, public capacity. Any exceptions to these assurances are described in full detail on a separate page and attached to this document.
5. I/we understand that MPHI will not reimburse me/us for any costs incurred in the preparation of this proposal. All proposals become the property of the MPHI, and I/we claim no proprietary right to the ideas, writings, items, or samples, unless so stated in this proposal.
6. Unless otherwise required by law, the prices and/or cost data that have been submitted have not been, and will not be, knowingly disclosed by the above-named Vendor, directly or indirectly, to any other vendor or to any competitor prior to MPHI opening bids.
7. I/we agree that submission of the attached proposal constitutes acceptance of the Request for Proposals (RFP) contents. If there are any exceptions to these terms, I/we have described those exceptions in detail on a page(s) attached to this document.

8. No attempt has been made or will be made by the Vendor to induce any other person or firm to submit or to not submit a proposal for the purpose of restricting competition.
9. I/we grant MPHI the right to contact references and others, who may have pertinent information regarding the Vendor's prior experience and ability to perform the services contemplated in this procurement.
10. I/we have read and understand the RFP, all related legal documents, and related laws applicable to this proposal and shall comply with all aforementioned items, including, but not limited to:
 - FCC Order 06-144
 - FCC Order 07-198 including correction
 - The Telecommunications Act of 1996
 - USAC's program process
 - Local, State, and Federal Laws
11. I/we understand and, if selected, will comply with the all requirements of this RFP, including, but not limited to, those listed in *Part 3* of this RFP:
 - The acceptance criteria and testing procedures described in *Section 3.3*
 - The training requirements described in *Section 3.4*
 - The performance bond requirements described in *Section 3.6*
 - The No-Hire Clause described in *Section 3.9*
 - The invoicing and payment processes described in *Section 3.10*
 - The insurance requirements described in *Section 3.11*
 - The security provisions described in *Section 3.12*
 - The requirement, described in the last paragraph of *Section 4.9.6.6*, that any windfall profits resulting from a significant decrease in monopoly-enabled artificially high prices be passed through to participating HCPs
12. I/we acknowledge receipt of Addendum _____ (if any).

On behalf of the firm submitting this proposal, my Signature below attests to the accuracy of the above statements.

Signature

Name (printed or typed)

Title

Date

G. Participating Health Care Provider (HCP) Sites

A copy of this information in Excel format will be made available on <http://fcc.mphi.org> within 5 days of RFP posting.

Eight (8) members of the Thumb Rural Health Network (TRHN) are identified in the rightmost column of the spreadsheet. Only two (2) of these eight (8) sites need to be networked: McKenzie Memorial Hospital and a second site that the vendor may select. These two sites should be independent of one another and not share any single point of failure.

Appendix G - Participating Health Care Provider (HCP) Sites

SITE #	SITE NAME	STREET ADDRESS	CITY	COUNTY	STATE	ZIP	CENSUS TRACT	RHCPP- ELIGIBLE?	PRIMARY TIER	SECOND-ARY TIER	MANAGE OWN VPNS?	TSP ELIGIBLE?	TRHN SITE
0001	Advanced Foot & Ankle Centers - Traverse City	1225 West Front Street	Traverse City	Grand Traverse	MI	49684	9914.00	NO	2	3	N		
0002	Advanced Foot & Ankle Centers - Cadillac	8805 Pine Ridge Drive	Cadillac	Wexford	MI	49601	9805.00	NO	2	3	N		
0003	Advanced Optometry	120 Paluster Street	Harrisville	Alcona	MI	49601	9805.00	NO	2	3	N		
0004	Alcona Health Centers - Harrisville Clinic	419 East Main Street	Harrisville	Alcona	MI	48740	9801.00	YES	2	3	Y		
0005	Alcona Health Centers - Lincoln Clinic	177 North Barlow Road	Lincoln	Alcona	MI	48742	9804.00	YES	2	3	Y		
0006	Alcona Health Centers - Tiger Health Extension	181 North Barlow Road	Lincoln	Alcona	MI	48742	9804.00	YES	2	3	Y		
0007	Alcona Health Centers - Alpena Services	1185 US Hwy 23 North	Alpena	Alpena	MI	49707	0003.00	YES	2	3	Y		
0008	Alcona Health Centers - Ossineke Clinic	11745 US Hwy 23 South	Ossineke	Alpena	MI	49766	0009.00	YES	2	3	Y		
0009	Alcona Health Centers - Oscoda Clinic	5671 North Skeel Avenue, Suite 8	Oscoda	Alpena	MI	48750	9903.00	YES	2	3	Y		
0010	Allegan General Hospital - Gobies	406 North State Street	Gobies	Van Buren	MI	49055	0101.00	YES	3	4	Y		
0011	Allegan General Hospital - Allegan - 551 Linn	551 Linn Street	Allegan	Allegan	MI	49010	0312.00	YES	3	4	Y		
0012	Allegan General Hospital - Allegan - 555 Linn	555 Linn Street	Allegan	Allegan	MI	49010	0312.00	YES	3	4	Y	X	
0013	Allegan General Hospital - Otsego	900 Dix Street	Allegan	Allegan	MI	49078	0319.00	YES	3	4	Y		
0014	Alpena Medical Arts, P.C.	211 Long Rapids Road	Alpena	Alpena	MI	49707	0006.00	NO	2	3	N		
0015	Alpena Regional Medical Center - Alpena	1501 West Chisholm Street	Alpena	Alpena	MI	49707	0003.00	YES	1	2	Y	X	
0016	Alpena Regional Medical Center - ARMC Ossineke Pharmacy	11745 US Hwy 23 South	Ossineke	Alpena	MI	49766	0009.00	NO	2	3	Y		
0017	Alpena Regional Medical Center - ARMC Alpena Oxygen & Equipment - Oscoda	109 Evergreen Avenue	Oscoda	Alpena	MI	48750	9901.00	NO	2	3	Y		
0018	Alpena Regional Medical Center - ARMC Rehab - Oscoda	5671 North Skeel Avenue	Oscoda	Alpena	MI	48750	9903.00	YES	2	3	Y		
0019	Alpena Regional Medical Center - ARMC Alpena Oxygen & Equipment - Atlanta	12430 State Street	Atlanta	Montmorency	MI	49709	9902.00	NO	2	3	Y		
0020	Alpena Regional Medical Center - ARMC Rehab - Atlanta	11899 M-32	Atlanta	Montmorency	MI	49709	9902.00	YES	2	3	Y		
0021	Alpena Regional Medical Center - ARMC Rehab - Rogers City	201 South Bradley Highway	Rogers City	Presque Isle	MI	49779	9502.00	YES	2	3	Y		
0022	Andrew S. Reimer DOPC - Manistee	1352 East Parkdale Avenue	Manistee	Manistee	MI	49660	9904.00	NO	2	3	Y		
0023	Andrew S. Reimer DOPC - Ludington	5959 Lawndale Street	Ludington	Mason	MI	49431	9504.00	NO	3	4	Y		
0024	Andrew S. Reimer DOPC - Shelby	4140 West Shelby Road	Shelby	Oceana	MI	49455	0103.00	NO	2	3	Y		
0025	Artesian Springs Health Clinic	100 West Main Street	Marion	Oscoda	MI	49665	9701.00	NO	2	3	N		
0026	Audiological Services of Cadillac	8872 Professional Drive, Suite A	Cadillac	Wexford	MI	49601	9805.00	NO	2	3	N		
0027	Ausable Valley Community Mental Health - Tawas City	1199 West Harris Avenue	Tawas City	Alpena	MI	48763	9910.00	YES	2	3	N		
0028	Ausable Valley Community Mental Health - Oscoda	5805 North Cedar Lake Road	Oscoda	Alpena	MI	48750	9902.00	YES	3	4	N		
0029	Ausable Valley Community Mental Health - West Branch	511 Griffin Road	West Branch	Ogemaw	MI	48661	9505.00	YES	2	3	N		
0030	Ausable Valley Community Mental Health - Mio	42 North Mt. Tom Road	Mio	Oscoda	MI	48647	9704.00	YES	3	4	N		
0031	Baldwin Family Health Care - McBain Clinic	117 North Roland Street	McBain	Missaukee	MI	49657	9603.00	YES	2	3	Y		
0032	Baldwin Family Health Care - Cadillac Clinic	520 Cobbs Street	Cadillac	Wexford	MI	49601	9806.00	YES	1	2	Y		
0033	Baldwin Family Health Care - Baldwin Admin Clinic	1615 Michigan Avenue	Baldwin	Lake	MI	49304	9606.00	YES	2	3	Y		
0034	Baldwin Family Health Care - Baldwin Ashby Counseling Center	1101 East Washington Avenue	Baldwin	Lake	MI	49304	9606.00	YES	2	3	Y		
0035	Baldwin Family Health Care - Baldwin Health Care	682 West Oakleaf Lane	Baldwin	Lake	MI	49304	9606.00	YES	2	3	Y		
0036	Baldwin Family Health Care - Baldwin Teen Health Clinic	525 Fourth Street	Baldwin	Lake	MI	49304	9606.00	YES	2	3	Y		
0037	Baldwin Family Health Care - Grant Clinic	11 North Maple Street	Grant	Newaygo	MI	49327	9712.00	YES	2	3	Y		
0038	Baldwin Family Health Care - White Cloud Benson Clinic	126 South Benson Street	White Cloud	Newaygo	MI	49349	9707.00	YES	2	3	Y		
0039	Baldwin Family Health Care - White Cloud Wilcox Clinic	1035 East Wilcox Avenue	White Cloud	Newaygo	MI	49349	9707.00	YES	2	3	Y		
0040	Barry-Eaton District Health Department - Charlotte	1033 Health Care Drive	Charlotte	Eaton	MI	48813	0210.00	YES	2	3	N	X	
0041	Barry-Eaton District Health Department - Hastings	330 West Woodlawn Avenue	Hastings	Barry	MI	49058	0114.00	YES	2	3	N	X	
0042	Battle Creek Health System - Trinity Health Data Center	27000 Meadowbrook	Novi	Oakland	MI	48377	1360.00	NO	1	2	Y	X	
0043	Battle Creek Health System - Fieldstone	165 N. Washington Avenue	Battle Creek	Calhoun	MI	49017	0003.00	YES	3	4	Y		
0044	Battle Creek Health System - Main Campus	300 North Avenue	Battle Creek	Calhoun	MI	49017	0009.00	YES	2	3	Y	X	
0045	Battle Creek Health System - Battle Creek Medical Associates	632 North Avenue	Battle Creek	Calhoun	MI	49017	0009.00	YES	4	3	Y		
0046	Battle Creek Health System - Beckley Road Urgent Care	5352 Beckley Road, Suite B	Battle Creek	Calhoun	MI	49015	0018.00	YES	4	3	Y		
0047	Battle Creek Health System - Occupational Medicine	265 Fremont Street	Battle Creek	Calhoun	MI	49017	0009.00	YES	4	3	Y		
0048	Battle Creek Health System - Occupational Medicine - Fort Custer	4561 Huron Trail	Battle Creek	Calhoun	MI	49017	0026.00	YES	4	3	Y		
0049	Battle Creek Health System - Regional Medical Lab	175 College Street	Battle Creek	Calhoun	MI	49017	0003.00	NO	4	3	Y		
0050	Bay County Health Department - Pincunning Clinic	415 Arthur Street	Pincunning	Bay	MI	48650	2863.00	YES	3	4	N		
0051	Bay County Health Department - Bay City	1200 Washington Avenue	Bay City	Bay	MI	48708	2802.00	YES	3	4	N	X	
0052	Bay Regional Medical Center	1900 Columbus Avenue	Bay City	Bay	MI	48708	2805.00	YES	2	3	Y	X	
0053	Bay-Arenac Behavioral Health Authority - Standish	1000 West Cedar	Standish	Arenac	MI	48658	9705.00	YES	3	2	Y		
0054	Bay-Arenac Behavioral Health Authority - Kawawlin	1961 East Parish Road	Kawawlin	Bay	MI	48631	2861.00	YES	3	2	Y		
0055	Bay-Arenac Behavioral Health Authority - Bay City - Madison	1010 North Madison Avenue	Bay City	Bay	MI	48708	2802.00	YES	3	2	Y		
0056	Bay-Arenac Behavioral Health Authority - Bay City - Mulholland	201 Mulholland	Bay City	Bay	MI	48708	2805.00	YES	3	2	Y		

