



National Lifeline Accountability Database

Industry Webinar

Wednesday, January 7, 2015

Agenda

- Topics by audience request
 - One question submitted in advance
- NLAD outage tonight
- Changes to TPIV override exception process
- Open Q&A

Question #1 – Submitted in Advance

What is the deadlines for de-enrolls from Lifeline for failed recertification's for the 2014 recertification, and what is the deadline for de-enrollment from NLAD?

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ANSWER:

Recertification must be completed within 30 days of the pending notice of termination and be completed no later than December 31, 2014, which includes the 5-day de-enrollment period.

De-enrollment from Lifeline must occur within 5 days after the 30 day recertification window. De-enrollment from NLAD must occur no later than one business day of de-enrollment from Lifeline and no later than January 2, 2015.