



PAYMENT QUALITY ASSURANCE (PQA) PROGRAM

LIFELINE PROGRAM

When selected for participation in USAC's Payment Quality Assurance Program, Lifeline Program beneficiaries are required to provide the requested documents and information within 10 business days.

The materials requested can include the following:

- Subscriber listing
- Initial Lifeline subscriber enrollment forms and re-certification forms
- Initial Eligibility documentation
- One-per-household worksheets, if applicable

Email: PQA@USAC.i-Sight.com

Phone: (866) 348-5943

Fax: (877) 549-9036

Mailing Address:

USAC

Payment Quality Assurance Program

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