Appendix G - Participating Health Care Provider (HCP) Sites

SITE #	SITE NAME	STREET ADDRESS	CITY	COUNTY	STATE	ZIP	CENSUS TRACT	RHCPP- ELIGIBLE?	PRIMARY TIER	SECOND-ARY TIER	MANAGE OWN VPNS?	TSP ELIGIBLE?	TRHN SITE
0057	Bay-Arenac Behavioral Health Authority - Saginaw	5455 Hampton Place	Saginaw	Saginaw	MI	48604	0102.00	YES	3	2	Y		
0058	Beaver Island Rural Health Center	37304 Kings Highway	Beaver Island	Charlevoix	MI	49782	9805.00	YES	3	4	N		
0059	Beaverton Medical Center	1003 Woodside Avenue	Essexville	Bay	MI	48732	2851.00	NO	3	4	N		
0060	Benzie-Leelanau District Health Department - Benzonia	6051 Frankfort Highway, Suite 100	Benzonia	Benzie	MI	49616	9803.00	YES	3	4	N	X	
0061	Benzie-Leelanau District Health Department - Lake Leelanau	7401 East Duck Lake Road, Suite 100	Lake Leelanau	Leelanau	MI	49633	9702.00	YES	3	4	N	X	
0062	Bethany Christian Services	901 Eastern Avenue, NE	Grand Rapids	Kent	MI	49503	0012.00	NO	2	3	Y		
0063	Bixby Medical Center - Total Rehab	210 South Main Street	Brooklyn	Jackson	MI	49230	0063.02	YES	3	2	Y		
0064	Bixby Medical Center - Hospital	818 Riverside Avenue	Adrian	Lenawee	MI	49221	0614.00	YES	1	2	Y	X	
0065	Bixby Medical Center - Blissfield Health Center	157 West Brooke Lane	Blissfield	Lenawee	MI	49228	0611.00	YES	1	2	Y		
0066	Bixby Medical Center - Blissfield MOB	9205 East US Highway 223	Blissfield	Lenawee	MI	49228	0611.00	YES	1	2	Y		
0067	Bixby Medical Center - Charles Fay Village	811 West Coomer Street	Morenci	Lenawee	MI	49256	0619.00	NO	1	2	Y		
0068	Bixby Medical Center - Charlotte Stephenson Manor	581 Kimole Lane	Adrian	Lenawee	MI	49221	0614.00	NO	1	2	Y		
0069	Bixby Medical Center - Morenci Health Center	13101 Sims Highway	Morenci	Lenawee	MI	49256	0619.00	YES	1	2	Y		
0070	Bixby Medical Center - Onsted Health Center	400 North Main Street	Onsted	Lenawee	MI	49265	0603.00	YES	3	2	Y		
0071	Bixby Medical Center - Provincial House	700 Lakeshire Trail	Adrian	Lenawee	MI	49221	0614.00	NO	1	2	Y		
0072	Bixby Medical Center - Thorn Health Center	458 Cross Street	Hudson	Lenawee	MI	49247	0618.00	YES	1	2	Y		
0073	Bixby Medical Center - Wolf Creek MOB	901 Kimole Lane	Adrian	Lenawee	MI	49221	0614.00	YES	1	2	Y		
0074	Bixby Medical Center - Primary Care - Lakeshire	781 Lakeshire Trail	Adrian	Lenawee	MI	49221	0614.00	YES	1	2	Y		
0075	Bixby Medical Center - Primary Care - High	750 High Street	Adrian	Lenawee	MI	49221	0614.00	YES	3	2	Y		
0076	Bixby Medical Center - Primary Care - Riverside	770 Riverside Avenue	Adrian	Lenawee	MI	49221	0614.00	YES	1	2	Y		
0077	Bixby Medical Center - Bedford Imaging Center	7579 Secor Road	Lambertville	Monroe	MI	48144	8333.00	YES	3	2	Y		
0078	Bronson Healthcare Group - Bronson Vicksburg Hospital	13326 North Boulevard Avenue	Vicksburg	Kalamazoo	MI	49097	0032.00	YES	2	3	Y	X	
0079	Bronson Healthcare Group - Bronson Methodist Hospital	601 John Street	Kalamazoo	Kalamazoo	MI	49007	0009.00	YES	1	2	Y	X	
0080	Bronson Healthcare Group - Bronson Lakeview Hospital	408 Hazen	Paw Paw	Van Buren	MI	49079	0117.00	YES	2	3	Y	X	
0081	Bronson Healthcare Group - Bronson Outpatient Center Paw Paw	451 Health Parkway	Paw Paw	Van Buren	MI	49079	0117.00	YES	2	3	Y	X	
0082	Cadillac After Hours Clinic	302 Hobart Street	Cadillac	Wexford	MI	49601	9806.00	NO	2	3	N		
0083	Cadillac Chiropractic Center, P. C.	302 East Cass Street	Cadillac	Wexford	MI	49601	9808.00	NO	2	3	N		
0084	Cadillac ENT & Facial Surgery	8872 Professional Drive, Suite A	Cadillac	Wexford	MI	49601	9805.00	NO	2	3	N		
0085	Cadillac Eye Clinic	502 Cobbs Street	Cadillac	Wexford	MI	49601	9806.00	NO	2	3	N		
0086	Cadillac Family Physicians	8950 Professional Drive	Cadillac	Wexford	MI	49601	9805.00	NO	2	3	N		
0087	Cadillac Orthopedics	8872 Professional Drive, Suite B	Cadillac	Wexford	MI	49601	9805.00	NO	2	3	N		
0088	Cadillac Surgical Care	927 Carmel Street	Cadillac	Wexford	MI	49601	9806.00	NO	2	3	N		
0089	Cadillac Urology	1011 Sunnyside Drive	Cadillac	Wexford	MI	49601	9808.00	NO	2	3	N		
0090	Calhoun County Public Health Department - Albion	101 North Albion	Albion	Calhoun	MI	49224	0033.00	YES	4	3	Y	X	
0091	Calhoun County Public Health Department - Battle Creek	190 East Michigan Ave., Suite A100	Battle Creek	Calhoun	MI	49014	0006.00	YES	3	3	Y	X	
0092	Calhoun County Public Health Department - Marshall	315 West Green St., Suite 1-600	Marshall	Calhoun	MI	49068	0040.00	YES	4	3	Y	X	
0093	Carls Center for Clinical Care & Education	Health Professions Building 1101	Mount Pleasant	Isabella	MI	48858	9512.00	YES	1	2	Y		
0094	Caro Community Hospital	401 North Hooper Street	Caro	Caro	MI	48723	9606.00	YES	2	3	Y	X	X
0095	Carson City Hospital - Ashley Family Care Center	320 South Sterling Street	Ashley	Gratiot	MI	48806	9908.00	YES	3	4	Y		
0096	Carson City Hospital - Ithaca Family Care Center	114 North Main Street	Ithaca	Gratiot	MI	48847	9909.00	YES	3	4	Y		
0097	Carson City Hospital - Fowler Clinic	11017 West Third Street	Fowler	Clinton	MI	48835	0105.00	YES	3	4	Y		
0098	Carson City Hospital - Lyons Clinic	505 East Bridge	Lyons	Ionia	MI	48851	0301.00	YES	3	4	Y		
0099	Carson City Hospital - Hospital	406 East Elm Street	Carson City	Montcalm	MI	48811	9810.00	YES	2	3	Y	X	
0100	Carson City Hospital - Greenville Family Care Center	1014 East Washington Street	Greenville	Montcalm	MI	48838	9813.00	YES	3	4	Y		
0101	Carson City Hospital - Stanton Family Care Center	545 North State Street	Stanton	Montcalm	MI	48888	9808.00	YES	3	4	Y		
0102	Central Michigan District Health Department - Standish	3727 Deep River Road	Standish	Arenac	MI	48658	9705.00	YES	2	3	Y	X	
0103	Central Michigan District Health Department - Harrison	225 West Main Street	Harrison	Clare	MI	48625	9811.00	YES	2	3	Y	X	
0104	Central Michigan District Health Department - Gladwin	103 North Bowery	Gladwin	Gladwin	MI	48624	9905.00	YES	2	3	Y	X	
0105	Central Michigan District Health Department - Mount Pleasant	2012 East Preston Avenue	Mount Pleasant	Isabella	MI	48858	9511.00	YES	2	3	Y	X	
0106	Central Michigan District Health Department - Prudenville	1015 Short Drive	Prudenville	Roscommon	MI	48651	9711.00	YES	2	3	Y	X	
0107	Central Michigan District Health Department - Reed City	4329 220th Avenue	Reed City	Oscoda	MI	49677	9706.00	YES	2	3	Y	X	
0108	Charlevoix Area Hospital - Boyne Area Medical Center	223 North Park Street	Boyne City	Charlevoix	MI	49712	9814.00	YES	2	3	Y		
0109	Charlevoix Area Hospital - Boyne Rehabilitation Center	197 State Street	Boyne City	Charlevoix	MI	49712	9814.00	YES	2	3	Y		
0110	Charlevoix Area Hospital - Charlevoix Area Hospital	14700 Lake Shore Drive	Charlevoix	Charlevoix	MI	49720	9804.00	YES	1	2	Y	X	
0111	Charlevoix Area Hospital - Charlevoix Physician's	14705 West Upright Street	Charlevoix	Charlevoix	MI	49720	9804.00	YES	2	3	Y		
0112	Charlevoix Area Hospital - Charlevoix Women's Health Care	14651 Upright Street	Charlevoix	Charlevoix	MI	49720	9804.00	YES	2	3	Y		

