

USAC-IT-2016-04-004
Documentum Architecture Assessment, Recommendations, and Upgrade
Questions & Answers

Q1: Do you have a development and/or test environment in addition to the production environment? If so, how many environments?

A1: Yes. Test and UAT environment

Q2: Will there be any upgrades to the supporting stack (e.g. OS, RDBMS, hardware)?

A2: No

Q3: Are only the Content Servers under consideration for upgrade? Are the applications expected to be upgraded as well?

A3: Only Content Servers

Q4: Can you provide an overview of each of the applications and respective repositories?

A4: Please refer to the RFP scope.

Q5: Who owns the EMC software licenses? Can you share the Bill of Materials? Is maintenance current?

A5: We do. Maintenance is current.

Q6: Can you clarify/expand upon what you are looking for with deliverable "F. Explore Search capabilities to improve the user experience"?

A6: Explore advanced search capabilities to support user needs.

Q7: Who implemented your system originally and who maintains it currently?

A7: USAC

Q8: Is there a specific deadline or some other constraint that has set the project duration to two months?

A8: We do have dependencies for other pending projects such as external user access to xCP apps.

Q9: Going forward, rather than upgrading an existing application, would you be interested in a Partner solution, such as Invoice Processing or Contracts Lifecycle Management?

A9: We only upgrade Content Servers. We are not partnering at this point for the listed applications above. But you may include anything into recommendation section as a delivery of Architecture assessment.

Q10: Would you consider splitting the project into two separate projects? The first would be a fixed priced assessment, which would be less than two months. The second would be a time and materials project for the upgrade. This approach would be less costly overall in that it would reduce risk during the assessment by gaining deeper understanding of the environment and providing a more accurate cost estimate for the upgrade.

A10: This is a fixed-price project.

Q11: How much involvement of USAC staff is anticipated during the project? Especially around testing and validation of the applications – application subject matter experts would have the knowledge of how best to test application functionality.

A11: Core Sr. developers and testers will be participating in the project.

Q12: Is there US citizenship requirement for the individuals working on this project and if so, can you describe?

A12: People should be eligible to work in US.