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SITE #	SITE NAME	STREET ADDRESS	CITY	COUNTY	STATE	ZIP	CENSUS TRACT	RHCPP- ELIGIBLE?	PRIMARY TIER	SECOND-ARY TIER	MANAGE OWN VPNS?	TSP ELIGIBLE?	TRHN SITE
0113	Charlevoix Area Hospital - Jordan Valley Rehabilitation Center	100 Main Street	East Jordan	Charlevoix	MI	49727	9811.00	YES	2	3	Y		
0114	Cheboygan Memorial Hospital - Hospital	748 South Main Street	Cheboygan	Cheboygan	MI	49721	9603.00	YES	1	2	Y	X	
0115	Cheboygan Memorial Hospital - East Medical Arts Building	810 South Main Street	Cheboygan	Cheboygan	MI	49721	9603.00	YES	2	3	Y		
0116	Cheboygan Memorial Hospital - Indian River Medical Center	6135 Cressy Street	Indian River	Cheboygan	MI	49749	9607.00	YES	2	3	Y		
0117	Cheboygan Memorial Hospital - Internal Medicine Services	740 South Main Street	Cheboygan	Cheboygan	MI	49721	9603.00	YES	2	3	Y		
0118	Cheboygan Memorial Hospital - West Medical Arts Building	802 South Main Street	Cheboygan	Cheboygan	MI	49721	9603.00	YES	2	3	Y		
0119	Cheboygan Memorial Hospital - Women's & Children's Health Services	722 South Main Street	Cheboygan	Cheboygan	MI	49721	9603.00	YES	2	3	Y		
0120	Clinton Memorial Hospital	805 South Oakland Street	St. Johns	Cheboygan	MI	48879	0108.00	YES	2	3	Y	X	
0121	Community Mental Health Authority	103 West Old US 2	Wakefield	MI	49968	9502.00	YES	3	4	4	Y		
0122	Community Mental Health Services of St. Joseph County	210 South Main Street	Three Rivers	MI	49093	0402.00	YES	3	3	4	Y		
0123	Countryside Health	107 East Main Street, Suite A	Marion	MI	49665	9701.00	NO	NO	2	3	N		
0124	Covenant Medical Center - Bay City	2919 East Wilder	Bay City	MI	48706	2857.00	YES	2	2	3	Y		
0125	Covenant Medical Center - Frankenthum	600 North Main Street	Frankenthum	MI	48734	0113.00	YES	2	2	3	Y		
0126	Covenant Medical Center - Harrison	1447 North Harrison Street	Saginaw	MI	48602	0018.00	YES	2	3	3	Y	X	
0127	Covenant Medical Center - Covenant Healthcare Plaza North	4800 Fashion Square Boulevard	Saginaw	MI	48602	0103.04	YES	2	2	3	Y		
0128	Covenant Medical Center - Covenant Healthcare Michigan	515 North Michigan Avenue	Saginaw	MI	48602	0017.00	YES	2	2	3	Y		
0129	Covenant Medical Center - Covenant Healthcare Mackinaw	5400 Mackinaw Road	Saginaw	MI	48602	0102.00	YES	2	2	3	Y		
0130	Covenant Medical Center - Covenant Healthcare State	5570 State Street	Saginaw	MI	48602	0104.03	YES	2	2	3	Y		
0131	Covenant Medical Center - Cooper	900 Cooper Avenue	Saginaw	MI	48602	0018.00	YES	2	2	3	Y	X	
0132	Deckerville Community Hospital	3559 Pine Street	Deckerville	Sanilac	MI	48427	9704.00	YES	2	3	Y	X	X
0133	Dickinson-Iron District Health Department - Kingsford	818 Pyle Drive	Kingsford	Dickinson	MI	49802	9506.00	YES	2	3	N	X	
0134	Dickinson-Iron District Health Department - Iron River	601 Washington Avenue	Iron River	MI	49935	9804.00	YES	2	2	3	N	X	
0135	District Health Department No. 2 - Harrisville	311 Lake Street	Harrisville	Alcona	MI	48740	9801.00	YES	4	3	N	X	
0136	District Health Department No. 2 - Tawas City	420 West Lake Street	Tawas City	Iosco	MI	48763	9909.00	YES	4	3	N	X	
0137	District Health Department No. 2 - West Branch	630 Progress Street	West Branch	Ogemaw	MI	48661	9505.00	YES	4	3	N	X	
0138	District Health Department No. 2 - Mio	393 South Mt. Tom Road	Mio	Oscoda	MI	48647	9705.00	YES	4	3	N	X	
0139	District Health Department No. 4 - Alpena	100 Woods Circle	Alpena	MI	49707	0003.00	YES	3	4	4	Y	X	
0140	District Health Department No. 4 - Cheboygan	825 South Huron Street	Cheboygan	Cheboygan	MI	49721	9603.00	YES	3	4	Y	X	
0141	District Health Department No. 4 - Atlanta	12519 State Street	Atlanta	Montmorency	MI	49709	9902.00	YES	3	4	Y	X	
0142	District Health Department No. 4 - Rogers City	151 East Huron Avenue	Rogers City	Presque Isle	MI	49779	9502.00	YES	3	4	Y	X	
0143	Eaton Rapids Medical Center	1500 South Main Street	Eaton Rapids	Eaton	MI	48827	0213.00	YES	1	2	N	X	
0144	Family Outreach Center, Inc - Division	1939 South Division Avenue	Grand Rapids	Kent	MI	49507	0038.00	YES	3	4	Y		
0145	Family Outreach Center, Inc - Kalamazoo	1945 Kalamazoo Avenue, SE	Grand Rapids	Kent	MI	49507	0035.00	YES	3	4	Y		
0146	Family Practice of Cadillac	827 East Division Street	Cadillac	Wexford	MI	49601	9806.00	NO	2	3	N		
0147	Gerontology Network - 500 Cherry	500 Cherry Street, SE	Grand Rapids	Kent	MI	49503	0025.00	NO	3	4	Y		
0148	Gerontology Network - 516 Cherry	516 Cherry Street, SE	Grand Rapids	Kent	MI	49503	0025.00	NO	3	4	Y		
0149	Gerontology Network - Beltline	800 East Beltline Avenue, NE	Grand Rapids	Kent	MI	49525	0118.03	NO	3	4	Y		
0150	Grand Traverse Radiologists, P. C.	10850 Traverse Highway	Traverse City	Grand Traverse	MI	49684	9915.00	NO	1	2	Y		
0151	Gratiot County Community Mental Health - Warwick	320 Warwick Drive	Alma	Gratiot	MI	48801	9904.00	YES	2	3	Y		
0152	Gratiot County Community Mental Health - Pine	340 Pine Avenue	Alma	Gratiot	MI	48801	9905.00	YES	3	4	Y		
0153	Gratiot County Community Mental Health - Wright	608 Wright Avenue	Alma	Gratiot	MI	48801	9904.00	YES	2	3	Y		
0154	Graying Family Practice Clinic	1010 West North Down River Road	Graying	Crawford	MI	49738	9604.00	NO	2	3	N		
0155	Great Lakes Family Care - McBain	117 North Roland Street	McBain	Missaukee	MI	49657	9603.00	YES	2	3	N		
0156	Great Lakes Family Care - Cadillac	520 Cobbs Street	Cadillac	Wexford	MI	49601	9806.00	YES	2	3	N		
0157	Great Lakes Spine, Sports & Pain	112 Spruce Street	Cadillac	Wexford	MI	49601	9807.00	NO	2	3	N		
0158	Gregory Lambourne, M.D., Internal Medicine	1866 South Morey Road	Lake City	Missaukee	MI	49651	9602.00	NO	2	3	N		
0159	Harbor Beach Community Hospital	210 South First Street	Harbor Beach	Huron	MI	48441	9512.00	YES	2	3	Y	X	X
0160	Hayes Green Beach Memorial Hospital - Harris	321 East Harris Street	Charlotte	MI	48813	0209.00	YES	2	3	3	N	X	
0161	Hayes Green Beach Memorial Hospital - Lawrence	800 West Lawrence Avenue	Eaton	MI	48813	0209.00	YES	3	4	4	N		
0162	Health Department of Northwest Michigan - Mancelona	205 Grove Street	Mancelona	Antrim	MI	49659	9607.00	YES	2	3	Y	X	
0163	Health Department of Northwest Michigan - Bellaire	209 Portage Drive	Bellaire	Antrim	MI	49615	9604.00	YES	2	3	Y	X	
0164	Health Department of Northwest Michigan - Charlevoix	220 West Garfield	Charlevoix	Charlevoix	MI	49720	9807.00	YES	2	3	Y	X	
0165	Health Department of Northwest Michigan - Harbor Springs	3434 Harbor-Petoskey Road	Harbor Springs	Emmet	MI	49740	9704.00	YES	2	3	Y	X	
0166	Health Department of Northwest Michigan - Gaylord Regional	95 Livingston Boulevard	Gaylord	Osceola	MI	49735	9502.00	YES	2	3	Y	X	
0167	HealthSource Saginaw, Inc	3340 Hospital Road	Saginaw	Saginaw	MI	48603	0103.02	YES	2	3	N		
0168	Herrick Medical Center - Clinton Health Center	1671 West Michigan Avenue	Clinton	Lenawee	MI	49236	0602.00	YES	1	2	Y		

Appendix G - Participating Health Care Provider (HCP) Sites

SITE #	SITE NAME	STREET ADDRESS	CITY	COUNTY	STATE	ZIP	CENSUS TRACT	RHCPP- ELIGIBLE?	PRIMARY TIER	SECOND-ARY TIER	MANAGE OWN VPNS?	TSP ELIGIBLE?	TRHN SITE
0169	Herrick Medical Center - Herrick Manor	502 East Pottawattamie Street	Tecumseh	Lenawee	MI	49286	0608.00	NO	1	2	Y		
0170	Herrick Medical Center - Hospital	500 East Pottawattamie Street	Tecumseh	Lenawee	MI	49286	0608.00	YES	1	2	Y	X	
0171	Herrick Medical Center - Herrick OP Mental Health Services	415 East Kilbuck Street	Tecumseh	Lenawee	MI	49286	0608.00	YES	1	2	Y		
0172	Herrick Medical Center - Primary Care - Cairns	10 Cairns Street	Tecumseh	Lenawee	MI	49286	0608.00	YES	4	3	Y		
0173	Herrick Medical Center - Primary Care - Russell	200 East Russell Road	Tecumseh	Lenawee	MI	49286	0607.00	YES	1	2	Y		
0174	Herrick Medical Center - The Fitness Connection	703 East Chicago Boulevard	Tecumseh	Lenawee	MI	49286	0609.00	NO	3	2	Y		
0175	Herrick Medical Center - Total Rehab	119 Waterstad-Commerce Drive	Dundee	Monroe	MI	48131	8308.00	YES	3	2	Y		
0176	Hiawatha Behavioral Health - Sault Ste. Marie	3865 South Mackinac Trail	Sault Ste. Marie	Chippewa	MI	49783	9706.00	YES	3	4	N		
0177	Hiawatha Behavioral Health - St. Ignace	114 Elliot Street	St. Ignace	Mackinac	MI	49781	9505.00	YES	4	3	N		
0178	Hiawatha Behavioral Health - Manistique	125 North Lake Street	Manistique	Schoolcraft	MI	49854	9903.00	YES	4	3	N		
0179	Hills & Dales General Hospital	4675 Hill Street	Cass City	Tuscola	MI	48726	9601.00	YES	2	3	Y	X	X
0180	Hillsdale Community Health Center - Reading	143 South Main Street	Reading	Hillsdale	MI	49274	0504.00	YES	2	3	Y		
0181	Hillsdale Community Health Center - Howell	168 South Howell Street	Hillsdale	Hillsdale	MI	49242	0508.00	YES	1	2	Y	X	
0182	Hillsdale Community Health Center - Broad	44 South Broad Street	Hillsdale	Hillsdale	MI	49242	0508.00	YES	3	2	Y		
0183	Hillsdale Community Health Center - Hidden Meadows	451 Hidden Meadows	Hillsdale	Hillsdale	MI	49242	0509.00	YES	2	3	Y		
0184	Huron Behavioral Health - South Van Dyke	1108 South Van Dyke	Bad Axe	Huron	MI	48413	9511.00	YES	3	2	Y		
0185	Huron Behavioral Health - Sand Beach	1345 Sand Beach	Bad Axe	Huron	MI	48413	9510.00	YES	3	2	Y		
0186	Huron Behavioral Health - North Van Dyke	1700 North Van Dyke	Bad Axe	Huron	MI	48413	9511.00	YES	3	2	Y		
0187	Huron Medical Center - Bad Axe	1100 South Van Dyke Road	Bad Axe	Huron	MI	48413	9511.00	YES	2	3	Y	X	X
0188	InterCare Community Health Network - Benton Harbor	697 Weld Street	Benton Harbor	Berrien	MI	49022	0006.00	YES	3	2	Y		
0189	InterCare Community Health Network - Claire	6270 West Main Street	Eau Claire	Berrien	MI	49111	0106.00	YES	3	2	Y		
0190	InterCare Community Health Network - Bangor - Charles	308 Charles Street	Bangor	Van Buren	MI	49013	0107.00	YES	3	2	Y		
0191	InterCare Community Health Network - Bangor - Industrial	50 Industrial Park Drive	Bangor	Van Buren	MI	49013	0107.00	YES	3	2	Y		
0192	InterCare Community Health Network - Pullman	5498 109th Avenue	Pullman	Allegan	MI	49450	0310.00	YES	3	2	Y		
0193	InterCare Community Health Network - Sparta	540 South State Street	Sparta	Kent	MI	49345	0104.02	YES	3	2	Y		
0194	InterCare Community Health Network - Holland	285 James Street	Holland	Ottawa	MI	49424	0222.02	YES	3	2	Y		
0195	Ionia County Health Department	175 East Adams	Ionia	Ionia	MI	48846	0317.00	YES	3	4	N	X	
0196	Ionia County Memorial Hospital - Acute Care Hospital	479 East Lafayette Street	Ionia	Ionia	MI	48846	0317.00	YES	2	3	Y	X	
0197	Ionia County Memorial Hospital - Home Health	525 East Lafayette Street	Ionia	Ionia	MI	48846	0317.00	NO	3	4	Y		
0198	Ionia County Memorial Hospital - Physical Therapy	437 West Lincoln Street	Ionia	Ionia	MI	48846	0317.00	YES	3	4	Y		
0199	Ionia County Memorial Hospital - Portland Family Practice	9751 East Grand River	Portland	Ionia	MI	48875	0315.00	YES	3	4	Y		
0200	Ionia County Memorial Hospital - Tony Balice Clinic	550 East Washington Street	Ionia	Ionia	MI	48846	0317.00	YES	3	4	Y		
0201	Kalkaska Memorial Health Center - Mancelona Family Practice	419 West 8th Street	Mancelona	Antrim	MI	49659	9607.00	YES	2	3	Y		
0202	Kalkaska Memorial Health Center - Kalkaska Family Practice	303 North Cedar Street	Kalkaska	Kalkaska	MI	49646	9503.00	YES	2	3	Y		
0203	Kalkaska Memorial Health Center - Kalkaska Memorial Health Center	419 South Coral Street	Kalkaska	Kalkaska	MI	49646	9503.00	YES	1	2	Y	X	
0204	Kent County Community Mental Health	790 Fuller Avenue NE	Grand Rapids	Kent	MI	49503	0011.01	YES	2	3	Y		
0205	Kent County Health Department - Kentwood Clinic	1620 44th Street, SE	Kentwood	Kent	MI	49508	0127.01	YES	2	3	Y	X	
0206	Kent County Health Department - North County Clinic	4388 14 Mile Road, NE	Rockford	Kent	MI	49341	0106.00	YES	2	3	Y	X	
0207	Kent County Health Department - Sheldon Clinic (reopening in 2009)	121 Franklin Street, SE	Grand Rapids	Kent	MI	49506	0028.00	YES	2	3	Y	X	
0208	Kent County Health Department - Westside Clinic	653 Stocking Avenue, NW	Grand Rapids	Kent	MI	49504	0016.00	YES	2	3	Y	X	
0209	Kent County Health Department - Wyoming Clinic	852 47th Street, SW	Wyoming	Kent	MI	49509	0145.02	YES	2	3	Y	X	
0210	Lakeland Health Care - St. Joseph	1234 Napier Avenue	St. Joseph	Berrien	MI	49085	0010.00	YES	1	2	Y	X	
0211	Lakeland Health Care - Niles	31 North St. Joseph Avenue	Niles	Berrien	MI	49120	0206.00	YES	1	2	Y	X	
0212	Lakeland Health Care - Berrien Center	6418 Dean Hill Road	Berrien Center	Berrien	MI	49102	0106.00	YES	1	2	Y		
0213	Lakeshore Community Hospital dba Mercy Health Partners - Lakeshore Medical Associates - Whitehall	905 East Colby Street	Whitehall	Muskegon	MI	49461	0037.00	YES	2	3	Y		
0214	Lakeshore Community Hospital dba Mercy Health Partners - Lakeshore Community Hospital	72 South State Street	Shelby	Oceana	MI	49455	0103.00	YES	1	2	Y	X	
0215	Lakeshore Community Hospital dba Mercy Health Partners - Lakeshore Medical Associates - Shelby	218 North Michigan Avenue	Shelby	Oceana	MI	49455	0103.00	YES	3	2	Y		
0216	Lakeshore Community Hospital dba Mercy Health Partners - Shelby Family Care Center	71 West Beaver Street	Shelby	Oceana	MI	49455	0103.00	YES	2	3	Y		
0217	Lenawee County Health Department	1040 South Winter Street, Suite 2328	Adrian	Lenawee	MI	49221	0616.00	YES	3	4	Y	X	
0218	Little Traverse Primary Care	8881 M-119	Harbor Springs	Emmet	MI	49740	9705.00	NO	2	3	N		
0219	LMAS District Health Department	14150 Hamilton Lake Road	Newberry	Luce	MI	49868	9601.00	YES	3	4	Y	X	
0220	Mackinac Straits Hospital - Bois Blanc Medical Clinic	898 Huron Drive	Pointe Aux Pins	Mackinac	MI	49775	9505.00	YES	3	4	Y		
0221	Mackinac Straits Hospital - LesCheneaux Rehabilitation Center	M-134	Cedarville	Mackinac	MI	49719	9501.00	YES	3	4	Y		
0222	Mackinac Straits Hospital - Mackinac Island Medical Center	7474 Market Street	Mackinac Island	Mackinac	MI	49757	9504.00	YES	3	4	Y		
0223	Mackinac Straits Hospital - Hospital	220 Burdette Street	St. Ignace	Mackinac	MI	49781	9505.00	YES	1	2	Y	X	
0224	Mackinac Straits Hospital - Hospital (under construction)	1140 North State Street	St. Ignace	Mackinac	MI	49781	9505.00	YES	1	2	Y	X	

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0225	Mackinac Straits Hospital - Naubinway Family Health Center	11650 West US 2	Naubinway	Mackinac	MI	49762	9503.00	YES	3	4	Y		
0226	Manistee Family Health Care, PLC	110 Washington Street	Manistee	Manistee	MI	49660	9909.00	NO	2	3	N		
0227	Mariette Regional Hospital	2770 Main St.	Mariette	Sanilac	MI	48453	9710.00	YES	2	3	Y	X	X
0228	Mariette County Health Department - Mariquette	125 Dobson Place	Mariquette	Mariquette	MI	49855	0006.00	YES	4	3	Y	X	X
0229	Marquette County Health Department - Negaunee	184 US Highway 41	Negaunee	Marquette	MI	49866	0016.00	YES	3	2	Y	X	X
0230	Marquette County Health Department - Gwinn	201 Ventura Street	Gwinn	Marquette	MI	49841	0024.00	YES	4	3	Y	X	X
0231	McKenzie Memorial Hospital - Hospital	120 Delaware St.	Sandusky	Sanilac	MI	48471	9709.00	YES	2	3	N	X	X
0232	Memorial Family Care Center	5481 North 72nd Avenue	Hart	Oceana	MI	49420	0101.00	YES	4	3	Y		
0233	Memorial Healthcare Hospital	826 West King Street	Owosso	Shiawassee	MI	48867	0304.00	YES	1	2	Y	X	X
0234	Memorial Healthcare - Chesaning - Chapman	300 South Chapman Street	Chesaning	Saginaw	MI	48616	0127.00	YES	2	3	Y		
0235	Memorial Healthcare - Chesaning - Peet	9000 East Peet Road	Chesaning	Saginaw	MI	48616	0127.00	YES	2	3	Y		
0236	Memorial Healthcare - Ovid	113 South Main	Ovid	Clinton	MI	48866	0110.01	YES	2	3	Y		
0237	Memorial Healthcare - Health Services & Urgent Care - Owosso	239 North State Rd.	Owosso	Shiawassee	MI	48867	0317.00	YES	2	3	Y		
0238	Memorial Healthcare - Laingsburg	7200 North Woodbury Road	Laingsburg	Shiawassee	MI	48848	0314.01	YES	2	3	Y		
0239	Memorial Healthcare - Perry	3337 West Britton Road	Perry	Shiawassee	MI	48872	0315.00	YES	2	3	Y		
0240	Memorial Healthcare - Outpatient Services - Durand	9099 East Lansing Road	Durand	Shiawassee	MI	48429	0319.00	YES	2	3	Y		
0241	Memorial Medical Center of West Michigan	One Atkinson Drive	Ludington	Mason	MI	49431	9504.00	YES	3	2	Y	X	
0242	Mercy Health Services, North - Mercy Home Care & Mercy Hospice - Grayling	324 Meadows Drive	Grayling	Crawford	MI	49738	9603.00	NO	2	3	Y		
0243	Mercy Health Services, North - Mercy Home Care & Mercy Hospice - Cadillac	7985 Mackinaw Trail, Suite 100	Cadillac	Wexford	MI	49601	9805.00	NO	2	3	Y		
0244	Mercy Hospital Cadillac - Mackinaw Trail	7985 Mackinaw Trail, Suite B1	Cadillac	Wexford	MI	49601	9805.00	YES	2	3	Y		
0245	Mercy Hospital Cadillac - Hospital	400 Hobart Street	Cadillac	Wexford	MI	49601	9806.00	YES	1	2	Y	X	
0246	Mercy Hospital Grayling - 1250 E. Michigan	1250 East Michigan Avenue	Grayling	Crawford	MI	49738	9602.00	YES	2	3	Y		
0247	Mercy Hospital Grayling - 1100 E. Michigan	1100 East Michigan Avenue	Grayling	Crawford	MI	49738	9602.00	YES	1	2	Y	X	
0248	Mercy Hospital Grayling - Roscommon	234 Lake Street	Roscommon	Roscommon	MI	48653	9703.00	YES	2	3	Y		
0249	Mercy Hospital Grayling - Prudenville	2585 West Houghton Lake Drive	Prudenville	Roscommon	MI	48651	9710.00	YES	2	3	Y		
0250	Michigan Department of Corrections - Standish Maximum Facility	4713 West M-61	Standish	Arenac	MI	48658	9705.00	YES	3	4	N		
0251	Michigan Department of Corrections - Mid-Michigan Correctional Facility	8201 North Crosswell Road	St. Louis	Gratiot	MI	48880	9903.00	YES	3	4	N		
0252	Michigan Department of Corrections - Pine River Correctional Facility	320 North Hubbard Street	St. Louis	Gratiot	MI	48880	9903.00	YES	3	4	N		
0253	Michigan Department of Corrections - St. Louis Correctional Facility	8585 North Crosswell Road	St. Louis	Gratiot	MI	48880	9903.00	YES	3	4	N		
0254	Michigan Department of Corrections - Saginaw Correctional Facility	9625 Pierce Road	Freedland	Saginaw	MI	48623	0101.00	YES	3	4	N		
0255	Michigan Department of Corrections - Camp Lehman	5135 Hartwick Pines Road	Grayling	Crawford	MI	49738	9603.00	YES	3	4	N		
0256	Michigan Department of Corrections - Pugsley Correctional Facility	7401 East Walton Road	Kingsley	Grand Traverse	MI	49649	9903.00	YES	3	4	N		
0257	Michigan Department of Corrections - Oaks Correctional Facility	1500 Caberfae Highway	Manistee	Manistee	MI	49660	9905.00	YES	3	4	N		
0258	Michigan Department of Corrections - Crane Correctional Facility	38 Fourth Street	Coldwater	Branch	MI	49036	9504.00	YES	3	4	N		
0259	Michigan Department of Corrections - Lakeland Correctional Facility	141 Fourth Street	Coldwater	Branch	MI	49036	9504.00	YES	3	4	N		
0260	Michigan Department of Corrections - Alger Correctional Facility	6141 Industrial Park Drive	Munising	Alger	MI	49862	9801.00	YES	3	4	N		
0261	Michigan Department of Corrections - Camp Susino (closed 7/26/09)	N5398 Percy Road	Shingleton	Alger	MI	49884	9801.00	YES	3	4	N		
0262	Michigan Department of Corrections - Baraga Correctional Facility	13924 Wadaga Road	Baraga	Alger	MI	49908	9502.00	YES	3	4	N		
0263	Michigan Department of Corrections - Chippewa Correctional Facility	4269 West M-80	Kincheloe	Chippewa	MI	49784	9709.00	YES	3	4	N		
0264	Michigan Department of Corrections - Hiawatha Correctional Facility	4533 West Industrial Park Drive	Kincheloe	Chippewa	MI	49786	9709.00	YES	3	4	N		
0265	Michigan Department of Corrections - Kinross Correctional Facility	16770 South Watertower Drive	Kincheloe	Chippewa	MI	49788	9709.00	YES	3	4	N		
0266	Michigan Department of Corrections - Straits Correctional Facility	4387 West M-80	Kincheloe	Chippewa	MI	49785	9709.00	YES	3	4	N		
0267	Michigan Department of Corrections - Ojibway Correctional Facility	N 5705 Ojibway Road	Marenisco	Gogebic	MI	49947	9504.00	YES	3	4	N		
0268	Michigan Department of Corrections - Newberry Correctional Facility	3001 Newberry Avenue	Newberry	Luce	MI	49868	9601.00	YES	3	4	N		
0269	Michigan Department of Corrections - Marquette Correctional Facility	1960 US 41 South	Marquette	Marquette	MI	49855	0010.00	YES	3	4	N		
0270	Michigan Department of Corrections - Bellamy Creek Correctional Facility	1727 West Bluewater Highway	Ionia	Ionia	MI	48846	0306.00	YES	3	4	N		
0271	Michigan Department of Corrections - Carson City Correctional Facility	10522 East Boyer Road	Carson City	Montcalm	MI	48811	9810.00	YES	3	4	N		
0272	Michigan Department of Corrections - Deerfield Correctional Facility	1755 Harwood Road	Ionia	Ionia	MI	48846	0318.00	YES	3	4	N		
0273	Michigan Department of Corrections - Handlon Correctional Facility	1728 Bluewater Highway	Ionia	Ionia	MI	48846	0317.00	YES	3	4	N		
0274	Michigan Department of Corrections - Ionia Maximum Facility	1576 Bluewater Highway	Ionia	Ionia	MI	48846	0317.00	YES	3	4	N		
0275	Michigan Department of Corrections - Michigan Reformatory	1342 West Main Street	Ionia	Ionia	MI	48846	0306.00	YES	3	4	N		
0276	Michigan Department of Corrections - Boyer Road Correctional Facility	10274 East Boyer Road	Carson City	Montcalm	MI	48811	9810.00	YES	3	4	N		
0277	Michigan Department of Corrections - Brooks Correctional Facility	2500 South Sheridan Drive	Muskegon	Muskegon	MI	49444	0004.00	YES	3	4	N		
0278	Michigan Department of Corrections - Muskegon Correctional Facility	2400 South Sheridan Drive	Muskegon	Muskegon	MI	49442	0004.00	YES	3	4	N		
0279	Michigan Department of Corrections - West Shoreline Correctional Facility	2500 South Sheridan Drive	Muskegon	Muskegon	MI	49444	0004.00	YES	3	4	N		
0280	Michigan Inter-Tribal Council - Saginaw Chippewa Indian Tribe Nimksee Wellness Center	2591 South Leaton Road	Mt. Pleasant	Isabella	MI	48858	9506.00	YES	3	4	N		

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0281	Michigan Inter-Tribal Council - Little Traverse Bay Band of Ottawa Indians Health Clinic	1080 Hager Drive	Petoskey	Emmet	MI	49770	9708.00	YES	3	4	N		
0282	Michigan Inter-Tribal Council - Grand Traverse Band of Ottawa Indians Medicine Lodge	2605 N.W. Bayshore Drive	Suttons Bay	Leelanau	MI	49682	9702.00	YES	3	4	N		
0283	Michigan Inter-Tribal Council - Little River Band of Ottawa Indians Tribal Health Clinic	310 9th Street	Manistee	Manistee	MI	49660	9908.00	YES	3	4	N		
0284	Michigan Inter-Tribal Council - American Indian Health and Family Services of Southeast Michigan	4880 Lawndale Street	Dearborn	Wayne	MI	48121	5260.00	YES	3	4	N		
0285	Michigan Inter-Tribal Council - Pokagon Band of Potawatomi Health Services	57392 M-51 South	Cass	Washtenaw	MI	49047	0005.00	YES	3	4	N		
0286	Michigan Inter-Tribal Council - Sault Sainte Marie Tribes of Chippewa Indians - Munising Health Center	622 West Superior Street	Munising	Alger	MI	49862	9801.00	YES	3	4	N		
0287	Michigan Inter-Tribal Council - Keweenaw Bay Indian Community Dept. of Health and Human Services	102 Superior Avenue	Baraga	Baraga	MI	49908	9502.00	YES	3	4	N		
0288	Michigan Inter-Tribal Council - Executive Offices	2956 Ashmun Street, Suite A	Sault Ste. Marie	Chippewa	MI	49783	9705.00	NO	3	4	N		
0289	Michigan Inter-Tribal Council - Bay Mills Indian Community Health Center	12124 West Lakeshore Drive	Brimley	Chippewa	MI	49715	9706.00	YES	3	4	N		
0290	Michigan Inter-Tribal Council - Sault Ste. Marie Tribe of Chippewa Indians Tribal Health Center	2864 Ashmun Street	Sault Ste. Marie	Chippewa	MI	49783	9705.00	YES	3	4	N		
0291	Michigan Inter-Tribal Council - Lac Vieux Desert Band Health Center	E-23560 Choate Road	Watersmeet	Chippewa	MI	49969	9501.00	YES	3	4	N		
0292	Michigan Inter-Tribal Council - Newberry Tribal Community Health Center	Zee-ba-Tik Lane - RRR, Box 1195	Newberry	Luce	MI	49868	9601.00	YES	3	4	N		
0293	Michigan Inter-Tribal Council - Lambert Health Center	225 Washe Street	St. Ignace	Mackinac	MI	49781	9504.00	YES	3	4	N		
0294	Michigan Inter-Tribal Council - Hamnahville Indian Community Dept of Health and Human Services	N15019 Hannahville B-1 Road	Wilson	Menominee	MI	49836	9601.00	YES	3	4	N		
0295	Michigan Inter-Tribal Council - Manistique Health Center	5698 US 2	Manistique	Schoolcraft	MI	49854	9901.00	YES	3	4	N		
0296	Michigan Inter-Tribal Council - Match-E-Be-Nash-She-Wish-Potawatomi Health Center	1743 142nd Ave.	Dorr	Allegan	MI	49323	0304.01	YES	3	4	N		
0297	Michigan Inter-Tribal Council - Huron Band of Potawatomi, Inc. Tribal Health Department	4415 Byron Center Avenue, SW	Wyoming	Kent	MI	49509	0145.01	YES	3	4	N		
0298	Michigan Public Health Institute - Data Center	1798 Holladay Drive	Holt	Ingham	MI	48842	0055.02	NO	1	2	Y		
0299	Midland County Department of Public Health	220 West Elsworth Street	Midland	Midland	MI	48640	2901.00	YES	2	3	Y	X	
0300	Mid-Michigan District Health Dept. - Gratiot County Office	151 Commerce Drive	Ithaca	Gratiot	MI	48847	9909.00	YES	3	4	Y	X	
0301	Mid-Michigan District Health Dept. - Clinton County Office	1307 East Townsend Road	St. Johns	Clinton	MI	48879	0109.01	YES	3	4	Y	X	
0302	Mid-Michigan District Health Dept. - Montcalm & Admin. Offices	615 North State Street, Suite 1&2	Stanton	Montcalm	MI	48888	9808.00	YES	3	4	Y	X	
0303	MidMichigan Health Services - MidMichigan Medical Offices - Roscommon	135 Lake Street	Roscommon	Roscommon	MI	48653	9703.00	YES	2	3	N		
0304	MidMichigan Health Services - Gerrish-Higgins School Based Health Clinic	299 West Sunset Drive	Roscommon	Roscommon	MI	48653	9703.00	YES	2	3	N		
0305	MidMichigan Health Services - Houghton Lake School Based Health Clinic	4433 West Houghton Lake Drive	Houghton Lake	Roscommon	MI	48629	9709.00	YES	2	3	N		
0306	MidMichigan Health Services - MidMichigan Health Park - Houghton Lake	9249 West Lake City Road	Houghton Lake	Roscommon	MI	48629	9710.00	YES	2	3	N		
0307	Montcalm Center for Behavioral Health	611 North State Street	Stanton	Montcalm	MI	48888	9808.00	YES	3	2	Y		
0308	Munson Medical Center - Diabetes Clinic	103 West Hurlbut Street	Charlevoix	Charlevoix	MI	49720	9807.00	YES	2	3	Y		
0309	Munson Medical Center - MRI Center	217 South Madison	Traverse City	Grand Traverse	MI	49684	9915.00	YES	2	3	Y		
0310	Munson Medical Center - Munson Community Health Center	550 Munson Avenue	Traverse City	Grand Traverse	MI	49684	9911.00	YES	2	3	Y		
0311	Munson Medical Center - Munson Dialysis Center	4062 West Royal Drive	Traverse City	Grand Traverse	MI	49684	9915.00	YES	2	3	Y		
0312	Munson Medical Center - Munson Family Practice	1400 Medical Campus Drive	Traverse City	Grand Traverse	MI	49684	9914.00	YES	2	3	Y		
0313	Munson Medical Center - Munson Infusion Center	1200 Sixth Street	Traverse City	Grand Traverse	MI	49684	9914.00	YES	2	3	Y		
0314	Munson Medical Center - Hospital	1105 Sixth Street	Traverse City	Grand Traverse	MI	49684	9914.00	YES	1	2	Y	X	
0315	Munson Medical Center - Munson Specialty Center	106 South Madison	Traverse City	Grand Traverse	MI	49684	9914.00	YES	2	3	Y		
0316	Munson Medical Center - Northern MI Surgery Center	4100 Park Forest Drive	Traverse City	Grand Traverse	MI	49684	9914.00	YES	2	3	Y		
0317	Muskegon Family Care - 1700 Oak Ave.	1700 Oak Avenue, Suite 400	Muskegon	Muskegon	MI	49442	0001.00	YES	1	2	Y		
0318	Muskegon Family Care - 1836 Oak Ave.	1836 Oak Avenue	Muskegon	Muskegon	MI	49442	0001.00	YES	1	2	Y		
0319	Muskegon Family Care - Muskegon Heights	2201 South Getty Street	Muskegon Heights	Muskegon	MI	49444	0013.00	YES	1	2	Y		
0320	North Central Council of the MHA (MI Health & Hospital Assn)	616 Petoskey Street, Suite 208	Petoskey	Emmet	MI	49770	9708.00	NO	2	3	N		
0321	North Country Community Mental Health - Bellaire	203 East Cayuga	Bellaire	Antrim	MI	49615	9604.00	YES	2	3	Y		
0322	North Country Community Mental Health - Charlevoix	6250 M-66 North	Charlevoix	Charlevoix	MI	49720	9809.00	YES	3	2	Y		
0323	North Country Community Mental Health - Cheboygan	825 South Huron Street, Suite 4	Cheboygan	Cheboygan	MI	49721	9603.00	YES	3	2	Y		
0324	North Country Community Mental Health - Petoskey	One MacDonald Drive, Suite A	Petoskey	Emmet	MI	49770	9707.00	YES	2	3	Y		
0325	North Country Community Mental Health - Kalkaska	625 Courthouse Drive	Kalkaska	Kalkaska	MI	49646	9503.00	YES	3	2	Y		
0326	North Country Community Mental Health - Rapid City	7164 Rapid City Road, NW	Rapid City	Kalkaska	MI	49676	9502.00	YES	3	2	Y		
0327	North Country Community Mental Health - Gaylord	800 Livingston Blvd., 2nd Floor, Suite B	Gaylord	Oshtemo	MI	49735	9502.00	YES	2	3	Y		
0328	Northeast Michigan Community Mental Health Authority - Dewar Home	2898 East Dewar Road	Harrisville	Alcona	MI	48740	9804.00	NO	3	4	Y		
0329	Northeast Michigan Community Mental Health Authority - Harrisville Office	311 Lake Street	Harrisville	Alcona	MI	48740	9801.00	YES	3	4	Y		
0330	Northeast Michigan Community Mental Health Authority - Harrisville Home	329 West Main Street	Harrisville	Alcona	MI	48740	9801.00	NO	3	4	Y		
0331	Northeast Michigan Community Mental Health Authority - Mill Creek Home	350 Mill Creek Road	Harrisville	Alcona	MI	48740	9801.00	NO	3	4	Y		
0332	Northeast Michigan Community Mental Health Authority - Blue Horizons	208 North Eighth Street	Alpena	Alpena	MI	49707	0004.00	NO	3	4	Y		
0333	Northeast Michigan Community Mental Health Authority - Princeton Home	215 Princeton Street	Alpena	Alpena	MI	49707	0006.00	NO	3	4	Y		
0334	Northeast Michigan Community Mental Health Authority - Light of Hope Alpena Clubhouse	228 South Third Avenue	Alpena	Alpena	MI	49707	0005.00	YES	3	4	Y		
0335	Northeast Michigan Community Mental Health Authority - Alpena-Johnson	400 Johnson Street	Alpena	Alpena	MI	49707	0003.00	YES	2	3	Y		
0336	Northeast Michigan Community Mental Health Authority - Walnut Home	638 Walnut Street	Alpena	Alpena	MI	49707	0004.00	NO	3	4	Y		

Appendix G - Participating Health Care Provider (HCP) Sites

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0337	Northeast Michigan Community Mental Health Authority - Cambridge Home	755 Cambridge Street	Alpena	Alpena	MI	49707	0007.00	NO	3	4	Y		
0338	Northeast Michigan Community Mental Health Authority - N. Second Ave. Office	919 North Second Avenue	Alpena	Alpena	MI	49707	0004.00	YES	3	4	Y		
0339	Northeast Michigan Community Mental Health Authority - Pine Park Home	11608 Lake 15 Road	Atlanta	Montmorency	MI	49709	9902.00	NO	3	4	Y		
0340	Northeast Michigan Community Mental Health Authority - Atlanta Office	12519 State Street	Atlanta	Montmorency	MI	49709	9902.00	YES	3	4	Y		
0341	Northeast Michigan Community Mental Health Authority - Thunder Bay Heights Home	15080 Fairway Court	Hillman	Montmorency	MI	49746	9901.00	NO	3	4	Y		
0342	Northeast Michigan Community Mental Health Authority - Orchard View Home	15812 State Street	Hillman	Montmorency	MI	49746	9901.00	NO	3	4	Y		
0343	Northeast Michigan Community Mental Health Authority - Avalon Lakeside Home	17855 North County Road 459	Hillman	Montmorency	MI	49746	9901.00	NO	3	4	Y		
0344	Northeast Michigan Community Mental Health Authority - Hillman Office	300 Caring Street	Hillman	Montmorency	MI	49746	9901.00	YES	3	4	Y		
0345	Northeast Michigan Community Mental Health Authority - Presque Isle Office	156 North Fourth Street	Rogers City	Presque Isle	MI	49779	9502.00	YES	3	4	Y		
0346	Northeast Michigan Community Mental Health Authority - Onaway Office	20709 State Street	Onaway	Presque Isle	MI	49765	9504.00	YES	3	4	Y		
0347	Northeast Michigan Community Mental Health Authority - Deerfield Home	3892 Wirgaw Road	Rogers City	Presque Isle	MI	49779	9503.00	NO	4	3	Y		
0348	Northeast Michigan Community Mental Health Authority - Brege Home	491 Brege Drive	Rogers City	Presque Isle	MI	49779	9502.00	NO	3	4	Y		
0349	Northern Michigan Regional Hospital - Boulder Park Terrace	14676 West Upright Street	Charlevoix	Charlevoix	MI	49720	9804.00	NO	2	3	Y		
0350	Northern Michigan Regional Hospital - Hospice of Little Traverse Bay	One Highland Drive	Petoskey	Emmet	MI	49770	9707.00	NO	2	3	Y		
0351	Northern Michigan Regional Hospital - Lockwood MacDonald Campus	One MacDonald Drive	Petoskey	Emmet	MI	49770	9707.00	YES	2	3	Y		
0352	Northern Michigan Regional Hospital - Hospital	416 Connable Avenue	Petoskey	Emmet	MI	49770	9708.00	YES	1	2	Y	X	
0353	Northern Michigan Regional Hospital - Sleep Center - Petoskey	1420 Plaza Drive, Suite 2A	Petoskey	Emmet	MI	49770	9708.00	YES	2	3	Y		
0354	Northern Michigan Regional Hospital - Sleep Center - Gaylord	930 North Center Avenue	Gaylord	Otsego	MI	49735	9503.00	YES	2	3	Y		
0355	Northern Michigan Regional Hospital - Cardiovascular Clinic	546 Ashmun Street	Sault Ste. Marie	Chippewa	MI	49783	9703.00	YES	2	3	Y		
0356	Northpointe Behavioral Health Care - Kingsford	715 Pyle Drive	Kingsford	Dickinson	MI	49802	9506.00	YES	2	3	N		
0357	Northpointe Behavioral Health Care - Iron River	703 Second Avenue	Iron River	Iron	MI	49935	9803.00	YES	4	3	N		
0358	Northpointe Behavioral Health Care - Menominee	401 Tenth Avenue	Menominee	Menominee	MI	49858	9607.00	YES	3	2	N		
0359	Oaklawn Hospital - Sports Rehab Center	13697 15 Mile Road	Marshall	Calhoun	MI	49068	0038.00	YES	2	3	Y		
0360	Oaklawn Hospital - Oaklawn Psychological Services	15209 West Michigan Avenue	Marshall	Calhoun	MI	49068	0038.00	YES	2	3	Y		
0361	Oaklawn Hospital - Bear Creek Physician Office	15217 West Michigan Avenue	Marshall	Calhoun	MI	49068	0038.00	YES	3	4	Y		
0362	Oaklawn Hospital - Albion Lab/X-Ray Center	155 Market Place	Albion	Calhoun	MI	49224	0034.00	YES	3	4	Y		
0363	Oaklawn Hospital - Hospital	200 North Madison Street	Marshall	Calhoun	MI	49068	0039.00	YES	1	2	Y	X	
0364	Oaklawn Hospital - Oaklawn Sleep Study Center	401 East Michigan Avenue	Marshall	Calhoun	MI	49068	0040.00	YES	3	4	Y		
0365	Oaklawn Hospital - Dr. Booth's Office	420 South Hillside Street	Homer	Calhoun	MI	49245	0031.00	YES	3	4	Y		
0366	Oaklawn Hospital - Keefer Medical	505 Keefer Road	Albion	Calhoun	MI	49224	0033.00	YES	2	3	Y		
0367	Oaklawn Hospital - Albion Physical Rehabilitation	300 B Drive North	Albion	Calhoun	MI	49224	0036.00	YES	3	4	Y		
0368	Oaklawn Hospital - Wildcats Wellness Center	225 East Watson Street	Albion	Calhoun	MI	49224	0036.00	YES	3	4	Y		
0369	Otsego Memorial Hospital - OMH N Orthopedics	1200 West North Down River Road	Grayling	Crawford	MI	49738	9604.00	YES	2	3	Y		
0370	Otsego Memorial Hospital - OMH Montmorency Medical Clinic	3040 Bourn Street	Lewiston	Montmorency	MI	49756	9905.00	YES	2	3	Y		
0371	Otsego Memorial Hospital - OMH Medicare Walk-In Clinic/Rural Health Clinic	1996 Walden Drive	Gaylord	Otsego	MI	49735	9503.00	YES	2	3	Y		
0372	Otsego Memorial Hospital - OMH N Orthopedics	2147 Professional Drive	Gaylord	Otsego	MI	49735	9503.00	YES	2	3	Y		
0373	Otsego Memorial Hospital - OMH Specialty Center	1320 East M-32	Gaylord	Otsego	MI	49735	9503.00	YES	2	3	Y		
0374	Otsego Memorial Hospital - Hospital	825 North Center Avenue	Gaylord	Otsego	MI	49735	9503.00	YES	1	2	Y	X	
0375	Pathways Community Mental Health - Munising	601 West Superior Street	Munising	Alger	MI	49862	9801.00	YES	4	3	Y		
0376	Pathways Community Mental Health - Escanaba - College	2820 College Avenue	Escanaba	Delta	MI	49829	9708.00	YES	4	3	Y		
0377	Pathways Community Mental Health - Escanaba - S. 10th	429 South 10th Street	Escanaba	Delta	MI	49829	9709.00	YES	4	3	Y		
0378	Pathways Community Mental Health - Iron Mountain	601 East F Street	Iron Mountain	Dickinson	MI	49801	9504.00	NO	4	3	Y		
0379	Pathways Community Mental Health - Newberry	14126 West City Road	Luce	Newberry	MI	49868	9601.00	YES	4	3	Y		
0380	Pathways Community Mental Health - Marquette - Ridge	1009 West Ridge Street	Marquette	Marquette	MI	49855	0007.00	YES	4	3	Y		
0381	Pathways Community Mental Health - Ishpeming	200 Cleveland Street, Suite 101	Ishpeming	Marquette	MI	49849	0019.00	NO	4	3	Y		
0382	Pathways Community Mental Health - Marquette - Spring	200 West Spring Street	Marquette	Marquette	MI	49855	0003.00	YES	3	4	Y		
0383	Pathways Community Mental Health - Marquette - US 41	2373 US 41 West	Marquette	Marquette	MI	49855	0014.00	NO	4	3	Y		
0384	Pathways Community Mental Health - Marquette - Baraga	401 West Baraga Avenue	Marquette	Marquette	MI	49855	0003.00	NO	4	3	Y		
0385	Pathways Community Mental Health - Gwinn	83 East State Highway M-35	Gwinn	Marquette	MI	49841	0025.00	NO	4	3	Y		
0386	Paul Oliver Memorial Hospital - Betsie Hosick Health & Fitness Center	102 Airport Road	Frankfort	Benzie	MI	49635	9804.00	YES	2	3	Y		
0387	Paul Oliver Memorial Hospital - Crystal Lake Clinic, P.C. - Benzonia	6227 Frankfort Highway	Benzonia	Benzie	MI	49616	9803.00	YES	2	3	Y		
0388	Paul Oliver Memorial Hospital - Hospital	224 Park Avenue	Frankfort	Benzie	MI	49635	9804.00	YES	1	2	Y	X	
0389	Paul Oliver Memorial Hospital - Crystal Lake Clinic, P.C. - Interlochen	1975 Stirling Drive	Interlochen	Benzie	MI	49643	9801.00	YES	2	3	Y		
0390	Paul Oliver Memorial Hospital - Manitou Medical Center	9975 West Ottawa Avenue	Leelanau	Leelanau	MI	49630	9704.00	YES	2	3	Y		
0391	Pennock Health Services - Hospital	1009 West Green Street	Barry	Hastings	MI	49058	0114.00	YES	2	3	Y	X	
0392	Pennock Health Services - Clarksville	105 West Cross Street	Clarksville	Ionia	MI	48815	0313.00	YES	2	3	Y		

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0393	Pennock Health Services - Hastings	1108 West State Street	Hastings	Barry	MI	49058	0114.00	YES	2	3	Y		
0394	Pennock Health Services - Nashville	770 Durkee	Nashville	Barry	MI	49073	0101.00	YES	2	3	Y		
0395	Pennock Health Services - Shelbyville	77124th Street	Shelbyville	Allegan	MI	49344	0305.00	YES	2	3	Y		
0396	Pennock Health Services - Lake Odessa	4294 Laurel Drive	Lake Odessa	Ionia	MI	48849	0312.00	YES	2	3	Y		
0397	Pincunning Medical Care, Inc.	204 West Third Street	Pincunning	Bay	MI	48650	2863.00	NO	3	4	N		
0398	Pine Rest Christian Mental Health Services - Traverse City Clinic	1050 Silver Drive	Traverse City	Grand Traverse	MI	49684	9914.00	YES	2	3	Y		
0399	Pine Rest Christian Mental Health Services - Kalamazoo Clinic	1530 Nichols Road	Kalamazoo	Kalamazoo	MI	49006	0015.03	YES	3	4	Y		
0400	Pine Rest Christian Mental Health Services - Hastings Clinic	1005 West Green St, Suite 301	Hastings	Barry	MI	49058	0114.00	YES	4	3	Y		
0401	Pine Rest Christian Mental Health Services - Lake Odessa Clinic	4294 Laurel Drive	Lake Odessa	Ionia	MI	48849	0312.00	YES	4	3	Y		
0402	Pine Rest Christian Mental Health Services - NorthEast Clinic	1700 East Bedline Avenue, NE, Suite 240	Grand Rapids	Kent	MI	49525	0118.03	YES	4	3	Y		
0403	Pine Rest Christian Mental Health Services - Psychiatric Medical Unit	200 Jefferson Avenue, SE	Grand Rapids	Kent	MI	49503	0021.00	YES	2	3	Y		
0404	Pine Rest Christian Mental Health Services - Wyoming Clinic	2215 44th Street, SW	Wyoming	Kent	MI	49509	0139.00	YES	4	3	Y		
0405	Pine Rest Christian Mental Health Services - Demeys Clinic	2303 Kalamazoo Avenue, SE	Grand Rapids	Kent	MI	49507	0042.00	YES	4	3	Y		
0406	Pine Rest Christian Mental Health Services - Main Campus	300 68th Street, SE	Grand Rapids	Kent	MI	49548	0147.04	YES	1	2	Y		
0407	Pine Rest Christian Mental Health Services - Community Case Management	339 South Division Avenue	Grand Rapids	Kent	MI	49503	0021.00	YES	4	3	Y		
0408	Pine Rest Christian Mental Health Services - SouthWest Clinic	4211 Parkway Place, Suite 100	Grandville	Kent	MI	49418	0131.00	YES	3	4	Y		
0409	Pine Rest Christian Mental Health Services - Rockford Clinic	4685 Belding Road, NE	Rockford	Kent	MI	49341	0110.02	YES	4	3	Y		
0410	Pine Rest Christian Mental Health Services - Jellema House	523 Lyon Street, NE	Grand Rapids	Kent	MI	49503	0022.00	NO	4	3	Y		
0411	Pine Rest Christian Mental Health Services - NorthWest Clinic	550 Three Mile Road, NW	Grand Rapids	Kent	MI	49544	0115.00	YES	4	3	Y		
0412	Pine Rest Christian Mental Health Services - Belknap	751 Lafayette Avenue, NE	Grand Rapids	Kent	MI	49503	0014.00	YES	4	3	Y		
0413	Pine Rest Christian Mental Health Services - Caledonia Clinic	9090 South Rodgers Court, Suite D	Caledonia	MI	49316	0148.07	YES	4	3	Y			
0414	Pine Rest Christian Mental Health Services - Greenville Clinic	126 East Cass Street	Greenville	Montcalm	MI	48838	9813.00	YES	4	3	Y		
0415	Pine Rest Christian Mental Health Services - Mercy-Muskegon Clinic	1150 East Sherman Boulevard, Suite 2800	Muskegon	MI	49444	0004.00	YES	4	3	Y			
0416	Pine Rest Christian Mental Health Services - Grand Haven Clinic	1445 Sheldon Road, Suite 303	Grand Haven	Ottawa	MI	49417	0210.00	YES	4	3	Y		
0417	Pine Rest Christian Mental Health Services - Zeeland Clinic	8333 Felch Street, Suite 201	Zeeland	Ottawa	MI	49464	0219.00	YES	4	3	Y		
0418	Pine Rest Christian Mental Health Services - Holland Clinic	926 South Washington Avenue, Suite 210	Holland	Allegan	MI	49423	0301.00	YES	3	4	Y		
0419	Prescott Clinic, P.C.	125 North Washington Street	Prescott	MI	48756	9508.00	NO	NO	3	4	Y		
0420	Primary Care	5170 Rifle River Trail	Alger	Ogemaw	MI	48610	9506.00	NO	3	4	N		
0421	Rogers City Medical Group, P.C.	573 North Bradley Highway	Rogers City	Presque Isle	MI	49779	9503.00	NO	2	3	N		
0422	Rogers City Rehabilitation Hospital	555 North Bradley Highway	Rogers City	Presque Isle	MI	49779	9503.00	NO	2	3	N	X	
0423	Saginaw County Community Mental Health Authority - Community Ties North	1040 North Towerline Road	Saginaw	Saginaw	MI	48601	0111.00	YES	2	3	Y		
0424	Saginaw County Community Mental Health Authority - SCCMHA Lamson Location	3830 Lamson Street	Saginaw	Saginaw	MI	48601	0009.00	NO	3	4	Y		
0425	Saginaw County Community Mental Health Authority - SCCMHA main	500 Hancock Street	Saginaw	Saginaw	MI	48602	0017.00	YES	2	3	Y		
0426	Saginaw County Community Mental Health Authority - SCCMHA State Housing Location	2723 State Street	Saginaw	Saginaw	MI	48602	0021.00	NO	3	4	Y		
0427	Saginaw County Community Mental Health Authority - Community Ties South	17940 Lincoln Road	New Lothrop	Saginaw	MI	48460	0129.00	NO	3	4	Y		
0428	Scheurer Hospital - Hospital	1700 North Caseville Road	Pigeon	Huron	MI	48755	9507.00	YES	2	3	Y	X	
0429	Shiawassee County Community Mental Health Authority - Industrial	1555 Industrial Drive	Owosso	Shiawassee	MI	48867	0316.00	YES	3	2	Y		
0430	Shiawassee County Community Mental Health Authority - Washington	510 South Washington Street	Owosso	Shiawassee	MI	48867	0306.00	YES	3	2	Y		
0431	South Haven Community Hospital Authority	955 South Bailey Avenue	South Haven	Van Buren	MI	49090	0104.00	YES	2	3	N	X	
0432	Spectrum Health System - Special Care Hospital	750 Fuller Avenue, NE	Grand Rapids	Kent	MI	49503	0011.01	YES	2	1	Y	X	
0433	Spectrum Health System - Sparta Family Practice	25 Ida Red Avenue	Sparta	Kent	MI	49345	0104.02	YES	3	4	Y		
0434	Spectrum Health System - CTIS - Data Center	4690 60th Street, SE	Grand Rapids	Kent	MI	49512	0148.04	NO	1	2	Y		
0435	Spectrum Health System - Butterworth Hospital	100 Michigan Street, NE	Grand Rapids	Kent	MI	49503	0020.00	YES	1	2	Y	X	
0436	Spectrum Health System - Blodgett Hospital	1840 Wealthy Street, SE	Grand Rapids	Kent	MI	49506	0124.00	YES	1	2	Y	X	
0437	Spectrum Health System - Eastside Family Medical	8540 105th Avenue	Stamwood	Mecosta	MI	49346	9609.00	YES	3	4	Y		
0438	Spectrum Health System - Kelsey Memorial Hospital & Northern Montcalm Medical Ctr	418 Washington Street	Lakeview	Montcalm	MI	48850	9804.00	YES	2	3	Y	X	
0439	Spectrum Health System - United Memorial Healthcare Assn	615 South Bower Street	Greenville	Montcalm	MI	48838	9813.00	YES	1	2	Y	X	
0440	Spectrum Health System - Reed City Hospital	300 North Patterson Road	Reed City	Oscoda	MI	49677	9706.00	YES	2	3	Y	X	
0441	Spectrum Health System - Radiology Services - Maplewood Health Ctr	306 South Maplewood Street	Greenville	Montcalm	MI	48838	9812.00	YES	3	2	Y		
0442	Spectrum Health System - Radiology Services - Belding Family Care	1227 W. State St.	Belding	Ionia	MI	48809	0303.00	YES	4	3	Y		
0443	Spectrum Health System - Professional Annex	8635 220th Avenue	Reed City	Oscoda	MI	49677	9703.00	YES	3	4	Y		
0444	Spectrum Health System - Physician's Annex	225 North State Street	Reed City	Oscoda	MI	49677	9706.00	YES	4	3	Y		
0445	Spectrum Health System - NABCO Building	591 East Church Avenue	Reed City	Oscoda	MI	49677	9706.00	YES	3	4	Y		
0446	Spectrum Health System - Lansing Rehabilitation Services	2775 East Lansing Dr.	East Lansing	MI	48823	0039.02	YES	4	3	Y			
0447	Spectrum Health System - Holland Medical Campus	3290 North Wellness Drive	Holland	Ottawa	MI	49424	0231.00	YES	4	3	Y		
0448	Spectrum Health System - Holland Lakeshore Area Radiation Oncology Ctr	12642 Riley Street	Holland	Ottawa	MI	49424	0222.02	YES	3	2	Y		

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0449	Spectrum Health System - VNA of West MI - Lafayette	108 North Lafayette Street, Suite A	Greenville	Montcalm	MI	48838	9813.00	NO	4	3	Y		
0450	Spectrum Health System - Greenville Patient Care	1202 West Oak Street	Greenville	Montcalm	MI	48838	9813.00	YES	4	3	Y		
0451	Spectrum Health System - Greenville PCP	0-155 44th Street, SW	Grandville	Ottawa	MI	49418	0215.00	YES	4	3	Y		
0452	Spectrum Health System - Ewart Medical Clinic	5991 South 95th Avenue	Ewart	Oscola	MI	49631	9704.00	YES	4	3	Y		
0453	Spectrum Health System - Ewart Clinic	102 North Main Street	Ewart	Oscola	MI	49631	9704.00	YES	4	3	Y		
0454	Spectrum Health System - Campustowne Professionals	4868 Lake Michigan Drive	Allendale	Ottawa	MI	49401	0234.00	YES	3	2	Y		
0455	Spectrum Health System - AeroMed - Big Rapids	21325 18 Mile Road	Big Rapids	Mecosta	MI	49307	9605.00	YES	4	3	Y		
0456	Spectrum Health System - 519 East Division	519 East Division Street	Rockford	Kent	MI	49341	0107.00	YES	3	2	Y		
0457	Spectrum Health System - Radiology Services - Cedar Springs Patient Care Ctr	261 North Main Street	Cedar Springs	Kent	MI	49319	0102.00	YES	4	3	Y		
0458	Spectrum Health System - SH UM Rehab	6896 Southwest Greenville Road, Suite 100	Greenville	Montcalm	MI	48838	9813.00	YES	4	3	Y		
0459	Spectrum Health System - Spectrum Health Tustin Clinic	111 East Church Street	Tustin	Oscola	MI	49688	9702.00	YES	4	3	Y		
0460	Spectrum Health System - Sparta - Applewood Center	542 South State Street	Sparta	Kent	MI	49345	0104.02	YES	3	4	Y		
0461	Spectrum Health System - MVP Athletic Club	515 East Division Street	Rockford	Kent	MI	49341	0107.00	NO	3	2	Y		
0462	Spectrum Health System - Rehab & Sports Medicine - Kelsey Community Wellness	423 North Lincoln Avenue	Lakeview	Montcalm	MI	48850	9804.00	YES	4	3	Y		
0463	Spectrum Health System - Rehab & Sports Medicine - Greenville Pines	1003 North Lafayette Street, Suite 100	Greenville	Montcalm	MI	48838	9812.00	YES	4	3	Y		
0464	Spectrum Health System - Worth Home Care - Westwood	5320 Holiday Terrace	Kalamazoo	Kalamazoo	MI	49009	0029.05	NO	4	3	Y		
0465	Spectrum Health System - Worth Home Care	912 Centennial Way, Suite 360	Lansing	Eaton	MI	48917	0203.01	NO	4	3	Y		
0466	Spectrum Health System - Radiology Services - Stanton Patient Care Ctr	618 West Main Street	Stanton	Montcalm	MI	48888	9808.00	YES	4	3	Y		
0467	Spectrum Health System - Spectrum Health Rehab & Sports Med Svcs - Vic's Plaza	758 South Chestnut Street	Reed City	Oscola	MI	49677	9706.00	YES	4	3	Y		
0468	St. Joseph Health System - AuGres St. Joseph Family Clinic	302 South Main Street	AuGres	Arenac	MI	48703	9704.00	YES	2	3	Y		
0469	St. Joseph Health System - Great Lakes Family Medicine	106 Division Street	Oscoda	Iosco	MI	48750	9901.00	YES	2	3	Y		
0470	St. Joseph Health System - Hale St. Joseph Medical Clinic	116 South Church Street	Hale	Iosco	MI	48739	9905.00	YES	2	3	Y		
0471	St. Joseph Health System - Huron Family Medicine	700 German Street	Tawas City	Iosco	MI	48763	9909.00	YES	2	3	Y		
0472	St. Joseph Health System - St. Joseph Medical Practices	5939 North Huron Road	Oscoda	Iosco	MI	48750	9901.00	YES	2	3	Y		
0473	St. Joseph Health System - Tawas St. Joseph Hospital - main	200 Hemlock	Tawas City	Iosco	MI	48764	9909.00	YES	1	2	Y	X	
0474	St. Joseph Health System - Tawas St. Joseph Internal Medicine Clinic	295 Maple Street	Tawas City	Iosco	MI	48763	9909.00	YES	2	3	Y		
0475	St. Joseph Health System - Tawas St. Joseph Pediatrics	325 East M-55	Tawas City	Iosco	MI	48763	9909.00	YES	3	4	Y		
0476	St. Joseph Health System - Tawas St. Joseph Women's Clinic	25 East M-55	Tawas City	Iosco	MI	48763	9907.00	YES	3	4	Y		
0477	St. Joseph Health System - Tawas St. Joseph Walk-in Clinic	1691 East Huron Road, Suite 5	East Tawas	Iosco	MI	48730	9907.00	YES	3	4	Y		
0478	Sterling Area Health Center - Alger	5095 Rifle River Trail	Alger	Ogemaw	MI	48610	9507.00	YES	3	4	N		
0479	Sterling Area Health Center - Sterling	725 East State Street	Sterling	Arenac	MI	48659	9703.00	YES	3	4	N		
0480	Sterling Area Health Center - Prescott	1827 East Greenwood Road	Prescott	Ogemaw	MI	48756	9507.00	YES	3	4	N		
0481	Terrence Tatachuk, M.D.	828 Oak Street	Cadillac	Wexford	MI	49601	9808.00	NO	2	3	N		
0482	Thunder Bay Community Health Services - Atlanta Clinic & Thunder Bay Pharmacy	11899 M-32	Atlanta	Montmorency	MI	49709	9902.00	YES	2	3	Y		
0483	Thunder Bay Community Health Services - Hillman Clinic	610 Caring Street	Hillman	Montmorency	MI	49746	9901.00	YES	2	3	Y		
0484	Thunder Bay Community Health Services - Onaway Clinic	21258 West M-68 Highway	Onaway	Presque Isle	MI	49765	9504.00	YES	2	3	Y		
0485	Thunder Bay Community Health Services - Onaway School	4549 South M-33 Highway	Onaway	Presque Isle	MI	49765	9504.00	YES	2	3	Y		
0486	Thunder Bay Community Health Services - Rogers City Clinic	205 South Bradley Highway	Rogers City	Presque Isle	MI	49779	9502.00	YES	2	3	Y		
0487	Tuscola Behavioral Health Systems - Prospect	1332 Prospect Avenue	Caro	Tuscola	MI	48723	9606.00	YES	3	2	Y		
0488	Tuscola Behavioral Health Systems - Gun Club	1345 Gun Club	Caro	Tuscola	MI	48723	9605.00	NO	3	2	Y		
0489	Tuscola Behavioral Health Systems - Wireline	135 Wireline Rd.	Caro	Tuscola	MI	48723	9607.00	NO	3	2	Y		
0490	Tuscola Behavioral Health Systems - State	323 North State Street	Caro	Tuscola	MI	48723	9606.00	NO	3	2	Y		
0491	Tuscola Behavioral Health Systems - Enterprise	50 Enterprise Drive	Vassar	Tuscola	MI	48768	9609.00	NO	3	2	Y		
0492	Upper Peninsula Assn. of Rural Health Services - Dickinson-Iron Dental Center	211 South Fourth Street, Suite B	Crystal Falls	Iron	MI	49920	9805.00	YES	3	4	N		
0493	Upper Peninsula Assn. of Rural Health Services - West Mackinac Dental Clinic	14034 Melville Street	Engadine	Mackinac	MI	49827	9503.00	YES	3	4	N		
0494	Upper Peninsula Assn. of Rural Health Services - Administrative Office	220 West Washington Street, Suite 430	Marquette	Marquette	MI	49855	0001.00	NO	3	4	N		
0495	Upper Peninsula Assn. of Rural Health Services - Sawyer Dental Center	301 Explorer Street, Suite B	Gwinn	Marquette	MI	49841	0024.00	YES	3	4	N		
0496	Upper Peninsula Assn. of Rural Health Services - Northern Menominee Health Center	N16088 Balsam Lane	Spalding	Menominee	MI	49886	9601.00	YES	3	4	N		
0497	Upper Peninsula Assn. of Rural Health Services - Northern Menominee Health Center South	805 First Street	Menominee	Menominee	MI	49858	9607.00	YES	3	4	N		
0498	Upper Peninsula Assn. of Rural Health Services - Ewen Dental Center	644 Pine Street	Ewen	Ontonagon	MI	49925	9703.00	YES	3	4	N		
0499	Upper Peninsula Assn. of Rural Health Services - Ewen Medical Center	200 South Elm Street	Ewen	Ontonagon	MI	49925	9703.00	YES	3	4	N		
0500	Van Buren/Cass District Health Department - Cassopolis	201 M-62 North	Cassopolis	Cass	MI	49031	0007.00	YES	2	3	Y	X	
0501	Van Buren/Cass District Health Department - Dowagiac	570 Main Street, Suite B	Dowagiac	Cass	MI	49047	0004.00	YES	2	3	Y	X	
0502	Van Buren/Cass District Health Department - Hartford	57418 County Road 681, Suite A	Hartford	Van Buren	MI	49057	0113.00	YES	2	3	Y	X	
0503	Van Buren/Cass District Health Department - Paw Paw	801 Hazen Street, Suite B	Paw Paw	Van Buren	MI	49079	0117.00	YES	2	3	Y	X	
0504	West Branch Regional Medical Center - 2431 S. M-30	2431 South M-30	West Branch	Ogemaw	MI	48661	9505.00	YES	2	3	Y		

Appendix G - Participating Health Care Provider (HCP) Sites

SITE #	SITE NAME	STREET ADDRESS	CITY	COUNTY	STATE	ZIP	CENSUS TRACT	RHCPP-ELIGIBLE?	PRIMARY TIER	SECONDARY TIER	MANAGE OWN VPNS?	TSP ELIGIBLE?	TRHN SITE
0505	West Branch Regional Medical Center - 335 E. Houghton	335 East Houghton Avenue	West Branch	Ogemaw	MI	48661	9505.00	NO	2	3	Y		
0506	West Branch Regional Medical Center - 337 E. Houghton	337 East Houghton Avenue	West Branch	Ogemaw	MI	48661	9505.00	NO	2	3	Y		
0507	West Branch Regional Medical Center - 2463 S. M-30	2463 South M-30	West Branch	Ogemaw	MI	48661	9505.00	YES	1	2	Y	X	
0508	West Branch Regional Medical Center - Prudenville	200 Grand Avenue	Prudenville	Roscommon	MI	48651	9711.00	YES	2	3	Y		
0509	West Michigan Regional Cancer & Blood Center	6050 North US Highway 31	Free Soil	Mason	MI	49411	9501.00	NO	3	4	N		
0510	West Shore Medical Center - Bear Lake Outpatient Service:	8225 Lake Street	Bear Lake	Manistee	MI	49614	9902.00	YES	2	3	Y		
0511	West Shore Medical Center - NW MI Health Ctr & W Shore Health Connection	1293 East Parkdale Avenue, Suite 2200	Manistee	Manistee	MI	49660	9904.00	NO	2	3	Y		
0512	West Shore Medical Center - Onekama Area Health Ctr	8288 Portage Street	Onekama	Manistee	MI	49675	9903.00	YES	2	3	Y		
0513	West Shore Medical Center - Wellston Outpatient Services	17081 Caberfae Highway	Wellston	Manistee	MI	49689	9906.00	YES	2	3	Y		
0514	West Shore Medical Center - Physicians' offices - Parkdale	1391 East Parkdale Avenue	Manistee	Manistee	MI	49660	9904.00	YES	2	3	Y		
0515	West Shore Medical Center - Physicians' offices - Oak Grove	315 Oak Grove Street	Manistee	Manistee	MI	49660	9904.00	YES	2	3	Y		
0516	West Shore Medical Center - Hospital	1465 East Parkdale Avenue	Manistee	Manistee	MI	49660	9904.00	YES	1	2	Y	X	
0517	West Shore Medical Center - Outreach Laboratory	332 First Street	Manistee	Manistee	MI	49660	9909.00	YES	2	3	Y		
0518	Western Upper Peninsula District Health Dept. - L'Anse	303 Baraga Avenue	L'Anse	Baraga	MI	49946	9502.00	YES	3	2	Y	X	
0519	Western Upper Peninsula District Health Dept. - Bessemer	210 North Moore Street	Bessemer	Gogebic	MI	49911	9503.00	YES	3	2	Y	X	
0520	Western Upper Peninsula District Health Dept. - Hancock	540 Depot Street	Hancock	Houghton	MI	49930	9906.00	YES	3	2	Y	X	
0521	Western Upper Peninsula District Health Dept. - Ontonagon	408 Copper Street	Ontonagon	Ontonagon	MI	49953	9702.00	YES	3	2	Y	X	

H. USAC Invoice Template

Rural Health Care Pilot Program Invoice

Project Name: Michigan Public Health Institute						1) Email: RHCPilot@usac.org 2) Mail: RHC Pilot Program 160 South Jefferson Road Whippany, New Jersey 07981 3) Fac: 973-660-6518				FOR RHCD USE ONLY Header Verification _____ RHCD Processed Date _____ Number of Records _____ Number of Records Approved _____ RHCD Approved Total Amount _____ Generated Date																																			
SPIN						Total Invoice Amount: \$0.00				Total Amount Remaining Before This Invoice: \$0.00																																			
Vendor Name						Funding Year				FPH Code																																			
Vendor Invoice Number						HCP Number: 17231				FRN																																			
Invoice Date to RHCD (mm/dd/yyyy)						Amount committed on NOW and remaining after previously submitted invoices				Items Requested This Invoice			RHCPP Support Amount																																
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46
Invoice #	MO	Y	Category	Sub Category	Item	Comments	Total # of Items / Months Remaining	Committed Total Cost per Item / Month (100%)	Total Eligible Cost (%)	Total Funds Remaining	Total # of Items / Months Requested	Total Actual Cost Per Item (100%) (as invoiced by vendor)	Total Eligible Cost (\$)	Total actual cost * % eligible	RHC Funding % Requested (max 85%)	Support Amount to be paid by USAC (max 85%)																													

Vendor Initial _____

1 of 3

PC Initial _____